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Business:

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- **Definition:**
- ★ Any activity to earn profit.★ The word "business" is derived from the term "busyness."

* Entrepreneurship

A phenomenon in which a person searches for an opportunity and try to avail it.

***** Components of business

- ***** Industry
- *****Commerce

★ Industry

- *Conversion of raw material into finished goods.
- *This is a form utility.

***** Types of Industry

***Primary Industry**

- *Extractive Industry _ Extraction of underground resources.
- *Genetics _ People doing business by changing genes.

***** Types of industries

***Secondary Industry**

- *Construction _ Construction of buildings, roads, bridges etc.
- *Manufacturing Conversion of raw material into final goods.
- *Services _ Banking, consultancy, accountant, Lawyer, Interior decorator, designer, music composer etc.

* Commerce

All those activities which start from the warehouse of the manufacturer to the buyer.

* Types of commerce

*Trade

- *Trade means buying and selling
- *Aid to trade
- *Institutions that are meant and build to assist and support the trading process.

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***** Factors of production

- *Labor _ People working in an organization.
- *Capital _ Amount invested by investor in the business.
- *Entrepreneurship _ Management ability of the people who are running the business.
- *Physical Resources _ Land, labor, building, vehicles, machinery etc.

Economic System

*A system for allocation of resources.

***** Types of Economic Systems

- *Planned Economy
- *****Free market Economy

***** Types of environmental forces

★External Forces

- *Factors found outside an organization.
- *These factors are not controllable by the organization.
- *Types of environmental forces

★Internal Forces

- *Factors within the organization.
- *These are controllable by the organization.

★ SWOT Analysis

- **★Strengths**
- ***** Weaknesses
- *Opportunities
- *****Threats

Lecture 02

External Factors

- *Economy of the country
- *****Per capita income of the country
- *General employment or unemployment
- *Economic Growth
- *Exchange rate
- ***** Inflation rate

Demographic factors

- *Demographic factor is a study of population
- *Population brings customers.
- *Population tells the size of market and nature of customers.

*Total Population

***Population Distribution**

- *Distribution on the basis of gender
- *In Pakistan female population is further divided into two categories:
- * Household Women

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***Working Women**

*Population growth rate

*The rate at which population of an area increases/decreases.

Political and Legal factors

***Political Factors**

- *Preference and priorities of the Government
- *Attitude of the Government towards Exports
- *Government taxation policy

*****Legal factors

- *Laws related to Health
- *Laws related to Imports and Exports
- *Laws related to Taxation
- *Laws related to Packing
- *Laws related to Child Labor
- *Laws related to Labor Union

***** Technological Factors

*Business people have to pace with the technological advancements

✗ Socio cultural Factors

*Religion

*Followers of one religion have influence over the buying behavior of the society.

Natural Factors

- *Act of God
- *Natural factors are out of our control
- *Business people will develop product considering natural resources



Sole Proprietorship:

Definition

Sole Proprietorship is that type of business which is owned by one person.

* Advantages of Sole Proprietorship

- *Freedom in formation
- *The easiest to establish
- *Individuals are allowed to decide without interference of any other person.
- *Easier to transfer the ownership of the business
- *People wholly solely enjoy the ownership of the business and profits
- *Individual has unlimited opportunity to expand the size of the business
- *Individual can keep the secrets of the business intact
- *Individual has personal interest in the business
- *Owners can make speedy decisions
- *Easy to dissolve

▼ Disadvantages of Sole Proprietorship

- *Limited amount of capital
- *****Continuity problem
- *Sole Proprietorship has limited life and is dependent on the owner
- *Owner of the business has unlimited liability towards people whom he has to pay

Partnership

- *A relationship of the people to share investments and profits
- *Partnership act 1932 governs all affairs of the partnership

* Advantages of Partnership

- ***** More capital
- *Relatively easier to form
- *Sharing of responsibility
- *****Light credit standing
- **★**Business can have more loan from various sources
- *****Secrecy
- ***** Public Confidence
- *****Better Decision
- *****Easy to dissolve



▼ Disadvantages of Partnership

***Unlimited Liability**

Partners will have to pay all the debts of the business even from their personal property.

***Shorter Life**

Partnership ends when one of the partners dies or becomes insane

***Limited Capital**

Partners run the business from their own capital. Sometimes, that capital becomes limited to meet the requirements of the business.

★Lack of interest

Profit is divided among the partners. So, partners do not take keen interest in the business.

***Slow Decision Making**

Partners might have different point of view regarding a particular matter. So, decision making is relatively slow.

- *It is difficult to transfer the rights of partnership.
- *There is always a chance of conflict.

* Types of Partners

- *Active Partner is one who participates in all the affairs of the business.
- **Secret Partner** is one who has invested in the business but he/she is not known to general public.
- ***Sleeping Partner** is one who is not very active in the affairs of the business.
- **★Senior Partner** is one who has invested the maximum amount in the business.
- ***Junior Partner** is one who has invested the minimum amount in the business.

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***** Types of Partnership

*****Partnership at will

Life of the partnership depends upon the will of the partners.

***Limited Partnership**

- *That business in which at least one partner has the limited liability.
- *Investor is liable to the amount; he/she has invested in the business only. This is called Limited Liability
- *There will be at least one partner who has the unlimited liability.

*Particular Partnership

- *Partnership formed for a particular purpose.
- *It is dissolved automatically at the achievement of the purpose.

★Termination of Partnership

***By Notice**

A partner can terminate partnership by giving notice to other partners due to any reason.

*****Upon Death

Partnership will automatically be terminated at the death of any partner.

***Partnership Deed**

A document that contains the terms and conditions of the business.

***** Contents of Partnership Deed

- *****Date on which the agreement was made.
- *Name of the business.
- *Nature of the business.
- **★**This clause will cover the scope of the business.
- *Names, addresses, telephone Numbers and emails of the partners.
- *Capital of the business.
- *If duration is attached with any business that should clearly be mentioned in the partnership deed.
- *Duties of the partners.
- *Whether any partner is entitled to salary. If yes, how much amount should be given to him as salary.
- *Profit distribution ratio.
- *Whether partners are entitled to withdraw money from the business. If yes, procedure of withdrawals should also be written in the partnership deed.
- *Arbitration
- **★**In case of a conflict, how that conflict would be resolved before going to the court.
- *The partner should read the partnership deed carefully, add as much clauses as possible and never take anything for granted.

Rights of the partners

*****Every partner has the right to:

- *Participate in all the affairs of the business.
- *Get his/her share of profit from the business.
- *Leave the partnership according to the terms and conditions of the partnership deed.
- *Claim the salary against his/her services.
- *Participate in the management of the business.



★ Duties of Partners

- *Partners have to maintain accounts which describe the true picture of the business.
- *Partners should use their powers within limits specified in the partnership deed.
- *Partners are responsible to provide accurate information to Government bodies.
- *Partners are responsible to pay their share in case of loss to the business.
- *It is duty of every partner to obey the decision that has been made in the partnership.
- *Partners should not disclose any secret information about the business to any other person.
- *It is a moral obligation and legal responsibility of the partners not to use firm's forum to take any advantage without intimating to other partners.

✗ Joint Stock Companies

- *Joint Stock Companies are formed under the Companies Ordinance 1984.
- *Joint Stock Company is an association of persons for making profit.

* Advantages of Joint Stock Companies

- *We can expand the business
- *****Credit facility
- **★**More capital
- **★**With more capital and more expertise, companies have more chances to earn more profit.
- *Expansion in the scale of business
- *Responsibility of investor is limited to the face value of shares. This is called **Limited Liability.**
- *If one person dies or leaves the country, it does not have any impact on the business.
- *Life of the joint stock company is longer than sole proprietorship and partnership.
- *It is easy to transfer rights.
- *Company can hire better experts which results in better management.
- *Public place more confidence in companies rather than in any other form of business.
- *Anyone can exit from joint stock company by selling his/her shares.

★ Disadvantages of Joint Stock Companies

- *Formation of Joint Stock Company is very lengthy, very complicated and very technical job.
- *Lack of interest.
- *There is not much secrecy found in companies.
- *Companies pay double taxation to the Government.
- *Delayed decision making
- *Power is centralized because there are few people who hold major portion of company's shares.

▼ Public Limited Company Vs Private Limited Company

*Number of members

- *For a public limited company, minimum numbers of members are seven.
- *For a private limited company, minimum numbers of members are two.

*****Issue of shares

- *Public limited company is bound to promote issue of shares to general public through media.
- *There is no such provision for private limited company.

*Name of the company

- *Public limited companies add the word "Ltd." with their name.
- *Private limited companies add the word "(Pvt) Ltd." with their name.

*****Annual report

- *Public limited companies have to present their data to general public.
- *There is no such provision for private limited company.

★Transfer of shares

- *It is easy to transfer shares in public limited companies.
- *In private limited company, shareholder cannot transfer the shares without the consent of other members.

*****Statutory meeting

- *It is obligatory for the public limited company to hold statutory meeting.
- *There is no such obligation for privet limited company

*****Submission of annual report

- *It is obligatory for the public limited companies to submit their annual report to registrar Corporate Law Authority.
- *It is not necessary for private limited company.

*Taxation

- *Public limited company pays double taxation at different income tax rates.
- *Private limited company pays tax only once at different income tax rates.



★ Promotion Stage

- **★**Initiation of idea
- *Further discussion with other people
- *Collection of further information regarding sales, profitability, availability of machinery, restrictions of the Government etc.

***Some other factors**

- **★**Is there a need for a license for this business?
- **★**Is N.O.C required from the Government?
- *Promoters have applied for license and permission.
- *If copyrights are involved, permission of the principal company is also required.
- *People started work for getting their own name and business registered.
- *Requirement of funds.

Preparation of Documents

*Memorandum of the company

A document that contains Name, address, objective and capital of the company.

*Articles of association

A document that contains rules and regulations of the company.

*Prospectus

Prospectus is an initiation for offer.

▼ Incorporation Stage

- *All the documents will be filed to the registrar joint stock companies to seek permission for the business along with the registration fee.
- *Experts will examine these documents and make sure that all claims are justified or not.
- *If they are satisfied, a certificate of incorporation will be issued to the company.

Collection of Capital

- *Promoters will inform the general public that business is going to be started.
- *They will ask the people to invest in the business.
- *This is capital subscription stage.
- *Share or stock is the smallest unit of investment.
- *Stock exchange is a market where people exchange their shares.
- *Debenture is a kind of loan which is acquired from the market.
- *Certificate of commencement is issued by the Government when commencement of business is allowed.

Clauses of Memorandum of Association

- ***Name of the business**
- *We cannot suggest a name that has already been registered.
- **★**We cannot suggest a name after our National Heroes.
- *Registered office of the company.
- *Objective clause of the business.
- *Authorized capital of the company.
- ***Liability clause**

Liability of the investor is limited to the extent of investment in the business.

* Association clause.

* Articles of Association

- *Share capital of the company.
- *Procedure to change the capital.
- *Procedure for meetings.
- *Procedure for voting.
- ***Appointment of directors.**

Directors are the officials of the company who are appointed to run the affairs of the business.

- *Duties and authorities of directors.
- *Rights of shareholders.
- ***Meetings.**
- *Meeting of shareholders.
- *Meeting of directors.
- *Disqualifications.
- *Seal of the company.
 - * Distribution of dividend.

Profit distributed among shareholders is called dividend.

- *** Decision for retained earnings.**
- *Retained earning is a part of the profit retained by the company for future operations.

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- *Appointment of auditors.
- *Winding up of companies.



* Shareholders' meetings

- *Statutory Meeting is the first meeting after commencement of business.
- *Annual General Meeting is the meeting of the company once in a year.
- *Extra Ordinary General Meeting.

***** Statutory Meeting

- *Section 77 of The Companies Ordinance 1984 deals with such type of meeting.
- *The company must give 21 days notice to shareholders prior to the meeting.
- ***Matters to be Discussed:**
- **★**Amount of capital acquired.
- **★**Details of machinery purchased.
- **★**Details of development in all areas of the business.
- *Sometimes, issue of share capital does not give minimum amount set by the company.
- *Underwriters are those organizations which guarantee the company to buy the remaining shares, if minimum requirement is not met.
- *Statutory report will also tell about the underwriters and commission paid to them.
- *Information about arrears to be received by the company.

* Annual General Meeting

- *All shareholders will participate in this meeting which is held once in a year.
- *The company must give 21 days notice to shareholders prior to the meeting.
- ***Objectives of Annual General Meeting**
- *Election of directors for the next year.
- *Appointment of auditors.
- *Auditors will review the annual accounts of the company and report on the accuracy of these accounts.
- *Shareholders will elect and approve the appointment of auditors.
- *If auditors are already hired, the shareholders will review their performance and decide whether to continue with current auditors or to change them.
- *Auditors will also be asked whether they are willing to work with the company or not.
- *Declaration of dividend.
- *Decision for directors' remuneration.
- *Auditors will report on the companies accounts in terms of:
- *Accuracy
- **★**No fraud found
- *Conformity with the Companies Ordinance 1984.

***** Extra Ordinary General Meeting

*This meeting will be called when there are:

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- **★**Some extra ordinary circumstances.
- **★**Some special type of business.
- *Decision for debentures.
- *The company can change its memorandum and articles of association in extra ordinary general meeting.

★ Share Capital

- *The capital with which the company gets registration is called Authorized Capital of the company.
- *The part of capital that has been offered to general public is called paid up or issued capital.
- *The part which has not yet been issued to general public is called un issued capital.
- *If people have applied for more capital than required, the company will issue the shares by balloting and return the excess money to the general public.
- *If people have applied for less capital than required, whatever amount has been received will be the paid up capital of the company.

★ Winding up of the company

★Voluntary winding up

*The members of the company decide about winding up of the company.

***Special Resolution**

*Members will present special resolution in the extra ordinary general meeting regarding winding up of the company. If approved by the members, the company will be dissolved.

*Winding up by court

- *Members have applied to the court for winding up of business.
- ***If court feels that:**
- **★**Business is not in the benefit of the society. **▶**
- **★**Objective of the business is not in line with the culture of the country.
- **★**Business is deceiving the general public.
- *The court will order that business should be closed immediately.



Co-operative Societies

- *Co-operative societies are group of people who form the business to co-operate with each other.
- **▼**The main purpose of co-operative societies is to co-operate with each other through self help.
- *People join these organizations as volunteers.

* Advantages of Co-operative Societies

- *This system provides high standard of life due to sharing of resources.
- *Formation is easy because Government support these kind of organizations.
- *People running the business have equal rights in decision making regardless of number of shares or amount invested in the business.

***Economic Democracy**

- **★**People sit together and decide about the business of the society.
- *Elimination of middle man results in cheaper products.
- *Government gives financial assistance to these type of businesses.
- *Friendly atmosphere is developed in the society due to close relationship in the people running the business.
- *Employment opportunities are created by such businesses.
- *A sense of mutual co-operation is developed in the society.
- *An opportunity to keep demand and supply in balance.
- *This kind of business requires less expenditure.

✗ Disadvantages of Co-operative Societies

- *People do not have sufficient capital to start such business.
- ***Unavailability to hire professional manager because:**
- **★**People do not have money in remote areas.
- **★**There are no such people in those areas.
- *People do not have experience of such business.
- *Lack of secrecy.
- *Unavailability of new technology.
- *These are not businesses in true sense. People might not have confidence in these businesses.
- *Banks might not provide loans to these businesses.
- *Interference of the Government.

* Entrepreneurship

Entrepreneurship is that ability in which an individual tries to find the opportunity, take risk and avail these opportunities.

Who are Entrepreneurs?

- *People have more entrepreneurial abilities who:
- *Have aspiration.
- *Are more strategic.
- *Have the vision.

* Characteristics of Entrepreneurs

- *Resourcefulness
- * Abilities
- *Concern of being good.



***** Entrepreneurial Characteristics

★Personal Interest

*Interest for their own development.

*****Customer Relationship

- **★**Long term relations with the customers.
- *Desire to establish own business.
- **★**Need of control.
- *Ability to deal with uncertainties.

***** Business Plan

A document which contains the objectives of the business and the ways to achieve these objectives.

***** Components of Business Plan

There are two situations:

***Buying a business.**

*****Starting from the scratch.

- *Objectives of the business.
- *Marketing Components.
- **∗**Financial Components.

X Components of Business Plan started from scratch

*****Objectives of the business:

- *Name of the business.
- *Name should indicate the type of business.
- *Name should be simple.
- ***** Uniqueness of name.

***Legal considerations:**

- *Avoid the names not encouraged by the law. e.g. National Heroes, religious personalities etc.
- **★**Location of the business.

★Marketing Part:

- *Who will be the customers of the business?
- *Where are they located?
- *What would customers like to pay for the product or service?
- *What are the benefits, the customers are expecting from the product or service?

*****Analysis of competitors:

- *What is the nature of competition in the market?
- *Who are the competitors of the business?
- *How product of the business is different from product of the competitors?

*Promotional Part

- *How will the message of the business be promoted in the general public?
- ★How will the business be launched?

***Financial Part**

- *What will be the investment of the business and how much should be borrowed?
- *What are going to be expected revenues in a given period of time?
- *What would be the expected expenses of the business in a given period of time?
- *What would be net income or net profit in a given period of time?

*Is the business feasible or not?

*****Administrative Part

*What would be the structure to handle the business?



* Franchising

*An agreement between two parties in which one party passes on the rights to the other party.

★Rights include:

- *Right to use the trade mark.
- *Right to use the name.
- *Right to use systems, methods and researches.
- *Right to use packing material.

Parties to Franchise agreement

There are two parties:

- **★**Franchiser
- **★**Franchisee
- *Franchiser is one who sells the rights to franchisee.

Advantages of Franchising

- *Franchiser gets a huge amount of money from franchisee without doing anything.
- *Franchisee gets access to big business.
- *Failure rate of franchise business is lower than any other business.
- *Franchisee uses world wide tested brand and tested procedures that is why failure rate is lower in this type of business.
- *Franchiser provides guidance to franchisee in all affairs of the business.
- *Choice of location
- *Franchiser is always there to support the franchisee in all kinds of matters.

▼ Disadvantages of Franchising

- **∗**High cost.
- *Proportionate profit is given to franchiser by franchisee every year.
- *There are too many restrictions from franchiser on the franchisee.

New Trends in the Business

***E-Commerce or E-Business**

*Using internet for marketing products.

*****Women in business

- *So many women have come in so many areas of business.
- *Business will be better displayed, well mannered staff, more knowledge of the needs of customers and more market oriented.

***Global opportunities**

- *People have the awareness of global market.
- *Internet has played major role in accessing global markets.
- *In Pakistan, people got huge success globally but could not make a brand name in global market.

***** Factors for lower failure rate

- **★**Government's preferences and priorities.
- **★**Government is convinced to support corporate sector.
- *Businesses are now being set up on more professional grounds.
- *Support from financial institutions.
- **★**General economy of the country.
- *People are acquiring professional knowledge about business.
- *Government has developed many training centre to train people related to business.
- *Skills development.
- *Institutions to develop man power.

Lecture 11

***** Causes of Failure in Business

- *Causes of Failure in People are not capable of handling business.
- *Some people are not capable enough to know markets.
- *People should try to learn the abilities to run the business.
- *People do not have experience required for a business.

★We need to have control over:

- ***** Production Process
- *****Cost
- ***** Wastage
- *Complaint handling
- ***** Quality
- **★**Insufficient capital
- **★**Bad Luck
- **★**National Disaster

Reasons for Success in Business

- ***** Hard work
- *Dedication and Commitment
- *****Response of Market
- **★**Competence The ability to work
- *Knowledge of Market
- *Knowledge of Product
- *Knowledge of Systems
- *Luck and Act of God
- *Law of Government
- *Law related to health
- *Climate change
- * Disaster

***Joint Venture**

- *Two or more people or organizations join hands and decide to do a business.
- *****Advantage of Joint Venture
- *Combination of skills and abilities.

***Strategic Alliance**

*Two or more than two organizations collaborate for mutual profit.

★Decision involved in Strategic Alliance

- *****Profit Sharing
- *****Client Handling

*Merger

*Two or more organizations combine together and form a new organization.

*****Acquisition

*One business acquires the other business.

*Advantages of Acquisition

- **★**Expansion of size
- **∗**To reduce competition



***** Imports

- *Goods produced somewhere else and sold domestically.
- *****Chemicals
- *Technology (Machinery, Software & Hardware, Expertise)

★Factors to be considered while importing

- *Identification of products to be imported.
- *Procedures, methodologies, technical processes and documents for imports.

*****Exports

*Goods produced domestically and sold in some other country.

*Advantages of Exports

- *Support of Government.
- **∗**High Profits.
- *Pride for the country.
- *Utilization of production capacity.
- **★**GATT General Agreement on Tariff & Trade.
 - *An agreement between the countries that encourages international trade.

★WTO – World Trade Organization

- **★Scope of WTO**
- *WTO insists on removing the artificial barriers to encourage international trade.
- *WTO was organized on January 01, 1995.

*Per Capita Income

Per Capita = Total income of the country/

Total population

Tools for measuring economies of the world

*World can be divided in to three major categories on the basis of per capita income.

*****High income countries

*Those countries where people are earning US \$9000 or more.

*Middle income countries

*Those countries where people are earning between US \$765 and \$9000.

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*Tools for measuring economies of the world

*****Lower income countries

- *Those countries where people are earning below US \$765.
- *Pakistan has a little below than US \$765 income line and is moving towards middle income class countries.

*****Pakistan is exporting

- **★Sports** items
- *Agricultural products (rice)
- *Textile products (Bed Sheets, T-Shirts, Towels etc.)

***Import and Export Balance**

- *Gap between imports and exports is called surplus and deficit.
- *It varies from country to country.

*****Balance of Payment

- *Balance of payment = Total receipts Total payments
- *If receipts are greater, balance of payment is favorable.
- *If payments are greater, balance of payment is unfavorable.

Level of involvement in international business

***Imports or Exports**

- *We can be importer and exporter.
- *We try to see opportunity in international market to consume surplus products.
- *This is called exports.

***International Firms**

- *International firms have operations world wide.
- *These firms are also called multinationals.
- *Multinationals design products separately for each country.

***Global Organizations**

- *Those organizations which consider the whole country as single market are called global organizations.
- *These organizations have standardized products all over the world.

* **International Organizational Structure**

- **★**Independent Agent
- *A person or an organization that works for an exporter or importer.
 - *Appointment of representative abroad.
 - *Licensing agreement,
 - *Independent Branch Office.
 - *Strategic Alliance.
 - *Direct Foreign Investment.



Barriers to International Trade

- *Social and Cultural Changes.
- *Different countries have different life styles.

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- **★**Religion.
- **★**Every religion has its own set of rules for its followers.
- *Religion asks for spending on certain things and stops from spending on certain things.
- *****Climate
- *****Laws
- *There are different laws in different parts of the world.
- **★**These include laws related to:
- **★**Health
- ***** Safety
- *Customer Relationship
- * Pricing
- ***** Packing
- *****Environment
- **★**Economic Differences
- **★**Per Capita Income is different in different countries.
- **★**Different people have different economic systems.
- *People preference for a particular product
- *****Political System

*Tariff

- *Tax levied on goods entering into a country.
- *It is also used as a measure to reduce imports in a country.

*Ouota

*Limit imposed by one country on importing commodities from another country.

***Subsidies**

*Concessions provided by a country to its producers in order to protect economy.

***Business Ethics**

*Ethics are basic beliefs, a company decides to pursue and implement during a course of action.

★Ethical Behavior

- *A system that confirms the beliefs of the society.
- *Business is being run within that system.
- *Corporate Citizenship is a practice of the company confirmed by the society.
- **★**Ethical Behavior in Managerial Practices include:
- *Responsibility towards employees.
- *Relationship with other organizations.
- *Interaction with Government.
- *Plans to initiate ethical behavior towards people.
- *To initiate ethical programs.

*Corporate Social Responsibilities

- *To think about benefiting the society and avoid harmful activities for the society is called Corporate Social Responsibilities.
- **★**These include:
- *Ethical attitude towards customers.
- *Dealing with employees.
- *Ethical communication with Government and local bodies.

*Ethical behavior towards stake holders.

Lecture 14

* Stake Holders

- *People who are interested in the affairs of the business in one way or the other.
- **★**Stake holders include:
- *****Customers
- *****Employees
- *Suppliers
- ***** Bankers
- *****Government
- **★**Society at large

* Rights of Customers

- **★**Consumerism
- **★**Protecting the rights of customers.
- *To get a product which is up to the expectations of the customers.
- *Customer Safety.
- **★**Right to get information about:
- *****Product
- *****Supplier
- **★**System
- *Procedures
- **★ Standards**
- *Ingredients of the product
- *Origin of the company
- **★**Right to get information about:
- *Method of manufacturing
- *Quality standards
- **Right** to be heard
- *****Right to choose
- ***** Quality Service

★ Responsibilities of the Organization towards Environment

- *Reprocessing of waste water.
- *Recycling of waste material.
- *Processing of smoke.
- *Reprocessing of heat.

***** Ethics for Advertising

- *Truthful or Truth less Communication
- **☀** Objectionable Products
- *Objectionable Appeals
- **≯**Fear Factor
- **★** Sexual Connotations
- *Objectionable Timings
- *****Smoking

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- *Selling product to underage customers
- *Legal Commitments
- *Discriminations
- *Health and Safety of Employees
- ***** Whistle Blowers
- *People who see irregularities and bring them in the knowledge of the management.
- *****Management
- *Getting things done through others.
- **★**Manager
- *A person who practices the functions to achieve management's objectives.

Functions of Managers

- *****Planning
- *Thinking for the future.
- *****Organizing
- *Decision about activities performed by the workers.
- *Grouping the activities
- *Delegation of authorities
- *****Staffing
- *Filling out the vacant positions.
- *****Coordination
- *****Communication
- *Receiving information from various sources.
- *Processing of information.
- *Dissemination of information.
- *Distribution of information.
- *****Conflict handling
- *****Negotiation
- *****Resource Allocation
- *Controlling
- ★ To make sure that organization is moving towards the right direction.



Managerial Skills

- *****Conceptual Skills
- *Abilities to think at planning and organizing stage.
- ***Interpersonal Skills**
- *Abilities to deal with others.
- **★Technical Skills**
- *Knowledge of processes and operations.
- *Goals
- *Destination where a company wants to reach.
- * Strategy
- *Set of plans for long term orientations.

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***** Levels of Strategies

*****Corporate Level Strategies

- *The strategies that cover all the operations, processes and units of organizations.
- ***Strategic Business Unit (SBU)**
- *A part of organization that requires separate planning.
- *Functional/Operational Level Strategies
- *The level at which all functions or operations are performed.

Objectives of Goal Setting

- *Goals give us directions.
- *Resource Allocation.
- *Setting culture of the organization.
- *Assessment of performance.

Mission Statement

- *The purpose for survival of an organization.
- *Mission Statement describes life time objectives of the organization.
- *Mission statement is a general statement.
- **★**It is written in terms of:
- **★**Customer satisfaction
- **★**Ouality of life
- **★**Service of humanity
- *Mission statement is a long term plan.

Types of Goals

- *Long Term Goals
- *Medium Term Goals
- ***Short Term Goals**
- ***Short Term Goals**
- *A plan for less than one year.
- ***Medium Term Goals**
- *A plan for one year to three years time.
- ***Long Term Goals**
- *A plan for more than three years.
- *Length of plan depends upon type of activities.
- *Research shows that people, who plan, have higher rate of success in life.
- *****Human Resource Management (HRM)
- *Human Resource Management is an area that deals with people who work in organizations.
- *HRM deals with the activities of people.
- **★**These Include:
- **★**Attracting people in the organization
- **★**Maintaining them
- *Recruitment
- **★**Selection
- *HRM deals with the activities of people.
- **★**These Include:

- **★**Training
- **★**Performance appraisals
- **★**Compensation
- **★**Health and Safety

★ Scope of HRM

- **★**Human Resource Panning
- **★**Type of people required
- **★**When required
- **★**How many people required
- ***** Job Analysis
- *Recruitment
- *****Training
- ***** Compensation
- *Health and Safety
- *Labor Union

✗ Job Analysis

- *Collecting all the information related to a job.
- **∗**It is divided into two parts:

★Job Description

*****Job Specification

- *Job description describes the activities of a particular job.
- **∗**It includes:
- ***** Job Title
- *** Job Location
- ***** Working Environment
- *Supervision

★Job Specification

- *Job Specification describes human skills required to perform a job.
- **★**It includes:
- ***** Oualification
- ***** Gender
- *Age
- *Experience
- *Special Skills
- * attitude

Lecture 16

***** Human Resource Planning

***HR Planning Includes:**

- *What is the gap between human Resource demand and supply in the market.
- *What is the condition of human resource supply in the market.

*****Sources to find people

- ***Internal Sources**
- ***External Sources**

***Skills Inventory**

*A chart that shows skills of workers in the organization.

***Replacement Chart**

*A chart that shows turnover in an organization.

Turnover Rate

- *Tendency to leave jobs in an organization.
- **★**Retention.
- **★**To retain the people in the organization.
- **★**Expansion Plans..
- *Replacement on the basis of performance.

* Recruitment

- *The process of attracting the people for the job.
- **★**Advantage of recruitment within the organization
- *People are already trained.

*Advantages of recruitment outside the organization

- *Variety of Talent
- *Variety of Abilities
- *Variety of Qualifications

*****Equal Employment Opportunity

*No discrimination on any grounds for hiring people.

Sources to find People

★Informal Search

*This method is used when reference is also required.

★Job Posting

- *Putting notices for job on various places in the organization
- *Places can be:
- *****Cafeteria
- *Fair Price Shop
- **★Sports Field**
- *Putting notices for job on various places in the organization
- **≯**Places can be:
- *****Reception Desk
- *****Notice Board
- ***** Union Office

*****Educational Institutions

- *Consulting educational institutions for suitable candidates for the job.
- *Educational Institutes are consulted when:
- *Fresh Graduates are required.
- *There are not many institutions for a particular job.
- *Short Listing of institutions.
- *Organizations involve teachers in the selection process.

***Professional Associations**

*This method is used when people for senior posts are required.

*****Recruitment Agencies

- *These are the organizations which have expertise in selecting people.
- *These agencies are used when:
- *Time span for selection is short.
- *Jobs are highly technical in nature.
- *Employer and employee are at a distant place.

*****Advertisement

- *Giving advertisement in media.
- *Media is used when:
- *Large numbers of jobs are available.

*Disadvantages of using media

- *Large numbers of applications are received.
- *It is difficult to handle large number of applications.
- *****Costly

Selection

- *The most important stage in HRM process
- **★**It includes:
- **∗**Filling up forms
- *Interviewing people
- ***** Developing tests

*****Application Blank

- *A form designed by the employer for the prospective employee to fill it out.
- *It records data according to the requirement of the organization.

★Test and Interview

- *Use of test and interview depends upon the nature and level of the job.
- *Types of Tests
- *****Achievement Test
- *Test of knowledge acquired by the candidates in educational institutions.

*Psychological Test

- **▼**To determine the attitude and traits of the candidates.
- ***Skills Test**
- *Aptitude test
- *Test of prior learning
- **★Skills test**
- **★**Medical Test

- *To keep in record the physical condition of the candidate before joining the organization.
- **▼**To make sure that candidate does not have any transferable disease.

*

Considerations for Test Development

- ***Validity**
- *Reliability
- *Validity
- ***Content Validity**
- *Contents of the test should be relevant to the requirement.
- ***Construct Validity**
- *Sequence of the questions.
- ***Face Validity**
- *Appearance of the test.





Infrastructure for Test

- **★**Space
- *Proper Temperature
- **∗**Enough Quantity of Stationary
- *****Evaluation of Test
- * Interview
- *Any verbal interaction is called interview.

★ Job Interview

*A method of selection in which we interact with the candidate verbally.

***** Types of Job Interview

- *****Telephonic Interviews
- *Preliminary Interviews
- *****Selection Interviews
- * Techniques for Final Interviews
- *Pattern Interview
- *Pre-decided questions are asked in a pre-defined sequence.
- **★Non Pattern Interview**
- *Questions are asked according to the situation

* Shortcoming of Pattern Interview

- *Interviewer can not ask any question other than pre-defined questions.
- **☀** Shortcoming of Non Pattern Interview
- *Possibility of non-professional and irrelevant questions.
- * Mix Interview
- *An interview in which some questions are pre-defined and some are situational.
- **★** Ways to conduct Interview
- *One person interview

- ***** Panel Interview
- *A group of people related to the job conduct interview.
- **★** Arrangements for conducting Interview
- ***** Proper place
- *Preparation for questions
- *Read out the resumes of candidates.
- *Human Resource Development
- *Human Resource Development is done through training.
- ***** Methods for Training
- **★**On job Training
- **★**Learning while working
- *****Off job Training
- **★** Difficulties in On Job Training
- *In certain jobs, on job training is not possible.
- *****Methods for Off Job Training
- *****Lectures
- **★**Cheaper method of training.
- **★**For some jobs, it is the most appropriate method.
- *****Vestibule training
- **★**Artificial situation created for training people.
- *****Role Play
- ***Business Games**
- *****Case Studies
- * Performance Appraisals
- *Evaluation of performance
- ***** Reasons for performance appraisals
- * Validation of Human Resource Program
- *Pay for performance
- ***** Compensation
- *Compensation can be:
- ***** Monetary reward
- *Non Monetary reward
- ***** Incentives
- *Plans for encouragement of employees in the organization.
- ***** Types of Incentives
- *Organizational Level Incentives
- *Paid to everyone in the organization.
- ***Individual Incentives**
- *Paid to individual employees who have done good job.

Lecture 18

***** Individual Incentives

- *Employees are paid for:
- *Good performance on job.

*Good performance during training.

***** Collective Incentives

- *Incentives are paid to whole department.
- *Incentives for the whole organization can be:
- *Profit Sharing.
- *Benefits other than salaries and wages.

* Compensation

- *Salary is paid for longer period. e.g. for a week, for a fortnight, for a month or for a year.
- *Wages are paid for short term period. e.g. for a day or for an hour or on the basis of units completed.
- *Other ways for compensation can be:
- *Free or cheaper food.
- *Retirement Plans.
- *****Pensions.
- **★** Medical Facilities.
- *Transportation Facilities.
- *Assistance for children education.

★ Equal Employment Opportunity (E.E.O)

- *No employee on any base will be discriminated for offering job opportunities.
- **★**Base can be:
- ***** Nationality
- *****Religion
- ≉Area
- *****Life Style
- *****Race
- *In many countries, it is against the law and ethics.
- *Some people are perceived fit for a particular job. This concept is known as Stereotyping.
- *Managers should not evaluate performance on the basis of:
- *★* Gender
- ***** Nationality
- *Race
- *Religion

★ Why do we need Equal Employment Opportunity (E.E.O)?

- *Job description does not provide any base for discrimination.
- *If law requires, we have to obey the law.
- **∗**Ethics.
- *Research has shown, variety of people can perform better in an organization. This phenomenon is called Work Force Diversity.
- * Managers should encourage different types of people to join organization in order to enhance productivity.

★ Collective Affairs of Employees

- *Employees form labor unions in the organization.
- *There could be more than one labor organizations in the company.

- *Collective Bargaining agent (CBA) is a person who has been elected by all the workers in the organization through legal procedures.
- * Negotiations can be on:
- *****Salary
- ***Working Conditions**
- *****Timings
- **≯** Facilities
- *****Benefits
- * Attitudes
- ***** Motivation
- *Motivation is a force that forces people towards a task.
- **★** Classical Theory of Motivation
- *People are motivated because of money or material objects.
- **★** Fredrick Taylor's Theory of Scientific Management
- *Every job should be studied scientifically.
- *Jobs should be divided on the basis of tasks and skills of labor.
- *Pay should be attached with productivity.
- * Time & Motion Studies
- *Time spent on jobs should be studied using scientific devices and motions of machines or human motions.
- **▼** Objection on Fredrick Taylor's Theory of Scientific Management
- *This theory considers human beings as machines.
- ***** Hawthorn Studies
- *Basic purpose of these studies was "Effect of light on productivity".
- *Productivity depends upon human relations.
- *Shortcoming of this theory was that human moods, human behavior, human liking and disliking and human interest were ignored.
- *Hawthorn Studies became a base for behavioral studies in organizations.



* McGregor Theory - X

- *Every normal human being dislikes work by nature.
- *People work because of some pressure.
- *Pressure can be:
- *****Salary
- *Advancement
- *Respect
- *Some other force
- * McGregor Theory Y
- *People inherently like to work.
- * McGregor Theory X & Y
- *X-Type managers might:
- *Use punishment and threat to make people work.
- *Control activities of the work very closely.

- *Y-Type managers will identify the barriers which are causing problems for workers and try to eliminate those barriers.
- *In some situations, managers have to adopt X-type behavior and in some situations, they have to adopt Y-type behavior.
- *Culturally, in societies, managers are moving towards Y-type behavior from X-type behavior.
- * Why do People work?
- *Need
- *A state of felt deprivation.
- *****Maslow's Hierarchy Of Needs



- ***** Biological Needs
- *Biological needs are related to human body's survival. e.g. food, drink, air, sleep etc.
- ***Safety Needs**
- **★**Safety from:
- *****Cold
- **≯**Heat
- *Sand
- **★Storm**
- *Earthquake
- *Animals
- *Enemies
- **★Social Needs**
- **★Self Esteem**
- *Worth attached by human beings to themselves.
- *People who have high self esteem are more productive.
- *****Self Actualization
- **★**Fullest utilization of one's potential.
- **★** Use of Hierarchy in Motivation

- *****Biological needs can be fulfilled by:
- **★**Giving salaries.
- *Providing free or cheaper food to employees.
- *Providing routine items at concessional prices.

★ Safety Needs

- * Organization can provide safety devices to employees. For instance:
- **≯**Helmet
- *Glasses
- *****Gloves

★ Safety Needs

- * Organization can provide safety devices to employees. For instance:
- *Special purpose shoes
- *Medical Facilities
- **≯** Houses
- *****House rent
- *Pick & drop service
- ***** Insurance
- ***** Pension plans
- *Preventing people from accidents

★Social Needs

- *Organizations encourage informal organizational activities
- **★**These include:
- *Combined lunch or dinner
- **▼**Sports
- **≯**Fun fair
- *Musical Programs

Lecture 20

★ Use of Hierarchy in Motivation

* Self Esteem

- *Worth of human beings.
- **★**These include:
- *Designation of Individuals.
- *Status in the organization.
- *Recognition of employees in the organization.
- *Self esteem has direct relationship with productivity.
- *Various techniques can be used to make self esteem of employees high. These can be:
- *Finding titles for employees
- * Recognition
- *Awards
- ★Cash rewards
- ***** Increment in the salary
- ***** Promotion
- *Raising status of employees

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***** Self Actualization

- *Fullest utilization of one's potential.
- **★**These include:
- *High Challenges
- *High position in the organization

★ Criticism on Maslow's hierarchy theory

- *It is possible that human needs may deviate from the order given by Maslow.
- *There is a question mark whether needs finish after self actualization or not.

★ Two Factor Theory or Hygiene theory

- *Hertzberg presented this theory by taking the phenomenon of human hygiene.
- *Two factors work in the organization:
- *Hygiene factors
- *Motivators
- *Factors required to keep employees in the organization are called hygiene factors
- *Factors used to get high productivity from workers are called motivators.
- *Hygiene factors fall with the biological needs, safety needs and partially with social needs of Maslow's hierarchy theory.
- *Motivators are almost similar to social needs, Self esteem needs and self actualization needs of Maslow's hierarchy theory.
- *Both factors should be present in the organization at the same time to get productivity from workers.

***** Expectancy Theory

- *People in the organization are motivated with:
- *Expectations about reward.
- *Assurance of getting reward by doing a particular task.

***** Equity Theory

- *Equivalence in inputs and outcomes.
- *Inputs of employees in an organization are:
- *Level of education
- *****Skills
- **★**Experience
- *Reputation
- ***** Hard work
- ***** Connections
- *Outcomes of employees in an organization are:
- **★** Salaries
- * Designations
- *Promotions
- *****Benefits
- **★Social Status**
- *Respect in the organization
- ***Opportunities**
- ***Equity Theory**
- *Individual will also compare his input/outcome with other individual's input/outcome.
- **★** How can Equity Theory be implemented?

- *Managers have to explain reasons for the difference of outcomes of employees in order to keep them motivated.
- *People compare their rewards with the market as well.



Reinforcement Theory

- *To strengthen desired behavior at work place.
- *To force the workers to adopt that behavior.
- *There are two ways for reinforcement:
- *Positive reinforcement
- *Negative reinforcement
- *Positive reinforcement means to encourage a particular behavior.
- *Negative reinforcement means to discourage a particular behavior.

* Human Relations

- *Human Relations can be:
- *Employee to employee
- *****Employee to employer
- *Purpose of human relations is to give a feeling of a family.

≯ Job Enrichment

- *This is needed when people are under performing.
- *Job enrichment means adding something into the job.
- *To provide opportunities to employees to apply their talent, knowledge and creativity for performing more in the organization.

★ Job Re-designing ✓

*To re-design a task.

* Job Sharing

- *People share the work.
- **★** Management by Objective (MBO)
- *Idea of MBO is opposite to the traditional management.
- *Decision and planning is made in collaboration with the subordinates.
- * Difficulties with MBO
- *People do not understand the philosophy of MBO.
- **☀** Application of MBO
- *Subordinates set their goals by themselves with the consultancy of top management.

★ Psychological Contract

- *A contract between employee and the organization.
- *With the achievement of psychological contract, workers will have high level of morale and satisfaction.

* Leader

*A person who influences people for the achievement of pre-defined goals.

* Leadership

*Ability of an individual to influence others.

* Difference between a leader and a manager

<u>Leader</u>	<u>Manager</u>
Leader is a change agent.	Manager is more concerned with the status co.

*****Leadership

- *Powers of leaders
- *Position powers
- *Personal powers
- *All those powers/authorities which are attached to a position are called position powers.
- *Position powers are transferable.
- *Powers attached with some person are called personal powers.
- *These are non transferable.

* Types of leaders

* Autocratic leaders

- *Leaders who take decisions by themselves.
- *This type of leadership is used in those circumstances when there is not much time for decision making.
- *These types of leaders have more centralized powers.
- *Managers take more powers when:
- *Managers do not trust their subordinates.
- *Subordinates might not have enough training.

* Democratic Leaders

- *Democratic leaders share the ideas.
- *In this style, leaders will encourage more communication.

* Free-Rein leaders

- *Managers depend more upon subordinates.
- *Encourage the subordinates to make decisions by themselves.
- *This approach is practiced when:
- *Staff is highly motivated.
- *People are working in synergistic environment.
- *Fully trained people.

★ Difference of communication in leadership styles

*In autocracy, there will be downward communication but no upward communication. i.e. one way communication.

- *In democracy, there is both way communications. I.e. upward and downward communication.
- *In free rein, there will be more communication among subordinates and occasional communication among subordinates and managers.
- *Method of decision making depends upon the situation.

★ Contingency approach of Leadership

- *Every job has its own uniqueness.
- *With the change in task, different type of leaders and different leadership style is required.



Marketing

- *All those activities which make the exchange possible.
- *Exchange includes:
- * Exchange of goods, services and ideas from one person, organization and place to another person, organization and place.
- *A system of business activities designed to plan, price, place and promote goods, services and ideas to potential customers.

***** Potential Customers

- *A person, a body, an institution or a firm who has:
- *Need
- ***** Money
- *Willingness to spend money.

★ System

*A set of interrelated and interdependent activities.

***** Planning for marketing

- *What should be marketed?
- *When should be marketed?
- *Where should be marketed?
- ***** Distribution
- * Pricing
- *What is going to be the price of the product?
- ***** Promotion
- *Should the product be promoted or not?

***** Marketing

- ***** Product is: ▲
- *Anything that is offered for sale in the market.
- *All those things which are tangible.
- *Services are intangible. i.e. which are not touchable.
- *Marketing of ideas.

* Marketing

- *Marketing ideas can be applied on non business activities. This is called social/societal marketing.
- *This includes:
- *Asking for donations.
- **★**Drive slow.
- **★**Say your prayers.

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- *Need is a state of felt deprivation.
- *Marketers satisfy the needs through products, services, objects and ideas.
- *Market is a place where people exchange goods, services and ideas.

★ Stages in Marketing

- * Production oriented stage
- *All the efforts are made to produce more and more.
- ***** Product oriented stage
- *Management focuses on quality of product rather than quantity of product.
- * Sales oriented stage
- *Sellers feel the need of an organized institution that coordinates all activities related to sales.
- **★** Marketing oriented stage
- *Unsatisfied needs of the customers are satisfied.
- ***** Societal Marketing stage
- *Benefits of society are considered by the organizations.
- * Value
- *Difference between cost and benefits of the product.

≯ Utility

- *Ability of any commodity to satisfy the needs.
- ***** Forms of Utility
- **★** Time Utility
- *Customers get the commodity when they want.
- **★** Form Utility
- *Converting the shape of the product from one form to another.
- ***** Place Utility
- *Transportation of product from one place to another.
- ***** Ownership Utility
- *Product owned by the manufacturer is distributed to the end buyers through different steps.



SEARCHING FILE GRAND QUIZ

CREATED BY ORANGE MONKEY TEAM

1ST FILE CORRECT

1. Sole proprietorship always enjoys

100% of profit tax

2. A document that contains rules and regulations of the

company. Articles of association

3. Which of the following have powers of decision making in joint stock

company? Board of orders

4. _____ is no liable for the debt of the partnership

business Sub partner

5. Which of the following is held only once in the life of a public

company? Statuary Meeting

6. It is difficult to transfer the rights of owner ship

✓ in? Sole proprietor ship

- 7. Which one of the following is Not a type of business organization Cooperative societies
- 8. Effective interest rate is different from nominal rate of interest

because All options

9. Balance sheet of a company reflects

Organizations a financial health at a specific point of time



Long term liabilities

11. Identify, what can be the biggest advantage of a small partnership over a sole proprietorship?

Capital can be raised easily

12. Whichofthefollowing technique is used to select different investment options so as to reduce risk of losing the invested money?

Diversification

13. Which of the following can be categorized as opportunity for an

organization?

Good product development

14. Which of the following item is used to estimate the cash flows while employing percentage of sales of method?

Sales of revenue

15. Which of the following is an example of genetic

industry? Poultry form

16. Which of the following is not an example of non profit making organization?

Partnership

17. All of the following can be the advantage of the franchise business Except

Independency of business

18. Statutory meeting is held by which of the following

companies? All options

19. Two or more organizations combine together and form a new organization.

Merger

20. In which type of business, there is easiest dissolution?

SOLEPROPRIETORSHIP

21. When international trader restricts due to safety, which one of the following barriers exists?

Laws

55 goods 56. V	EXCEPT; Different environemnt are the government taxes on imports that raise the price of foreign and make them less competitive with domestic goods Tariff Which of the following is not a secondary industry? Genetic industry the difference in value between a country's exports and imports is
goods 56. V 57. T	are the government taxes on imports that raise the price of foreign and make them less competitive with domestic goods Tariff Thich of the following is not a secondary industry? Genetic industry
goods 56. V 57. T	and make them less competitive with domestic goods Tariff Which of the following is not a secondary industry? Genetic industry
57. T	which of the following is not a secondary industry? Genetic industry
57. T	industry? Genetic industry
57. T	
	ne difference in value between a country's exports and imports is
	ic difference in value between a country's exports and imports is
	called . Balnce of trade
58. W	hich of the following is the partner who does not take part in the managem
the b	isiness but is known to the public?
	Silent partner
59. W	hich of the following is not a characteristic of a
	business? Voluntarily contribution
60. T	he countries become a when the value of imports exceeds than v
of exp	orts in the balance of trade
	Creditor
61. V	which of the following is not an example of non-profit making
	organization? Partnership
62	meeting must be held at least one in three month and at least four
a yea	
D	rector's meeting
(2 V	Thick of the following have not active nexticination in the average of the
4	hich of the following have not active participation in the management of artnership firm?
пор	Sub partner
64.	Which of the following should be considered when designing a business pla
U-T•	Then of the following should be considered when designing a business pla

P

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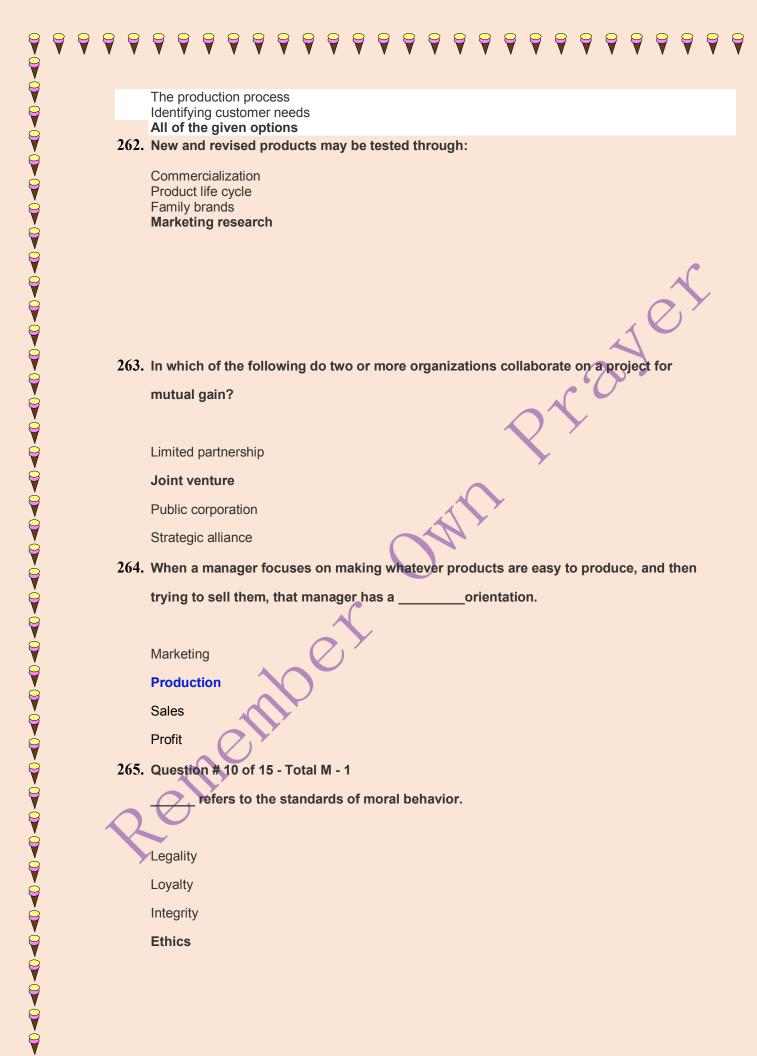
	\bar{\bar{\bar{\bar{\bar{\bar{\bar{	
		85. In which stage of the company formation MOA and AOA are submitted in the register's office?
▼		Incorporation stage
8		86. The two major sources of raising funds or financing a business
V		are Owner's capital & Borrowed funds
\rightarrow		87. AllofthefollowingarethecontrollablefactorsforsuccessinbusinessEXCEPT.
Y		Statelaws
\bar{\bar{\bar{\bar{\bar{\bar{\bar{		88. Auditors are generally appointed and their remuneration fixed at the
₹		Annual general Meeting
\rightarrow		89. Which of the following is NOT the advantage of co-operative
∀		society? Monopoly
		90. The first annual general meeting should be held with the of incorporation of a company.
		18 months
\bar{\bar{\bar{\bar{\bar{\bar{\bar{		91. All of the following, fall in the category of business
		EXCEPT Construction of houses for personal value
V		92is the simplest form of business organization, which is owned and controlled by one man
		Sole proprietorship
8		93. In which economy the government decides that how many resources have to be
V		generated and how the resources should be allocated?
\rightarrow		Planned economy
∀		94. The relationship between who have agreed to share the profit of a business carried on by all or any one of them for all is called
\\		Partnership
₹		95. One man One vote principle is applied in
\\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ 		Co operative society
V		
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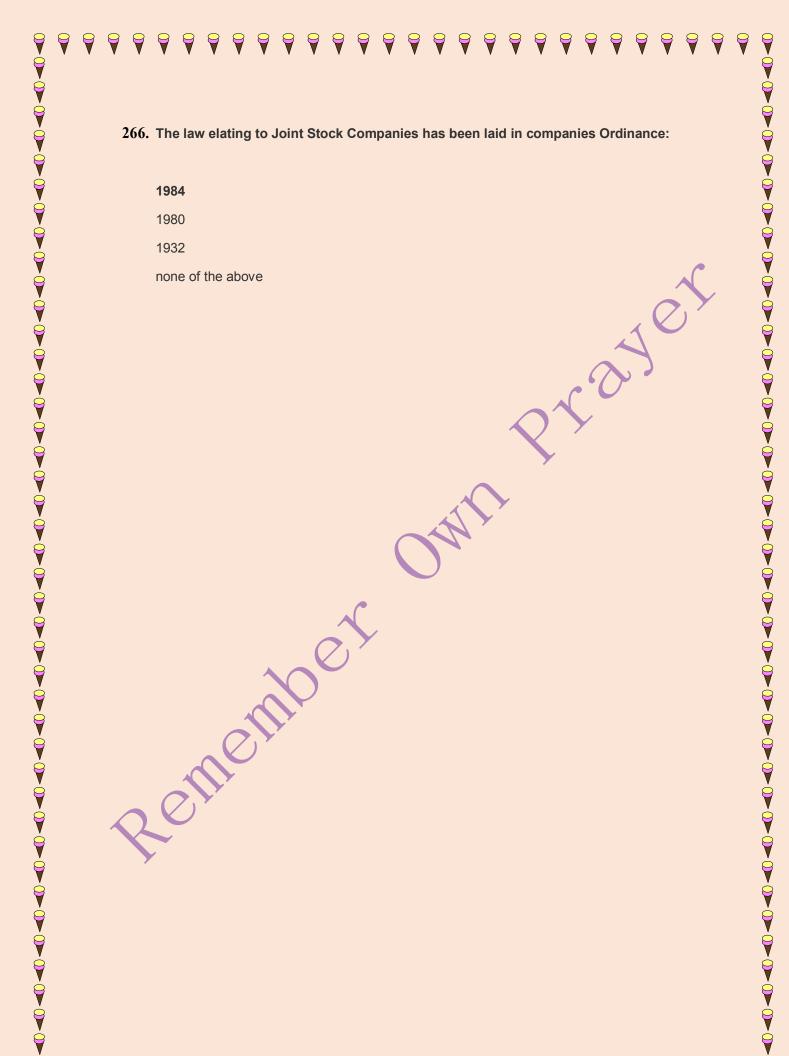
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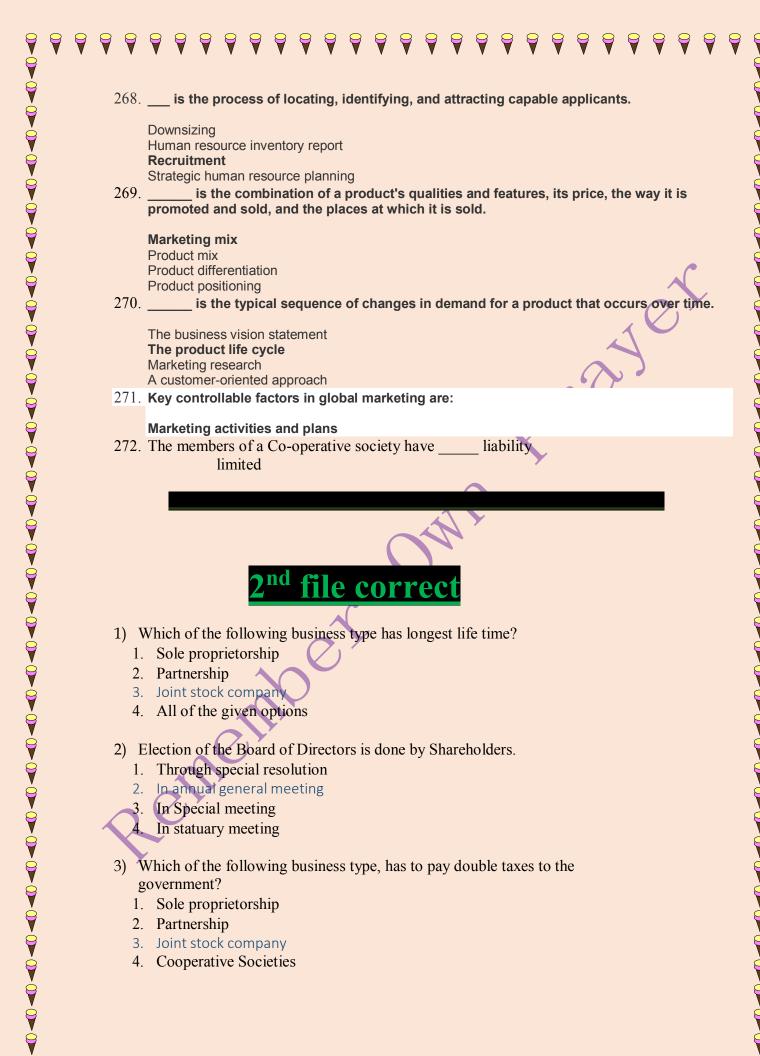
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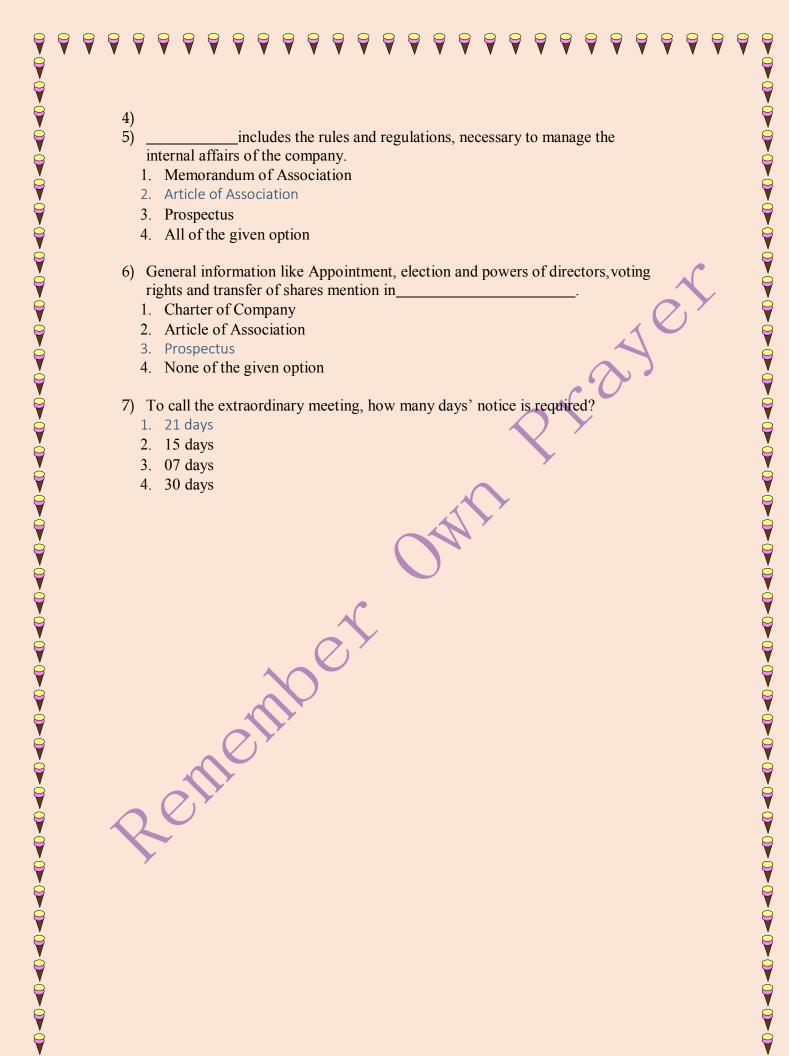
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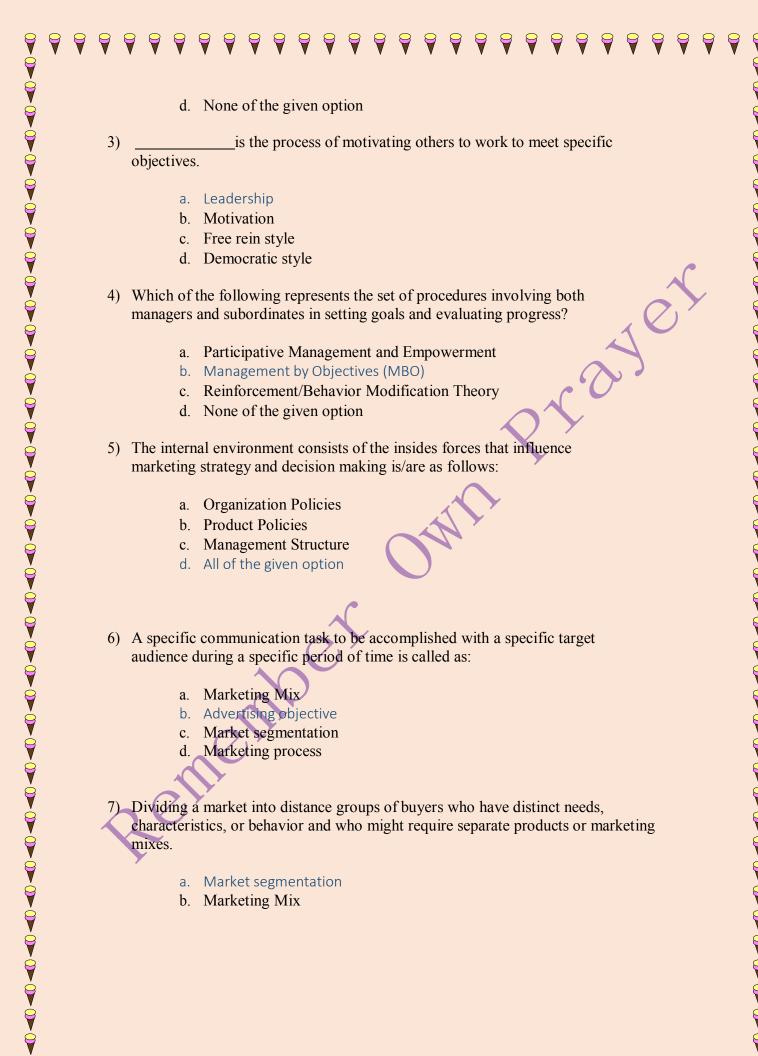
251. Organization like those people who see irregularities in that organization and bring to the knowledge of management
False
252. Whistle Blowers are the people who see irregularities and bring them in the knowledge of the management. True
253. Which of the following Is Not a benefit of partnership? Unlimited liability
254. Election of directors and appointment of auditors is the objectives of Annual general meeting
255. A period of business cycle that is characterized by high labor turnover may be the period of; Expansion
256. All of the following statements are true regarding a partnership except Each partner's liability is limited to the amount he or she contributed to the partnership
257. The policy regarding government revenues and expenditure is known as Fiscal policy
258. Wages are paid for :
Short term period 259. Which of the following is false?
One reason for failure of small businesses is lack of managerial experience. One reason for failure of small businesses is that most entrepreneurs are younger than 25 years old One reason for failure of small businesses is neglect. One reason for failure of small businesses is weak control systems. 260. All of the following statements are true regarding partnerships except
There is no partnership income tax; the individual partners pay a personal income tax on their portion of partnership profits If the partnership agreement does not specify otherwise, profits will be shared equally by the partners A partnership balance sheet is much like that of a proprietorship The death of a partner dissolves the partnership and all assets must be liquidated
261. Marketing should begin with
Potential customer needs

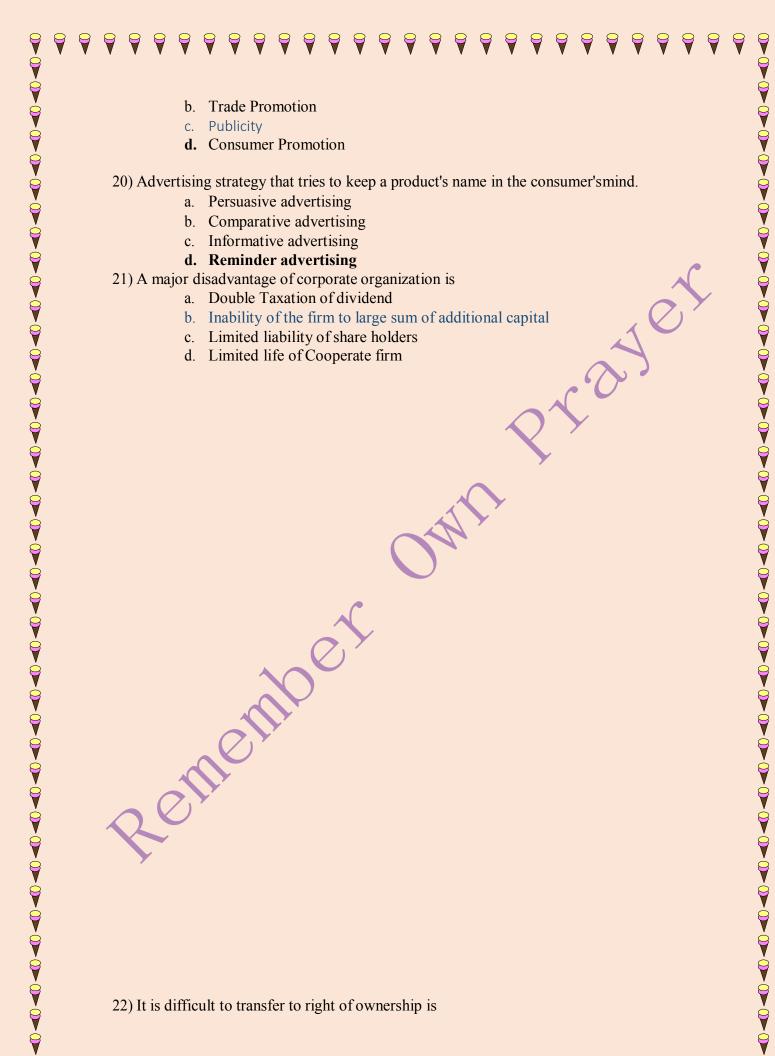


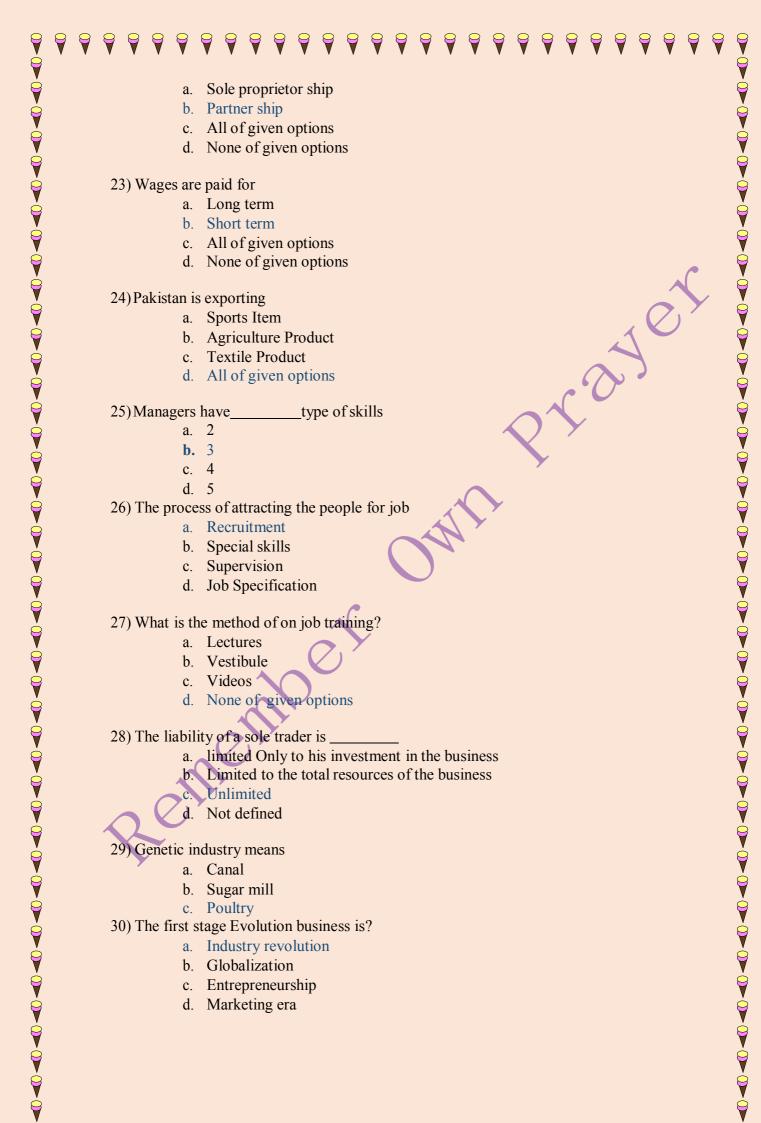












Which of the following is/are the component/s of business?

- ► Industry
- ▶ Commerce
- ► Both industry andcommerce
- ► Trade and aids totrade

The notice calling the annual general meeting must be given to all its members at least days before the date of themseting.

- ► 21days
- ➤ 30days
- ► 45days
- ► 51days

The portion of capital kept at the winding up of a company for the payment of debts is known as:

- ► Reservecapital
- ► Issuedcapital
- Ans3) Authorized capital

Which of the following statements is false?

- ► Franchising is very common.
- ► A franchise enables one to use a larger company's tradename.
- A franchisee never has to pay the franchiser a percentage of sales revenues.
- ► A franchise may constrain the franchisee'sindependence.

Business success can be attributed to:

- ► Luck.
- ► Hard work, drive anddedication.
- ► A high demand for the good or serviceproduced.
- All of the givenoptions

A concept that implies that the firm should consider issues such as protecting the consumer, paying fair wages, maintaining fair hiring practices, supporting education, and considering environmental issues is:

- ► Financialmanagement
- **▶** Profitmaximization
- ► Socialresponsibility
- ► Agencytheory

The MBTI is a personality test that has been used to select candidates who will

more likely engage in organizational citizenship behaviors at work. However, critics of this test suggest that the results can change over time as a person's personality develops. Therefore the MBTI personality test may be:

- ► Legal but notvalid
- ► Valid but notreliable
- ► Reliable but notvalid
- ► Reliable but notlegal

is the process used by organizations to attract a qualified pool ofjob applicants.

- ► Socialization
- ► Human resourceplanning
- ► Recruitment
- ► Affirmationaction

Profit sharing, gain sharing and pay-for-knowledge plans are examples of:

- ► Individualincentives
- ► Company-wideincentives
- ► Cafeteria benefitplans
- ► Merit salarysystems

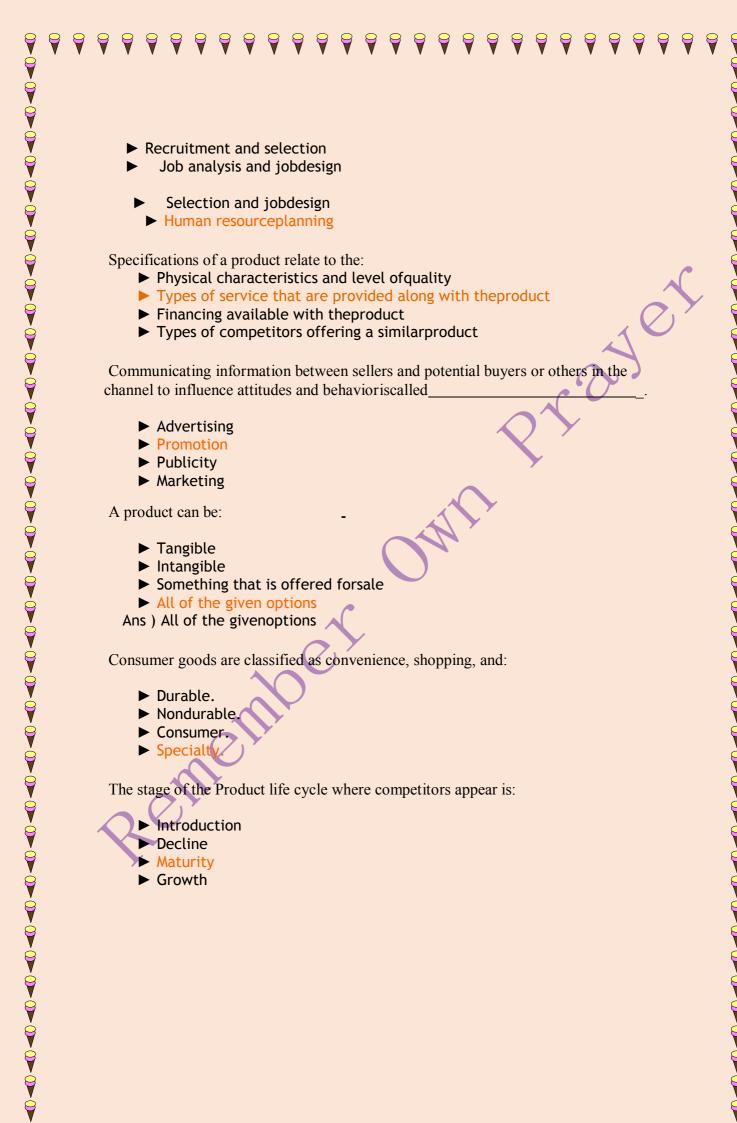
Which of the following statements is NOT true about services?

- ► They are experienced, used orconsumed.
- ► They are often sold first, thenconsumed.
- ► They areperishable.
- ► They aretangible.

Possession utility is provided when:

- ▶ A good or service is obtained and there is a right to use or consumeit.
- ► A product is available where someone wantsit.
- ► Someone performs a task for someoneelse
- ► Someone produces somethingtangible

includes all of the activities managers engage in to forecast their current and future human resource needs.



Expectations that specify the role of price in a firm's marketing and strategic plans are:

- ► Pricing considerations
- ► Pricingguidelines
- pricingobjectives
- ▶ Pricingpolicies

Setting the highest initial price is called price:

- ► Penetration
- **▶** Gouging
- ► Parity
- ➤ Skimming

Which type of sales promotion is used when a manufacturer places one small bottle of shampoo in a clear bag and hangs it from the door of each house in a neighborhood?

- ► Asample
- ► Adeal
- ► Apremium
- ► An introductoryoffer

The activities and processes used in making both tangible and intangible products is knownas_______.

- ▶ Operations.
- ► None of the givenoptions
- ▶ Making
- ▶ Production.

Under which cost flow assumption is the ending inventory composed of the earliest purchased merchandise?

- ► FIFØ
- ► LIFC
- ► Averagecost
- Specificidentification

The preferred method for achieving total quality in process output is to:

- ▶ Rely on a team of highly trained and dedicatedinspectors.
- ▶ Rely on operator self-inspection andself-correction.
- ▶ Build and install an error-proof process and maintainit.
- ▶ Perform inspection at the next process.

What is data?

- ► All of the facts that are collected, stored, and processed by an information system.
 - ▶ All of the debit and credit information about eachtransaction.
 - ► The same thing asinformation.
 - ► All of the givenoptions.

Which of the following is defined as large scale information system used for organizing and managing a firm's processes across product lines, departments and geographic locations?

- ► ExpertSystem
- ► Decision SupportSystem
- ► Enterprise ResourcePlanning
- ► Electronic DataInterchange

The financial statement which shows cash activity (receipts and disbursements) during the accounting period is called a(n):

- ► Bankstatement.
- ▶ Incomestatement.
- ► Statement of cash flows.
- ▶ Bankreconciliation.

Which of the following regarding GAAP is true?

- ► GAAPisthebodyofaccountingknowledgefollowedbyallcountriesinthe world.
- ► GAAP is the abbreviation for generally accepted auditingprocedures.
- ► Changes to GAAP must be approved by the Senate FinanceCommission.
- ► All of the givenoptions.

The inventory cost flow assumption where the oldest cost of inventory items is likely to remain on the balance sheetis

► All of the givenoptions.

Which of the following would generally have *unlimited* liability?

- ► A limited partner in apartnership
- ► A shareholder in acorporation
- ► The owner of a soleproprietorship
- ► A member in a limited liability company(LLC)

The situation when a country imports more than its exports is:

The marketing environment is BEST described as being

- Composed of controllablevariables.
- ► Composed of variables independent of oneanother.
- ► An indirect influence on marketingactivity.

Which one of the following statements by a company chairman best reflects the marketing

- ▶ We believe that the marketing department must organise to sell what we
 - ▶ We try to produce only high quality, technically efficient products.

- ▶ We try to encourage companygrowth.
- ➤ We have organised our business to make certain that we satisfy customer needs.

When Nayer Carpets develops new carpets that are highly stain resistant and durable, it must educate consumers about the product's benefits. This calls for activity in which of the following marketing mix variables?

- ▶ Price
- **▶** Promotion
- ► Product
- ▶ Packaging

QuestionNo:34 (Marks:1) - Please chooseone

The three major categories of influences that are believed to influence the consumer buying decision process are personal, psychological, and:

- ▶ Person-specific
- ► Social
- ▶ Demographic
- ► Situational

Nestle yoghurt represents which type of product for most consumers?

- ▶ Convenience
- ▶ Shopping
- Speciality
- ▶ Unsought

As the production manager of an engineering firm, you went out and bought a metal cutting machine. What you have purchased can best be classified as

➤ a processedcomponent.

- ▶ a componentpart.
- ► rawmaterial.
- ➤ an industrialproduct.

QuestionNo:37 (Marks:1) - Please chooseone

Physical distribution functions influence

- primarily pricing and productdecisions.
- ▶ primarily promotion and pricing decisions.
- ▶ all elements of the marketingmix.
- primarily pricing decisions.

QuestionNo:38 (Marks:1) - Please chooseone

All elements of the marketing mix are influenced by physical distribution functions. For this reason, it is important for marketers to remember that

- ▶ physical distribution decisions must be made prior to any othermarketing strategy consideration.
- ▶ physical distribution costs often rise as customer service requirements decrease.
- ▶ over 75 percent of all marketing costs are associated with physical distribution expenditures.
 - ▶ nosingledistributionsystemisidealforallsituationsandtargetmarkets.

QuestionNo:39 (Marks:1) - Please chooseone

A fruit and vegetable wholesaler buys a loaded truck of strawberries from a local farmer and then divides them into 10 kg baskets to sell to grocery stores. This sorting function is called:

- ► Allocation.
- assorting.
- ► accumulation.
- ▶ sortingout.

QuestionNo:40 (Marks:1) - Please chooseone

A product's ability that it cannot be used for various purposes in different capacities and under different conditions is termed as ______

- ► Flexibility of aproduct
- ► Inflexibility of aproduct
- ► Availability of aproduct
- ► All of the givenoptions

Which of the following statements is most suitable for Quality assurance?

- ▶ It refers to the prevention of productdefects
- ▶ It is an auditing function that provides feedback to the project team and client about the quality of output beingproduced
 - ► Itisthetechnicalprocessthatincludestheconstructionofcontrolcharts
 - ► None of the givenoptions

QuestionNo:42 (Marks:1) - Please chooseone

Which of the following is considered as the pillar of quality?

- ▶ Quality isfree
- ▶ Doing it right the firsttime
- ► Processimprovement
- ► None of the givenoptions

QuestionNo:43 (Marks:1) - Please chooseone

A person needs to buy a medicine in midnight and gets it from a pharmacy, the availability of medicine in the midnight represents following

- ► Timeutility
- ► Formutility
- ► Placeutility
- ► None of the givenoptions

QuestionNo:44 (Marks:1) - Please chooseone

Flow of communication from top to bottom is knownas

- ► Downwardcommunication
- ▶ Upwardcommunication
- ► Combination of Downward and upwardcommunication
- ▶ None of the givenoptions

QuestionNo:45 (Marks:1) - Please chooseone

Auditors who are working within the organization are known as

- ► Internalauditors
- External auditors
- ► Both internal auditors and externalauditors
- ▶ None of the givenoptions

QuestionNo:46 (Marks:1) - Please chooseone

Assets which can not be physically touched are termedas____

- Intangibleassets
- ▶ Tangibleassets
- ► Goodwill
- ► None of the given options

Ans 46) Intangible assets

The powers of the Board of Directors to borrow from the bank are mentioned in:

Article of Association

Memorandum of Association Special

Resolution

None of the given options

Which of the following should be considered when designing a business plan? Objectives of the business

Marketing components of the business Financial components of the business All of the given options

A firm that acquires another firm as part of its overall business strategy is engaging in

A strategic acquisition A financial acquisition A two-tier tender offer A shark repellent

The record of a country's imports and exports of goods and services is called its: Visible trade balance.

Balance of payments

Balance of payments on current account.

Balance of trade.

Which of the following is the treaty designed to remove barriers to the free flow of goods, services, and capital between nations?

GATT EU

WTO

NAFTA

Export subsidies are:

Maximum limits on the quantity of specific products imported to a nation. Taxes placed on imported products.

Licensing requirements or unreasonable quality standards designed to reduce imports. Government payments to domestic producers to reduce the price on exportedgoods

If a very successful fast food restaurant has been ignoring customers' concerns about the small war toys and toy guns included in their Kids Meals, then managers shouldbegin focusing on improving the firm's:

Ethics

Profitability.

Productivity.

Game plan

is a dimension of social responsibility that includes hiring minority workers, making safe products, minimizing pollution, using energy wisely, and providing a safe work environment

Corporate philanthropy Corporate policy Corporate governance

Corporate responsibility

Human resource planning is a dynamic planning process which involves ongoing environmental scanning and an analysis of organizational objectives, strategies, and policies aimed at deciding:

What business the organization should be in

The right quantity and quality of employees needed when and where

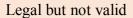
What physical resources the organization needs Who the organization's main competitors are

The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work.

However, critic of this test suggest that the results can change over time as a person's personality develops.

Therefore the MBTI personality test may be:





Valid but not reliable

Reliable but not valid Reliable but not legal

Selection devices that are based upon physical condition of the candidates are known as:

Medical tests

Background investigations. Aptitude

tests

Application forms.

Which of the following chart shows turnover in an organization? GANNT chart

Replacement chart

PERT chart

Bar chart

The Hawthorne Studies found:

That social and psychological factors could significantly affect productivity

That economic factors affect productivity

Money to be the primary motivator of female employees.

That workers were motivated to produce more when managers left them alone.

According to Maslow's hierarchy of needs, a person who buys a motion detector/burglar alarm for her house is motivated to do so in an attempt to fulfill the following need:

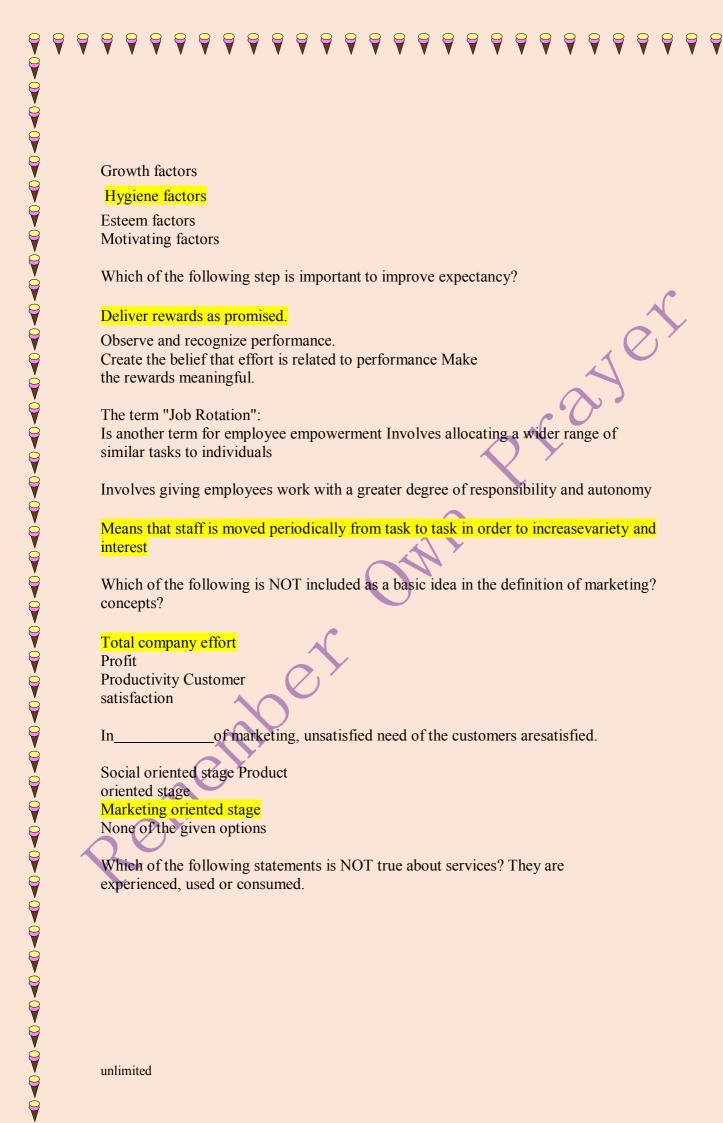
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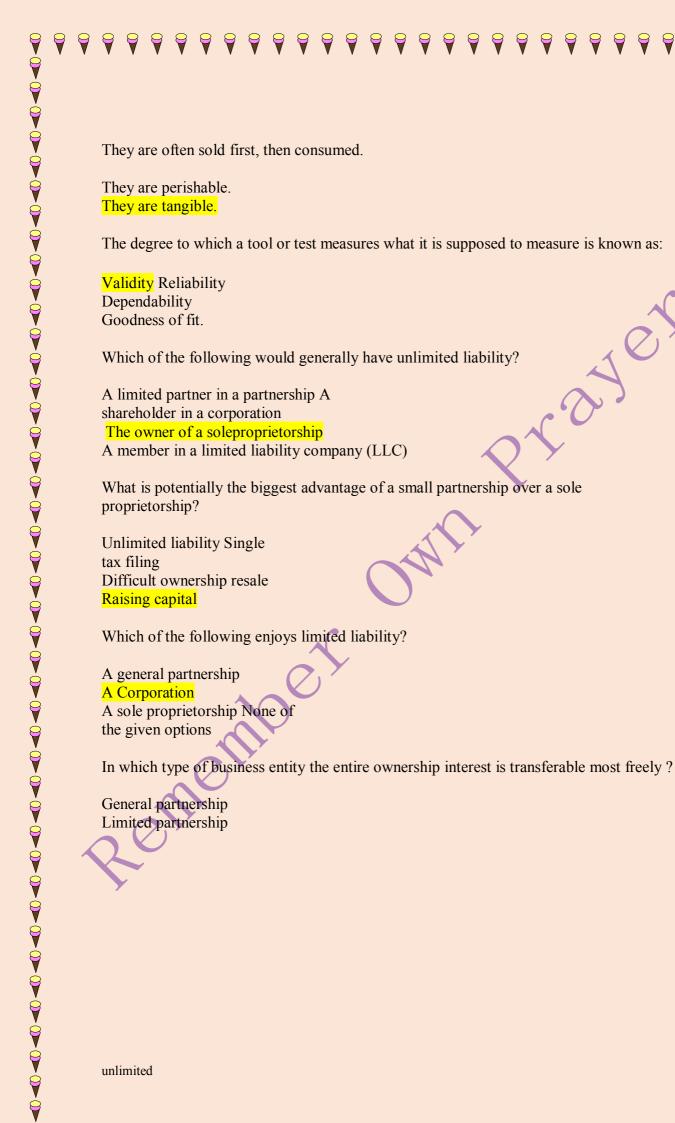
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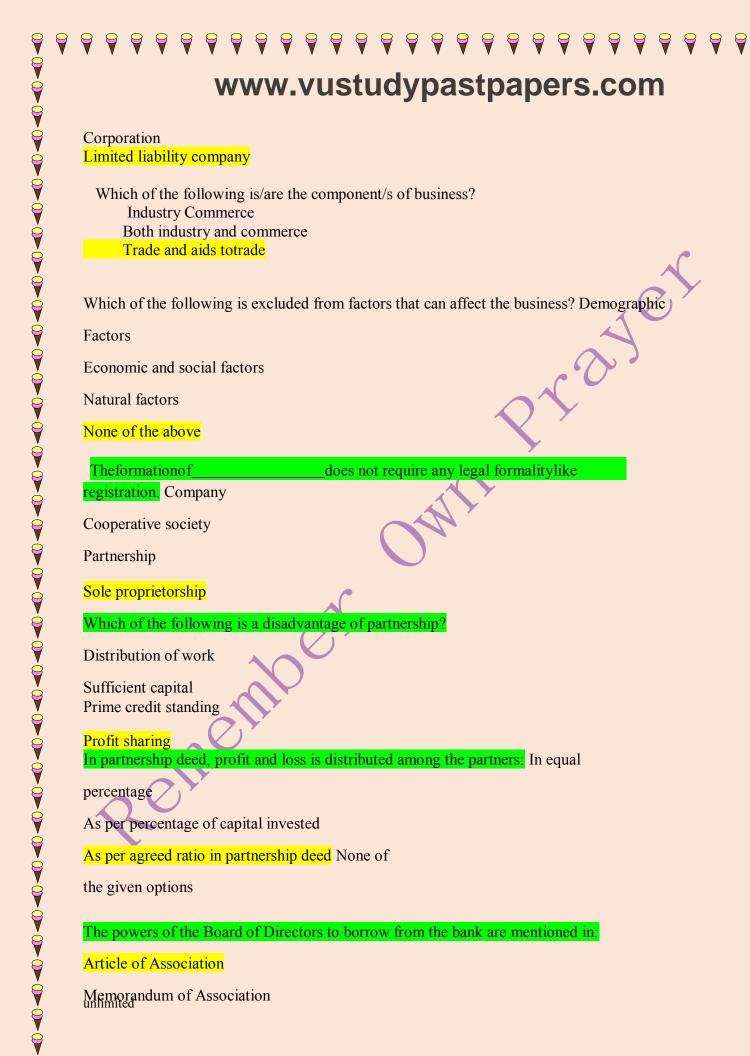
Social

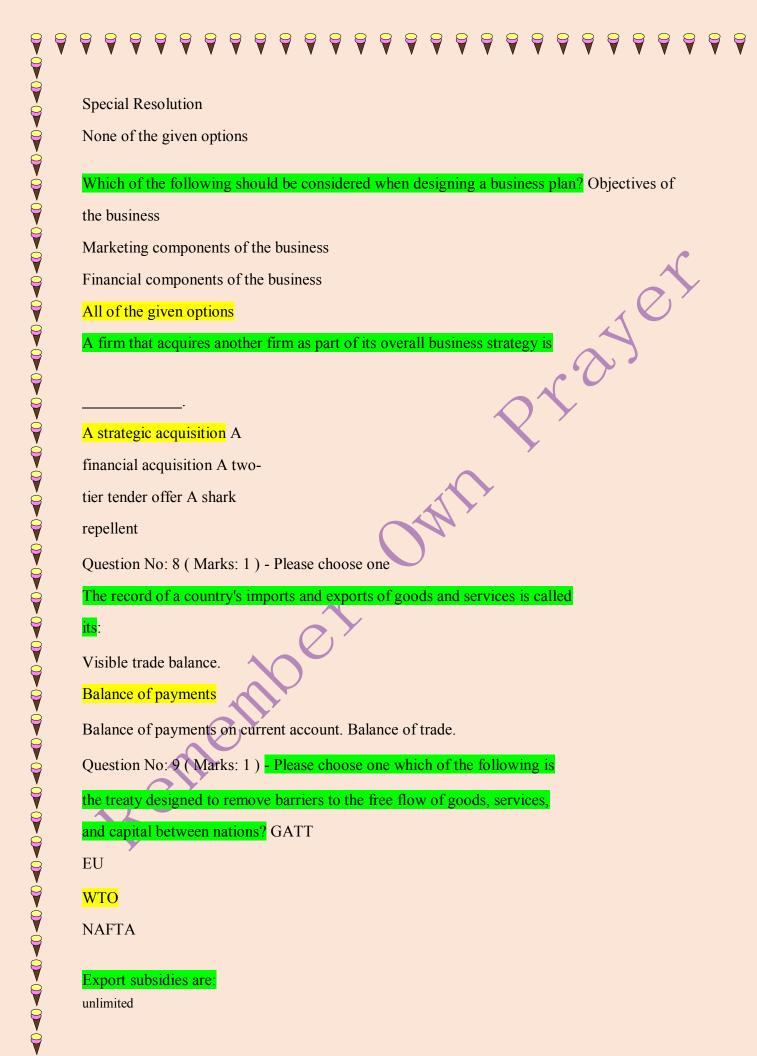
Self-actualization.....All options coorect

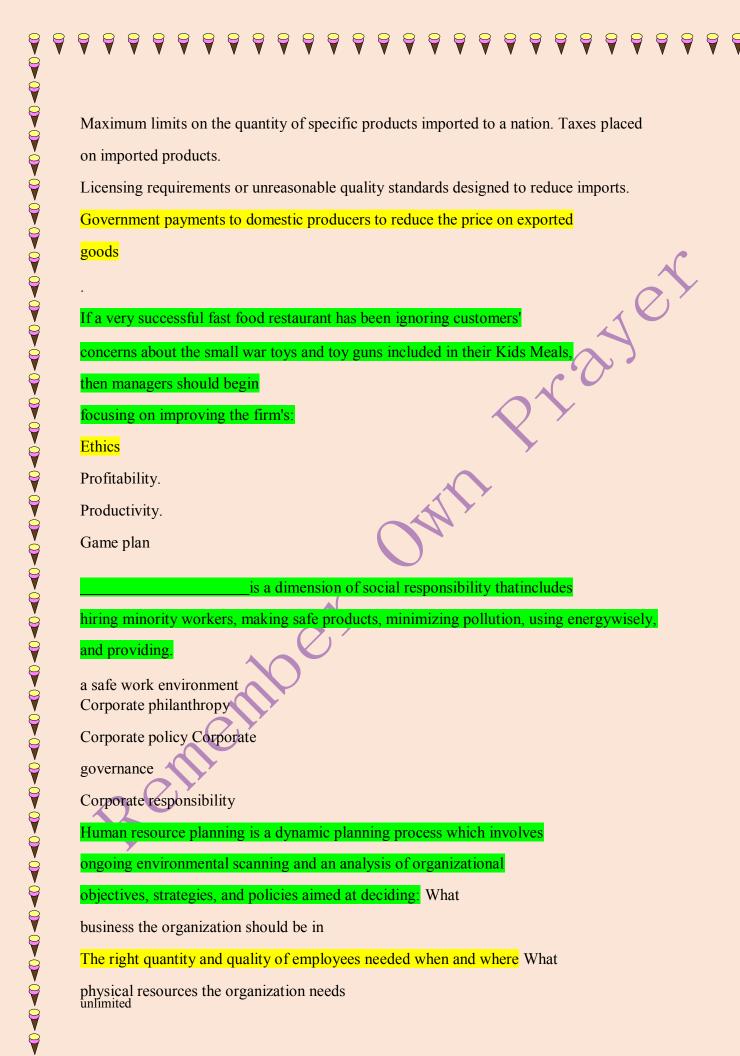
Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as:

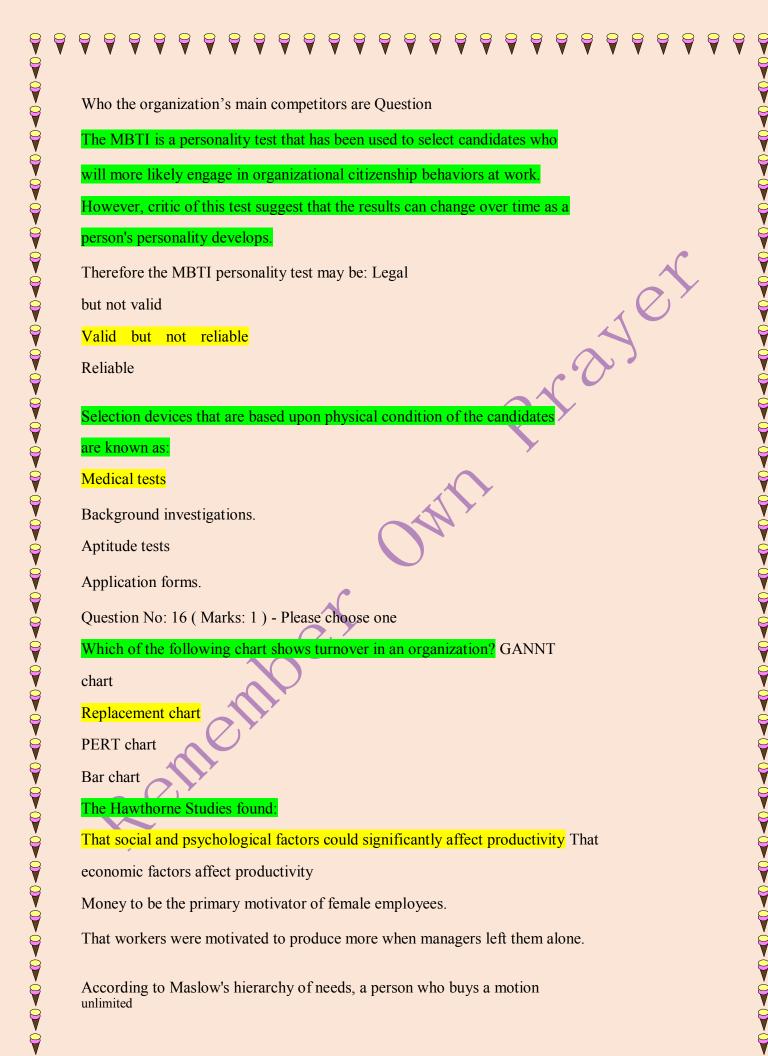


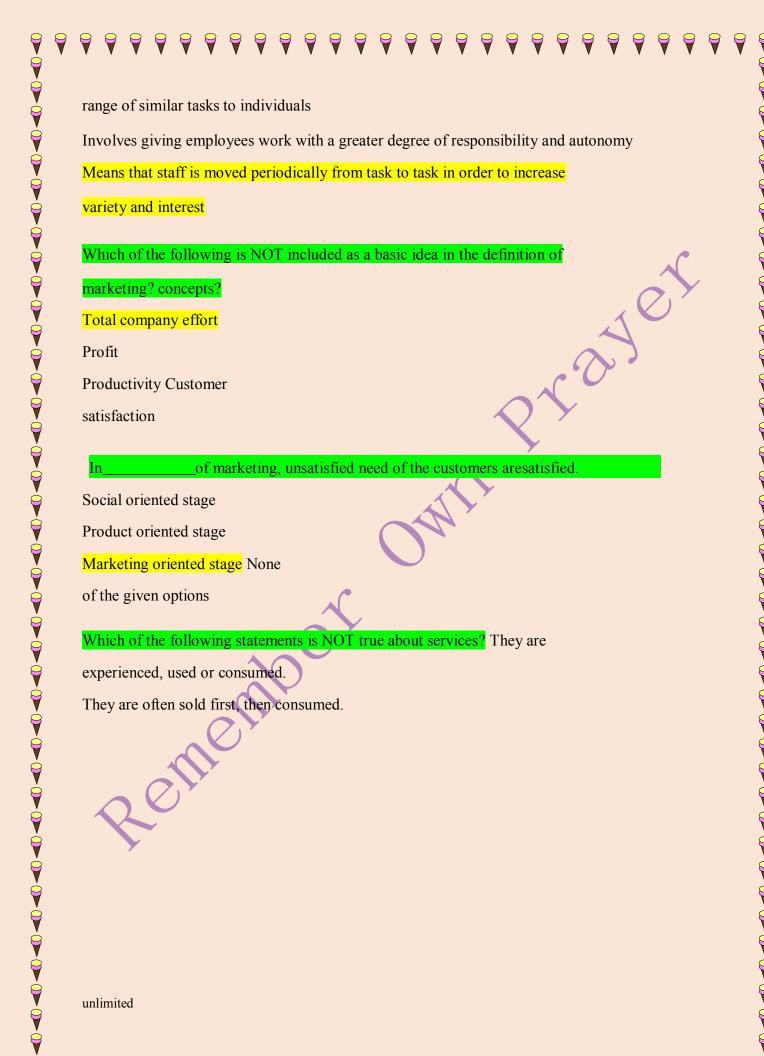




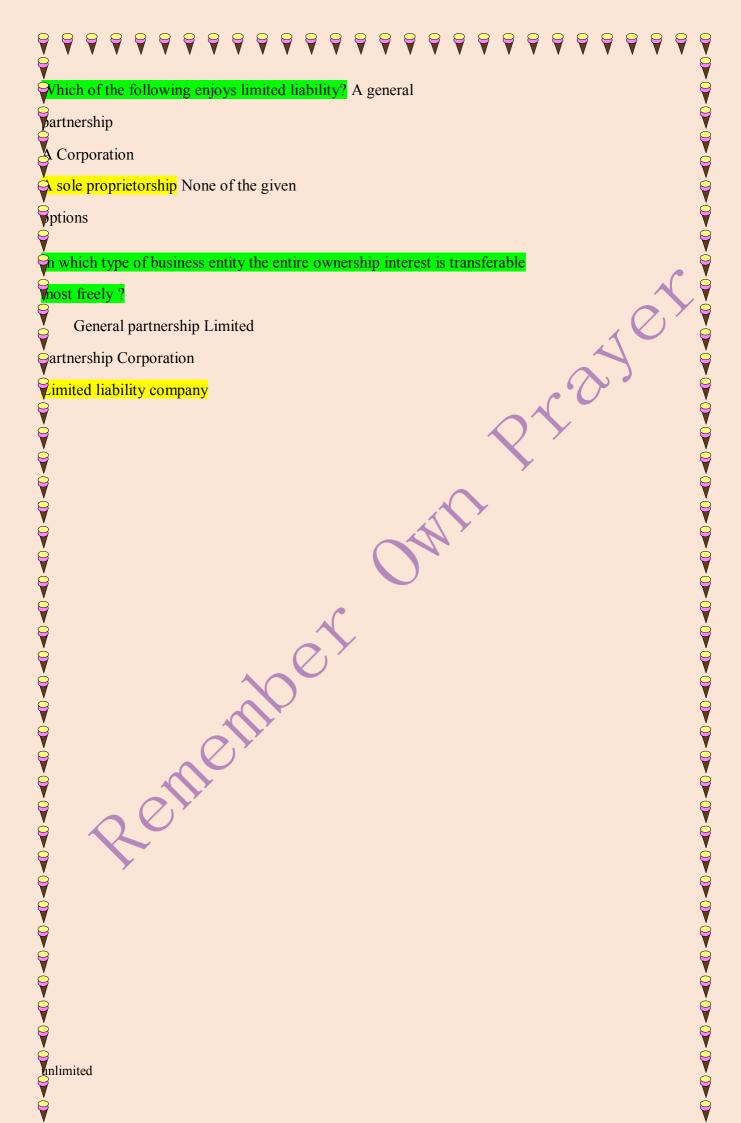


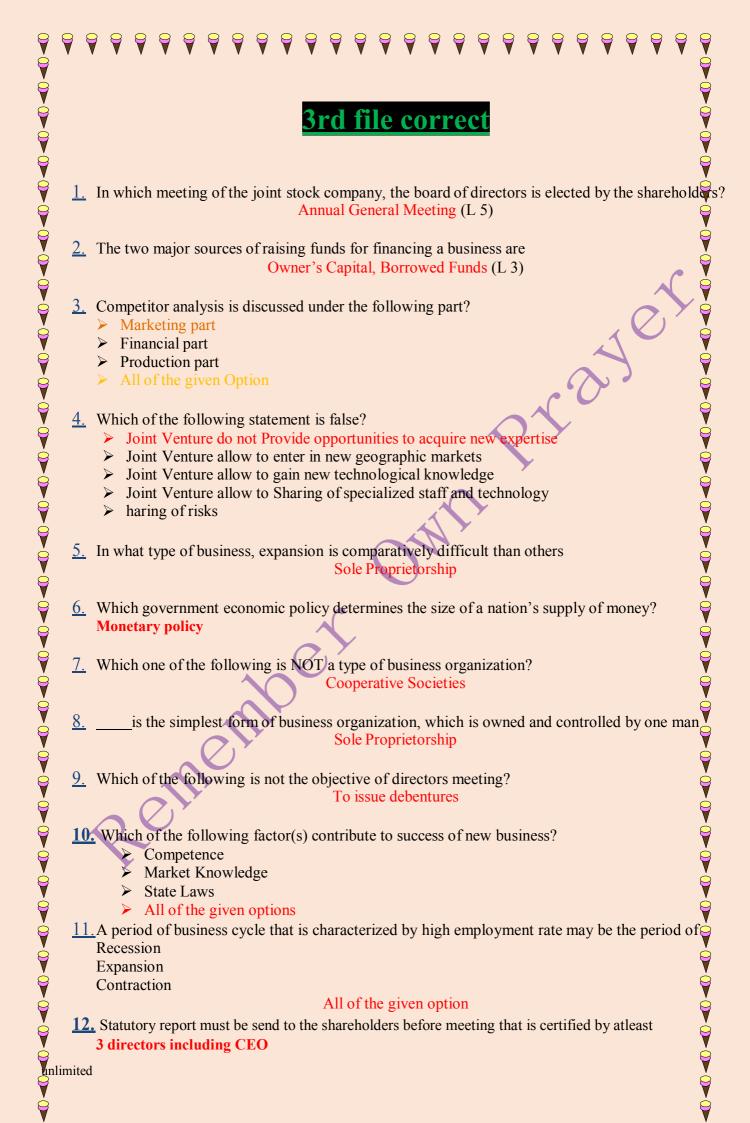








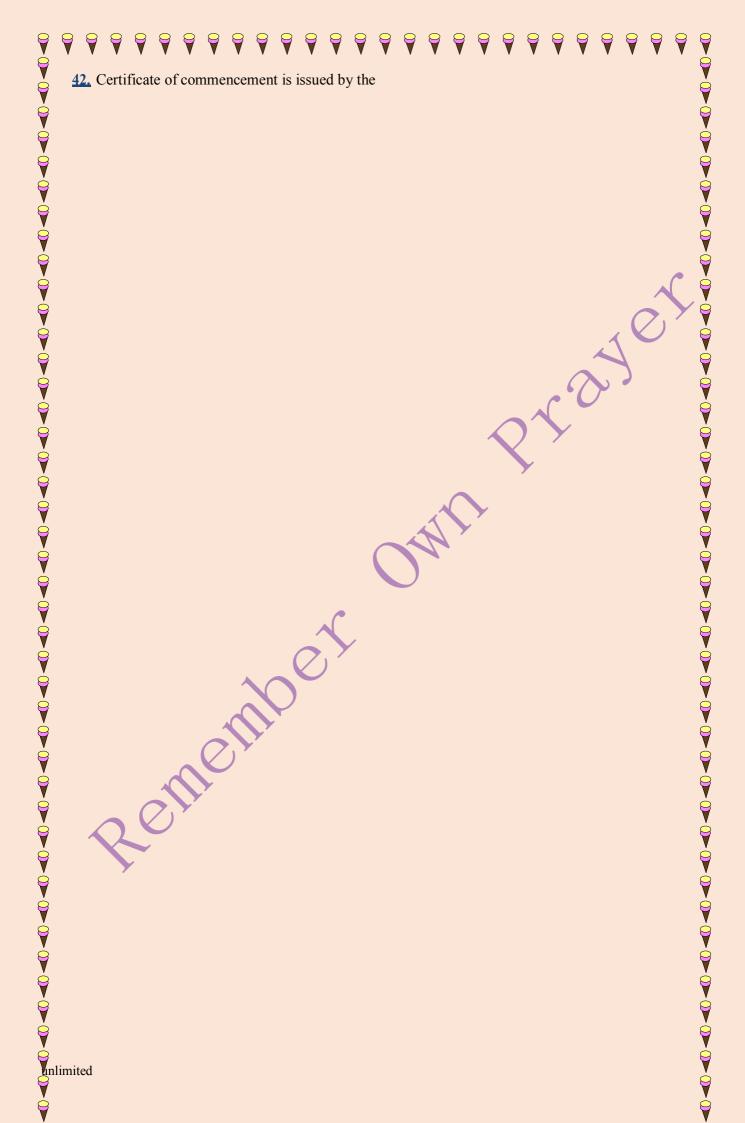


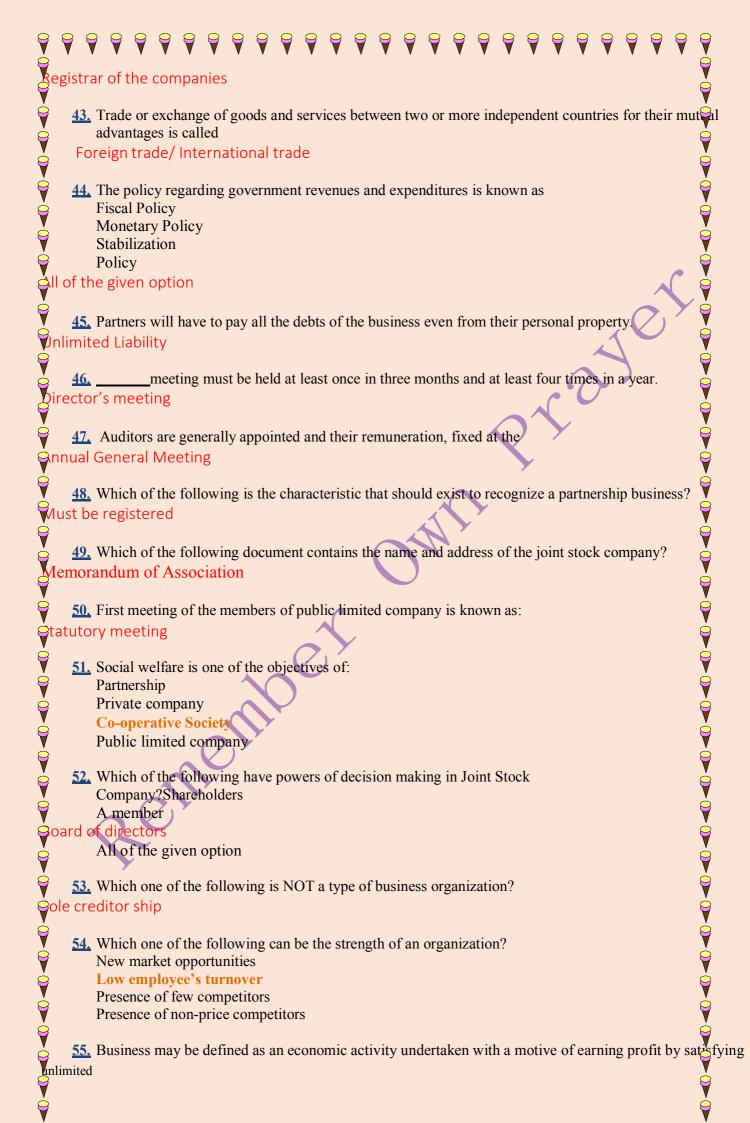




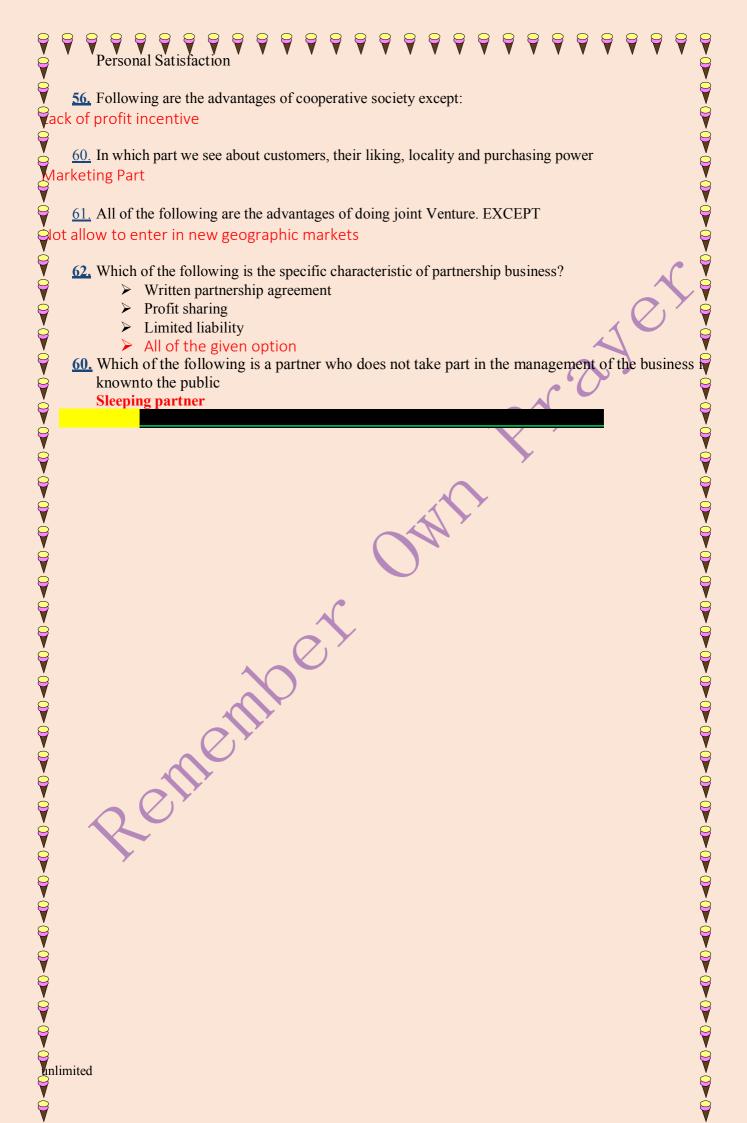
14is one who senior Partner	no has invested the maximum amount in the business
14is one who senior Partner 15. Annual General Me Once in a year 16is not 1 Sub Partner 17. In what type of but 18. The registration of Compulsory 19. A major disadvant Double taxation of Compulsory 20. The relationship be all or any one of the Supply Patterns Skilled labor Force Demand patterns All of the above	eeting is the meeting of the company that held
16. is not 1 Sub Partner	liable for the debt of the partnership business
$\frac{17}{1}$. In what type of bu	siness there is easiest dissolution? Sole Proprietorship
18 The registration of	ioint stock company is
Compulsory	joint stock company is
3	
19. A major disadvant	tage of the corporate form of organization is the
Double taxation o	of the dividends
20 The relationship be	ative an the nargang who have agreed to share the profit of a hyginess carried on h
all or any one of th	etween the persons who have agreed to share the profit of a business carried on the acting for all is called
dir or any one or th	Partnership
}	
21. Economist and pol	licy makers are interested in Demographic attributes to determine the
Supply Patterns	
Skilled labor Force	
Demand patterns	
All of the above	
	contains the objectives of the business and the ways to achieve those objectives? Business Plan
23. Two or more organ	nizations combine together and form a new organization
	Merger
21 The word 'limited	I' at the end of the company name means
<u>24.</u> The word infinied	Shareholders has limited liability
	> Similar in the simi
25. One man one vote	principle is applied in
	Cooperative society
domestic factors of	oods and services produced within a given period by a national economy through
DP	
Aggregate output	oods and services produced by an economic system during a given period is called
28meeting is the statutory Meeting	he first meeting after commencement of business
29. In sole proprietorsh Il of the given options	ip business entire finance is provided by
an or the given options	
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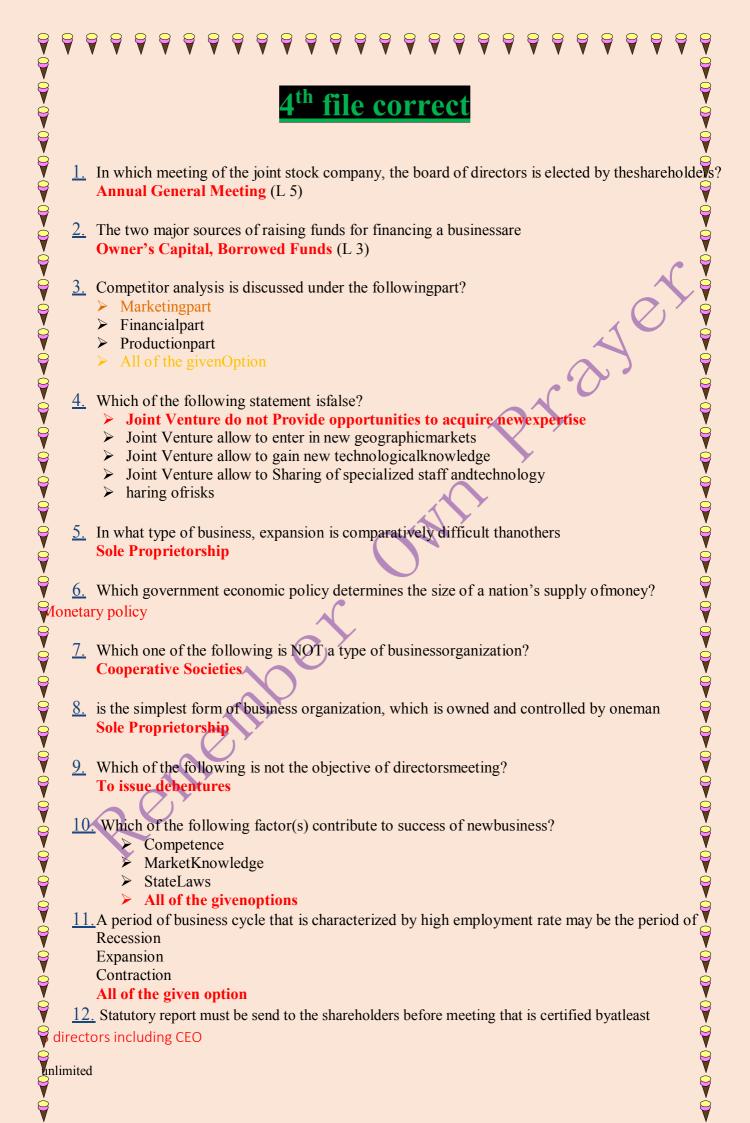


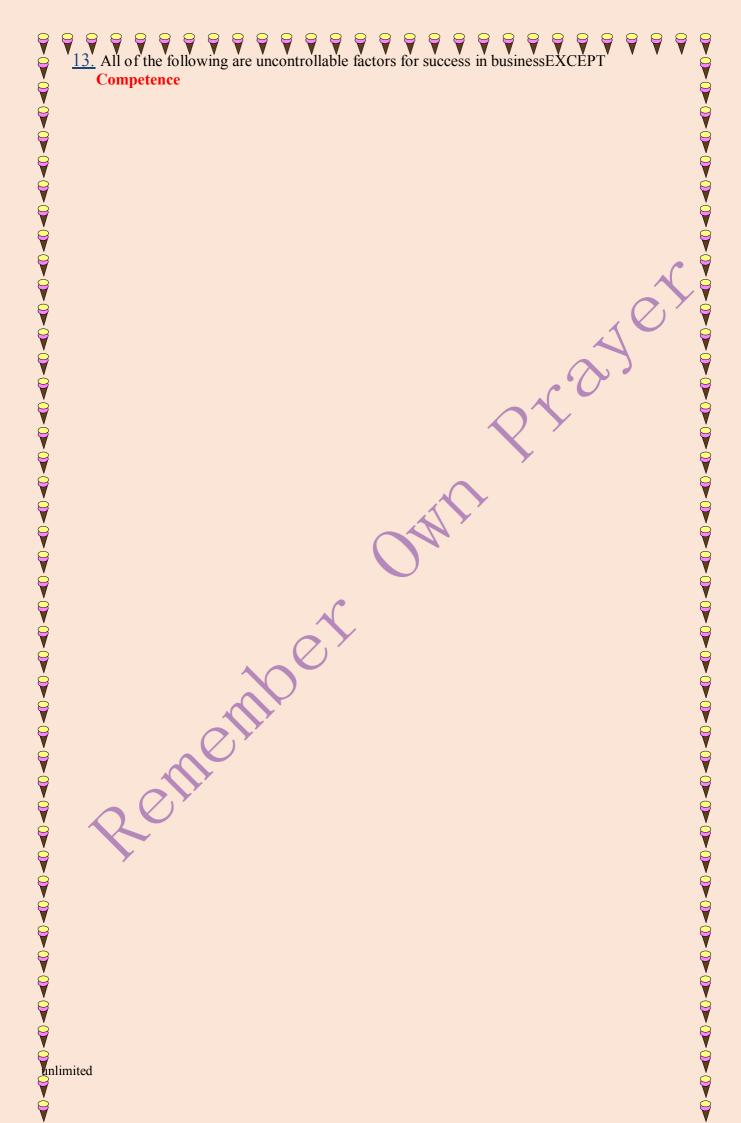


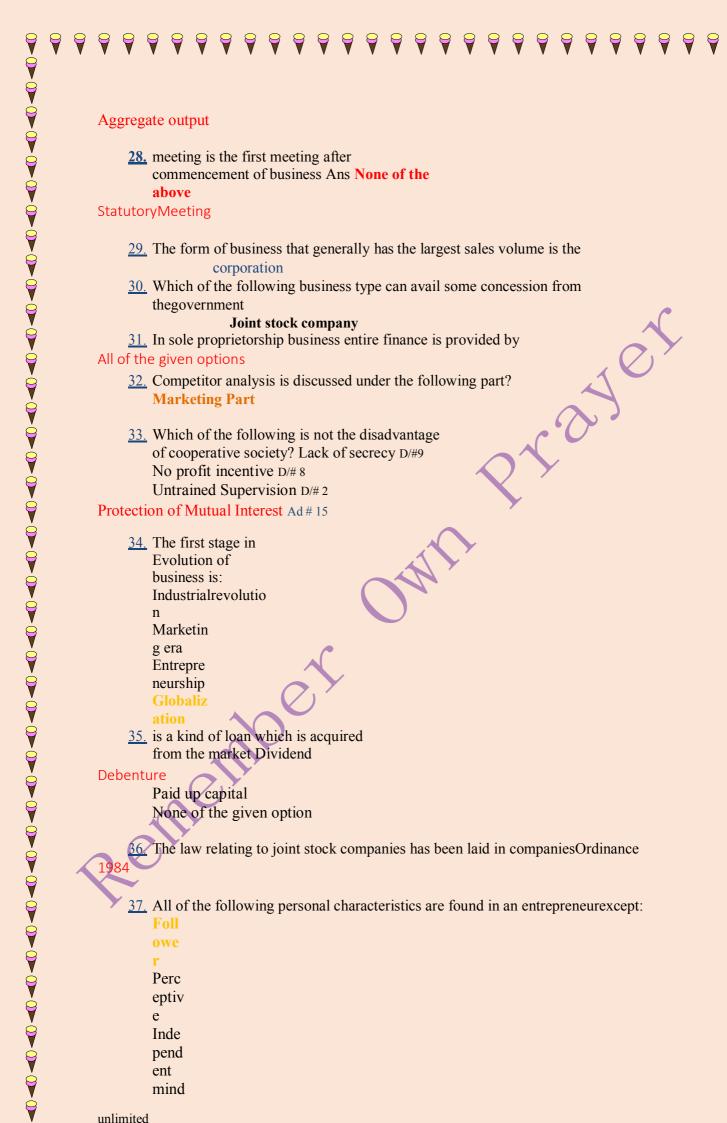


human needs in society. The term economic activity includes the activities with the motive of: Social justice **Earning profit**Collective benefits

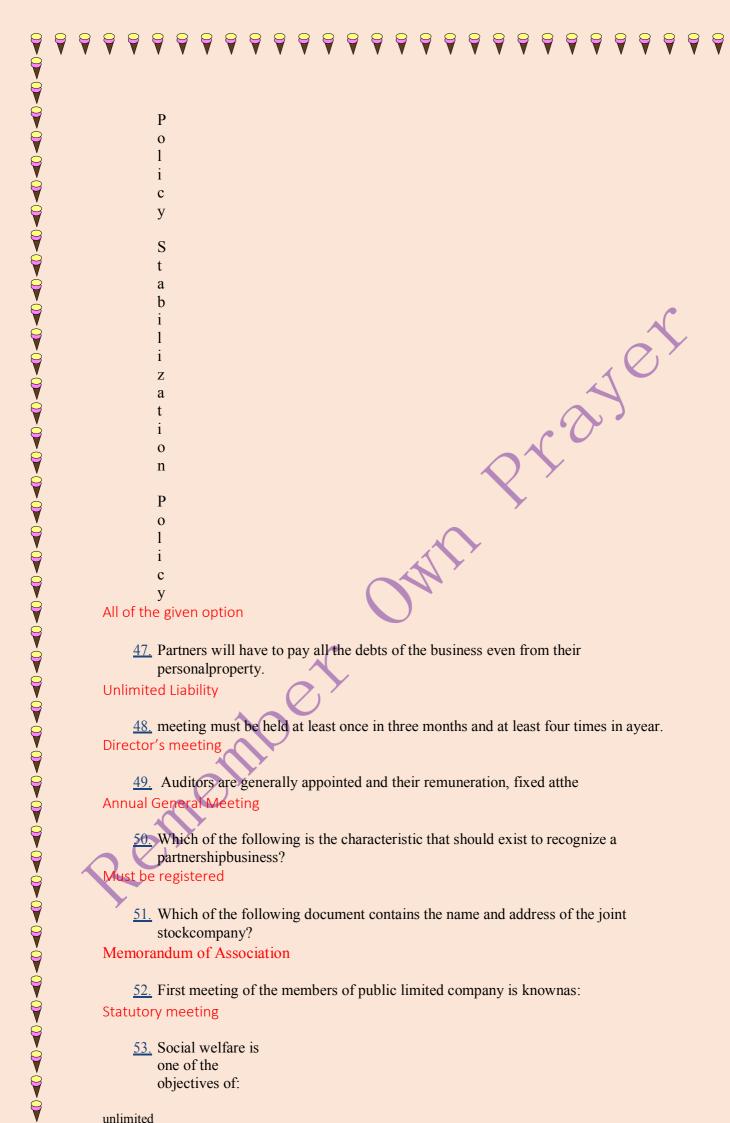


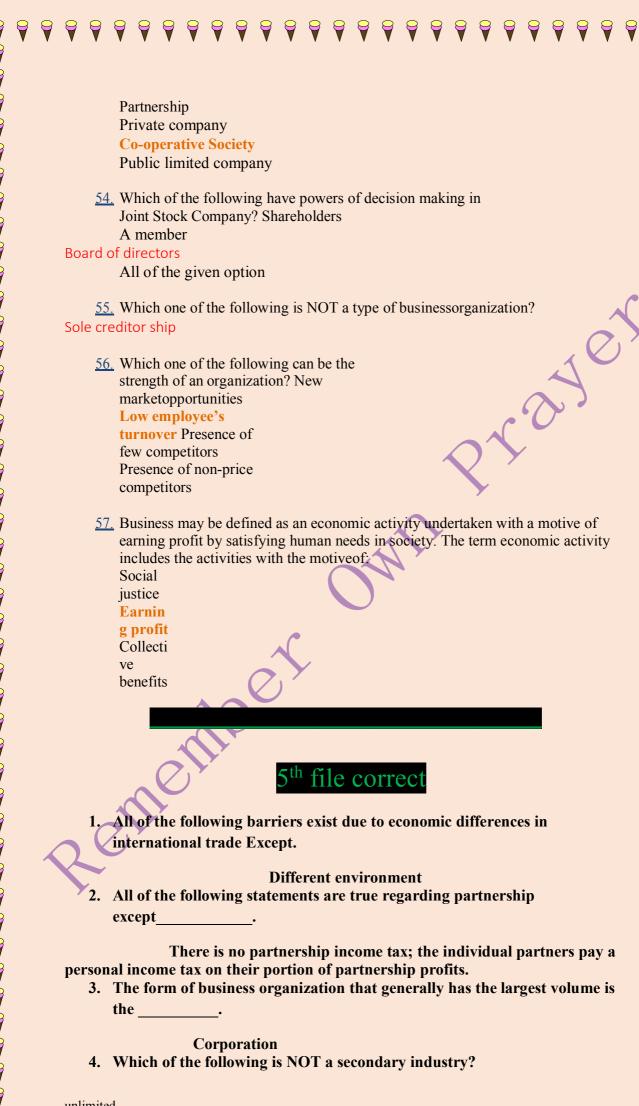












unlimited

Genetic industry

5. Which of the following is a primary industry?

Extractive industry and Genetic industryboth

6. Which of the following is a Secondary industry?

Constructive, manufacturing, services industry...all options

7. Which of the following is the partner who does not take part in the management of the business but is known to the public. He is liable to the creditors of the film?

Silent partner

8. Which of the following is the

partner who takes active part in the affairs of business and its management. He contributes his share in the capital and is liable to pay the obligations of the firm?

Active partner

9. Which of the following is the

partner who takes active part in the affairs of the business but is unknown to the public as a partner. He is liable to the creditors of the firm?

Secret partner

10. Which of the following is the

partner who only contributes is the capital but does not take part in the man agement of the business. He is liable to pay the obligations of the firm?

Sleeping partner

11. Which of the following is the

partner who invests a large portion of capital in the business. He has a prominent position in the firm due to his experience, skill, energy, age and other facts?

Senior partner

12. Which of the following is the

partner in a firm can make an agreement with a stranger to share the profits earned by him from the partnership business. He is not liable for any debt and can not interface in the business matters?

Sub-partner

13. Which of the following is

a person who has a small investment in the firm and has a limited experience of business?

Junior partner

14. Which of the following is a person who is over 18 years of age. A person is allowed to make contract when he has attained the age of majority?

Major Partner

15. Which of the following is a

person who is minor cannot enter into a valid contract. However, he can bec

ome a partner with the consent of all other partners. He can share profits of a business but not the losses?

Minor Partner

16. Which of the following is a

partner who neither contributes in capital nor does he take part in the man agement of

the business but allows his name to be used in the business is known as. He is individually and jointly liable for the debts of the firm along with other partners?

Nominal Partner

17. Which of the following is A partner whose life has expired is known as.

The share of capital and

profit of such partner is paid to his legal heirs in lump sum or in installment?

Deceased Partner

18. Which of the following is a

A partner whose liabilities are limited to his share in business is called. He cannot take active part in the management of the firm?

Limited Partner

19. Which of the following is a

A partner whose liabilities are unlimited is known as. He and his personal property both are liable to clear the debts of the firm?

Unlimited Partner

20. Which of the following is a

A person who is newly admitted in the firm with the consent of all the partners. He is not liable for any act of the firm performed before he became the partner unless he agrees.

Incoming partner

21. Which of the following is a

A partner who leaves the firm due to certain reasons is known as. He is liable to pay all the obligations and debts of the firm incurred before his retirement?

Retired Partner

22. Which of the following is a

a partner is entitled to receive certain share of profits and is not held liable f or losses is known as .

He is not allowed to take part in the management of the business?

Partner in profits only

23. Which of the following is a

A person, who was the partner of a firm but has now retired from active par ticipation in

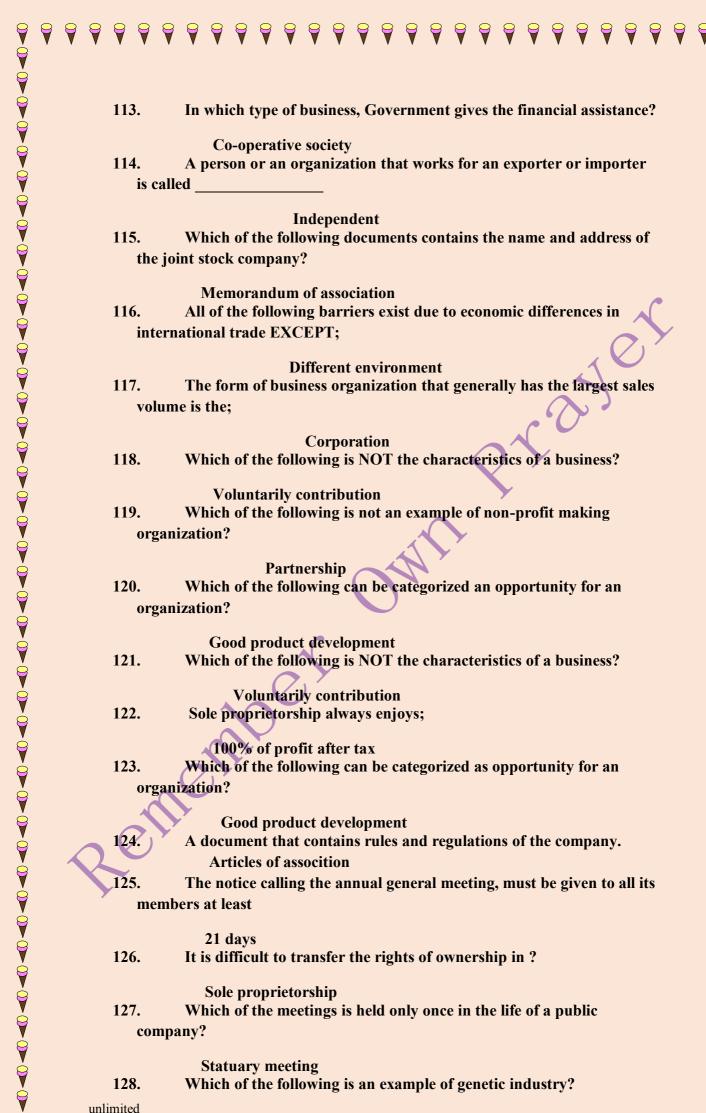
business and has left his capital in the business as a loan, receiving interest o n it, is known as ?

\rightarrow		
7		
8		3 directors of CEO
9		38. A major disadvantage of the corporate form of organization is the
		-
\begin{array}{c}		Double taxation of dividends
		39. The activity directed towards producing wealth through buying and selling
		goods is termed as ?
		Business
		40. 'One man one vote' principle is applied in
8		Co-operative society 41. First directors are usually named in the
8		41. First directors are usuany named in the
		Articles of Association
V		42. The rules and regulations of a co-operative society are formed in
▼		its
▼		Co-operative rules
V		43. Annual General Meeting of the company that held.
V		Once in a year
V		44. The person who takes the major risks of a business by committing equity
7		and time is known as
¥		Partner
¥		45. In which type of business, Government gives the financial assistance?
¥		Joint stock company
A		46. In which stage of the company formation, MOA and AOA are submitted in
A		the registrar's office?
¥		Incorporation stage
7		47. Which of the following factor(S) contribute to success of new business.
7		All options
7		48. Social welfare is one of the objectives of:
7		Public limited company
7		49. Which of the following business form has the shortest life span?
7		Sole- partnership
9		50. The activities that are undertaken for personal satisfaction and not to earn
		profit or income are known as
		Francisco estrativa
		Economics activities 51. Business benefits the people by providing them.
		Large number of services 52. Which of the following can be the strongth of an organization?
8		52. Which of the following can be the strength of an organization?
8		High employers turnover
8		53. In which of the following industry, raw material is converted into finished
		or semi finished goods
8		
V	ıın	limited

\rightarrow 7 **\bar{\bar{\pi}}**

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₹				
\			69.	In which stage of the company formation, MOA and AOA are submitted in the register's office
V			70.	Incorporation stage . The registration of a joint stock company is;
			71.	Compulsory A major disadvantage of the corporate form of organization is the .
			72.	Double taxation of dividends Which of the following statement is false.
₹		Δ.	xperi	Joint Venture do not provide opportunities to acquire new
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\		C.	_	The relationship between persons who have agreed to share the profits of a business carried on by all or any one of them acting for all is called
\bar{\bar{\bar{\bar{\bar{\bar{\bar{				
▼			74.	Partnership In which economy, the government decides that how many resources have to bee generated and how the resources should be allocated?
V				Planned economy
Y Q Q			75.	Economist and policy makers are interested in Demographics attributes to determine the ;
~			76	Demand patterns Which document contains the objective of the business and the ways to
▼			70.	achieve those objectives?
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\			77	Business plan is the simplest form of business organization, which is owned
▼			//•	and controlled by one man
\begin{align*} 			78.	SOLE PROPRIETORSHIP Two or more organization combine together and form a new organization.
∀			70.	Merger
\rightarrow			79.	The word 'limited' at the end of the company name means;
V			80.	Shareholders has limited liability . Which entity supervises the work of all cooperative societies?
			81.	Cooperative department of provincial government Barriers to international trade include;
V			82.	All options
				The owner of a sole proprietorship
V			83.	Investment, revenue, expenses and net profit is discussed in of business plan?
V		111	nlimite	ed.

\bar{\pi} \rightarrow 7



Board of directors

Aggregate output

157. spec	When a person provides his services to society on the basis of his cialized knowledge and experience is terms
158. of fo	Profession are the government taxes on import that raise the price oreign goods and make less competitive goods
159. indt	TAriffs describes the government payments given to certain ustries to help offset some of their costs of production?
160. 	Subsides Auditors are generally appointed and their remuneration, fixed at the
161. prof	Annual meeting The relationship between persons who have agreed to share the fits of a business carried on by all or any one of them acting for all is ed
162. regi	Partnership The formation of does not require any legal formality like stration
163. turr	Sole proprietorship A period of business cycle that is characterized by high labor nover may be the period of
164. stoc	Expension can expand their business by selling shares in the k market
165. prin	Joint stock company The general Agreement on tariffs and trade (GATT) is based on the sciple of
166.	Tariff reduction through international negotiations First directors are usually named in the
167. qua	Articles of association describes the government-imposed restrictions on the ntity of a good that can be imported over a period of time
168. elec	Quota In which meeting of the joint stock company the board of directors is ted by the shareholders?
169.	Annual general meeting Statutory meeting is compulsory for;
170.	All options Which of the following is not the disadvantage of cooperative society?

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Interaction with government

	₩		
∀ ∀ ∀		185.	For a private limited company, minimum number of members are -
		186. mee	2 Which of the following are NOT invited in the annual general eting of a company?
		187. com	Debenture holders Issuing shares and debentures belong to the of the pany?
		188.	Commencement The most important step in understanding business ethics is
∀ ⊖ ⊝		189.	Establishing codes of ethics All of the following fall in the category of ' business' except
V V		190.	Construction of houses for personal use is the simplest form of business organization, which is ned and controlled by one man
		191.	SOLE PROPRIETORSHIP The first annual general meeting should be held with the of
¥ ¥		inco	18 months The relationship between person who have agreed to share the profits
		of a	business carried one by all or any one of them acting for all is called.
		193.	Partnership Which of the following is NOT the advantage of cooperative society?
		194.	Monopoly Balance sheet of a company reflects
		195.	Organization's financial health at a specific point of time Identity, what can be the biggest advantage of a small partnership r a sole proprietorship?
	\bigcirc	196.	Capital can be raised easily Effective interest rate is different from nominal rate of interest ause;
	X) beca	ause,
¥ ¥		197. valu	All options Which of the followings equation will be used to calculate future ue of ordinary annuity?
		198.	FV= CCF(1+i)^n-1 Which of the following are known as Discretionary financing?
		199. 650,	Long term liabilities Suppose sales of company 's' have increased from RS 500,000 to RS,000 after 1 year. What will be the sale growth rate of company S?
V	unl	imited	

130% 200. What is the present value of Rs, 10,000 to be paid at the end of five years if interest rate is 10% compounded annually? Rs 6,209 201. Which of the following technique is used to select different investment options so as to reduce risk of losing the invested money? **Diversification** 202. The formula to calculate future value of an amount using simple interest is. FV=PV/(1+i)n203. Which of the following item is used to estimate the cash flows while employing percentage of sales method? Sales revenue Formation of _____ is very lengthy, very complicated and very 204. technical job? Joint stock company Goods produced domestically and sold in some other country is called 205. 206. First directors are usually named in the **Articles of association** 207. Occurrence of widespread price increases throughout an economic system Infliation 208. imposes limits on the quantity of a good that can be imported over a period of time. Quota 209. A document that contains the terms and conditions of the business. Partnership deed Which of the following is a new trend, in which one business acquires the other business instead of combining Accquisition 211. Which of the following is a new trend in market in which two or more organizations combine together and form a new organization. Merger 212. Which of the following is two or more than two organizations collaborate for mutual profits. Strategic alliance 213. The situation when a country imports less than it exports is; A trade sirpus unlimited

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∀				22	6.		WI	nich	of	the	foll	owi	ng i	s no	ot th	e di	sad	van	tage	e of	coo	per	ativ	e so	ciet	y?		
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	\rightarrow	
		250. The activity directed towards producing wealth through buying and selling goods is termed as? Business
V		251. Economist and policy makers are interested in Demographic attributes to determine the
\rightarrow		Demand patterns
₹ •		252. First directors are usually named in the
\\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ 		Memorandum of association
V		253. Environmental forces that are controllable are called?
\\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ 		Internal forces
₹		254. The relationships between who have agreed to share the profits of a business carried on by all or any one of them for all is called;
		Partnership
∀		255. In which economy, the government decides that how many resources have to be generated and how the resources should be allocated?
V		Planned economy
$\dot{\sim}$		256 is the simplest form of business organization, which is owned and controlled by one man
		SOLE PROPRIETORWSHIP 257. Which document contains the objectives of the business and the ways to achieve those objectives?
∀ ∀ ∀ ∀		Business plan 258. The world 'limited' at the end of the company name means;
V		Shareholders has limited company
\\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ 		259. The registration of a joint stock company is;
V O V O O O O O O O O O O	Q	Compulsory 260. All of the following barriers exist due to economic differences in international trade EXCEPT;
∀		Different environment 261. Which of the following is NOT the characteristics of a business?
V		Voluntarily contribution
		262. The difference in value between a country's exports and imports is called
	ıın	limited

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11. Franchiser gets a large amount of mony from franshisee as while using its name.

Interest

12. The two major sources of raising funds or financing a business are:

Owner's capital & borrowed funds

13. Set of organizational activities directed at attracting, developing, and maintaining an effective workforce is called:

Human resource Management

- 14. Total quantity of goods and services produced by an economic system during a given period is called

 Aggregate output
- 15. The activity directed towards producing wealth through buying and selling goods is termed as?

 Business
- 16. Filling out the vacant positions is?

 Staffing
- 17. The two major sources of raising funds or financing a business are:

Owner's capital & borrowed funds

18. In which type of business, Government gives the financial assistance?

Joint stock company

19. Which of the following is EXCLUDED from the advantages of sole proprietorship?

Unlimited liability

20.EEO stands for:

Equal Employment Opportunity

- 21.In which of the following do two or more organizations collaborate on a project for mutual gain?

 Joint venture
- 22. A person who practices the functions to achieve management's objectives?

 Manager

36. A form designed by the employer for the prospective employee to fill it out is called?

Application blank

37. An agreement between two parties in which one party passes on the right to other party is called:

Joint venture

38. A written statement of what a job holder does, how a job is done, and why a job is done is a :

Human resource inventory report

39. In what type of business, there is easiest dissolution?

Sole proprietorship

40. Sources of marketing information are categorized into two groups - what are they?

External sources; internal sources.

41. Which of the following factor(s) contribute to success of new businesses?

Hard work

42. Which of the following is not the objective of the Directors' meeting?

To issue debentures

43. A distribution channel represents the path of a product from a producer to:

Consumer

44. Which of the following Selection devices are based upon physical condition of the candidates:

Medical tests

♥	
∀	All of the given
	84. The activities that are undertaken for personal satisfaction and not to earn profit or income are known as
9	Business activities
∀ ⊖ ⊖	85. Concessions provided by a country to its producers in order to protect economy?
	Subsidies
	86. Which of the following have powers of decisions making in Joint Stock Company?
	Board of directors
♥	87. Election of directors and appointment of auditors is the objectives of
♥ ♥	Annual general meeting
	88. Annual General Meeting is the meeting of the company that held
8	Once in a year
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	89. Those who invest in joint stock companies is called:
♥	Shareholders
8	90 meeting is the first meeting after commencement of business.
	None of the given
	91. which mode of the business is formed when several business concern undertaking units are combined to carry on the business together for achieving the economic benefits?
	combination
\begin{align*} \begin{align*} \begi	92 describes life time objectives of the organization.
Θ	All of the given

Attractive Location

103. Which of the following is not an example of non-profit making organization?

Partnership

104. The marketing activity of dividing market into smaller units with similar needs and characteristics is known as:

Market penetrating

105. All of the following personal characteristics are found in an entrepreneur except:

Follower

106. Which of the following is included in a economic factors?

Value system

107. In what type of business, there is easiest dissolution?

Sole proprietorship

108. Goods produce domestically and sold in some other country is called:

Exports

109. Sources of marketing information are categorized into two groups - what are they?

External sources; internal sources

110. The first annual general meeting should be held with the of incorporation of a company.

18 months

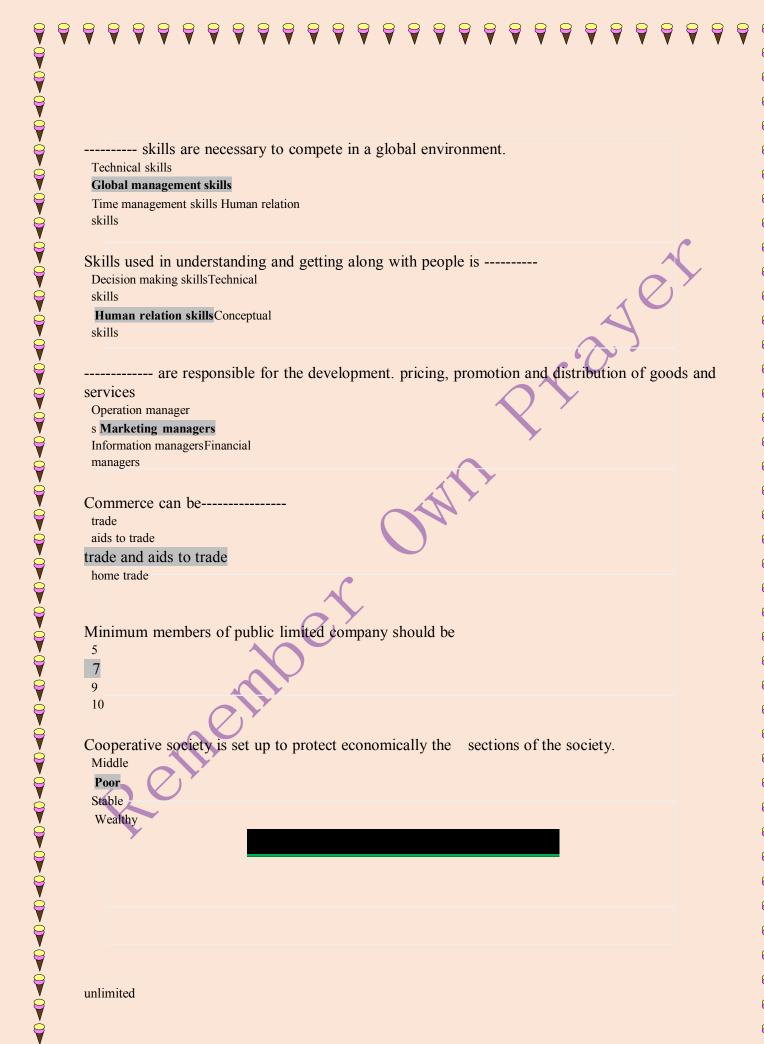
111. Dividing the market on the basis of area, climate and cultural values is called?

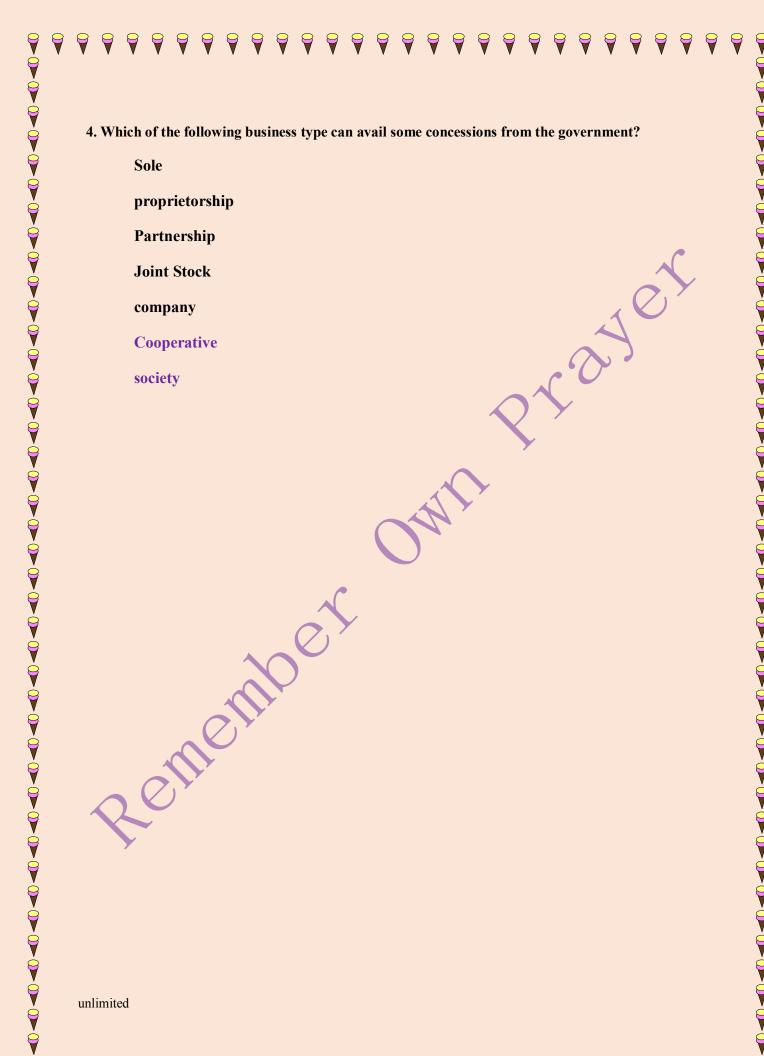
Geographical segmentation

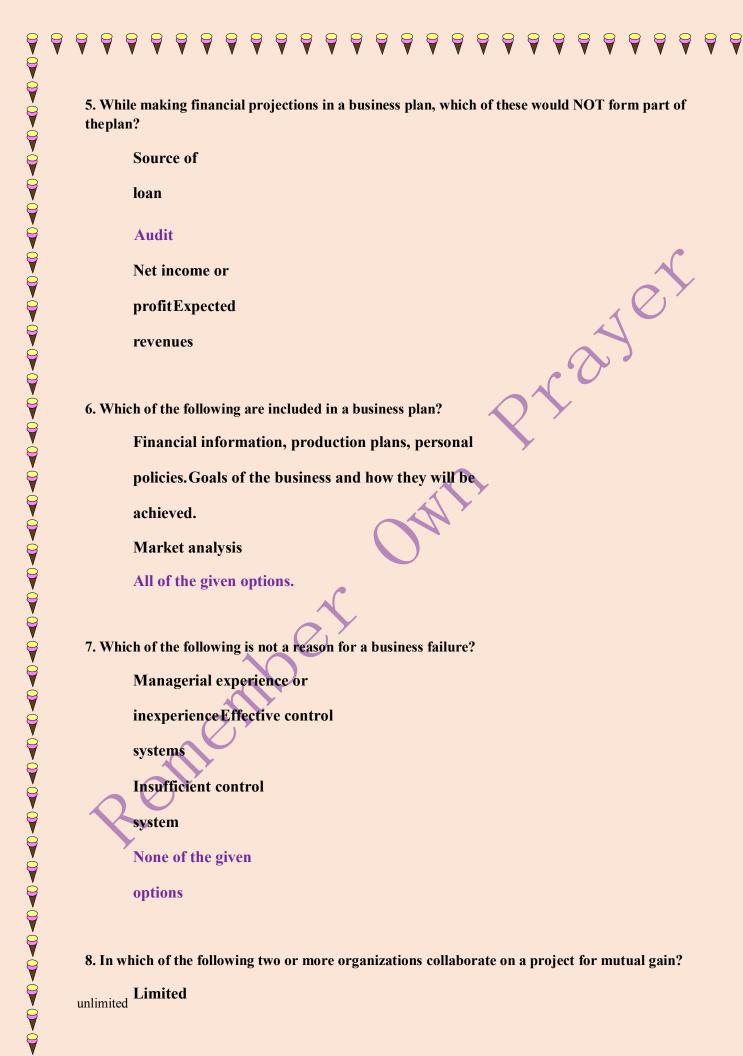
Which types of organizations have expertise in selecting

A THE COTTEST
1 O
is the lifeblood of every business.
goods
wealth
capital
buying
is connected with the production and preparation of goods and services.
business
system
social process
industry
is the second component of business. commerce industry
primary industry secondary industry
Commerce can be
trade
aids to trade
trade and aids to trade
home trade
A good business person must have the knowledge aboutskills. personal
technical
leadership

Minimum members of public limited company should be 5







partnership Public

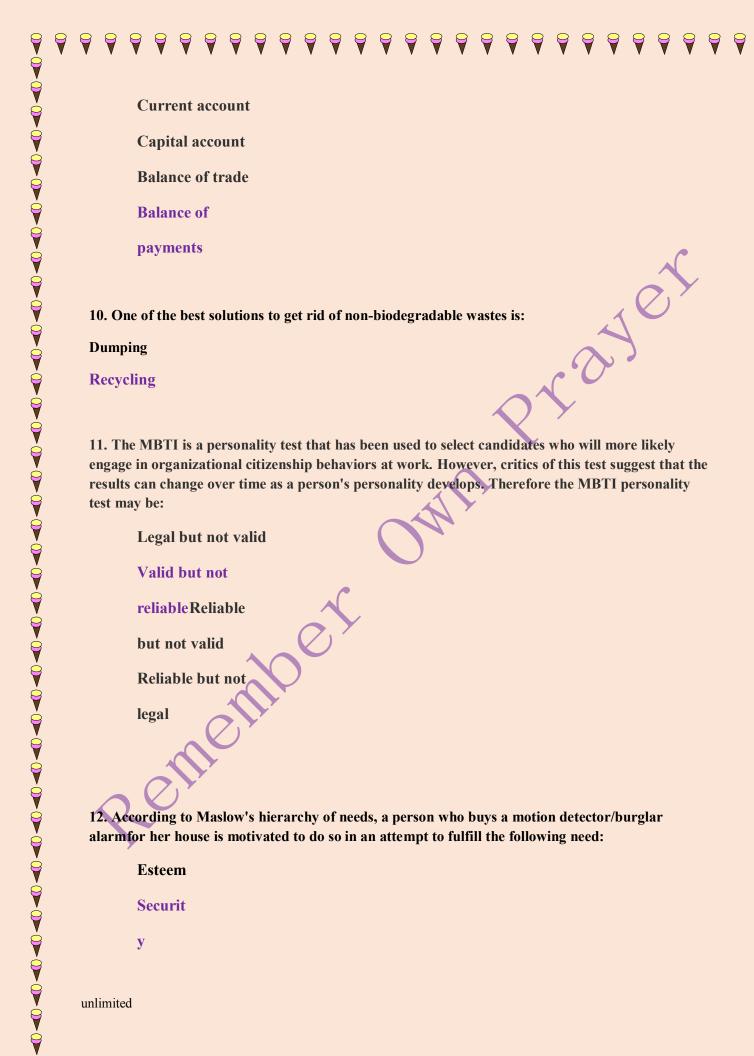
corporation

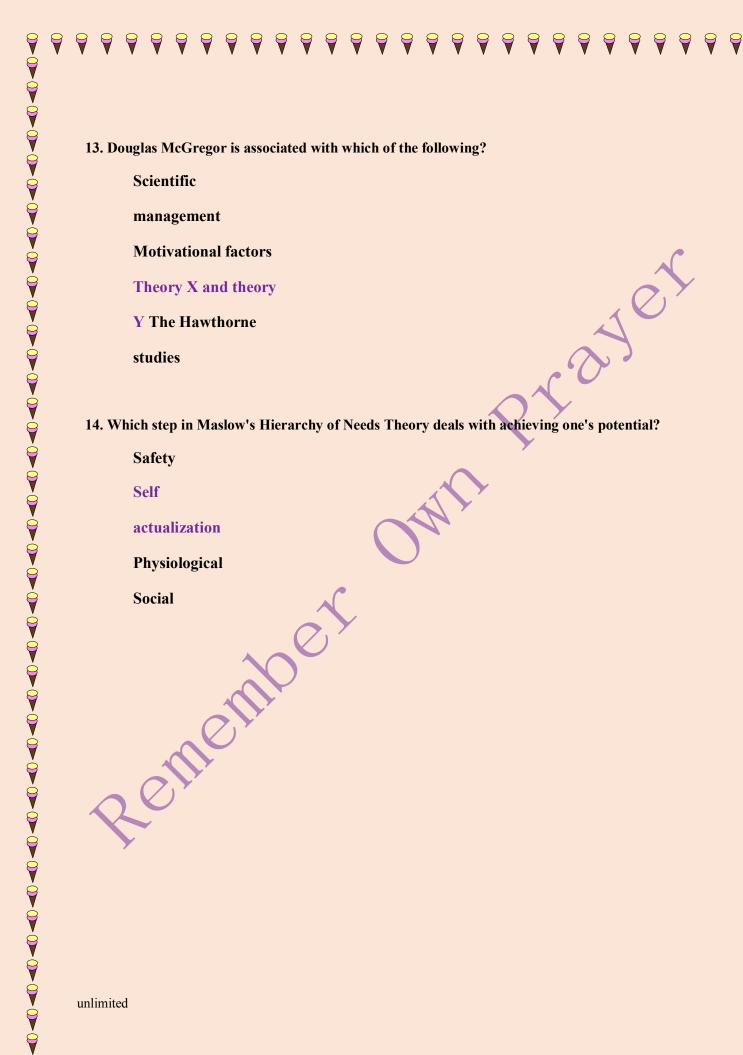
Strategic alliance

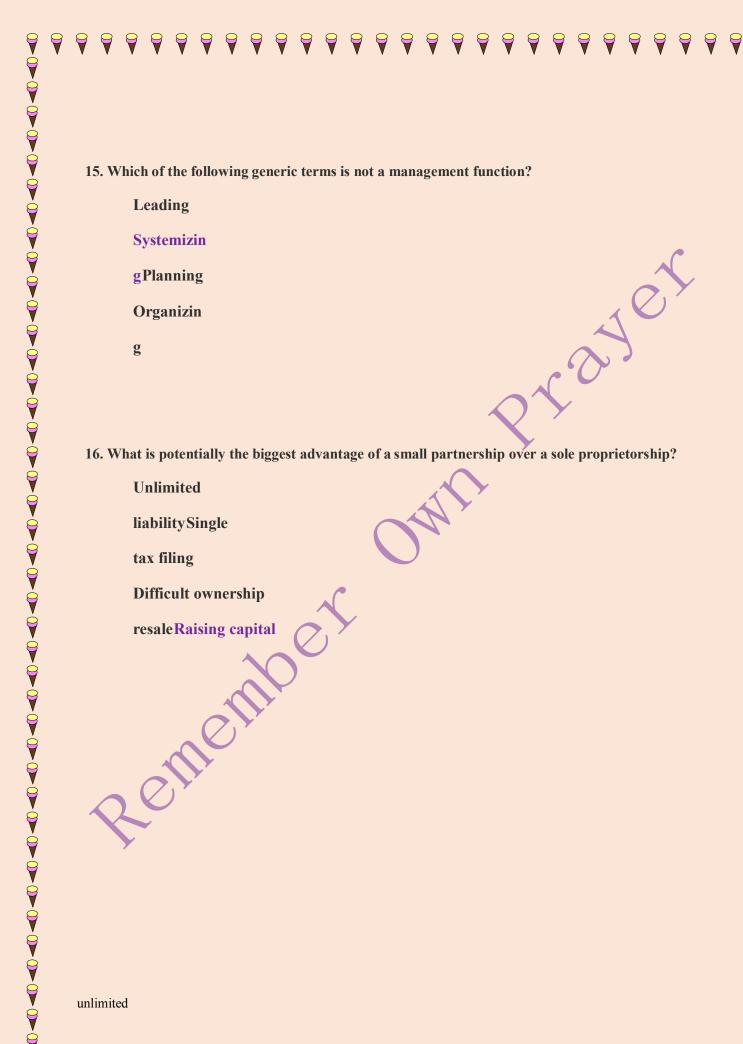
None of the given options

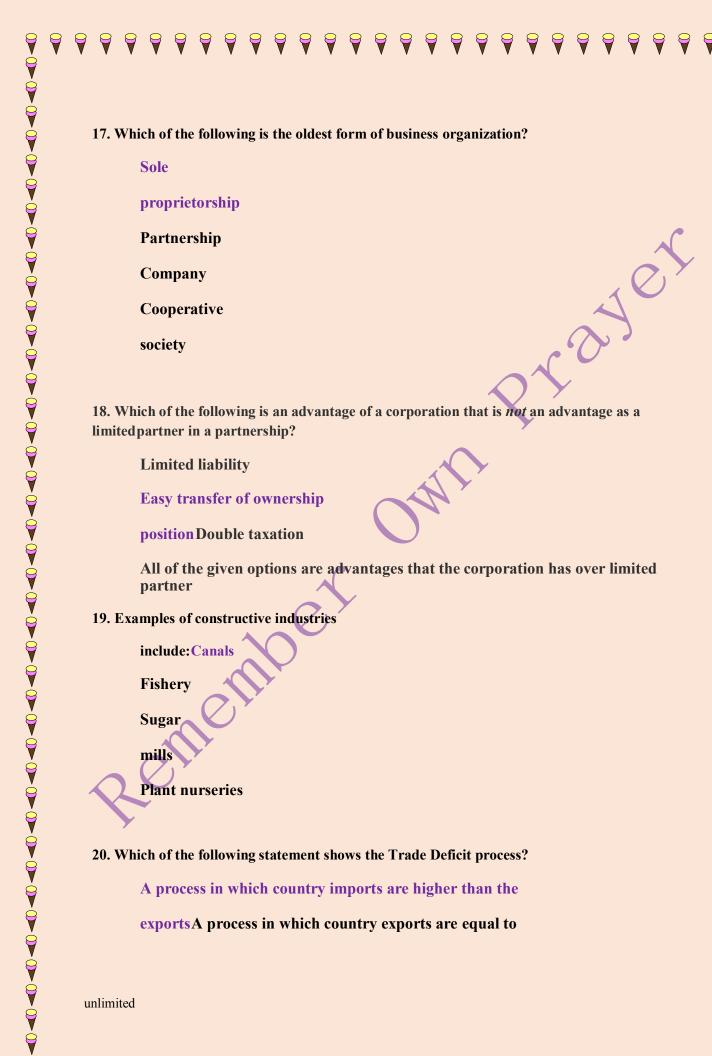
9. The difference between a country's merchandise exports and its merchandise imports is the

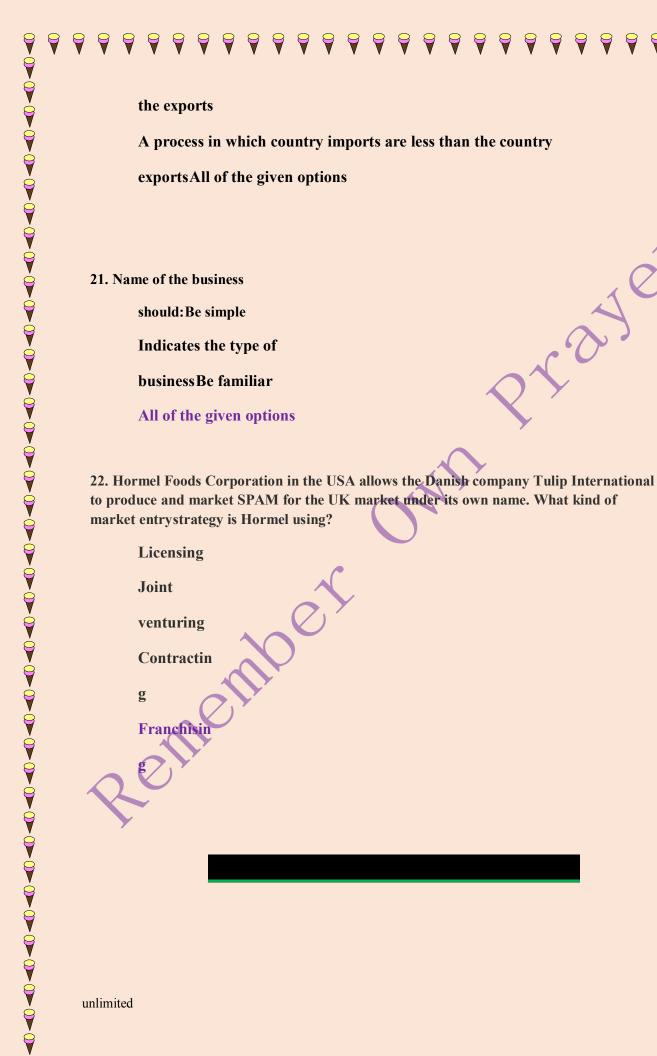
unlimited











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MGT211 MEGA MCQS FILE FOR MID AND FINAL TERM EXAM (prepared by Izhar Ullah (izharullah149@gamil.com)

1. Competitor analysis is discussed under the following part?

1. Marketing part

- 2. Financial part
- 3. Production part
- 4. All of the given options

2. Which one of the following statements about marketing is inaccurate?

- 1. The growing number of products in all categories has made it easier for marketers to capture the attention of customers.
- 2. Marketing has to do with persuading customers a product meets their needs.
- 3. The mass market has fragmented into many different groups of customers.
- 4. Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.

3. Goods produce domestically and sold in some other country is called:

1. Imports

2. Exports

- 3. Localization
- 4. None of the given options

4. Which of the following is not the disadvantage of cooperative society?

- 1. Lack of secrecy
- 2. No profit incentive
- 3. Untrained supervision
- 4. Protection of mutual interest

5. In franchising, all of the following are the rights of franchisee except:
1. Right to use name
2. Right to use trade mark
3. Right to use factory location
4. Right to use systems and researches
6. Statutory meeting must be held within of the commencement of the business.
1. 1 year
2. 3 months
3. 6 months
4. 3 months to 6 months
7. The first annual general meeting should be held with the of incorporation of a company.
1. 14 months
2. 15 months
3. 16 months
4. 18 months
8. The method of interviews where questions can be changed or adapted to meet the respondent's intelligence and understanding is called:
1. Unstructured interviews
2. Structured interviews
3. Qualitative interviews
4. None of the given
9. Which of the following have powers of decisions making in Joint Stock Company?

- 1. Shareholders
- 2. A member
- 3. Board of directors
- 4. All of the given

10. Which of the following is an example of genetic industry?

- 1. Sugar mill
- 2. Poultry Farms
- 3. Textile industries
- 4. None of the given
- 11. In which type of Needs, Organizations encourage informal organizational activities. For example, combined lunch or dinner, Sports, Fun fair, Musical Programs etc.
 - 1. Safety Needs
 - 2. Biological Needs
 - 3. Social Needs
 - 4. Self Actualization
- 12. Election of directors and appointment of auditors is the objectives of _____.
 - 1. Annual general meeting
 - 2. Statutory meeting
 - 3. Extra ordinary general meeting
 - 4. None of the given
- 13. Which of the following is not the objective of the Directors' meeting?
 - 1. To allot the share
 - 2. To recommend dividend
 - 3. To issue debentures
 - 4. To make loans
- 14. Which of the following is not the example of primary industry?
 - 1. Coal mining
 - 2. Construction
 - 3. Fish farming
 - 4. Poultry farm

15. Which of the following issues the initial public offering (IPO)?

- 1. A Partnership firm
- 2. A private company
- 3. A public limited company
- 4. a multinational company
- 16. Which of the following condition must be fulfilled to obtain the "Certificate of commencement"?
 - 1. Issuance of prospectus
 - 2. Allotment of Shares
 - 3. minimum Subscription
 - 4. All of the given
- 17. A document that contains rules and regulations of the company.
 - 1. Prospects
 - 2. Memorandum of the company
 - 3. Articles of association
 - 4. All of the given
- 18. Marketing should begin with ______.
 - 1. Potential customer needs
 - 2. The production process
 - 3. Identifying customer needs
 - 4. All of the given
- 19. Which of the meetings is held only once in the life of a public company?
 - 1. Extra ordinary meeting
 - 2. Statutory meeting
 - 3. Shareholders' meeting
 - 4. Special meeting
- 20. The word "limited" at the end of the company name means:

- 1. It has limited capital
- 2. It has limited shareholders
- 3. Shareholders has limited liability
- 4. All of the given
- 21. A document that contains the terms and conditions of the business
 - 1. Partnership deed
 - 2. Limited partnership
 - 3. Particular partnership
 - 4. None of the given
- 22. Employees' tendency to leave the job in an organization is called ______.
 - 1. Replacement chart
 - 2. Skill inventory
 - 3. Turnover
 - 4. Retention
- 23. Which of the following statement is true for the World Trade Organization (WTO):
 - 1. Sets tariffs to balance international trade among nations.
 - 2. Is the successor to NAFTA.
 - 3. Rules on trade disputes between nations.
 - 4. Sets exchange rates to balance international trade among nations.
- 24. All of the following are the main features of a comparative form of organization, EXCEPT:
 - 1. Voluntary association
 - 2. One man one vote
 - 3. Service motive
 - 4. Religious and political extremism
- 25. The two major sources of raising funds or financing a business are:

- 1. Owner's capital & borrowed funds
- 2. Short term and long term loans
- 3. Debentures and drafts
- 4. Assets and long term loans

26. Which of the following are the functions of management?

- 1. Planning
- 2. Organizing
- 3. Coordinating
- 4. All of the given

27. Which of the following factor(s) contribute to failures of new businesses.

- 1. Managerial incompetence or inexperience
- 2. Neglect
- 3. Weak control system
- 4. All of the given

28. In which leadership style, there will be downward communication only.

- 1. Charismatic leadership style
- 2. Autocrtic Style
- 3. Democratic style
- 4. Free Rein Style

29. Filling out the vacant positions is called _____.

- 1. Leading
- 2. Organizing
- 3. Planning
- 4. Staffing

30. Profit distributed among shareholders is called

- 1. Retained earning
- 2. Dividend

- 3. Debenture
- 4. All of the given
- 31. Decision about activities performed by the workers is called
 - 1. Planning
 - 2. Leading
 - 3. Controlling
 - 4. Organizing
- 32. Which of the following is included in a business plan:
 - 1. Financial information
 - 2. Production plans
 - 3. Market analysis
 - 4. All of the given
- 33. _____ is no liable for the debt of the partnership business.
 - 1. Sub partner
 - 2. Active partner
 - 3. Sleeping partner
 - 4. Secrete partner
- 34. Which theory describes that behavior can be encouraged or discouraged by means of rewards or punishments?
 - 1. Theory X
 - 2. Theory y
 - 3. Reinforcement Theory
 - 4. Agency theory
- 35. An agreement between two parties in which one party passes on the right to other party is called:
 - 1. Franchising agreement
 - 2. Joint venture

- 3. Merger
- 4. Reconsolidation
- 36. All of the following personal characteristics are found in an entrepreneur except:
 - 1. Follower
 - 2. Perceptive
 - 3. Independent mind
 - 4. Self-confident
- 37. Who signs the documents on behalf of the joint stock company?
 - 1. one of the directors
 - 2. Chief executive officer
 - 3. common seal is used for its signature
 - 4. General manager
- 38. All of the following is the barrier of international trade, Except:
 - 1. Tariff
 - 2. Quota
 - 3. Embargo
 - 4. Income tax
- 39. Which one of the following is NOT a type of business organization?
 - 1. A company
 - 2. Partnership
 - 3. Sole creditorship
 - 4. Co-operative societies
- 40. _____ meeting is the first meeting after commencement of business.
 - 1. Annual general meering
 - 2. Extra ordinary general meeting
 - 3. Monthly meeting

4. None of the given

41. Total income of the country/Total population is the formula to calculate.

1. Per Capita Income

- 2. Average Income
- 3. Population Income
- 4. Country Income
- 42. _____ meeting must be held at least once in three months and at least four times in a year.
 - 1. Statutory meeting
 - 2. Extra ordinary general meeting
 - 3. Director's meeting
 - 4. None of the given

43. What is mean by global organization?

- 1. Customizing the product range for each segment in part.
- 2. Craeting standardized products
- 3. Producing products for specific country
- 4. None of the given

44. Which of the following factor(s) contribute to success of new businesses.

- 1. Hard work
- 2. Market Demand
- 3. Luck
- 4. All of the given

45. An agreement between two parties in which one party passes on the right to other party is called:

- 1. Franchising agreement
- 2. Joint venture
- 3. Merger
- 4. Reconsolidation

46 .	Ann	ual	General	Meeting	is	the	meeting	of	the
con	npany	th	at held						

- 1. Each quarter
- 2. after 6 months
- 3. once in a year
- 4. None of the given
- 47. The law relating to joint stock company has been laid in Companies Ordinence, 1984 which came into force on _____ in Pakistan.
 - 1. Dec-84
 - 2. Jan-85
 - 3. Aug-85
 - 4. None of the given
- 48. The notice calling the ammual general meeting, must be given to all its members at least _____ days before the date of the meeting.
 - 1. 21 days
 - 2. 30 days
 - 3. 45 days
 - 4. 51 days
- 49. The marketing activity of dividing market into smaller units with similar needs and characteristics is known as:
 - 1. Market penetrating
 - 2. Target Marketing
 - 3. Relationship marketing
 - 4. Market segmentation
- 50. First meeting of the members of public limited company is known as:
 - 1. Intriductory meeting
 - 2. Statutory meeting
 - 3. Initial meeting

- 4. Special meeting
- 51. Business may be define as an economic activity undertaken with a motive of earning profit by satisfying human needs in society. The term economic activity includes the activities with the motive of:
 - 1. Social justice
 - 2. Earning profits
 - 3. Collective benefits
 - 4. Personal satisfation
- 52. Environmental forces that are controllable are called?
 - 1. External force
 - 2. Internal forces
 - 3. Non controllable forces
 - 4. None of the given options
- 53. _____ are the government taxes on imports that raise the price of foreign goods and make them less competitive with domestic goods.
 - 1. Tariffs
 - 2. Embargo
 - 3. Income tax
 - 4. Quota
- 54. _____ describes life time objectives of the organization.
 - 1. Vision statement
 - 2. Mission statement
 - 3. Goal alignment
 - 4. All of the given
- 55. In which approach of marketing: unstatisfied needs of the customers are satisfied?
 - 1. Sales oriented

- 2. Production oriented
- 3. Product oriented
- 4. Marketing oriented

56. Concessions provided by a country to its producers in order to protect economy?

- 1. Quota
- 2. Tariff
- 3. Subsidies
- 4. All of the given

57. All of the following fall in the category of "business" except:

- 1. Exchange of rice with wheat for profit
- 2. Production of heavy machinery for sale purposes
- 3. Construction of houses for personal use
- 4. House financing on markup by bank

58. DSS stands for:

- 1. Decision support system
- 2. Data support system
- 3. Data supervision system
- 4. None of the given
- 59. Sellers feel the needs of an organized institution that coordinates all activities related to sales in

- 1. Prodution oriented stage
- 2. Product oriented stage
- 3. Sales oriented stage
- 4. Societal marketing stage

60. The first time issuance of share is held in the:

- 1. Primary market
- 2. Secondary market
- 3. Counter market

- 4. Both in secondary and primary market
- 61. Which of the following is the growth rate of GDP, adjusted for infiation and changes in the value of country's currency?
 - 1. GDP per capita rate
 - 2. Real groth rate
 - 3. Real GDP
 - 4. None of the given
- 62. Which of the following enjoys limited liability?
 - 1. A general partnership
 - 2. A corporation
 - 3. a sole proprietorship
 - 4. None of the given
- 63. Which of the following documents contains the name and address of joint stock company?
 - 1. Articles of Association
 - 2. Memorandum of association
 - 3. Prospectus
 - 4. Statement in lieu of prospectus
- 64. A form designed by the employer for the prospective employee to fill it out is called?
 - 1. Offer letter
 - 2. Application blank
 - 3. Basic Information form
 - 4. None of the given
- 65. Franchisors like franchising because:
 - 1. They get a huge amount of mony from franchisee without doing much.
 - 2. Failure rate of franchise business is lower than other businesses.

- 3. franchisees invest their own mony and take responsibility for management of the businesses they own.
- 4. All of the given options
- 66. A part of organization that requires separate planning is called _____.
 - 1. Functional/Operational Level Strategies
 - 2. Corporate Level Strategies
 - 3. Strategic Business Unit (SBU)
 - 4. None of the given
- 67. Which of the following can be categorized as opportunity for an organization?
 - 1. High employee turnover
 - 2. Establishing online sales
 - 3. Good product development
 - 4. Effective internal control
- 68. Dividing the market on the basis of area, climate and cultural values is called?
 - 1. Demographic segmentation
 - 2. Psychographic segmentation
 - 3. Geographical segmentation
 - 4. Behaviouralistic Segmentation
- 69. The activities that are undertaken for personal satisfaction and not to earn profit or income are known as ______.
 - 1. Economic activities
 - 2. Non-economic activities
 - 3. Business activities
 - 4. None of the given
- 70. Which of the following can be the wearkness of an organization?
 - 1. High employees turnover

- 2. Presence of few competitors3. Potential change in the consumer taste
- 4. Presence of non-price competitors
- 71. For a private limited company, minimum numbrer of members are ______.
 - 1. 2
 - 2. 5
 - 3. 7
 - 4.10
- 72. which mode of the business is formed when several business concern undertaking units are combined to carry on the business together for achieving the economic benefits?
 - 1. cooperative societies
 - 2. combination
 - 3. franchising
 - 4. merger
- 73. In democratic style of leadership there is:
 - 1. Upward communication
 - 2. Upward and downward communication
 - 3. Occasional communication
 - 4. Downward communication
- 74. A distribution channel represents the path of a product from a producer to:
 - 1. Retailer
 - 2. Wholesaler
 - 3. Consumer
 - 4. Manufacturer
- 75. Competitor analysis is discussed under the following part?
 - 1. Marketing part

- 2. Financial part
- 3. Production part
- 4. All of the given
- 76. In which economy, the government decides that how many resources have to be generated and how the resources should be allocated?
 - 1. Free market economy
 - 2. Planned economy
 - 3. Open economy
 - 4. Closed economy
- 77. It is difficult to transfer the rights of ownership in?
 - 1. Sole proprietorship
 - 2. Partnership
 - 3. Joint stock company
 - 4. None of the given
- 78. The relationship between persons who have agreed to share the profit of a business carried on by all or any of them acting for all is called:
 - 1. Partnership
 - 2. Joint venture
 - 3. Association of persons
 - 4. Body of individuals
- 79. Which types of organizations have expertise in selecting people for the job?
 - 1. Professional Associations
 - 2. Recruitment Agencies
 - 3. Advertising Agencies
 - 4. All of the given
- 80. _____ is one who has invested the maximum amount in the business?
 - 1. Active Partner

- 2. sleeping partner
- 3. Senior Partner
- 4. None of the given
- 81. A written statement of what a job holder does, how a job is done, and why a job is done is a_____:
 - 1. Job description.
 - 2. Human resource inventory report.
 - 3. Job analysis.
 - 4. Job specification.
- 82. Those countries where people are earning below US \$765?
 - 1. Middle income countries
 - 2. High income countries
 - 3. Low income countries
 - 4. None of the given
- 83. Those who invest in joint stock companies is called:
 - 1. Members
 - 2. Shareholders
 - 3. Partners
 - 4. Associates
- 84. Which of the following is NOT an aspect to purchase a franchise business?
 - 1. Attractive Location
 - 2. High profitability
 - 3. Independency
 - 4. Well known customer base
- 85. A document containing information regarding internal and external matters of the business is called:
 - 1. Business plan
 - 2. Partnership deed
 - 3. Feasibility report

- 4. None of the given
- 86. The law relating to stock companies has been laid in companies Ordinence?
 - 1.1984
 - 2.1980
 - 3. 1982
 - 4. None of the given
- 87. Franchiser gets a large amount of mony from franshisee as _____ while using its name.
 - 1. Commission
 - 2. Fee
 - 3. Interest
 - 4. Tax
- 88. The word "limited" at the end of the company name means:
 - 1. It has limited capital
 - 2. It has limited shareholder
 - 3. shareholder has limited liability
 - 4. All of the given
- 89. In what type of business, there is easiest dissolution?
 - 1. Sole proprietorship
 - 2. partnership
 - 3. Joint stock company
 - 4. None of the given
- 90. A sole proprietorship business may have:
 - 1. One owner & one worker
 - 2. Single owner and many workers
 - 3. Direct dealing with customers
 - 4. All of the given

91. Which of the partner who does not take part in the management of the business but is known to the public?

- 1. Silent partner
- 2. sleeping partner
- 3. active partner
- 4. Nominal partner
- 92. Sole proprietorship always enjoys:
 - 1. Limited liability
 - 2. 100% of profit after tax
 - 3. 100% of profit before tax
 - 4. All of the given
- 93. Limit imposed by one country or importing commodities from another country?
 - 1. Tariff
 - 2. Quoata
 - 3. Subsidies
 - 4. All of the given
- 94. Which of the following Selection devices are based upon physical condition of the candidates:
 - 1. Application forms
 - 2. Medical tests
 - 3. Background investigations
 - 4. Aptitude tests
- 95. Statutory report must be sent to the shareholder before meeting that is certified by at least:
 - 1. 2 directors including CEO
 - 2. 3 directors including CEO
 - 3. 5 directors including CEO
 - 4. 7 directors including CEO
- 96. Sources of marketing information are categorized into two groups what are they?

- 1. Macro environmental sources; micro environmental sources.
- 2. External sources; internal sources.
- 3. Causal resources.
- 4. All of the given
- 97. Those countries where people are earning below US \$ 765 are known as:
 - 1. Middle income countries
 - 2. High income countries
 - 3. Low income countries
 - 4. None of the given
- 98. Which of the following is not an example of nonprofit making organization?
 - 1. NGO's
 - 2. Trusts
 - 3. Cooperative societies
 - 4. Partnership
- 99. Job Enrichment:
 - 1. Increases the amount of money employees are paid for completing an unit of work
 - 2. Is a programme through which management seeks greater productivity from workers
 - 3. Involves giving employees work with a greater degree of responsibility and autonomy
 - 4. None of the given
- **100.** A major disadvantage of the corporate form of organization is the _____.
 - 1. Double taxation of dividends
 - 2. Inability of the form to raise large sums of additional capital
 - 3. Limited liability of shareholders
 - 4. Limited life of the corporate form

- 101. To get a product that is up to the expectations of the customers comes under consumerism.
 - 1. True
 - 2. False
- 102. Which of the following is a correct formula to get the per capita income?
 - 1. Total receipts / Total payments
 - 2. Total income of the country / Total population
 - 3. Total Payments / Total Receipts
 - 4. Total imports / Total exports
- **103.** Which of the following is included in a economic factors?
 - 1. Religion
 - 2. Value system
 - 3. Norms
 - 4. Exchange rate
- 104. _____ are paid for short term period, e.g. for a day or for an hour or on the basis of units completed.
 - 1. Salary
 - 2. Bonus
 - 3. Wages
 - 4. None of the given
- 105. Which of the following managers are responsible for hiring and training of employees?
 - 1. Operations managers
 - 2. Marketing managers
 - 3. Human resource managers
 - 4. Financial managers
- **106.** Which of the following is **NOT** the characteristic of a business?
 - 1. Monetary benefits

2. Voluntarily contribution

- 3. Risk and uncertainty
- 4. Transfer of goods or services

(GOOD LUCK (BY IZHAR ULLAH KHAN)

MGT211

SOLVED MIDTERM EXAMINATION

HADI VU PASTPAPER(LAHORE) CONTACT US: 03087122922

MGT211- Introduction to Business (Session - 2)

Question No: 1 (Marks: 1) - Please choose one

Which of the following is excluded from factors that can affect the business?

Demographic Factors

Economic and social factors

Natural factors

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None of the above

Question No: 2 (Marks: 1) - Please choose one

The formation of

does not require any legal formality like

registration.

Company

Cooperative society

Partnership

Sole proprietorship

Question No: 3 (Marks: 1) - Please choose one

Which of the following is a disadvantage of partnership?

Distribution of work

Sufficient capital

Prime credit standing

Profit sharing

Question No: 4 (Marks: 1) - Please choose one

In partnership deed, profit and loss is distributed among the partners:

In equal percentage

As per percentage of capital invested

As per agreed ratio in partnership deed

None of the given options

Question No: 5 (Marks: 1) - Please choose one

The powers of the Board of Directors to borrow from the bank are mentioned in:

Article of Association

Memorandum of Association

Special Resolution

None of the given options

Question No: 6 (Marks: 1) - Please choose one

Which of the following should be considered when designing a business plan?

Objectives of the business

Marketing components of the business

Financial components of the business

All of the given options

Question No: 7 (Marks: 1) - Please choose one

A firm that acquires another firm as part of its overall business strategy is

engaging in

____-

A strategic acquisition

A financial acquisition

A two-tier tender offer

A shark repellent

Question No: 8 (Marks: 1) - Please choose one

The record of a country's imports and exports of goods and services is called

its:

Visible trade balance.

Balance of payments

Balance of payments on current account.

Balance of trade.

Question No: 9 (Marks: 1) - Please choose one which of the following is

the treaty designed to remove barriers to the free flow of goods, services,

and capital between nations?

GATT

EU

WTO

NAFTA

Question No: 10 (Marks: 1) - Please choose one

Export subsidies are:

Maximum limits on the quantity of specific products imported to a nation.

Taxes placed on imported products.

Licensing requirements or unreasonable quality standards designed to reduce imports.

Government payments to domestic producers to reduce the price on exported goods

.

Question No: 11 (Marks: 1) - Please choose one

If a very successful fast food restaurant has been ignoring customers'

concerns about the small war toys and toy guns included in their Kids Meals,

then managers should begin

focusing on improving the firm's:

Ethics

Profitability.

Productivity.

Game plan

Question No: 12 (Marks: 1) - Please choose one

is a dimension of social responsibility that includes

hiring minority workers, making safe products, minimizing pollution, using energy wisely,

and providing.

a safe work environment

Corporate philanthropy

Corporate policy

Corporate governance

Corporate responsibility

Question No: 13 (Marks: 1) - Please choose one

Human resource planning is a dynamic planning process which involves

ongoing environmental scanning and an analysis of organizational

objectives, strategies, and policies aimed at deciding:

What business the organization should be in

The right quantity and quality of employees needed when and where

What physical resources the organization needs

Who the organization's main competitors are

Question No: 14 (Marks: 1) - Please choose one

The MBTI is a personality test that has been used to select candidates who

will more likely engage in organizational citizenship behaviors at work.

However, critic of this test suggest that the results can change over time as a

person's personality develops.

Therefore the MBTI personality test may be:

Legal but not valid

Valid but not reliable

Reliable but not valid

Reliable but not legal

Question No: 15 (Marks: 1) - Please choose one

Selection devices that are based upon physical condition of the candidates

03081750351

are known as:

Medical tests

Background investigations.

Aptitude tests

Application forms.

Question No: 16 (Marks: 1) - Please choose one

Which of the following chart shows turnover in an organization?

GANNT chart

Replacement chart

PERT chart

Bar chart

Question No: 17 (Marks: 1) - Please choose one

The Hawthorne Studies found:

That social and psychological factors could significantly affect productivity

That economic factors affect productivity

Money to be the primary motivator of female employees.

That workers were motivated to produce more when managers left them alone.

Question No: 18 (Marks: 1) - Please choose one

According to Maslow's hierarchy of needs, a person who buys a motion

detector/burglar alarm for her house is motivated to do so in an attempt to fulfill the following need:

Esteem.

Security

Social

Self-actualization.

Question No: 19 (Marks: 1) - Please choose one

Company policy, administration, supervision, interpersonal relations,

working conditions, and salary are characterized as:

Growth factors

Hygiene factors

Esteem factors

Motivating factors

Question No: 20 (Marks: 1) - Please choose one

Which of the following step is important to improve expectancy?

Deliver rewards as promised.

Observe and recognize performance.

Create the belief that effort is related to performance

Make the rewards meaningful.

Question No: 21 (Marks: 1) - Please choose one

The term "Job Rotation":

Is another term for employee empowerment Involves allocating a wider

range of similar tasks to individuals

Involves giving employees work with a greater degree of responsibility and autonomy

Means that staff is moved periodically from task to task in order to increase

variety and interest

Question No: 22 (Marks: 1) - Please choose one

Which of the following is NOT included as a basic idea in the definition of

marketing? concepts?

Total company effort

Profit

Productivity

Customer satisfaction

Question No: 23 (Marks: 1) - Please choose one

In _____ of marketing, unsatisfied need of the customers are satisfied.

Social oriented stage

Product oriented stage

Marketing oriented stage

None of the given options

Question No: 24 (Marks: 1) - Please choose one

Which of the following statements is NOT true about services?

They are experienced, used or consumed.

They are often sold first, then consumed.

They are perishable.

They are tangible.

Question No: 25 (Marks: 1) - Please choose one

C115.0308112292 The degree to which a tool or test measures what it is supposed to measure is

known as:

Validity

Reliability

Dependability

Goodness of fit.

Question No: 26 (Marks: 1) - Please choose one

Which of the following would generally have unlimited liability?

A limited partner in a partnership

A shareholder in a corporation

The owner of a sole proprietorship

A member in a limited liability company (LLC)

Question No: 27 (Marks: 1) - Please choose one

What is potentially the biggest advantage of a small partnership over a sole

proprietorship?

Unlimited liability

Single tax filing

Difficult ownership resale

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Raising capital

Question No: 28 (Marks: 1) - Please choose one

Which of the following enjoys limited liability?

A general partnership

A Corporation

A sole proprietorship

None of the given options

Question No: 29 (Marks: 1) - Please choose one

In which type of business entity the entire ownership interest is transferable

most freely?

General partnership

Limited partnership

Corporation

Limited liability company

Question No: 1 (Marks: 1) - Please choose one

Which of the following is/are the component/s of business?

Industry

Commerce

Both industry and commerce

Trade and aids to trade

PRAY FOR ME .THANKS

HADIVI PASTPAPERILAHORE, CONTRICT VS. 0308 TJ. 2922

- <u>1.</u> In which meeting of the joint stock company, the board of directors is elected by the shareholders? **Annual General Meeting** (L 5)
- 2. The two major sources of raising funds for financing a business are Owner's Capital, Borrowed Funds (L 3)
- 3. Competitor analysis is discussed under the following part?
 - Marketing part
 - > Financial part
 - > Production part
 - > All of the given Option
- 4. Which of the following statement is false?
 - > Joint Venture do not Provide opportunities to acquire new expertise
 - > Joint Venture allow to enter in new geographic markets
 - > Joint Venture allow to gain new technological knowledge
 - > Joint Venture allow to Sharing of specialized staff and technology
 - ➤ haring of risks
- In what type of business, expansion is comparatively difficult than others
 Sole Proprietorship
- <u>6.</u> Which government economic policy determines the size of a nation's supply of money? Monetary policy
- <u>7.</u> Which one of the following is NOT a type of business organization? Cooperative Societies
- <u>8.</u> ____ is the simplest form of business organization, which is owned and controlled by one man **Sole Proprietorship**
- <u>9.</u> Which of the following is not the objective of directors meeting? **To issue debentures**
- **10.** Which of the following factor(s) contribute to success of new business?
 - Competence
 - ➤ Market Knowledge
 - > State Laws
 - > All of the given options
- 11. A period of business cycle that is characterized by high employment rate may be the period of Recession

Expansion

Contraction

All of the given option

- 12. Statutory report must be send to the shareholders before meeting that is certified by atleast 3 directors including CEO
- 13. All of the following are uncontrollable factors for success in business EXCEPT Competence

14 is one who has invested the maximum amount in the business Senior Partner
15. Annual General Meeting is the meeting of the company that held Once in a year
16 is not liable for the debt of the partnership business Sub Partner
 17. In what type of business there is easiest dissolution? Sole Proprietorship 18. The registration of joint stock company is Compulsory
19. A major disadvantage of the corporate form of organization is the Double taxation of the dividends
20. The relationship between the persons who have agreed to share the profit of a business carried on by all or any one of them acting for all is called Partnership
 21. Economist and policy makers are interested in Demographic attributes to determine the Supply Patterns Skilled labor Force Demand patterns All of the above
22. Which document contains the objectives of the business and the ways to achieve those objectives? Business Plan
23. Two or more organizations combine together and form a new organization Merger
24. The word 'limited' at the end of the company name means Shareholders has limited liability
25. One man one vote principle is applied in Cooperative society
26. Total value of all goods and services produced within a given period by a national economy through domestic factors of production GDP
27. Total quantity of goods and services produced by an economic system during a given period is called Aggregate output
28meeting is the first meeting after commencement of business Ans None of the above Statutory Meeting
 29. The form of business that generally has the largest sales volume is the 30. Which of the following business type can avail some concession from the government Cooperative societies
31. In sole proprietorship business entire finance is provided by All of the given options

32. Competitor analysis is discussed under the following part? Marketing Part
33. Which of the following is not the disadvantage of cooperative society? Lack of secrecy D/# 9 No profit incentive D/# 8 Untrained Supervision D/# 2 Protection of Mutual Interest Ad # 15
34. The first stage in Evolution of business is: Industrial revolution Marketing era Entrepreneurship Globalization
35 is a kind of loan which is acquired from the market Dividend Debenture Paid up capital None of the given option
36. The law relating to joint stock companies has been laid in companies Ordinance 1984
37. All of the following personal characteristics are found in an entrepreneur except: Follower Perceptive Independent mind Self Confident
38. The liability of each member in cooperative society is Limited to the share capital
39. Which of the following is NOT a secondary industry? Genetic Industry
40. The first annual general meeting should be held with themonths of incooperation o company18 months
41. In which type of business, banks hesitate to give loans? Co-operative Society None of the given option
42. Who signs the document on behalf of the joint stock company? Common seal is used for its signature
43. Which of the following is included in a business plan Financial Information Production Plans Market analysis All of the above option
44. Certificate of commencement is issued by the

Registrar of the companies

<u>45.</u> Trade or exchange of goods and services between two or more independent countries for their mutual advantages is called

Foreign trade/ International trade

46. The policy regarding government revenues and expenditures is known as Fiscal Policy

Monetary Policy

Stabilization Policy

All of the given option

- <u>47.</u> Partners will have to pay all the debts of the business even from their personal property.

 Unlimited Liability
- <u>48.</u> ____meeting must be held at least once in three months and at least four times in a year. <u>Director's meeting</u>
- 49. Auditors are generally appointed and their remuneration, fixed at the Annual General Meeting
- 50. Which of the following is the characteristic that should exist to recognize a partnership business?
 Must be registered
- 51. Which of the following document contains the name and address of the joint stock company?
 Memorandum of Association
- 52. First meeting of the members of public limited company is known as:
 Statutory meeting
- 53. Social welfare is one of the objectives of:

Partnership

Private company

Co-operative Society

Public limited company

54. Which of the following have powers of decision making in Joint Stock Company?

Shareholders

A member

Board of directors

All of the given option

- 55. Which one of the following is NOT a type of business organization?
 Sole creditor ship
- **56.** Which one of the following can be the strength of an organization?

New market opportunities

Low employee's turnover

Presence of few competitors

Presence of non-price competitors

57. Business may be defined as an economic activity undertaken with a motive of earning profit by satisfying human needs in society. The term economic activity includes the activities with the motive of:

Social justice Earning profit

Collective benefits

Personal Satisfaction

- <u>58.</u> Following are the advantages of cooperative society except:
 <u>Lack of profit incentive</u>
- <u>60.</u> In which part we see about customers, their liking, locality and purchasing power Marketing Part
- 61. All of the following are the advantages of doing joint Venture. EXCEPT Not allow to enter in new geographic markets
- 62. Which of the following is the specific characteristic of partnership business?
 - Written partnership agreement
 - Profit sharing
 - ➤ Limited liability
 - > All of the given option
- <u>60.</u> Which of the following is a partner who does not take part in the management of the business is known to the public

Sleeping partner

1. Which of the following must hold a statutory meeting?

Statutory companies

Private limited companies

Public limited companies

Chartered companies

2. Which of the following is NOT included in aids to trade?

Insurance

Warehousing

Transportation

Foreign trade

3. The portion of capital kept at the winding up of a company for the payment of debts is known as:

Reserve capital

Issued capital

Subscribed capital

Authorized capital

4. Which of the following business type can avail some concessions from the government?

Sole proprietorship

Partnership

Joint Stock company

Cooperative society

5. While making financial projections in a business plan, which of these would NOT form part of the plan?

Source of loan

Audit

Net income or profit

Expected revenues

6. Which of the following are included in a business plan?

Financial information, production plans, personal policies.

Goals of the business and how they will be achieved.

Market analysis

All of the given options.

7. Which of the following is not a reason for a business failure?

Managerial experience or inexperience

Effective control systems

Insufficient control system

None of the given options

8. In which of the following two or more organizations collaborate on a project for mutual gain?

Limited partnership

Public corporation

Strategic alliance

None of the given options

The difference between a country's merchandise exports and its merchandise imports is the: Current account

Capital account Balance of trade

Balance of payments

10. One of the best solutions to get rid of non-biodegradable wastes is:

Dumping

Recycling

11. The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work. However, critics of this test suggest that the results can change over time as a person's personality develops. Therefore the MBTI personality test may be:

Legal but not valid

Valid but not reliable

Reliable but not valid

Reliable but not legal

12. _____ is a written statement which contains the duties and responsibilities of a job.

Job analysis

Job specification

Job description

Job inventory chart

13. According to Maslow's hierarchy of needs, a person who buys a motion detector/burglar alarm for her house is motivated to do so in an attempt to fulfill the following need:

Esteem

Security

Social

Self-actualization

14. Douglas McGregor is associated with which of the following?

Scientific management

Motivational factors

Theory X and theory Y

The Hawthorne studies

15. Which step in Maslow's Hierarchy of Needs Theory deals with achieving one's potential?

Safety

Self actualization

Physiological

Social

16. Which of the following generic terms is not a

management function?

Leading

Systemizing

Planning

Organizing

17. What is potentially the biggest advantage of a small partnership over a sole proprietorship?

Unlimited liability

Single tax filing

Difficult ownership resale

Raising capital

18. Which of the following is the oldest form of business organization?

Sole proprietorship

Partnership

Company

Cooperative society

19. Which of the following is an advantage of a corporation that is not an advantage as a limited partner in a partnership?

Limited liability

Easy transfer of ownership position

Double taxation

All of the given options are advantages that the corporation has over limited partner

20. Examples of constructive industries include:

Canals

Fishery

Sugar mills

Plant nurseries

21. Which of the following statement shows the Trade Deficit process?

A process in which country imports are higher than the exports

A process in which country exports are equal to the exports

A process in which country imports are less than the country exports

All of the given options

Mr. Saleem has invested 20,000 Rs in a business but did not take part in the management of the business. In which category of partner he falls?

Secret partner

Silent partner

Sleeping partner

All of the given options

Name of the business should:

Be simple

Indicates the type of business

Be familiar

All of the given options

Hormel Foods Corporation in the USA allows the Danish company Tulip International to produce and market SPAM for the UK market under its own name. What kind of market entry strategy is Hormel using?

Licensing

Joint venturing

Contracting

Franchising

Which of the following is excluded from factors that can affect the business?

Demographic Factors

Economic and social factors

Natural factors

None of the above

The formation of _____

_does not require any legal formality like registration.

Company

Cooperative society

Partnership

Sole proprietorship

Which of the following is a disadvantage of partnership?

Distribution of work

Sufficient capital

Prime credit standing

Profit sharing

In partnership deed, profit and loss is distributed among the partners:

In equal percentage

As per percentage of capital invested

As per agreed ratio in partnership deed

None of the given options

The powers of the Board of Directors to borrow from the bank are mentioned in:

Article of Association

Memorandum of Association

Special Resolution

None of the given options

Which of the following should be considered when designing a business plan?

Objectives of the business

Marketing components of the business

Financial components of the business

All of the given options

A firm that acquires another firm as part of its overall business strategy is engaging in

A strategic acquisition

A financial acquisition

A two-tier tender offer

A shark repellent

The record of a country's imports and exports of goods and services is called its:

Visible trade balance.

Balance of payments

Balance of payments on current account.

Balance of trade.

which of the following is the treaty designed to remove barriers to the free flow of goods, services, and capital between nations?

GATT

EU

WTO

NAFTA

Export subsidies are:

Maximum limits on the quantity of specific products imported to a nation.

Taxes placed on imported products.

Licensing requirements or unreasonable quality standards designed to reduce imports.

Government payments to domestic producers to reduce the price on exported goods.

If a very successful fast food restaurant has been ignoring customers' concerns about the small war toys and toy guns included in their Kids Meals, then managers should begin focusing on improving the firm's:

Ethics

Profitability.

Productivity.

Game plan

______ is a dimension of social responsibility that includes hiring minority workers, making safe products, minimizing pollution, using energy wisely, and providing a safe work environment.

Corporate philanthropy

Corporate policy

Corporate governance

Corporate responsibility

Human resource planning is a dynamic planning process which involves ongoing environmental scanning and an analysis of organizational objectives, strategies, and policies aimed at deciding: What business the organization should be in.

The right quantity and quality of employees needed when and where

What physical resources the organization needs

Who the organization's main competitors are

The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work. However, critics of this test suggest that the results can change over time as a person's personality develops. Therefore the MBTI personality test may be:

Legal but not valid

Valid but not reliable

Reliable but not valid

Reliable but not legal

Selection devices that are based upon physical condition of the candidates are known as:

Medical tests

Background investigations.

Aptitude tests

Application forms.

Which of the following chart shows turnover in an organization?

GANNT chart

Replacement chart

PERT chart

Bar chart

The Hawthorne Studies found:

That social and psychological factors could significantly affect productivity

That economic factors affect productivity

Money to be the primary motivator of female employees.

That workers were motivated to produce more when managers left them alone.

According to Maslow's hierarchy of needs, a person who buys a motion detector/burglar alarm for her house is motivated to do so in an attempt to fulfill the following need:

Esteem.

Security

Social

Self-actualization.

Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as:

Growth factors

Hygiene factors

Esteem factors

Motivating factors

Which of the following step is important to improve expectancy?

Deliver rewards as promised.

Observe and recognize performance.

Create the belief that effort is related to performance

Make the rewards meaningful.

Which of the following is NOT included as a basic idea in the definition of marketing concepts?

Total company effort

Profit

Productivity

Customer satisfaction

In _____ of marketing, unsatisfied need of the customers are satisfied.

Social oriented stage

Product oriented stage

Marketing oriented stage

None of the given options

Which of the following statements is NOT true about services?

They are experienced, used or consumed.

They are often sold first, then consumed.

They are perishable.

They are tangible.

The degree to which a tool or test measures what it is supposed to measure is known as:

Validity

Reliability

Dependability

Goodness of fit.

Which of the following would generally have unlimited liability?

A limited partner in a partnership

A shareholder in a corporation

The owner of a sole proprietorship

A member in a limited liability company (LL

What is potentially the biggest advantage of a small partnership over a sole proprietorship?

Unlimited liability

Single tax filing

Difficult ownership resale

Raising capital

Which of the following enjoys limited liability?

A general partnership

A corporation

A sole proprietorship

None of the given options

In which type of business entity the entire ownership interest is transferable most freely?

General partnership

Limited partnership

Corporation

Limited liability company

Which of the following is false?

One reason for failure of businesses is lack of managerial experience

One reason for failure of businesses is that most entrepreneurs are younger than 25 years old

One reason for failure of businesses is to neglect

One reason for failure of businesses is weak control systems

54. A Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder investments equaling Rs. 20,00,000. What was the company's return on equity?

10%

15%

40%

80%

55. Components of Business Plan include all of the following except

Marketing Component

Administrative Component

External Component

Financial Component

56. An agreement between two parties in which one party possess the rights to the other party is

Partnership

Strategic Alliance

Joint venture

Franchising

The shareholders elect the Board of Directors in the

Through special resolution

In annual general meeting

In Special meeting

In statuary meeting

Portion of the undistributed profit transferred to which of the following?

General Reserve

Retained Earning

Appropriation account

All of the given options

Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document?

Charter of Company

Article of Association

Prospectus

None of the given option

A joint stock company may be wound up voluntarily in which of the following way:

Expiry of Period

Fails to submit statutory report

Fails to start its business within one year from the date of incorporation

All of the following

Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from:

Debt

Equity

None of the above

All of the given option

Cooperative Societies are not formed for:

The serving of the orphans and widows

The help of poor people

For the earning of profit

Social welfare

Which of the following is the source of acquiring of redeemable capital?

Mudarbah Certificate

Debentures

Participation Term Certificates

All of the given option

Which one of the following statements about marketing is inaccurate?

The growing number of products in all categories has made it easier for marketers to capture the attention of customers.

Marketing has to do with persuading customers a product meets their needs.

The mass market has fragmented into many different groups of customers.

Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.

The process of tracking the demand and satisfaction of customers in an effort to develop products they will want to buy on an ongoing basis is called ______.

Marketing

Business vision

Product development

Customer relationship management

66. _____ is the typical sequence of changes in demand for a product that

occurs over time.

The business vision statement

The product life cycle

Marketing research

A customer-oriented approach

67. All of the following except _____ are considered to be correct statements about marketing research.

It is a systematic search for information about customers' needs and how those needs differ

Marketing research is geared to uncover unmet consumer needs

With market research, the chance product development will be able to create a product consumers want to buy increases

Marketing research provides an inexpensive method for tracking consumer behavior

68. When a company targets a particular group of customers because of their need for its product, it can be stated the company has identified its_

Market differentiation

Market mission

Market segment

Marketing plan

69. _____ is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold.

Marketing mix

Product mix

Product differentiation Product positioning

70. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?

Sales promotion

Public relations

Personal selling

Advertising

71. The specific method a company uses to sell and deliver its products to customers is known as its

Retail intermediaries

Direct distribution

Distribution mix

Distribution channel

72. Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

Independent wholesalers

Direct distribution

Company-owned distributors

Retail distributors

73. The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

Missionary selling

Licensed distribution

Distribution mix

Distribution channel

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74. All of the following choices represent one of the four types of utility except:

Time

Form

Loyalty

Ownership

75. The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing?

Production

Sales

Marketing

Relationship

76. The marketing concept is:

Companywide consumer orientation with the objective of achieving the maximum amount of profits.

Long-run success page.

Largest market share.

Highest paid staff.

77. _____ involves long-term, value-added relationships developed over time with customers and suppliers: Relationship Marketing

Marketing Era Marketing Consumer Marketing Exchange Marketing

78. An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

Sales process

Exchange process

Relationship process

Production process

79. Which of the following focuses on job content, environment, and conditions of employment?

- a. Job description
- b. Human resource inventory report
- c. Job analysis
- d. None of the given options

80. All of the following except _____ are considered to be correct statements about marketing research.

- a. It is a systematic search for information about customers' needs and how those needs differ.
- b. Marketing research is geared to uncover unmet consumer needs
- c. With market research, the chance product development will be able to create a product consumers want to buy increases
- d. Marketing research provides an inexpensive method for tracking consumer behavior

81. In the marketing research process the 1st step is to define the problem followed by:

- a. Collection of data
- b. Develop recommendation
- c. Develop the research design
- d. Implement plan

82. Which of the following is the least likely decision to be made by Operations Managers?

- a. Deciding which market areas to manufacture products for
- b. Designing and improving the jobs of the workforce
- c. Selecting the location and layout of a facility
- d. How to use quality techniques to reduce waste

83. What kind of sales person are you most likely to find working in the pharmaceutical industry?

- a. Order taker
- b. Order getter
- c. Sales engineer
- d. Missionary salesperson

84. _____ includes all of the activities involved in the sale of products to final customers.

- a. Wholesaling
- b. Retailing
- c. Marketing
- d. Distributing

85. Which of the following are the functions of management?

- b. Planning
- c. Organizing
- d. Coordinating
- e. All of the given options

86. A major advantage of the corporate form of organization is:

- a. Reduction of double taxation.
- b. Limited owner liability.
- c. Legal restrictions.
- d. Ease of organization

87. It is difficult to transfer the rights of ownership in:

- a. Sole proprietorship
- b. Partnership
- c. All the given options
- d. None of the given options

88. Statutory meeting must be held not later than _____

_from the date on which a public company is

entitled to commence business

- a. 3 months
- b. 6 months
- c. 1 year
- d. One month

89. Which of the following is the most important determinant of a firm's value?

- a. Earnings
- b. Debt
- c. Liabilities
- d. Liquidity

90. The marketing activity of dividing market into smaller units with similar needs and characteristics is known as:

- a. Market penetrating
- b. Target Marketing
- c. Relationship marketing
- d. Market segmentation

91. _____ refers to the standards of moral behavior.

- a. Legality
- b. Loyalty
- c. Integrity
- d. Ethics

92. The difference between a country's merchandise exports and its merchandise imports is the:

- a. Current account.
- b. Capital account
- c. Balance of trade

d. Balance of payments

93. The World Trade Organization (WTO):

- a. Sets tariffs to balance international trade among nations.
- b. Is the successor to NAFTA.
- c. Rules on trade disputes between nations.
- d. Sets exchange rates to balance international trade among nations.

94. Which of the following is NOT a core function of management?

- a. Planning
- b. Organizing
- c. Motivating
- d. Leading

95. In democratic style of leadership there is:

- a. Upward communication
- b. Upward and downward communication
- c. Occasional communication
- d. Downward communication

96. The following are included in a business plan:

- a. Financial information, production plans, personnel policies
- b. Goals of the business and how they will be achieved.
- c. Market analysis
- d. All of the above.

97. There are really only two ways to collect primary data for a marketing study:

- a. Observation and asking questions
- b. Passive and remote observations
- c. Through laboratory settings and onsite groups
- d. With careful, selected shopper and specialized syndicated services

98. The major disadvantage of advertising on television is:

- a. Local market focus
- b. Long life span
- c. Cost.
- d. Its inability to target specific audiences.

99. _____ may be used to analyze how well a company is managing its assets.

- a. Profitability Ratio
- b. Debt Ratio
- c. Activity Ratio
- d. Liquidity Ratio

100. For the individual employee, MBO provides:

- a. A way to keep the company accountable
- b. Specific personal performance objectives
- c. Increased monetary compensation
- d. Communication between co-workers.

101. Examples of genetic industries include:

- a. Poultry
- b. Sugar mill
- c. Plant nurseries
- d. Canals

102. Which of the following enjoys limited liability?

- a. A general partnership.
- b. A corporation.
- c. A sole proprietorship.
- d. None of the above

103. JIT aims at:-

- a. Avoid delays
- b. Favorable cash flow of the organization
- c. Reduction in non-value added activities
- d. All of the given options

104. Consumer goods are purchased by:

- a. Business users.
- b. Ultimate consumers.
- c. Governments.
- d. Families.

105. The last step involved in designing an advertising campaign is _

- a. Allocation of Budget
- b. Advertising Objectives
- c. Advertising Evaluation
- d. Message Creation

In which of the following do two or more organizations collaborate on a project for mutual gain?

- a. Limited partnership
- b. Joint venture
- c. Public corporation
- d. Strategic alliance

107. Air crafts are used for transportation of products when speed is

More important

Less important

108. An item consumed in one or a few uses is called a:

- a. Consumer good
- **b.** Commodity
- c. Durable good
- d. Nondurable good
- 109. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?
 - a. Sales promotion
 - b. Public relations
 - c. Personal selling
 - d. Advertising
- A written statement of what a jobholder does, how a job is done, and why a job is done is
 - a_____:
 - a. Job description.
 - b. Human resource inventory report.
 - c. Job analysis.
 - d. Job specification.
- 111. Aggregating prospective buyers into groups is called:
 - a. Market categorization
 - b. Market segmentation
 - c. BCG matrix analysis
 - d. Grouping
 - a. Sets exchange rates to balance international trade among nations.
- 112. Franchisors like franchising because:
 - a. They get a huge amount of money from franchisee without doing much
 - b. Failure rate of franchise business is lower than other businesses.
 - c. Franchisees invest their own money and take responsibility for the management of the businesses they own.
 - d. All of the given
- Auditors are generally appointed and their remuneration, fixed at the

Extraordinary Meeting

Statutory Meeting

Director's Meeting

Annual General Meeting

114. Which of the following is included in economic factors?

Religion

Value system

Norms

Exchange rate

refers to the standards of moral behavior.

Legality

Loyalty

Integrity

Ethics

Skyscrapers, pop-ups, and banners are all types of _____ advertising.

Television Radio Outdoor

Internet

Selection devices that are based upon physical condition of the candidates are known as:

- a. Medical tests
- b. Background investigations.
- c. Aptitude tests
- d. Application forms.

Which of the following business type has longest life time?

- 1. Sole proprietorship
- 2. Partnership
- 3. Joint stock company
- 4. All of the given options

Election of the Board of Directors is done by Shareholders.

- 1. Through special resolution
- 2. In annual general meeting
- 3. In Special meeting
- 4. In statuary meeting

Which of the following business type, has to pay double taxes to the government?

- 1. Sole proprietorship
- 2. Partnership
- 3. Joint stock company
- 4. Cooperative Societies

_____ includes the rules and regulations, necessary to manage the internal affairs of the company.

- 1. Memorandum of Association
- 2. Article of Association
- 3. Prospectus
- 4. All of the given option

General information like Appointment, election and powers of directors,

voting rights and transfer of shares mention in _____

- 1. Charter of Company
- 2. Article of Association
- 3. Prospectus
- 4. None of the given option

To call the extraordinary meeting, how many days' notice is required?

Select correct option:

- 2. 15 days
- 3. 07 days
- 4. 30 days

According to Section 305 of Companies Ordinance, a company may wound up by court under which of the following circumstances:

- 1. Statutory Declaration
- 2. Fails to submit statutory report
- 3. Expiry of Period
- 4. Appointment of Liquidators

Which of the following is the source of acquiring of redeemable capital?

- 1. Modarba Certificate
- 2. Debentures
- 3. Participation Term Certificates
- 4. All of the given option

Normally some part of Capital is kept for the payment of debts at the time of winding up, is called as:

- 1. Reserve capital
- 2. Un-Issued Capital
- 3. Un-Called up Capital
- 4. All of the given option

The following person cannot make a petition to the court to get an order for winding up of a

company.

- 2. Petition by creditor
- 3. Petition by contributory
- 4. All of the above

Which of the following is the disadvantage of modified schedules and alternative workplace?

- a. Freedom in professional and personal life
- b. More Job satisfaction
- c. Complicated coordination
- d. Suitable for self starter who require little direct supervision

Among different managerial styles, which of the following allows most rapid decision making?

- a. Autocratic styles
- b. Democratic styles
- c. Free rein style
- d. None of the given option

is the process of motivating others to work to meet specific objectives.

- a. Leadership
- b. Motivation
- c. Free rein style
- d. Democratic style

Which of the following represents the set of procedures involving both managers and subordinates in setting goals and evaluating progress?

- a. Participative Management and Empowerment
- b. Management by Objectives (MBO)
- c. Reinforcement/Behavior Modification Theory
- d. None of the given option

The internal environment consists of the insides forces that influence marketing strategy and decision making is/are as follows:

- a. Organization Policies
- b. Product Policies
- c. Management Structure
- d. All of the given option
- A specific communication task to be accomplished with a specific target audience during a specific period of time is called as:
 - a. Marketing Mix
 - b. Advertising objective
 - c. Market segmentation
 - d. Marketing process

Dividing a market into distance groups of buyers who have distinct needs, characteristics, or behavior and who might require separate products or marketing mixes.

- a. Market segmentation
- b. Marketing Mix
- c. Marketing Penetration
- d. Marketing control

The actors and forces outside marketing that affect marketing management's ability to build and maintain successful relationship with target customers are called as:

- a. Marketing Environment
- b. Market segmentation
- c. Marketing Mix
- d. Marketing Penetration

The set of controllable tactical marketing tools-product, price, place and promotion that the firm blends to produce the response it wants in the target market.

- a. Market segmentation
- b. Marketing Mix
- c. Marketing Penetration
- d. Marketing Environment

Motor cycle and car are very different from one another, but both fulfill the need for transport is an example of:

- a. Substitute product competition
- b. Brand competition
- c. International competition:
- d. Market competition

Physical distribution is a channel to make availability of _

from producer to consumer.

- a. Finished goods
- b. Work in process
- c. Raw material
- d. All of the given option

Advertising strategies often depend on the product life cycle stage. Example in case of introductory stage, which of the following advertising strategy is used:

- a. Persuasive advertising
- b. Comparative advertising

- c. Informative advertising
- d. Reminder advertising
- e. None of the given options

A ______ is a promotional approach that encourages consumer demand, which then exerts pressure on wholesalers and retailers to carry a product.

- a. Pull strategy
- b. Push strategy
- c. Persuasive advertising
- d. Sales Promotion

_____ includes rental or mortgage payments, insurance, and wages. Other cost includes material handling and inventory control.

- a. Warehousing cost
- b. Transportation cost
- c. Distribution cost
- d. Manufacturing cost

Personal selling task in which salespeople try to persuade buyers to purchase products by providing information about their benefits is:

- a. Order Processing
- b. Creative Selling
- c. Missionary Selling
- d. None of the given option

Consumer promotion aimed at the _____ and Trade promotion aimed at wholesalers and

retailers.

- a. Final consumer
- b. Retailer
- c. Wholesalers
- d. All of the given options

In which of the following, Companies rent booths to display and demonstrate products to customers who have a special interest or are ready to buy.

- a. Trade Shows
- b. Contests
- c. Cross-promotion
- d. Special-event sponsorship

______ is the planning, organizing, directing, and controlling of all the activities needed to get high-quality goods and services into the marketplace.

- a. Total quality management (TQM)
- b. Promotion strategy
- c. Sales promotion
- d. Management by objective (MBO)

A promotional tool in which information about a company or product is transmitted by general mass media, which is free, but you have little or no control of the content and delivery.

a. Public relation

- b. Trade Promotion
- c. Publicity
- d. Consumer Promotion

Advertising strategy that tries to keep a product's name in the consumer's mind.

- a. Persuasive advertising
- b. Comparative advertising
- c. Informative advertising
- d. Reminder advertising

148. A major disadvantage of corporate organization is

- Double Taxation of dividend
- Inability of the firm to large sum of additional capital
- Limited liability of share holders
- Limited life of Cooperate firm

149. It is difficult to transfer to right of ownership is

- Sole proprietor ship
- Partner ship
- All of given options
- None of given options

150. Wages are paid for

- Long term
- Short term
- All of given options
- None of given options

151. Pakistan is exporting

- Sports Item
- Agriculture Product
- Textile Product
- All of given options

152. Managers have _____ type of skills

- 2
- 3
- 4
- 5

153. The process of attracting the people for job

- Recruitment
- Special skills
- Supervision
- Job Specification

154. What is the method of on job training?

- Lectures
- Vestibule
- Videos

• None of given options

155. The liability of a sole trader is

- limited Only to his investment in the business
- Limited to the total resources of the business
- Unlimited
- Not defined

156. Genetic industry means

- Canal
- Sugar mill
- Poultry
- Agriculture

157. The first stage Evolution business is?

- Industry revolution
- Globalization
- Entrepreneurship
- Marketing era

158. ----- refers to standard of moral behavior

Loyalty

Integrity

Ethics

159. The buying and selling of goods by way of electronic media, such as telephone is called

Digital age

E commerce

Enterprise resource planning

None of the above

160. Which one of the following is NOT a benefit of partnership?

Distribution of work

Unlimited liability

Tax facility

Minority protection

161. Which of the following is excluded from factors that can affect the business?

Demographic Factors

Economic factors

Act of God

None of the above

162. If Trade Receipts are grater then Trade Payments then Balance of Payments is

Favorable

Unfavorable

Deficit

None of the above

163. Which of the following is excluded from the advantages of Sole Proprietorship?

Direct relationship with customers

Unlimited Liability

Easy transfer of Ownership

Entire Profit

164. Which of the following is an advantage of sole proprietorship?

Longest life

Availability of sufficient Capital

Direct contact with customer and workers

Separate Legal Entity

165. Which of the following is not among the benefits of Partnership Firm?

Satisfaction of Partners

Lack of Secrecy

Moral Promotion

Minority Protection

166. In partnership deed the profit & loss is distributed among the partners by the following ratio.

50:50

As per percentage of Capital invested

As per agreed ratio in Partnership deed

25:75

167. The company may raise its capital through which of the following sources:

By Issuing Shares

By Issuing Debentures

By Savings

All of the given options

168. Advantages of cooperative societies does not include

Equal distribution of wealth

Interference of Government

No Monopoly

Open Membership

169. WTO was organized on _

July 15, 1998

January 01, 1990

August 25, 1995

January 01, 1995

An enterprise that provides products or services that customers desire is a /an:

a. institution

- b. market
- c. agency
- d. business

The different types of stakeholders involved in a business include all of the following except:

- a. owners
- b. creditors
- c. couriers
- d. employees

A certificate of ownership of a business is a:

- a. bond
- b. stock
- c. mutual fund
- d. contract 4.

The following are possible forms of business ownership except:

- a. proprietorship
- b. partnership
- c. bureaucracy
- d. corporation

Partners have unlimited liability in a:

- a. general partnership
- b. corporation
- c. limited partnership
- d. cooperative

An arrangement whereby business owners allow others to use their trademark, trade name, or copyright under specified conditions is a :

- a. franchise
- b. joint venture
- c. distribution
- d. cartel 7.

A firm's _____ is measured by its stock price, which can be negatively affected by unethical business

practices:

- a. bond rating
- b. risk
- c. value
- d. return on investment

conditions reflect the overall performance of the nation's economy.

- a. microeconomic
- b. multieconomic
- c. macroeconomic
- d. all of the given options

The primary purpose of an industry business environmental assessment is to determine the:

- a. economic growth
- b. degree of competition
- c. inflation rate
- d. population growth

The function of business responsible for the efficient use of employees and other resources (such as machinery) is:

- a. finance
- b. marketing
- c. production
- d. management

All of the following are considered crucial ingredients that are needed in order for a business to be able to make a profit except ------.

Land

Capital

Labor

Financial Counselors

Jahanzaib's restaurant was sued when a customer suffered a severe allergic reaction. As sole proprietor of the establishment, Jahanzaib's will be personally liable for any judgment against the restaurant due to ------.

Charter Laws

Unlimited Liability

Terms of his property insurance Limited Liability

182. ----- comprise partners whose liability is limited to the cash or property they contributed to the

partnership.

Limited partnerships

Limited Liability Companies Sole Corporations

General Partnership

183. ----- is considered a primary advantage to forming a business partnership.

Shared Profit

Increase Specialization

Shared Control

Unlimited Liability

184. Disadvantages associated with being an entrepreneur include all of the following except ---

Ensuring the business functions properly

Possibly incurring large losses

Possibly losing source of income

Having an increased amount of control

185. All of the following except ----- are considered to be

barriers to free trade

Tariffs

Quotas

Subsidies

Taxes

186. A -----is an economic system in which the production of goods and services is left in the hands of

private enterprise.

Totalitarian government

Representative democracy

Mixed Economy

Free Market Economy

are those persons who guarantee the company, to buy the remaining shares if minimum requirement

is not met.

Promoters

Brokers

Underwriters

Directors

188. The function of business responsible for the efficient use of employees and other resources (such as

machinery) is:

Finance

Marketing

Production

Management

189. The different types of stakeholders involved in a business include all of the following except:

Owners

Creditors

Couriers

Employees

190. Which of the following business type has longest life time?

Sole proprietorship

Partnership

Joint stock company

All of the given options

191. Election of the Board of Directors is done by Shareholders.

Through special resolution

In annual general meeting

In Special meeting

In statuary meeting

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192. Which of the following business type, has to pay double taxes to the government?

Sole proprietorship

Partnership

Joint stock company

Cooperative Societies

includes the rules and regulations, necessary to manage the internal affairs of the

company.

Memorandum of Association

Article of Association

Prospectus

All of the given option

194. General information like Appointment, election and powers of directors, voting rights and transfer of shares mention in:

Charter of Company

Article of Association

Prospectus

None of the given option

195. To call the extraordinary meeting, how many days' notice is required?

21 days

15 days

07 days

30 days

196. According to Section 305 of Companies Ordinance, a company may wound up by court under which of the following circumstances:

Statutory Declaration

Fails to submit statutory report

Expiry of Period

Appointment of Liquidators

197. Which of the following is the source of acquiring of redeemable capital?

Modarba Certificate

Debentures

Participation Term Certificates

All of the given option

198. Normally some part of Capital is kept for the payment of debts at the time of winding up, is called as:

Reserve capital

Un-Issued Capital

Un-Called up Capital

All of the given option

199. The following person cannot make a petition to the court to get an order for winding up of a company.

Petition by debtor

Petition by creditor

Petition by contributory

All of the above

200. Which of the following is the disadvantage of modified schedules and alternative workplace?

Freedom in professional and personal life

More Job satisfaction

Complicated coordination

Suitable for self starter who require little direct supervision

201. Among different managerial styles, which of the following allows most rapid decision making?

Autocratic styles

Democratic styles

Free rein style

None of the given option

202.

is the process of motivating others to work to meet specific objectives.

Leadership

Motivation

Free rein style

Democratic style

203. Which of the following represents the set of procedures involving both managers and subordinates in setting goals and evaluating progress?

Participative Management and Empowerment

Management by Objectives (MBO)

Reinforcement/Behavior Modification Theory

None of the given option

The internal environment consists of the insides forces that influence marketing strategy and decision making is/are as follows:

Organization Policies

Product Policies

Management Structure

All of the given option

A specific communication task to be accomplished with a specific target audience during a specific period of time is called as:

Marketing Mix

Advertising objective

Market segmentation

Marketing process

206. Dividing a market into distance groups of buyers who have distinct needs, characteristics, or behavior and who might require separate products or marketing mixes.

Market segmentation

Marketing Mix

Marketing Penetration

Marketing control

207. The actors and forces outside marketing that affect marketing management's ability to build and maintain successful relationship with target customers are called as:

Marketing Environment

Market segmentation

Marketing Mix

Marketing Penetration

208. The set of controllable tactical marketing tools-product, price, place and promotion that the firm
blends to produce the response it wants in the target market.
Market segmentation
Marketing Mix
Marketing Penetration
Marketing Environment
209. Motor cycle and car are very different from one another, but both fulfill the need for transport is an
example of:
Substitute product competition
Brand competition
International competition:
Market competition
210. Physical distribution is a channel to make availability of from producer to consumer.
Finished goods
Work in process
Raw material
All of the given option
Advertising strategies often depend on the product life cycle stage. Example in case of introductory
stage, which of the following advertising strategy is used:
Persuasive advertising
Comparative advertising
Informative advertising
Reminder advertising
None of the given options
212. is a promotional approach that encourages consumer demand, which then exerts
pressure on wholesalers and retailers to carry a product.
Pull strategy
Push strategy
Persuasive advertising
Sales Promotion
213 includes rental or mortgage payments, insurance, and wages. Other cost includes
material handling and inventory control.
Warehousing cost
Transportation cost
Distribution cost
Manufacturing cost
214 Powered celling took in which releases the to nonecode however to remain to the district of the control of
Personal selling task in which salespeople try to persuade buyers to purchase products by providing information about their benefits is:
Order Processing
Creative Selling
Missionary Selling

None of the given option	
215. Consumer promotion aimed at the and Trade promotion aimed at wholesalers and retailers.	
Final consumer	
Retailer	
Wholesalers	
All of the given options	
216. In which of the following, Companies rent booths to display and demonstrate products to custome	rs
who have a special interest or are ready to buy.	
Trade Shows	
Contests	
Cross-promotion	
Special-event sponsorship	
217 is the planning, organizing, directing, and controlling of all the activities needed to	get
high-quality goods and services into the marketplace.	
Total quality management (TQM)	
Promotion strategy	
Sales promotion	
Management by objective (MBO)	
218. A promotional tool in which information about a company or product is transmitted by general mamedia, which is free, but you have little or no control of the content and delivery.	SS
Public relation	
Trade Promotion	
Publicity	
Consumer Promotion	
Advertising strategy that tries to keep a product's name in the consumer's mind.	
Persuasive advertising	
Comparative advertising	
Informative advertising	
Reminder advertising	
220. Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder	
investments equaling Rs. 20,00,000. What was the company's return on equity?	
10%	
15%	
40%	
Components of Business Plan include all of the following except:	
Marketing Component	
Administrative Component	
External Component	
Financial Component	
222. An agreement between two parties in which one party possess the rights to the other party is:	

Partnership

Strategic Alliance

Joint venture

Franchising

223. The shareholders elect the Board of Directors in the

Through special resolution

In annual general meeting

In Special meeting

In statuary meeting

Portion of the undistributed profit transferred to which of the following?

General Reserve

Retained Earning

Appropriation account

All of the given options

225. Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document?

Charter of Company

Article of Association

Prospectus

None of the given option

226. A joint stock company may be wound up voluntarily in which of the following way:

Expiry of Period

Fails to submit statutory report

Fails to start its business within one year from the date of incorporation

All of the following

Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from:

Debt

Equity

None of the above

All of the given option

228. Cooperative Societies are not formed for:

The serving of the orphans and widows

The help of poor people

For the earning of profit

Social welfare

229.

Which one of the following statements about marketing is

inaccurate?

(The growing number of products in all categories has made it easier for

marketers to capture the attention of customers.)

(Marketing has to do with persuading customers a product meets their needs.)

(The mass market has fragmented into many different groups of customers.)

(Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.)

230. The process of tracking the demand and satisfaction of customers in an effort to develop products they will want to buy on an ongoing basis is called
Marketing ————————————————————————————————————
Business vision
Product development
Customer relationship management
231 is the typical sequence of changes in demand for a product that occurs over time.
The business vision statement
The product life cycle
Marketing research
A customer-oriented approach
232. All of the following except are considered to be correct statements about marketing
research.
(It is a systematic search for information about customers' needs and how
those needs differ) (Marketing research is geared to uncover unmet consumer needs)
(With market research, the chance product development will be able to
create a product consumers want to buy increases)
(Marketing research provides an inexpensive method for tracking
consumer behavior)
When a company targets a particular group of customers because of their need for its product, it can be stated the company has identified its
Market differentiation
Market differentiation Market mission
Market differentiation Market mission Market segment
Market differentiation Market mission Market segment Marketing plan
Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and
Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold.
Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold. Marketing mix
Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold. Marketing mix Product mix
Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold. Marketing mix Product mix Product differentiation
Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold. Marketing mix Product mix
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Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold. Marketing mix Product mix Product differentiation Product positioning 235. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?
Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold. Marketing mix Product mix Product differentiation Product positioning 235. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products? Sales promotion
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Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold. Marketing mix Product mix Product differentiation Product positioning 235. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products? Sales promotion Public relations
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Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold. Marketing mix Product mix Product differentiation Product positioning 235. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products? Sales promotion Public relations Personal selling Advertising 236. The specific method a company uses to sell and deliver its products to customers is known as its
Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold. Marketing mix Product mix Product differentiation Product positioning 235. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products? Sales promotion Public relations Personal selling Advertising

Direct distribution

Distribution mix

Distribution channel

237. Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

Independent wholesalers

Direct distribution

Company-owned distributors

Retail distributors

The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

Missionary selling

Licensed distribution

Distribution mix

Distribution channel

239. All of the following choices represent one of the four types of utility except:

Time

Form

Loyalty

Ownership

240. The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing?

Production

Marketing

Relationship

241. The marketing concept is:

Companywide consumer orientation with the objective of achieving the maximum amount of profits.

Long-run success page.

Largest market share.

Highest paid staff.

242. involves long-term, value-added relationships developed over time with customers and

suppliers:

Relationship Marketing

Marketing Era Marketing

Consumer Marketing

Exchange Marketing

An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

Sales process

Exchange process

Relationship process

Production process

244. An enterprise that provides products or services that customers desire is a / an:

Institution
market
agency
business
245. The different types of stakeholders involved in a business include all of the following except:
Owners
creditors
couriers
employees
246. A certificate of ownership of a business is a:
Bond
stock
mutual fund
contract
247. The following are possible forms of business ownership except:
Proprietorship
partnership
bureaucracy
corporation
248. Partners have unlimited liability in a:
general partnership
corporation
limited partnership
cooperative
249. An arrangement whereby business owners allow others to use their trademark, trade name, or copyright under specified conditions is Franchise joint venture distribution cartel
250 A firm/s is assessed by its steel, units which can be assetively effected by unathical by since
250. A firm's is measured by its stock price, which can be negatively affected by unethical business practices: bond rating
risk
value
return on investment
251 conditions reflect the overall performance of the nation's economy.
Microeconomic
multieconomic
macroeconomic
all of the given options
252. The primary purpose of an industry business environmental assessment is to determine the:
252. The primary purpose of an industry business environmental assessment is to determine the: economic growth
degree of competition
degree of competition

inflation rate population growth

The function of business responsible for the efficient use of employees and other resources (such as machinery) is:

Finance marketing production management

254. The function of business in which business man tries to find new techniques of production is

Accounting
Management Function
Innovation
Quality improvement

255. If Trade Receipts are grater then Trade Payments then Balance of Payments is

Favorable
Unfavorable
Deficit
None of the above

256. Which of the following is excluded from the advantages of Sole Proprietorship?

Direct relationship with customers

Unlimited Liability
Easy transfer of Ownership

Entire Profit

257. Which of the following is an advantage of sole proprietorship?

Longest life

Availability of sufficient Capital

Direct contact with customer and workers

Separate Legal Entity

258. Which of the following is not among the benefits of Partnership Firm?

Satisfaction of Partners

Lack of Secrecy

Moral Promotion

Minority Protection

259. In partnership deed the profit & loss is distributed among the partners by the following ratio.

50:50

As per percentage of Capital invested

As per agreed ratio in Partnership deed

25:75

sources:

The company may raise its capital through which of the following

sources

By Issuing Shares

By Issuing Debentures By Savings

All of the given options

261. Advantages of cooperative societies does not include

Equal distribution of wealth

Interference of Government

No Monopoly

Open Membership

262. WTO was organized on

July 15, 1998

January 01, 1990

August 25, 1995

January 01, 1995

263. A major disadvantage of corporate organization is

Double Taxation of dividend

Inability of the firm to large sum of additional capital

Limited liability of share holders

Limited life of Cooperate firm

264. It is difficult to transfer to right of ownership is

Sole proprietor ship

Partner ship

All of given options

None of given options

265. Wages are paid for

Long term

Short term

All of given options

None of given options

266. Pakistan is exporting

Sports Item

Agriculture Product

Textile Product

All of given options

267. Managers have _____ type of skills

2

3

4

5

268. The process of attracting the people for job

Recruitment

pecial skills

Supervision

Job Specification

269. What is the method of on job training?

Lectures

Vestibule

Videos

None of given options

270. The liability of a sole trader is

limited Only to his investment in the business Limited to the total resources of the business

Unlimited

Not defined

271. Genetic industry means

Canal

Sugar mill

Poultry

Agriculture

272. The first stage Evolution business is?

Industry revolution

Globalization

Entrepreneurship

Marketing era

273. When entrepreneurs establish a business, they must first decide on the form of:

Partnership

Ownership

Expansion

Organization

274. Generally, in a limited partnership:

All partners have limited liability.

The partners exist for a limited time period.

The limited partners do not participate in management of the company.

Not more than 75 partners may invest in the company at one time.

275. The "leading" function of management should be conducted in a manner that is consistent with

firm's:

Competition

Strategic plan

Industry demand

Labor union

276. The skills managers use to understand the relationships among the various tasks of the firm are:

Interpersonal skills

Technical skills

Decision making skills

Conceptual skills

277. The four functions of management:

Must be enacted in the proper sequence Must be integrated Are stand alone, independent functions Can not be performed by one individual

278. Social interaction and acceptance by others are examples of:

Physiological needs

Safety needs

Affiliation needs

Esteem needs

279. When firms delegate more authority to their employees, this strategy is referred to as:

Empowerment

Merit system

Hygiene theory

Equity system

280. The process used to determine the tasks and the necessary credentials for a particular position is

referred to as:

Job analysis

Job screening

Job evaluation

Human resource planning

281. A ______ is an assignment to a higher level job with more responsibility and greater pay.

Transfer

Lateral assignment

Appraisal

Promotion

282. Products purchased by companies to produce other products are:

Consumer Goods

Industrial Goods

Services

Inventory

283. The formation of ______does not require any legal formality like registration.

Company

Cooperative society

Partnership

Sole proprietorship

284. Which of the following is a disadvantage of partnership?

Distribution of work

Sufficient capital

Prime credit standing

Ans Profit sharing

285. In partnership deed, profit and loss is distributed among the partners:

In equal percentage

As per percentage of capital invested

Ans As per agreed ratio in partnership deed

None of the given options

286. The powers of the Board of Directors to borrow from the bank are mentioned in:

Ans Article of Association

Memorandum of Association

Special Resolution

None of the given options

287. Which of the following should be considered when designing a business plan?

Objectives of the business

Marketing components of the business

Financial components of the business

All of the given options

288. A firm that acquires another firm as part of its overall business strategy is engaging in

Ans A strategic acquisition

A financial acquisition

A two-tier tender offer

A shark repellent

289. The record of a country's imports and exports of goods and services is called its:

Visible trade balance.

Ans Balance of payments

Balance of payments on current account.

Balance of trade.

which of the following is the treaty designed to remove barriers to the free flow of goods, services, and capital between nations?

GATT

EU

WTO

NAFTA

291. Export subsidies are:

Maximum limits on the quantity of specific products imported to a nation.

Taxes placed on imported products.

Licensing requirements or unreasonable quality standards designed to reduce imports.

Ans Government payments to domestic producers to reduce the price on exported goods.

292. If a very successful fast food restaurant has been ignoring customers' concerns about the small war toys and toy guns included in their Kids Meals, then managers should begin focusing on improving the firm's:

Ans Ethics

Profitability.

Productivity.

300. Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as:

Growth factors

Ans Hygiene factors

Esteem factors

Motivating factors

301. Which of the following step is important to improve expectancy?

Ans Deliver rewards as promised.

Observe and recognize performance.

Create the belief that effort is related to performance

Make the rewards meaningful.

302. The term "Job Rotation":

Is another term for employee empowerment Involves allocating a wider range of similar tasks to individuals Involves giving employees work with a greater degree of responsibility and autonomy

Ans Means that staff is moved periodically from task to task in order to increase variety and interest

303. Which of the following is NOT included as a basic idea in the definition of marketing concepts?

Ans Total company effort

Profit Productivity

Customer satisfaction

304. In _____ of marketing, unsatisfied need of the customers are satisfied.

Social oriented stage

Product oriented stage

Ans Marketing oriented stage

None of the given options

305. Which of the following statements is NOT true about services?

They are experienced, used or consumed.

They are often sold first, then consumed.

They are perishable.

Ans They are tangible.

306. The degree to which a tool or test measures what it is supposed to measure is known as:

Ans Validity

Reliability

Dependability

Goodness of fit.

307. Which of the following would generally have unlimited liability?

A limited partner in a partnership

A shareholder in a corporation

Ans The owner of a sole proprietorship

A member in a limited liability company (LLC)

308. What is potentially the biggest advent age of a small partnership over a sole proprietorship?

Unlimited liability

Single tax filing

Difficult ownership resale

Ans Raising capital

309. Which of the following enjoys limited liability?

A general partnership

Ans A Corporation

A sole proprietorship

None of the given options

In which type of business entity the entire ownership interest is transferable most freely?

General partnership

Limited partnership

Corporation

Limited liability company

311. Which of the following focuses on job content, environment, and conditions of employment?

- a. Job description
- b. Human resource inventory report
- c. Job analysis
- d. None of the given options

312. All of the following except _____ are considered to be correct statements about marketing research.

- a. It is a systematic search for information about customers' needs and how those needs differ.
- b. Marketing research is geared to uncover unmet consumer needs
- c. With market research, the chance product development will be able to create a product consumers want to buy increases
- d. Marketing research provides an inexpensive method for tracking consumer behavior

313. In the marketing research process the 1st step is to define the problem followed by:

- a. Collection of data
- b. Develop recommendation
- c. Develop the research design
- d. Implement plan

314. Which of the following is the least likely decision to be made by Operations Managers?

- a. Deciding which market areas to manufacture products for
- b. Designing and improving the jobs of the workforce
- c. Selecting the location and layout of a facility
- d. How to use quality techniques to reduce waste

315. What kind of sales person are you most likely to find working in the pharmaceutical industry?

a. Order taker
b. Order getter
c. Sales engineer
d. Missionary salesperson
d. Missionary salesperson
315. includes all of the activities involved in the sale of products to final customers.
a. Wholesaling
b. Retailing
c. Marketing
d. Distributing
316. A major advantage of the corporate form of organization is:
316. A major advantage of the corporate form of organization is: a. Reduction of double taxation.
b. Limited owner liability.
c. Legal restrictions.
d. Ease of organization
317. It is difficult to transfer the rights of ownership in:
a. Sole proprietorship
b. Partnership
c. All the given options
d. None of the given options
318. Statutory meeting must be held not later thanfrom the date on which a public company is entitled to commence business
a. 3 months
a. 3 months b. 6 months
b. 6 months
b. 6 months c. 1 year
b. 6 months
b. 6 months c. 1 year d. One month
b. 6 months c. 1 year d. One month
 b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value?
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities d. Liquidity
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities d. Liquidity The marketing activity of dividing market into smaller units with similar needs and characteristics is
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities d. Liquidity The marketing activity of dividing market into smaller units with similar needs and characteristics is known as:
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities d. Liquidity 320. The marketing activity of dividing market into smaller units with similar needs and characteristics is known as: a. Market penetrating
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities d. Liquidity 320. The marketing activity of dividing market into smaller units with similar needs and characteristics is known as: a. Market penetrating b. Target Marketing
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities d. Liquidity 320. The marketing activity of dividing market into smaller units with similar needs and characteristics is known as: a. Market penetrating b. Target Marketing c. Relationship marketing
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities d. Liquidity 320. The marketing activity of dividing market into smaller units with similar needs and characteristics is known as: a. Market penetrating b. Target Marketing c. Relationship marketing d. Market segmentation 321refers to the standards of moral behavior.
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- a. Current account.
- b. Capital account
- c. Balance of trade
- d. Balance of payments

323. The World Trade Organization (WTO):

- a. Sets tariffs to balance international trade among nations.
- b. Is the successor to NAFTA.
- c. Rules on trade disputes between nations.
- d. Sets exchange rates to balance international trade among nations.

324. Which of the following is NOT a core function of management?

- a. Planning
- b. Organizing
- c. Motivating
- d. Leading

325. In democratic style of leadership there is:

- a. Upward communication
- b. Upward and downward communication
- c. Occasional communication
- d. Downward communication

326. The following are included in a business plan:

- a. Financial information, production plans, personnel policies
- b. Goals of the business and how they will be achieved.
- c. Market analysis
- d. All of the above.

327. There are really only two ways to collect primary data for a marketing study:

- a. Observation and asking questions
- b. Passive and remote observations
- c. Through laboratory settings and onsite groups
- d. With careful, selected shopper and specialized syndicated services

328. The major disadvantage of advertising on television is:

- a. Local market focus
- b. Long life span
- c. Cost.
- d. Its inability to target specific audiences.

329. may be used to analyze how well a company is managing its assets.

- a. Profitability Ratio
- b. Debt Ratio
- c. Activity Ratio
- d. Liquidity Ratio

330. For the individual employee, MBO provides:

- a. A way to keep the company accountable
- b. Specific personal performance objectives
- c. Increased monetary compensation

d. Communication between co-workers.

331. Examples of genetic industries include:

- a. Poultry
- b. Sugar mill
- c. Plant nurseries
- d. Canals

332. Which of the following enjoys limited liability?

- a. A general partnership.
- b. A corporation.
- c. A sole proprietorship.
- d. None of the above

333. JIT aims at:-

- a. Avoid delays
- b. Favorable cash flow of the organization
- c. Reduction in non-value added activities
- d. All of the given options

334. Consumer goods are purchased by:

- a. Business users.
- b. Ultimate consumers.
- c. Governments.
- d. Families.

335. The last step involved in designing an advertising campaign is _

- a. Allocation of Budget
- b. Advertising Objectives
- c. Advertising Evaluation
- d. Message Creation

336. In which of the following do two or more organizations collaborate on a project for mutual gain?

- a. Limited partnership
- b. Joint venture
- c. Public corporation
- d. Strategic alliance

337. An item consumed in one or a few uses is called a:

- a. Consumer good
- b. Commodity
- c. Durable good
- d. Nondurable good

338. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?

- a. Sales promotion
- b. Public relations
- c. Personal selling
- d. Advertising

339. A written statement of what a jobholder does, how a job is done, and why a job is done is a. Job description. b. Human resource inventory report. c. Job analysis. d. Job specification. Aggregating prospective buyers into groups is called: 340. a. Market categorization b. Market segmentation c. BCG matrix analysis d. Grouping Franchisors like franchising because: a. They get a huge amount of money from franchisee without doing much b. Failure rate of franchise business is lower than other businesses. c. Franchisees invest their own money and take responsibility for the management of the businesses they own. d. All of the given 342. Auditors are generally appointed and their remuneration, fixed at the **Extraordinary Meeting Statutory Meeting Director's Meeting Annual General Meeting** Which of the following is included in economic factors? 343. Religion Value system Norms **Exchange rate** 344. Management, marketing and finance are key parts of a/ an: Accounting plan **Production strategy** Business plan Information systems refers to the standards of moral behavior. Legality Loyalty Integrity **Ethics** 346. Skyscrapers, pop-ups, and banners are all types of advertising. Television Radio Outdoor Internet

347. Selection devices that are based upon physical condition of the candidates are known as:

a. Medical tests

- b. Background investigations.
- c. Aptitude tests
- d. Application forms.

348. Process by which a company analyzes a competitor's products to identify desirable improvements is:

- a. Competitive product analysis
- b. Value-Added Analysis
- c. Statistical Process Control
- d. Quality/Cost Studies

349. Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

- a. Independent wholesalers
- b. Direct distribution
- c. Company-owned distributors
- d. Retail distributors

350. When members of a channel have problems with each other this is called:

- a. Trouble
- b. Infighting
- c. Disputations
- d. Channel conflict

351. The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

- a. Missionary selling
- b. Licensed distribution
- c. Distribution mix
- d. Distribution channel

352. This management level is concerned with long-range planning for the organization.

- a. Supervisory
- b. Middle-managerial
- c. Stockholder
- d. Top-managerial

353. The two major sources of raising funds or financing a business are:

- a. Owner's capital & borrowed funds
- b. Short term and long term loans
- c. Debentures and drafts
- d. Assets and long term loans

354. Which of the following business form has the shortest life span?

- a. Sole proprietorship
- b. Partnership
- c. Company
- d. Co-operative society

Four cost concepts are important in pricing decisions: total cost, fixed cost, variable cost, and:

- a. Spending cost
- b. Promotion cost
- c. Product cost
- d. Marginal cost

356. In which of the following do two or more organizations collaborate on a project for mutual gain?

- a. Limited partnership
- b. Joint venture
- c. Public corporation
- d. Strategic alliance

357. Sources of marketing information are categorized into two groups - what are they?

- a. Macro environmental sources; micro environmental sources.
- b. External sources; internal sources.
- c. Causal resources.
- d. All of the given options

358. ______ is the typical sequence of changes in demand for a product that occurs over time.

The business vision statement

The product life cycle

Marketing research

A customer-oriented approach

359. The notice calling the annual general meeting, must, be given to all its members at least _____ days before the date of the meeting.

- a. 21 days
- b. 30 days
- c. 45 days
- d. 51 days

360. A product is:

- a. Everything the customer receives in an exchange
- b. The physical object the customer receives in an exchange
- c. The service that is rendered to a customer
- d. The idea that the customer receives in an exchange

361. Political and legal barriers to trade include:

- a. Tarrifs
- b. Quotas
- c. All of the given options
- d. None of the given options

362. Money is the sole motivator for workers according to which of the following?

- a. Theory X
- b. Theory Y
- c. Equity theory
- d. Classical theory of motivation

363. DSS stands for:

- a. Decision support system
- b. Data support system
- c. Data supervision system
- d. None of the given options

364. Business benefits the people by providing them

- a. Large number of services
- b. Less number of services
- c. Environmental pollution
- d. Sub standard goods

365. The method of interviews where questions can be changed or adapted to meet the respondent's intelligence and understanding is called:

- a. Unstructured interviews
- b. Structured interviews
- c. All of the given options
- d. None of the given options

366. Which of the following is not the disadvantage of cooperative society?

- a. Lack of secrecy
- b. No profit incentive
- c. Untrained supervision
- d. Protection of mutual interest

367. First directors are usually named in the

- a. Memorandum of Association
- b. Articles of Association
- c. Prospectus
- d. None of the above

368. Which of the following statements about franchising is true?

- a. Franchising is a type of corporate system.
- b. Franchising is used to achieve coordination at successive stages of production
- c. Franchising is a type of administered vertical marketing system.
- d. Franchising is the most visible variation of contractual systems

369. A training technique in which trainees act out as parts in a realistic management situation is known

-	c	0	
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Business Games

Role Play

Vestibule Training

None of the given options

370. The situation when a country imports less than it exports is:

- a. A trade surplus.
- b. A recession.
- c. An expansion.
- d. A trade deficit

371. Being a global organization means:

- a. Customizing the product range for each segment in part.
- b. Creating standardized products
- c. All of the given
- d. None of the given

372. _____ is the process of locating, identifying, and attracting capable applicants.

- a. Downsizing
- b. Human resource inventory report
- c. Recruitment
- d. Strategic human resource planning

373. Which of the following is included in job specification?

- a. Working environment
- b. Experience
- c. Job title
- d. Job location

When a company targets a particular group of customers because of their need for its product, it can be stated the company has identified its ______.

- a. Market differentiation
- b. Market mission
- c. Market segment
- d. Marketing plan

375. There are really only two ways to collect primary data for a marketing study:

- a. Observation and asking questions
- b. Passive and remote observations
- c. Through laboratory settings and onsite groups
- d. With careful, selected shopper and specialized syndicated services

A firm can charge a higher price without loosing its customers if it does not have much

- a. Production
- b. Competition
- c. Advertising
- d. Industry demand

377. ______ is used to cover long-term expenses such as assets.

- a. Line of Credit
- b. Debt Financing
- c. Preferred Stock
- d. Financial Management

A statutory report must be sent to every member of the company at least ______days before the meeting is to be held.

- a. 21 days
- b. 30 days
- c. 45 days
- d. 51 days

379. The obtaining and investing funds by the firm is determined by the

- a. Finance function
- b. Marketing function
- c. Organizing function
- d. Accounting function

380. The marketing concept is:

- a. Companywide consumer orientation with the objective of achieving the maximum amount of profits.
- b. Long-run success page.
- c. Largest market share.
- d. Highest paid staff.

381. ______ involves long-term, value-added relationships developed over time with customers and suppliers:

Relationship Marketing

Marketing Era Marketing Consumer Marketing Exchange Marketing

382. The liability of a sole trader is:

Limited only to his investment in the business Limited to the total resources of the business

Unlimited

Not defined

383. At which stage of the product life cycle would a company consider the design of product versions for

different segments as part of its product strategy?

- a. Introduction
- b. Growth
- c. Maturity
- d. Decline

384. All of the following statements are true regarding a partnership except

Partners pay personal income tax on their share of the partnership's income

A new partnership agreement is required whenever a new partner enters or leaves the partnership

Mutual agency creates personal obligations for each partner

Each partner's liability is limited to the amount he or she contributed to the partnership

385. Which of the following statements is true about services?

They are experienced, used or consumed They are often sold first, then consumed They are perishable

All of the given options

386. The sole trader and his business exist:

- a. Independently
- b. Together
- c. For others
- d. None of the above
 - 387. In studying consumer behavior, it is often useful to categorize people on the basis of some similarity.

 Descriptions such as age, gender, income, or occupation are called:

Demographics

Psychographics Personal profiles Personality

388. Which of the following is an off-the-job training methods?

- a. Lectures
- b. Business Games
- c. Case Study method
- d. All of the given options
 - 389. A major disadvantage of the corporate form of organization is the
- a. Double taxation of dividends
- b. Inability of the firm to raise large sums of additional capital
- c. Limited liability of shareholders
- d. Limited life of the corporate form
 - 390. Which of the following business type can avail some concessions from the government?

- a. Sole proprietorship
- b. Partnership
- c. Joint stock company
- d. Cooperative society

391. New and revised products may be tested through:

- a. Commercialization
- b. Product life cycle
- c. Family brands
- d. Marketing research

392. Demographic segmentation divides the market by:

- a. Age, gender, marital status, social class, religion and education
- b. Perceptions, beliefs and values
- c. Lifestyle, personality and self-image
- d. Location or region

393. The activity directed towards producing wealth through buying and selling goods is termed as:

- a. Business
- b. Social services
- c. non-economic activities
- d. None of the given options

394. People in business and government face important ethical issues and decisions.

- a. Only in the United States
- b. Primarily in capitalist countries
- c. Primarily in communist countries
- d. In many different countries around the world

395. A good, service, or idea consisting of a bundle of tangible and intangible attributes that can satisfy consumers is called a:

- a. Nondurable good
- b. Durable good
- c. Product
- d. Commodity

396. Possession utility is provided when:

A good or service is obtained and there is a right to use or consume it

A product is available where someone wants it Someone performs a task for someone else None of the given options

397. The first stage in Evolution of business is:

- a. Industrial revolution
- b. Marketing Era
- c. Entrepreneurship
- d. Globalization

398. An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

Sales process

Exchange process

Relationship process

Production process

399. Which of the following is EXCLUDED from the advantages of sole proprietorship?

a. Unlimited liability

- b. Personal satisfaction
- c. Entire profit
- d. Independence

400. Examples of genetic industries include:

Poultry

Sugar mill

Plant nurseries

Canals

401. A document containing information regarding internal and external matters of the business is called:

- a. Business plan
- b. Partnership deed
- c. Feasibility report
- d. None of the given

402. Many organizations provide guidelines of behavior to employees through a code of:

Cartel arrangements

Kickback agreements

Production manuals

Responsibility and ethics

403. The most important step in understanding business ethics is

- a. Establishing codes of ethics
- b. Learning to recognize ethical issues
- c. Having efficient operations
- d. Implementing a strategic plan

404. A major disadvantage of the corporate form of organization is the

Double taxation of dividends

Inability of the firm to raise large sums of additional capital Limited liability of shareholders

Limited life of the corporate form

405. Selection devices that are based upon physical condition of the candidates are known as:

- a. Medical tests
- b. Background investigations.
- c. Aptitude tests
- d. Application forms.

406. Which of the following focuses on job content, environment, and conditions of employment?

- a. Job description
- b. Human resource inventory report
- c. Job analysis
- d. None of the given options

407. People in business and government face important ethical issues and decisions.

- a. Only in the United States
- b. Primarily in capitalist countries
- c. Primarily in communist countries
- d. In many different countries around the world

408. The law elating to Joint Stock Companies has been laid in companies Ordinance:

- a. 1984
- b. 1980
- c. 1932
- d. none of the above

409. The term tariff, as used in international trade, refers to:

- a. The price of goods when they leave the producing country.
- b. A tax on imports.
- c. A limit on the quantity of a good that can be imported into a country
- d. A government payment to encourage exports.

410. Which of the following should be considered when designing a business plan?

- a. Objectives of the business
- b. Marketing components of the business
- c. Financial components of the business
- d. All of the above

411. Which of the following is included in economic factors?

a. Religion

- b. Value system
- c. Norms
- d. Exchange rate

412. A document containing information regarding internal and external matters of the business is called:

- a. Business plan
- b. Partnership deed
- c. Feasibility report
- d. None of the given

413. Which of the following business type can avail some concessions from the government?

- a. Sole proprietorship
- b. Partnership
- c. Joint stock company
- d. Cooperative society

414. A major advantage of the corporate form of organization is:

- a. Reduction of double taxation.
- b. Limited owner liability.
- c. Legal restrictions.
- d. Ease of organization

415. Which of the following factor(s) contribute to success of new businesses?

- a. Hard work
- b. Market Demand
- c. Luck
- d. All of the given

416. The formation of ____ does not require any legal formality like registration.

- a. Sole proprietorship
- b. Company
- c. Cooperative society
- d. Partnership

The buying and selling of goods by way of electronic media, such as telephones is called:

- a. E-commerce
- b. Digital Age
- c. Enterprise Resource Planning
- d. None of the given options

418. Compared to licensing, franchising is a more advantageous entry mode because:

- a. It generates economies of scale in marketing to international customers.
- b. It offers greater control.
- c. It is low-risk and low-cost.

d. Of all the above

In the business plan, when making financial projections, which of these would NOT form part of the plan?

- a. Sources of loan
- b. Expected revenues
- c. Net income or profit
- d. Audit

420. The two major sources of raising funds or financing a business are:

- a. Owner's capital & borrowed funds
- b. Short term and long term loans
- c. Debentures and drafts
- d. Assets and long term loans

421. Auditors are generally appointed and their remuneration, fixed at the

- a. Extraordinary Meeting
- b. Statutory Meeting
- c. Director's Meeting
- d. Annual General Meeting

422. An agreement between two parties in which one party passes on the right to other party is called:

- a. Franchising agreement
- b. Joint venture
- c. Merger
- d. Reconsolidation

423. Management level is concerned with long-range planning for the organization.

- a. Supervisory
- b. Middle-managerial
- c. Stockholder
- d. Top-managerial

424. Which of the following enjoys limited liability?

- a. A general partnership.
- b. A corporation.
- c. A sole proprietorship.
- d. None of the above

425. Which of the following is excluded from factors that can affect the business?

- a. Demographic Factors
- b. Economic and social factors
- c. Natural factors
- d. None of the above

426. Barriers to international trade include:

- a. Social and cultural differences
- b. Political and legal differences
- c. Economic differences
- d. All of the given options

427. The sole trader and his business exist:

- a. Independently
- b. Together
- c. For others
- d. None of the above

428. All of the following statements are true regarding partnerships except

- a. There is no partnership income tax; the individual partners pay a personal income tax on their portion of partnership profits
- b. If the partnership agreement does not specify otherwise, profits will be shared equally by the partners
- c. A partnership balance sheet is much like that of a proprietorship
- d. The death of a partner dissolves the partnership and all assets must be liquidated

429. The liability of each member in cooperative society is

- a. Limited to the share capital
- b. Limited to total property of the society
- c. Unlimited
- d. None of the above.

430. Components of Business Plan include all of the following except

- a) Marketing Component
- b) Administrative Component
- c) External Component
- d) Financial Component
- 3) An agreement between two parties in which one party

431. possess the rights to the other party is

- a) Partnership
- b) Strategic Alliance
- c) Joint venture
- d) Franchising

432. The shareholders elect the Board of Directors in the

a)Through special resolution

b)In annual general meeting

- c) In Special meeting
- d)In statuary meeting

433. 5) Portion of the undistributed profit transferred to which of the following?

- a) General Reserve
- b) Retained Earning
- c) Appropriation account
- d) All of the given options

Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document?

- a) Charter of Company
- b) Article of Association
- c) Prospectus
- d) None of the given option

434. A joint stock company may be wound up voluntarily in which of the following way:

- a) Expiry of Period
- b) Fails to submit statutory report
- c) Fails to start its business within one year from the date of incorporation
- d) All of the following

435. Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from:

- a) Debt
- b) Equity
- c) None of the above
- d) All of the given option

436. Cooperative Societies are not formed for:

- a) The serving of the orphans and widows
- b) The help of poor people
- c) For the earning of profit
- d) Social welfare

437. Which of the following is the source of acquiring of redeemable capital?

- a) Mudarbah Certificate
- b) Debentures
- c) Participation Term Certificates
- d) All of the given option

438. Which one of the following statements about marketing is inaccurate?

- a) The growing number of products in all categories has made it easier for marketers to capture the attention of customers.
- b) Marketing has to do with persuading customers a product meets their needs.
- c) The mass market has fragmented into many different groups of customers.
- d) Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.
 - 439. The process of tracking the demand and satisfaction of customers in an effort to develop products

they will want to buy on an ongoing basis is called
a) Marketing
b) Business vision
c) Product development d) Customer relationship management
u) customer relationship management
440 is the typical sequence of changes in demand for a product that occurs over time.
a) The business vision statement
b) The product life cycle
c) Marketing research d) A customer-oriented approach
441. All of the following except are considered to be correct statements about marketing
research.
a) It is a systematic search for information about customers' needs and how those needs differ
b) Marketing research is geared to uncover unmet consumer needsc) With market research, the chance product development will be able to create a product consumers want to buy
increases
d) Marketing research provides an inexpensive method for tracking consumer behavior
When a company targets a particular group of customers because of their need for its product, it can be stated the company has identified its
a) Market differentiation
b) Market mission
c) Market segment d) Marketing plan
443 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold.
a) Marketing mix
b) Product mix c) Product differentiation
d) Product positioning
444. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?
a) Sales promotion
b) Public relations
c) Personal selling d) Advertising
445. The specific method a company uses to sell and deliver its products to customers is known as its
a) Retail intermediaries

- b) Direct distribution
- c) Distribution mix
- d) Distribution channel

Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

- a) Independent wholesalers
- b) Direct distribution
- c) Company-owned distributors
- d) Retail distributors

The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

- a) Missionary selling
- b) Licensed distribution
- c) Distribution mix
- d) Distribution channel

All of the following choices represent one of the four types of utility except:

- a) Time
- b) Form
- c) Loyalty
- d) Ownership

The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing?

- a) Production
- b) Sales
- c) Marketing
- d) Relationship

The marketing concept is:

- a) Companywide consumer orientation with the objective of achieving the maximum amount of profits.
- b) Long-run success page.
- c) Largest market share.
- d) Highest paid staff.

involves long-term, value-added relationships developed over time with customers and suppliers:

- a) Relationship Marketing
- b) Marketing Era Marketing
- c) Consumer Marketing
- d) Exchange Marketing

An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

a) Sales process

MGT211 -	- Mid Term Multiple Choice Ouestions With Answers
b) Exchange process c) Relationship process d) Production process	
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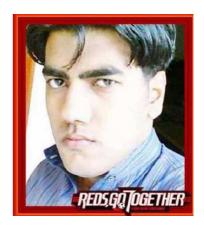
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FINALTERM EXAMINATION Spring 2010 MGT211- Introduction To Business (Session - 3)

Time: 90 min Marks: 69

Question No: 1 (Marks: 1) - Please choose one

Which of the following is/are the component/s of business?

- ► Industry
- **▶** Commerce
- ► Both industry and commerce
- ► Trade and aids to trade

Question No: 2 (Marks: 1) - Please choose one

The notice calling the annual general meeting must be given to all its members at least days before the date of the meeting.

- ► 21 days
- ➤ 30 days
- ► 45 days
- ► 51 days

Question No: 3 (Marks: 1) - Please choose one

The portion of capital kept at the winding up of a company for the payment of debts is known as:

- ► Reserve capital
- ► Issued capital
- ► Subscribed capital
- ► Authorized capital

Ans3

Question No: 4 (Marks: 1) - Please choose one

Which of the following statements is false?

- ► Franchising is very common.
- ▶ A franchise enables one to use a larger company's trade name.
- ► A franchisee never has to pay the franchiser a percentage of sales revenues.
 - ▶ A franchise may constrain the franchisee's independence.

Question No: 5 (Marks: 1) - Please choose one

Business success can be attributed to:

- ► Luck.
- ► Hard work, drive and dedication.
- ▶ A high demand for the good or service produced.
- ► All of the given options

Question No: 6 (Marks: 1) - Please choose one

A concept that implies that the firm should consider issues such as protecting the consumer, paying fair wages, maintaining fair hiring practices, supporting education, and considering environmental issues is:

- ► Financial management
- ▶ Profit maximization
- Social responsibility
- ► Agency theory

Question No: 7 (Marks: 1) - Please choose one

The MBTI is a personality test that has been used to select candidates who will

more likely engage in organizational citizenship behaviors at work. However, critics of this test suggest that the results can change over time as a person's personality develops. Therefore the MBTI personality test may be:

- ► Legal but not valid
- ► Valid but not reliable
- ► Reliable but not valid
- ► Reliable but not legal

Question No: 8 (Marks: 1) - Please choose one

______ is the process used by organizations to attract a qualified pool of job applicants.

- ► Socialization
- ► Human resource planning
- ► Recruitment
- ► Affirmation action

Question No: 9 (Marks: 1) - Please choose one

Profit sharing, gain sharing and pay-for-knowledge plans are examples of:

- ► Individual incentives
- ► Company-wide incentives
- ► Cafeteria benefit plans
- ► Merit salary systems

Question No: 10 (Marks: 1) - Please choose one

Which of the following statements is NOT true about services?

- ▶ They are experienced, used or consumed.
- ▶ They are often sold first, then consumed.
- ► They are perishable.
- ► They are tangible.

Question No: 11 (Marks: 1) - Please choose one

Possession utility is provided when:

- ▶ A good or service is obtained and there is a right to use or consume it.
- ▶ A product is available where someone wants it.
- ► Someone performs a task for someone else
- ► Someone produces something tangible

Question No: 12 (Marks: 1) - Please choose one

______ includes all of the activities managers engage in to forecast their current and future human resource needs.

- ► RRecruitment and selection
- ▶ Job analysis and job design
- Selection and job design
 - ► Human resource planning

Question No: 13 (Marks: 1) - Please choose one

Specifications of a product relate to the:

- ► Physical characteristics and level of quality
- ► Types of service that are provided along with the product
- ► Financing available with the product
- ► Types of competitors offering a similar product

Question No: 14 (Marks: 1) - Please choose one

Communicating information between sellers and potential buyers or others in the channel to influence attitudes and behavior is called ______.

- ► Advertising
- **▶** Promotion
- ► Publicity
- ► Marketing

Question No: 15 (Marks: 1) - Please choose one

A product can be:

- ► Tangible
- ► Intangible
- ► Something that is offered for sale
- ► All of the given options

Ans) All of the given options

Question No: 16 (Marks: 1) - Please choose one

Consumer goods are classified as convenience, shopping, and:

- ▶ Durable.
- ► Nondurable.
- ► Consumer.
- ► Specialty.

Question No: 17 (Marks: 1) - Please choose one

The stage of the Product life cycle where competitors appear is:

- ► Introduction
- ▶ Decline
- ► Maturity
- ► Growth

Question No: 18 (Marks: 1) - Please choose one

Expectations that specify the role of price in a firm's marketing and strategic plans are:

- ► Pricing considerations
- ► Pricing guidelines
- pricing objectives
- ► Pricing policies

Question No: 19 (Marks: 1) - Please choose one

Setting the highest initial price is called price:

- ► Penetration
- **▶** Gouging
- ► Parity
- ► Skimming

Question No: 20 (Marks: 1) - Please choose one

Which type of sales promotion is used when a manufacturer places one small bottle of shampoo in a clear bag and hangs it from the door of each house in a neighborhood?

- ► A sample
- ► A deal
- ► A premium
- ► An introductory offer

Question No: 21 (Marks: 1) - Please choose one

The activities and processes used in making both tangible and intangible products is known as _____.

- ► Operations.
- ► None of the given options
- ▶ Making
- ▶ Production.

Question No: 22 (Marks: 1) - Please choose one

Under which cost flow assumption is the ending inventory composed of the earliest purchased merchandise?

- ► FIFO
- ► LIFO
- ► Average cost
- ► Specific identification

Question No: 23 (Marks: 1) - Please choose one

The preferred method for achieving total quality in process output is to:

- ▶ Rely on a team of highly trained and dedicated inspectors.
- ▶ Rely on operator self-inspection and self-correction.
- ▶ Build and install an error-proof process and maintain it.
- ▶ Perform inspection at the next process.

Question No: 24 (Marks: 1) - Please choose one

What is data?

- ► All of the facts that are collected, stored, and processed by an information system.
 - ▶ All of the debit and credit information about each transaction.
 - ▶ The same thing as information.
 - ► All of the given options.

Question No: 25 (Marks: 1) - Please choose one

Which of the following is defined as large scale information system used for organizing and managing a firm's processes across product lines, departments and geographic locations?

- ► Expert System
- ► Decision Support System
- ► Enterprise Resource Planning
- ► Electronic Data Interchange

Question No: 26 (Marks: 1) - Please choose one

The financial statement which shows cash activity (receipts and disbursements) during the accounting period is called a(n):

- ▶ Bank statement.
- ► Income statement.
- ➤ Statement of cash flows.
- ▶ Bank reconciliation.

Question No: 27 (Marks: 1) - Please choose one

Which of the following regarding GAAP is true?

- ► GAAP is the body of accounting knowledge followed by all countries in the world.
 - ► GAAP is the abbreviation for generally accepted auditing procedures.
 - ▶ Changes to GAAP must be approved by the Senate Finance Commission.
 - ► All of the given options.

Question No: 28 (Marks: 1) - Please choose one

The inventory cost flow assumption where the oldest cost of inventory items is likely to remain on the balance sheet is______

- ► All of the given options.
- ► FIFO
- ► LIFO
- ► Average

Question No: 29 (Marks: 1) - Please choose one

Which of the following would generally have *unlimited* liability?

- ► A limited partner in a partnership
- ► A shareholder in a corporation
- ► The owner of a sole proprietorship
- ► A member in a limited liability company (LLC)

Question No: 30 (Marks: 1) - Please choose one

The situation when a country imports more than its exports is:

- ► A trade surplus.
- ► A recession.
- ► A trade deficit.
- ► An expansion.

Question No: 31 (Marks: 1) - Please choose one

The marketing environment is BEST described as being

- ► Composed of controllable variables.
- ► Composed of variables independent of one another.
- ► An indirect influence on marketing activity.
- ▶ Dynamic and changing.

Question No: 32 (Marks: 1) - Please choose one

Which one of the following statements by a company chairman best reflects the marketing concept?

- ▶ We believe that the marketing department must organise to sell what we produce.
 - ▶ We try to produce only high quality, technically efficient products.

- ▶ We try to encourage company growth.
- ➤ We have organised our business to make certain that we satisfy customer needs.

Question No: 33 (Marks: 1) - Please choose one

When Nayer Carpets develops new carpets that are highly stain resistant and durable, it must educate consumers about the product's benefits. This calls for activity in which of the following marketing mix variables?

- ▶ Price
- **▶** Promotion
- ► Product
- ▶ Packaging

Question No: 34 (Marks: 1) - Please choose one

The three major categories of influences that are believed to influence the consumer buying decision process are personal, psychological, and:

- ► Person-specific
- ➤ Social
- ► Demographic
- ► Situational

Question No: 35 (Marks: 1) - Please choose one

Nestle yoghurt represents which type of product for most consumers?

- ▶ Convenience
- ➤ Shopping
- ► Speciality
- **▶** Unsought

Question No: 36 (Marks: 1) - Please choose one

As the production manager of an engineering firm, you went out and bought a metal cutting machine. What you have purchased can best be classified as

▶ a processed component.

- ▶ a component part.
- raw material.
- ► an industrial product.

Question No: 37 (Marks: 1) - Please choose one

Physical distribution functions influence

- primarily pricing and product decisions.
- primarily promotion and pricing decisions.
- ▶ all elements of the marketing mix.
- primarily pricing decisions.

Question No: 38 (Marks: 1) - Please choose one

All elements of the marketing mix are influenced by physical distribution functions. For this reason, it is important for marketers to remember that

- ▶ physical distribution decisions must be made prior to any other marketing strategy consideration.
- ▶ physical distribution costs often rise as customer service requirements decrease.
- ▶ over 75 percent of all marketing costs are associated with physical distribution expenditures.
 - ▶ no single distribution system is ideal for all situations and target markets.

Question No: 39 (Marks: 1) - Please choose one

A fruit and vegetable wholesaler buys a loaded truck of strawberries from a local farmer and then divides them into 10 kg baskets to sell to grocery stores. This sorting function is called:

- ► Allocation.
- assorting.
- ▶ accumulation.
- ▶ sorting out.

Question No: 40 (Marks: 1) - Please choose one

A product's ability that it cannot be used for various purposes in different capacities and under different conditions is termed as

- ► Flexibility of a product
- ► Inflexibility of a product
- ► Availability of a product
- ► All of the given options

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Question No: 41 (Marks: 1) - Please choose one

Which of the following statements is most suitable for Quality assurance?

- ▶ It refers to the prevention of product defects
- ▶ It is an auditing function that provides feedback to the project team and client about the quality of output being produced
 - ▶ It is the technical process that includes the construction of control charts
 - ► None of the given options

Question No: 42 (Marks: 1) - Please choose one

Which of the following is considered as the pillar of quality?

- ► Quality is free
- ▶ Doing it right the first time
- ► Process improvement
- ► None of the given options

Question No: 43 (Marks: 1) - Please choose one

A person needs to buy a medicine in midnight and gets it from a pharmacy, the availability of medicine in the midnight represents following

- ► Time utility
- ► Form utility
- ► Place utility
- ► None of the given options

Question No: 44 (Marks: 1) - Please choose one

Flow of communication from top to bottom is known as

- ► Downward communication
- **▶** Upward communication
- ► Combination of Downward and upward communication
- ► None of the given options

Question No: 45 (Marks: 1) - Please choose one

Auditors who are working within the organization are known as

- ► Internal auditors
- ► External auditors
- ▶ Both internal auditors and external auditors
- ► None of the given options

Question No: 46 (Marks: 1) - Please choose one

Assets which can not be physically touched are termed as_____

- ► Intangible assets
- ► Tangible assets
- ► Good will
- ► None of the given options

Ans 46) Intangible assets

Question No: 47 (Marks: 1) - Please choose one

Profit and loss account is also termed as _____

- ► Income statement
- ► Balance sheet
- ► Trial Balance
- ► None of the given options

Question No: 48 (Marks: 1) - Please choose one

A plan or an estimate for future expenses and revenues is termed as_

- ► Budgeting
- ► Balance sheet
- ► Income statement
- ► None of the given options

Question No: 49 (Marks: 3)

Explain the nature and general purpose of financial statements.

Ans 49) statement prepared to meet the needs of all financial statement users as opposed to meeting the needs of only a particular group such as investors, creditors, management, or regulatory bodies. This is the purpose of financial statements based on GAAP. Financial statements are written records of business finances, including balance sheets and profit and loss statements. They stand as one of the most essential components of business information, and as the principal method of communicating financial information about an entity to outside parties. In a technical sense, financial statements are a summation of the financial position of an entity at a given point in time. General purpose financial statements are designed to meet the needs of many diverse users, particularly present and potential owners and creditors. Financial statements result from simplifying, condensing, and aggregating masses of data obtained primarily from a company's (or individual's) accounting system

Question No: 50 (Marks: 3)

What is meant by the term 'Just-in-Time' Inventory system?

Ans 50) Pull driven inventory system in which materials, parts, sub-assemblies,

and support items are delivered just when needed and neither sooner nor later. Its objective is to eliminate product inventories from the supply. As much a managerial philosophy as an inventory system, JIT encompasses all activities required to make a final product from design engineering onwards to the last manufacturing operation. JIT systems are fundamentals to time based competition and rely on waste reduction, process simplification, setup time and batch size reduction, parallel processing, and shop floor layout redesign. Under JIT management, shipments are made within rigidly enforced 'time windows' and all items must be within the specification with very little or no inspection. It was developed and perfected by Taiichi Ohno of Toyota corporation during 1960s.

Question No: 51 (Marks: 5)

Differentiate between push and pull strategies for promotion.

Ans 51) A push strategy is when a company proactively and aggressively markets or promotes a product or product line to the market place or a market segment. This can be through cold calling, direct mail, sending email blasts, advertising, etc. in which the company explicitly asks a prospective consumer to take action such as:

"Buy Now!" "Call Today" Sign Up Now" "For More Info Visit..."

Some times push strategy is accompanied by a sense of urgency and limited time offers and one-time incentives to prompt consumers' immediate action.

On the other hand a pull strategy is more passive than aggressive. In this case companies may have longer term strategy in mind. A company may look to instill top of mind awareness in the marketplace or build its Brand equity. Another twist to pull offers, is FREE Offers, this is when prospects are offered free trials, free information passively. The purpose behind this is to generate leads to which marketers can later promote back-end offers, in fact sometimes marketers will lose money upfront because they know they'll make up their money in the back-end. Good examples are: Coke Commercials (Enjoy Coca, Polar, Polar Bears) Lexus Commercials, Free Offers on the internet or ON TV.

To summarize a push strategy is aggressive, direct and calls prospects to action. A pull strategy is passive, instills a message for top of mind awareness or to build Brand equity.

Question No: 52 (Marks: 5)

Define the term "Material Management". What are the problems faced by materials managers in today's world?

Ans 52) Material Management is concerned with control of materials in such a manner which ensures maximum return on working control. Material management is concerned with the location & purchase of needed their storage & movement. It also arranges to keep an account for them. It is also responsible for planning their movement through manufacturing processes, store rooms and distribution channels. It is the branch of logistics that deals with the tangible components of a supply chain which covers the acquisition of spare parts/replacements, quality control of purchasing and ordering such parts/replacements, and the standards involved in ordering, shipping, and warehousing.

Question No: 53 (Marks: 5)

Define channel of communication, discuss different types of channels of business communication.

Ans 53) Various sources used by marketers to send marketing messages to potential consumers. Communication channels may be personal, involving two or more persons communicating directly with each other, such as a customer/salesperson relationship, or impersonal such as bill boards etc. Types of communications:

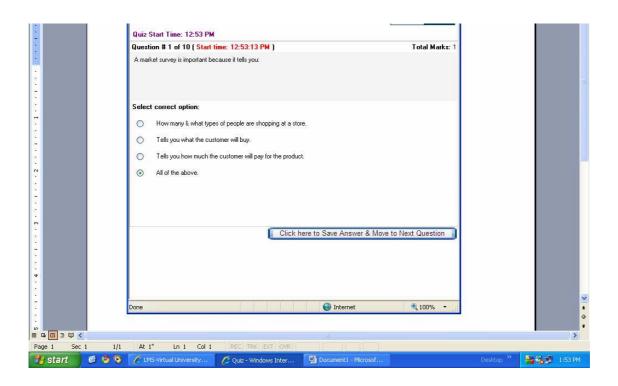
Verbal Communication

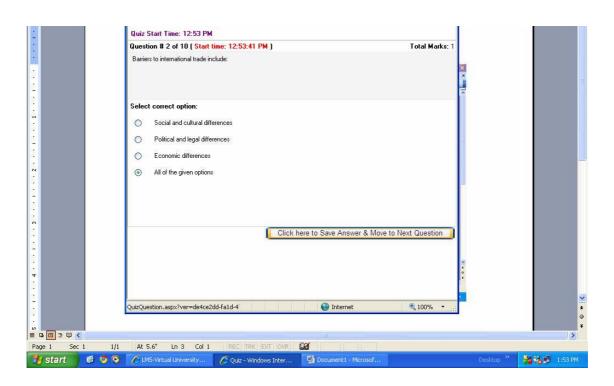
Verbal communication is further divided into written and oral communication. The oral communication refers to the spoken words in the communication process. Oral communication can either be face-to-face communication or a conversation over the phone or on the voice chat over the Internet. Spoken conversations or dialogs are influenced by voice modulation, pitch, volume and even the speed and clarity of speaking. The other type of verbal communication is written communication. Written communication can be either via snail mail, or email. The effectiveness of written communication depends on the style of writing, vocabulary used, grammar, clarity and precision of language.

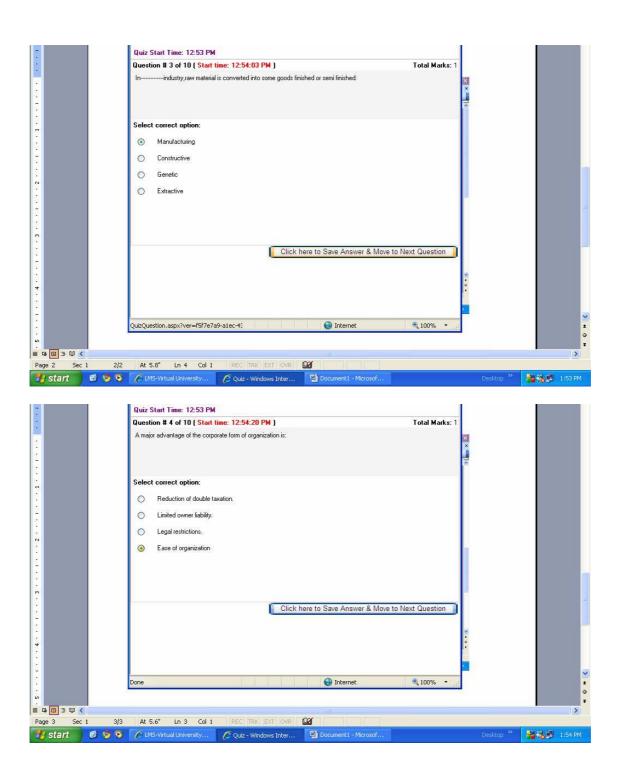
Nonverbal Communication

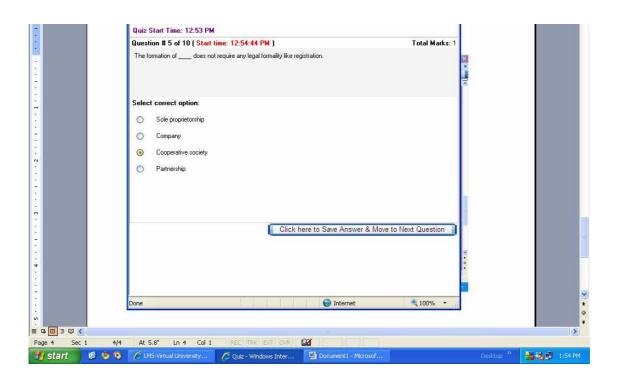
Non-verbal communication includes the overall body language of the person who is speaking, which will include the body posture, the hand gestures, and overall body movements. The facial expressions also play a major role while communication since the expressions on a person's face say a lot about his/her mood. On the other hand gestures like a handshake, a smile or a hug can independently convey emotions. Non verbal communication can also be in the form of pictorial representations, signboards, or even photographs.

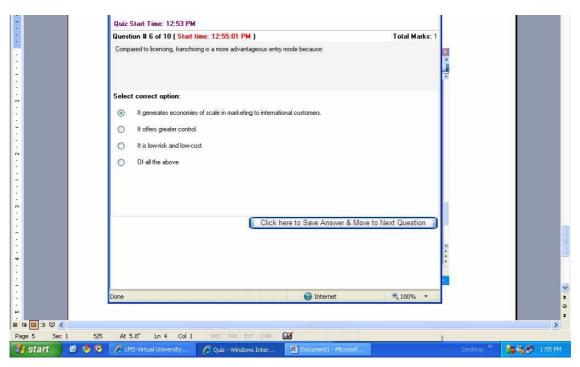
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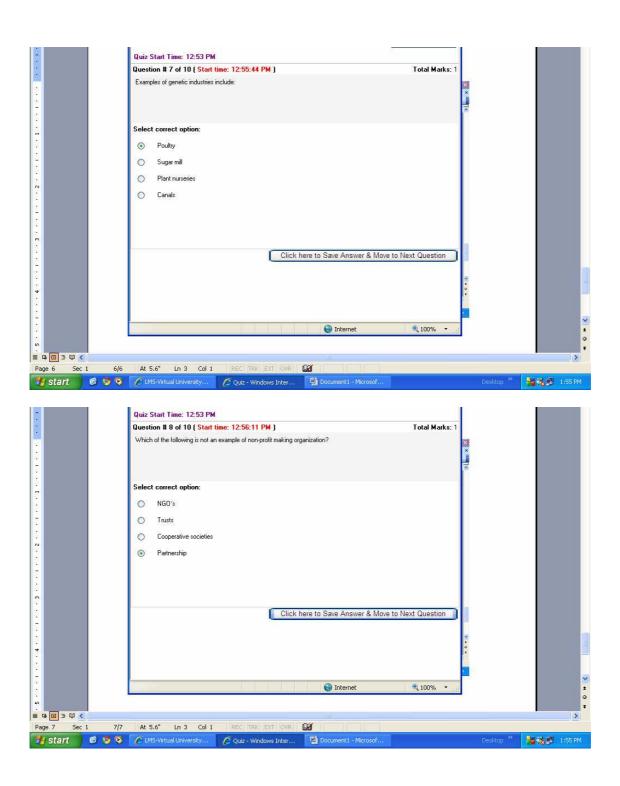


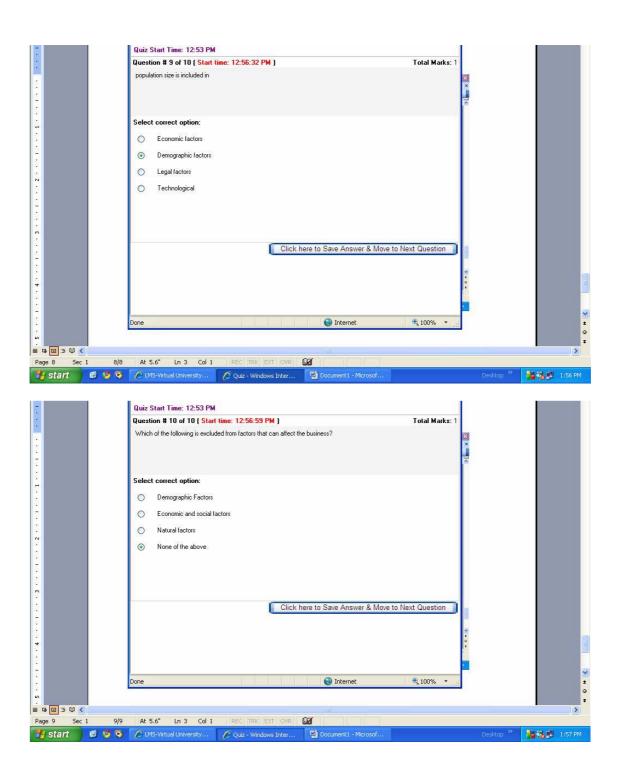


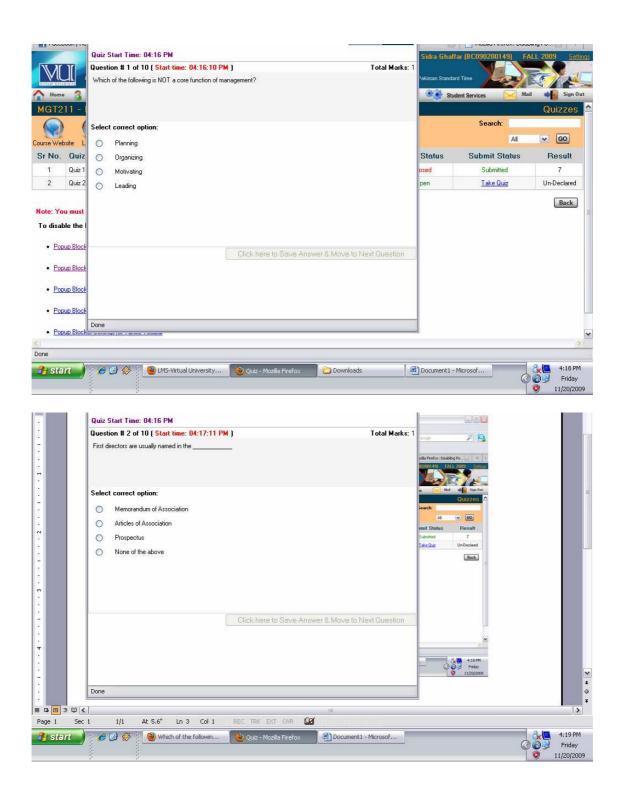


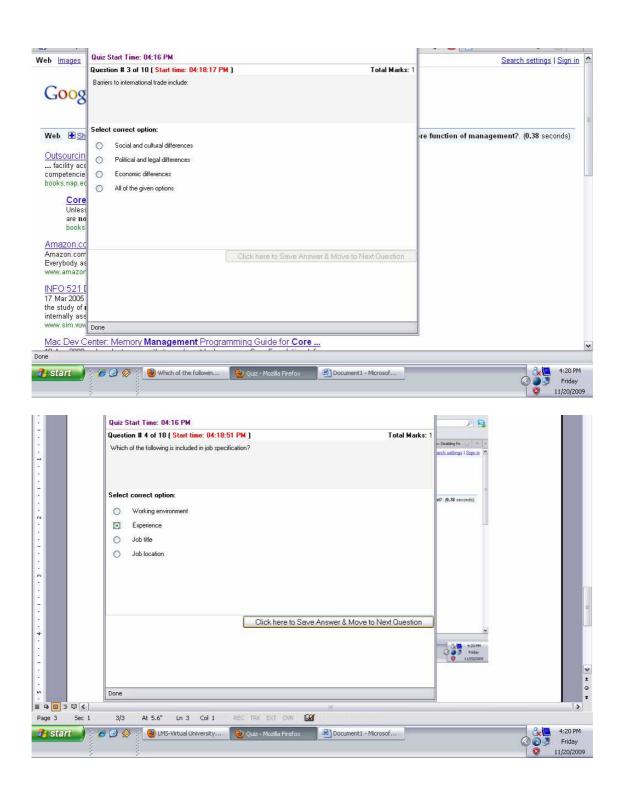


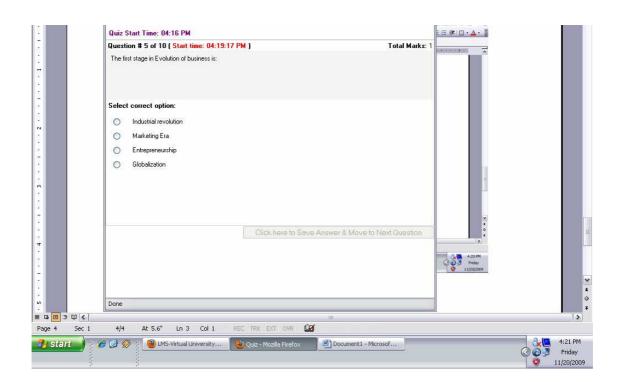


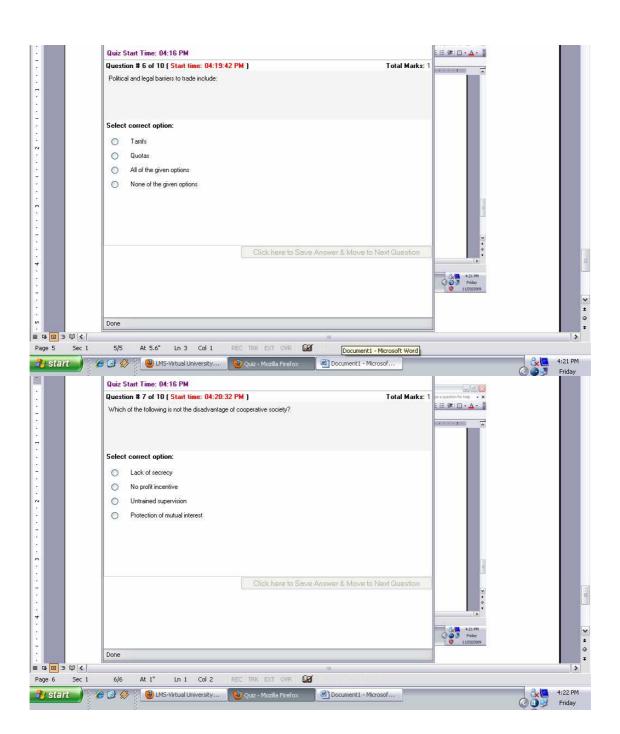


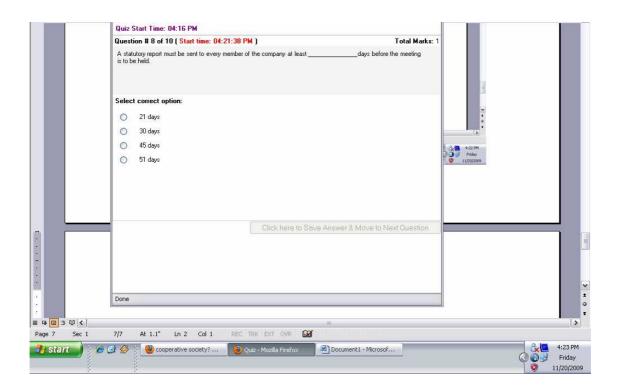


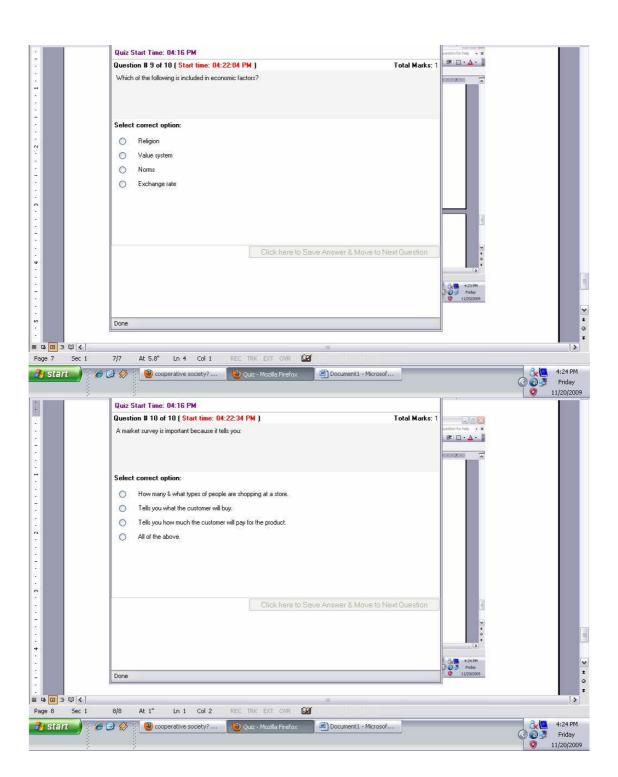


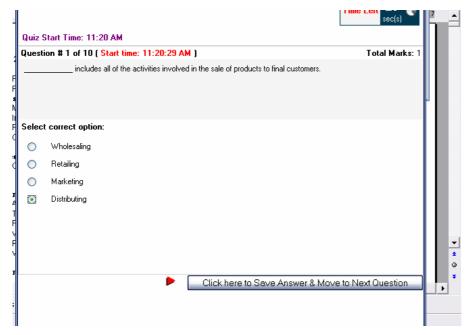


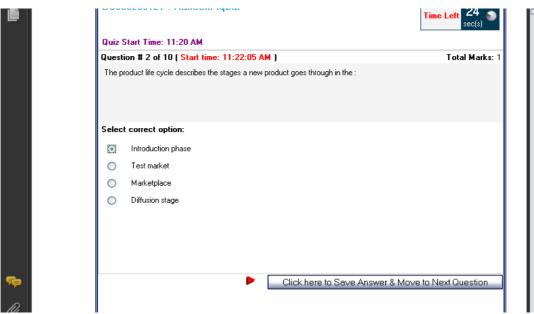




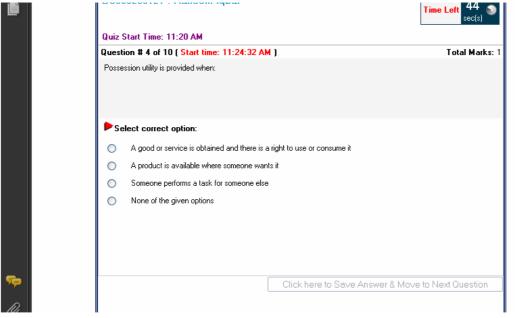


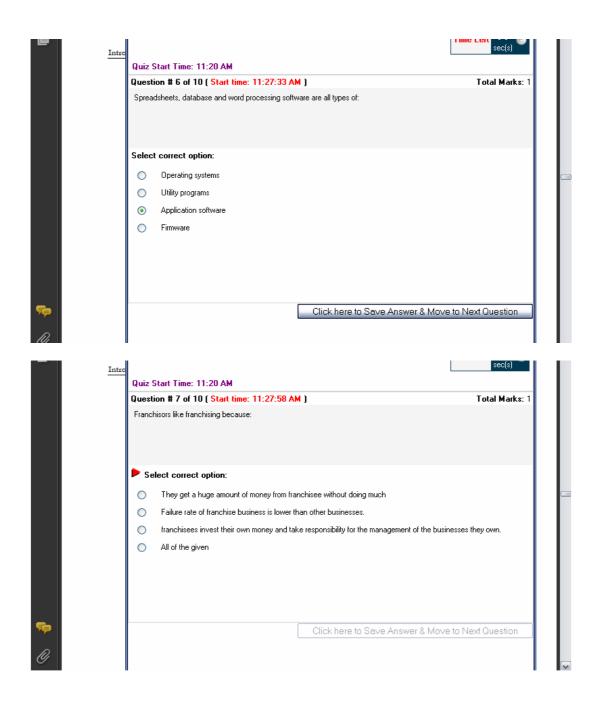




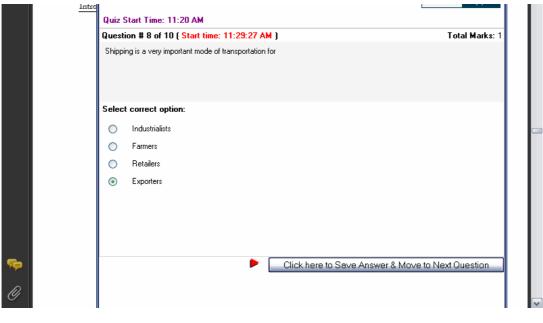


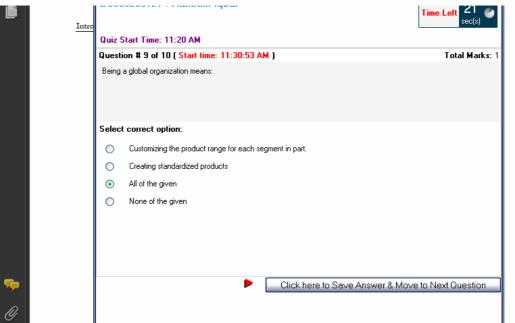


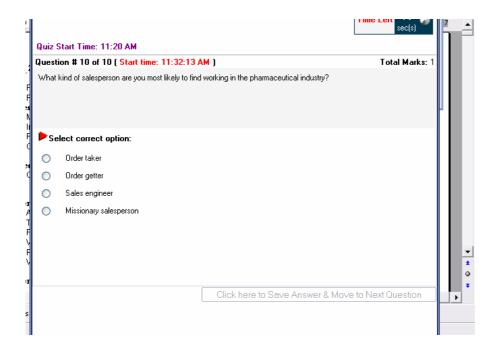




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Mark the statements as true or false.

- 1. Equity theory suggests that an employee's efforts are influenced by the expected outcome of those efforts.
- 2. A firm with several foreign subsidiaries should vary its leadership style in different countries, depending upon the characteristics of foreign country.
- 3. In a small business, the owner may perform all the management functions.
- 4. The overall performance evaluation of most employees is based on multiple criteria.
- 5. Firms should offer the same compensation package to their employees in foreign countries that they offer in their home country.

Online quiz of mgt211 (2nd quiz)

Examples of genetic industries include:	
Select correct option:	
	Poultry
	Sugar mill
	Plant nurseries
	Canals
The s	sole trader and his business exist:
	et correct option:
	Independently
	Together
	For others
	None of the above
The 1	most important step in understanding business ethics is
Selec	et correct option:
	Establishing codes of ethics
	Learning to recognize ethical issues
	Having efficient operations
	Implementing a strategic plan
When a person provides his services to society on the basis of his speciallized knowledge and experience is termed as:	
Select correct option:	
	Employment

	Profession
	NGO's
	All of the given options
When	a person provides his services to another person on the basis of fixed salary is known
Selec	et correct option:
	Employment
	Unemployment
	Government service
	All of the given options
The othe:	difference between a country's merchandise exports and its merchandise imports is
Selec	et correct option:
	Current account.
	Capital account
	Balance of trade
	Balance of payments
Busir	ness benefits the people by providing them
Selec	et correct option:
	Large number of services
	Less number of services
	Environmental pollution
	Sub standard goods
Selec	tion devices that are based upon physical condition of the candidates are known as:

Select correct option:

	Medical tests
	Background investigations.
	Aptitude tests
	Application forms.
The t	wo major sources of raising funds or financing a business are:
	et correct option:
	Owner's capital & borrowed funds
	Short term and long term loans
	Debentures and drafts
	Assets and long term loans

	h of the following is EXCLUDED from the advantages of sole proprietorship?
Selec	a correct option.
	Unlimited liability
	Personal satisfaction
	Entire profit
	Independence
	nalysis is divided into parts
Selec	et correct option:
	Five
	Four
	Two
	Three
which of the following is an off-the-job training methods?	

Select correct option:	
	Lectures
	Business Games
	Case Study method
	All of the given options
Inindustry,raw material is converted into some goods finished or semi finished: Select correct option:	
	Manufacturing
	Constructive
	Genetic
	Extractive
The following are included in a business plan: Select correct option:	
	Financial information, production plans, personnel policies
	Goals of the business and how they will be achieved.
	Market analysis
	All of the above.
The method of interviews where questions can be changed or adapted to meet the respondent's intelligence and understanding is called: Select correct option:	
	Unstructured interviews
	Structured interviews
	All of the given options
	None of the given options

Being a global organization means:		
Select correct option:		
	Customizing the product range for each segment in part.	
	Creating standardized products	
	All of the given	
	None of the given	
The interviewer asks respondents the same questions using a predetermined series of interview questions in: Select correct option:		
	Structured interview	
	Unstructured Interview	
	Telephonic Interview	
	None of the given options	
Which of the following should be considered when designing a business plan?		
Selec	ct correct option:	
	Objectives of the business	
	Marketing components of the business	
	Financial components of the business	
	All of the above	
The f	formation of does not require any legal formality like registration.	
Select correct option:		
	•	
	Sole proprietorship	
	Company	

	Cooperative society
	Partnership
Andi	tors are generally appointed and their remuneration, fixed at the
	et correct option:
	Extraordinary Meeting
_	
	Statutory Meeting
	Director's Meeting
	Annual General Meeting
	iabilty of a sole trader is:
Selec	t correct option:
	Limited only to his investment in the business
	Limited to the total resources of the business
	Unlimited
	Not defined
When a person provides his services to another person on the basis of fixed salary is known as:	
Selec	et correct option:
	Employment
	Unemployment
	Government service
	All of the given options
All o	f the following statements are true regarding partnerships except
Select correct option:	

0	There is no partnership income tax; the individual partners pay a personal income tax on their portion of partnership profits
	If the partnership agreement does not specify otherwise, profits will be shared equally by the partners
	A partnership balance sheet is much like that of a proprietorship
	The death of a partner dissolves the partnership and all assets must be liquidated
The s	situation when a country imports less than it exports is:
Selec	et correct option:
	A trade surplus.
	A recession.
	An expansion.
	A trade deficit
Whic	th of the following is included in economic factors?
Selec	et correct option:
	Religion
	Value system
	Norms
	Exchange rate
A written statement of what a jobholder does, how a job is done, and why a job is done is a :	
Select correct option:	
	Job description.
	Human resource inventory report.
	Job analysis.
	Job specification.

A major disadvantage of the corporate form of organization is the _____.

Select correct option:

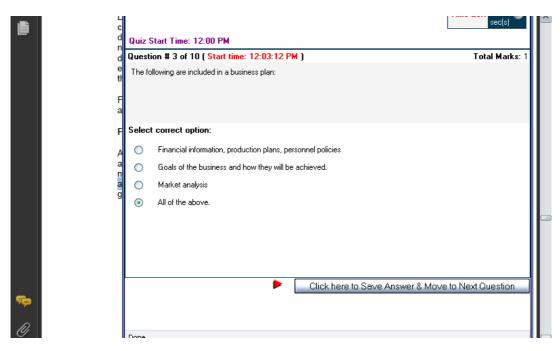
- Double taxation of dividends
- Inability of the firm to raise large sums of additional capital
- Limited liability of shareholders
- Limited life of the corporate form

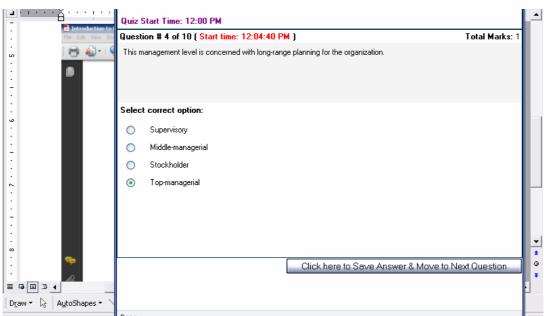
The method of interviews where questions can be changed or adapted to meet the respondent's intelligence and understanding is called:

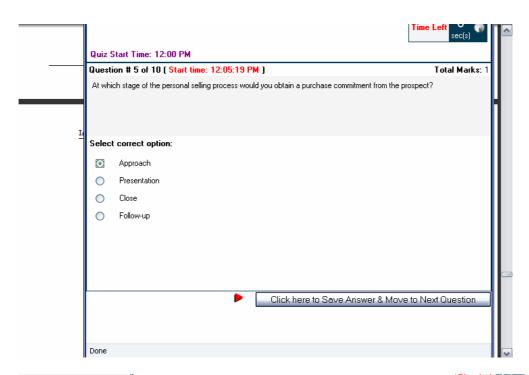
Select correct option:

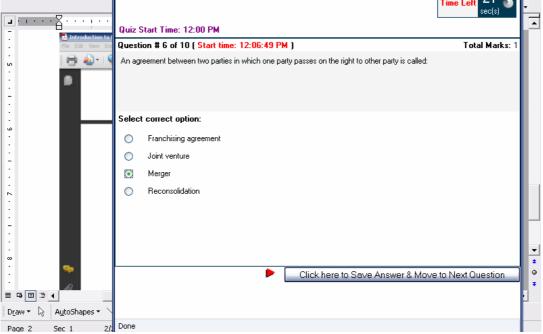
- Unstructured interviews
- Structured interviews
- All of the given options
- None of the given options

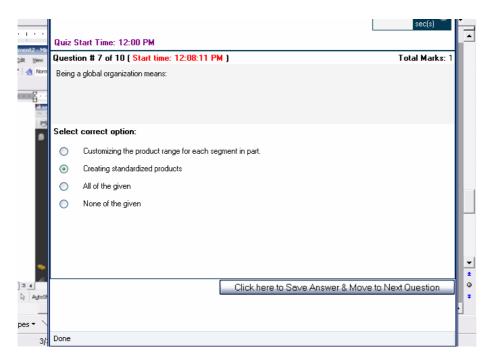


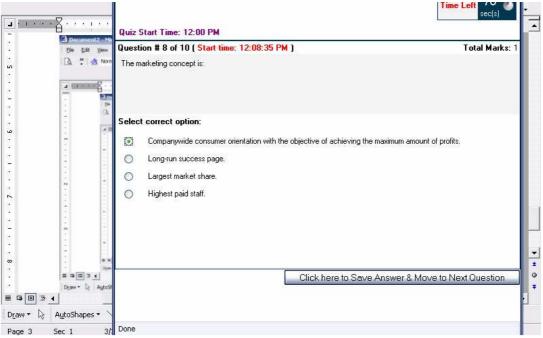


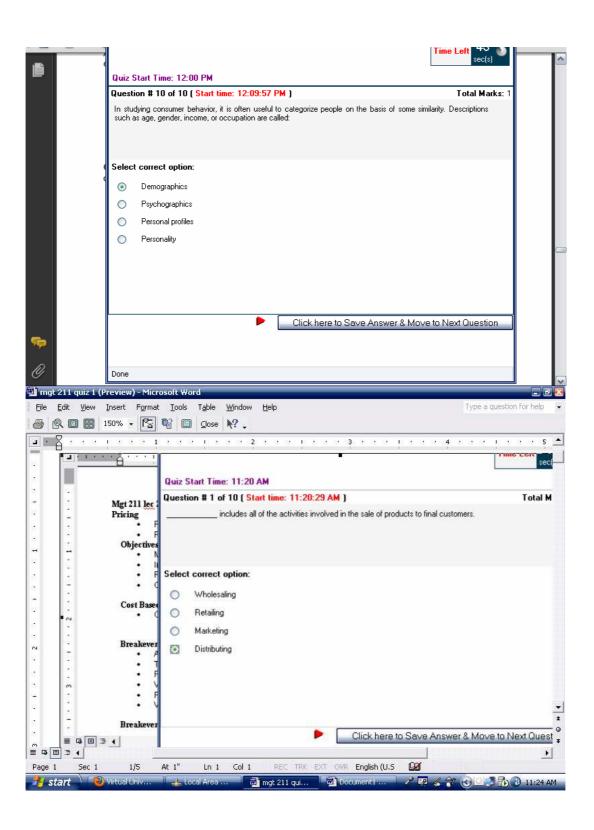


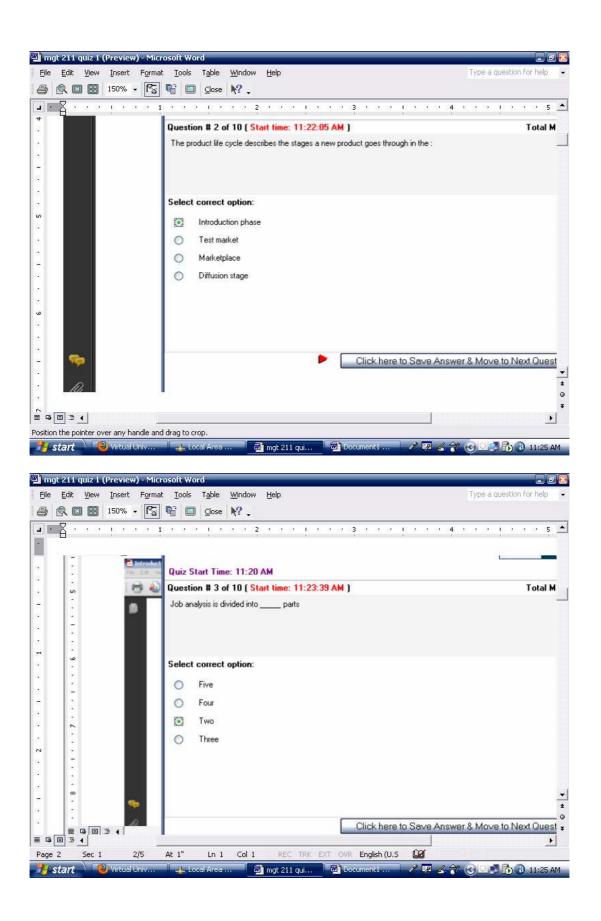


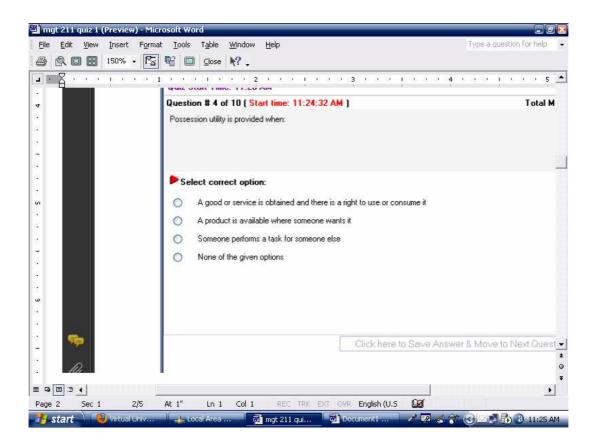


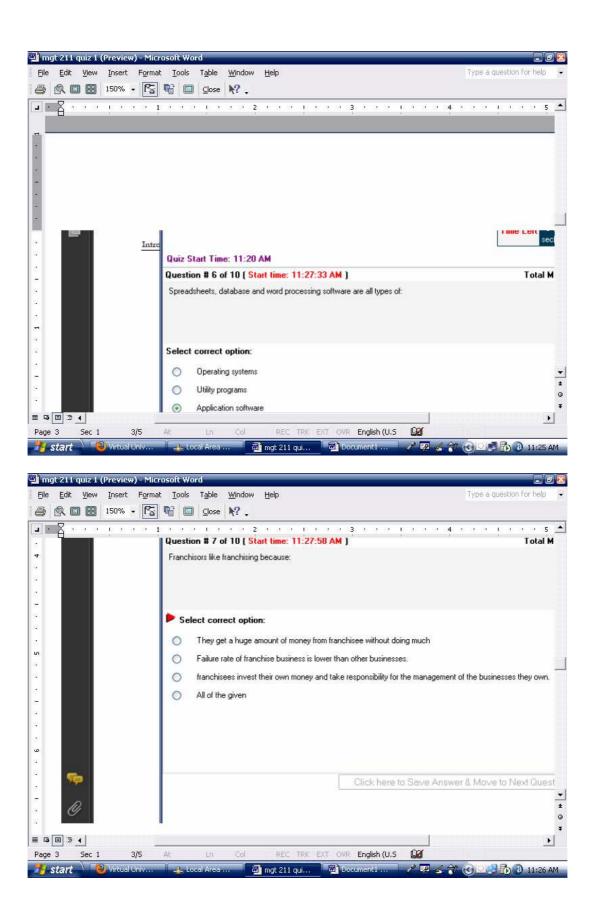


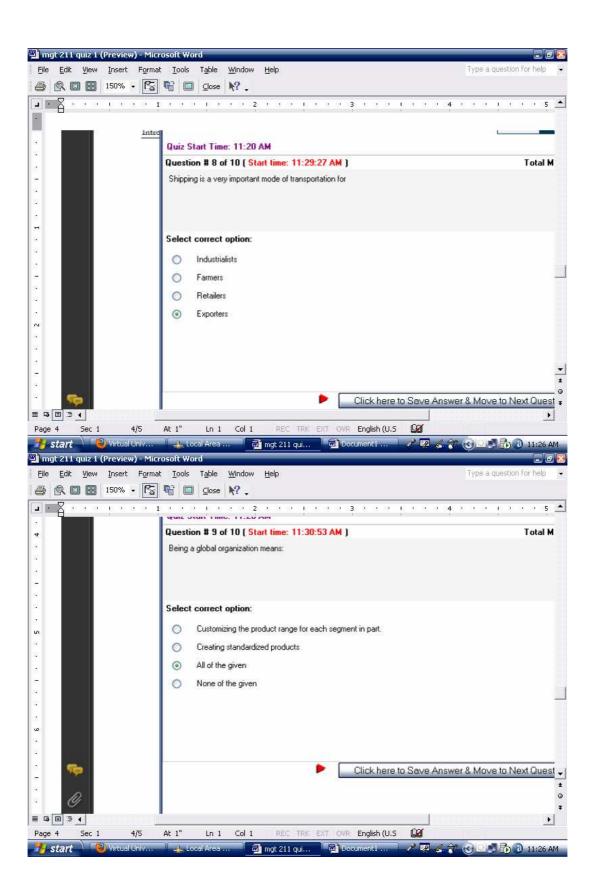


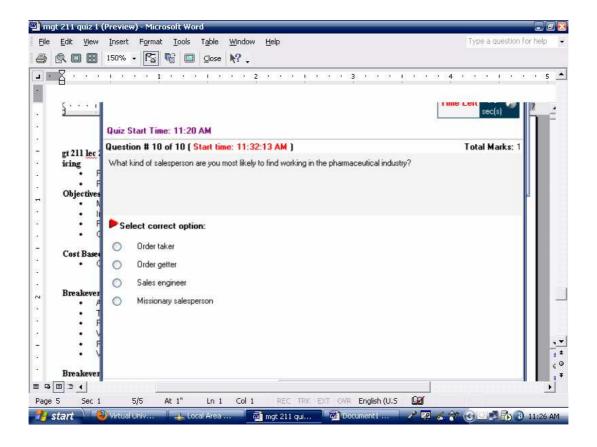












Introduction to business_MGT21_MCQs

- 1) Which of the following business type has longest life time?
 - 1. Sole proprietorship
 - 2. Partnership
 - 3. Joint stock company
 - 4. All of the given options
- 2) Election of the Board of Directors is done by Shareholders.
 - 1. Through special resolution
 - 2. In annual general meeting
 - 3. In Special meeting
 - 4. In statuary meeting
- 3) Which of the following business type, has to pay double taxes to the government?
 - 1. Sole proprietorship
 - 2. Partnership
 - 3. Joint stock company
 - 4. Cooperative Societies

4)		includes the rules and regulations, necessary to manage the
	in	ternal affairs of the company.
	1.	Memorandum of Association
	2.	Article of Association
	3.	Prospectus
	4.	All of the given option
5)		eneral information like Appointment, election and powers of directors,
		oting rights and transfer of shares mention in
		Charter of Company
	2.	Article of Association
		Prospectus
	4.	None of the given option
6)		o call the extraordinary meeting, how many days' notice is required?
		21 days
		15 days 07 days
		ž
	4.	30 days
7)		ccording to Section 305 of Companies Ordinance, a company may wound by by court under which of the following circumstances:
	-	Statutory Declaration
		Fails to submit statutory report
		Expiry of Period
		Appointment of Liquidators
8)	W	Thich of the following is the source of acquiring of redeemable capital?
,		Modarba Certificate
	2.	Debentures
	3.	Participation Term Certificates
		All of the given option
9)	N	ormally some part of Capital is kept for the payment of debts at the time of
	W	inding up, is called as:
	1.	Reserve capital

- 10) The following person cannot make a petition to the court to get an order for winding up of a company.
 - 1. Petition by debtor

Un-Issued Capital
 Un-Called up Capital
 All of the given option

- 2. Petition by creditor
- 3. Petition by contributory
- 4. All of the above
- 1) Which of the following is the disadvantage of modified schedules and alternative workplace?
 - a. Freedom in professional and personal life
 - b. More Job satisfaction
 - c. Complicated coordination
 - d. Suitable for self starter who require little direct supervision
- 2) Among different managerial styles, which of the following allows most rapid decision making?
 - a. Autocratic styles
 - b. Democratic styles
 - c. Free rein style
 - d. None of the given option
- 3) ______ is the process of motivating others to work to meet specific objectives.
 - a. Leadership
 - b. Motivation
 - c. Free rein style
 - d. Democratic style
- 4) Which of the following represents the set of procedures involving both managers and subordinates in setting goals and evaluating progress?
 - a. Participative Management and Empowerment
 - b. Management by Objectives (MBO)
 - c. Reinforcement/Behavior Modification Theory
 - d. None of the given option
- 5) The internal environment consists of the insides forces that influence marketing strategy and decision making is/are as follows:
 - a. Organization Policies
 - b. Product Policies
 - c. Management Structure

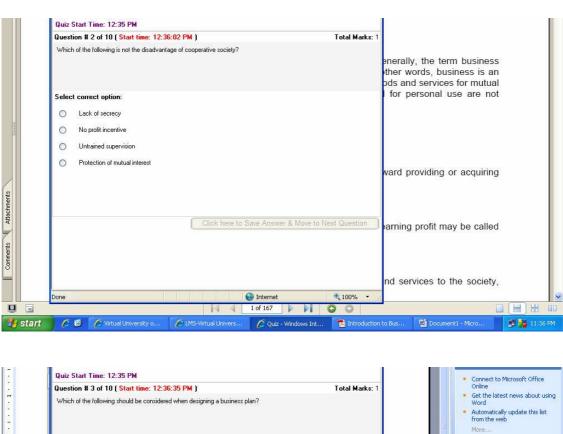
d. All of the given option

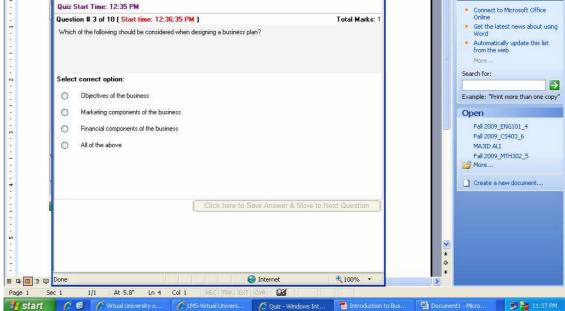
- 6) A specific communication task to be accomplished with a specific target audience during a specific period of time is called as:
 - a. Marketing Mix
 - b. Advertising objective
 - c. Market segmentation
 - d. Marketing process
- 7) Dividing a market into distance groups of buyers who have distinct needs, characteristics, or behavior and who might require separate products or marketing mixes.
 - a. Market segmentation
 - b. Marketing Mix
 - c. Marketing Penetration
 - d. Marketing control
- 8) The actors and forces outside marketing that affect marketing management's ability to build and maintain successful relationship with target customers are called as:
 - a. Marketing Environment
 - b. Market segmentation
 - c. Marketing Mix
 - d. Marketing Penetration
- 9) The set of controllable tactical marketing tools-product, price, place and promotion that the firm blends to produce the response it wants in the target market.
 - a. Market segmentation
 - b. Marketing Mix
 - c. Marketing Penetration
 - d. Marketing Environment
- 10) Motor cycle and car are very different from one another, but both fulfill the need for transport is an example of:
 - a. Substitute product competition
 - b. Brand competition

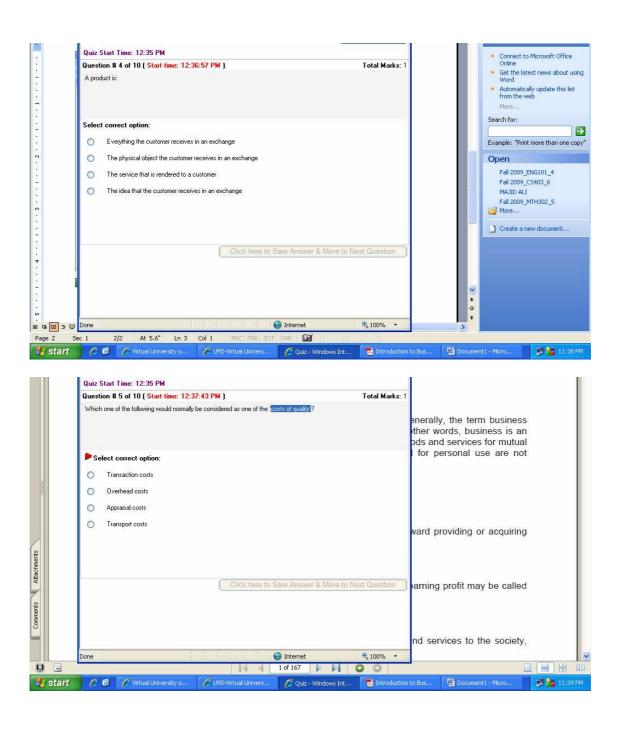
	c.	International competition:
	d.	Market competition
,		distribution is a channel to make availability of from
	-	to consumer.
		Finished goods
		Work in process
		Raw material
10\		All of the given option
		sing strategies often depend on the product life cycle stage. Example
	in case of used:	f introductory stage, which of the following advertising strategy is
	a.	Persuasive advertising
	b.	Comparative advertising
		Informative advertising
		Reminder advertising
		None of the given options
		is a promotional approach that encourages consumer demand
		en exerts pressure on wholesalers and retailers to carry a product.
		Pull strategy
		Push strategy
		Persuasive advertising
		Sales Promotion
14)		includes rental or mortgage payments, insurance, and wages
		st includes material handling and inventory control.
		Warehousing cost
		Transportation cost
		Distribution cost
1 F\		Manufacturing cost
		selling task in which salespeople try to persuade buyers to purchase
		by providing information about their benefits is:
		Order Processing
		Creative Selling
		Missionary Selling
1()		None of the given option
		er promotion aimed at the and Trade promotion aimed at ers and retailers.
		Final consumer Retailer
		Wholesalers
		All of the given options
	u.	Thi of the given options

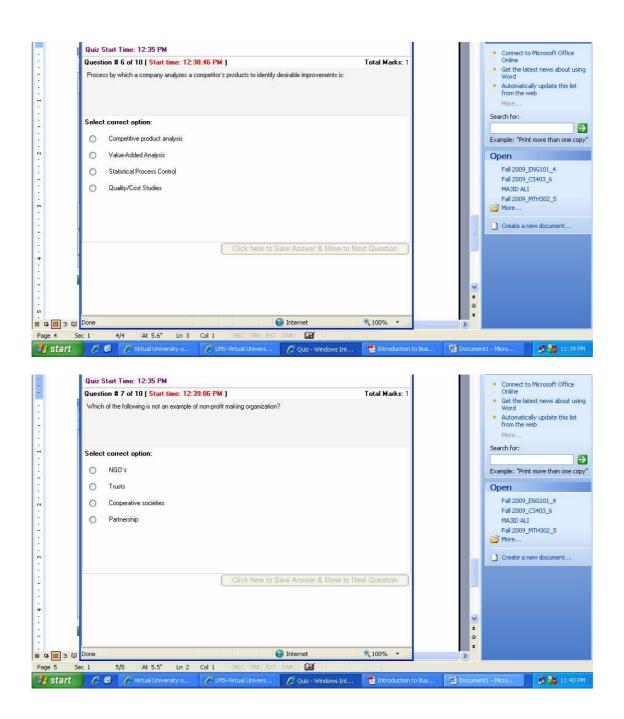
- 17) In which of the following, Companies rent booths to display and demonstrate products to customers who have a special interest or are ready to buy.
 - a. Trade Shows
 - b. Contests
 - c. Cross-promotion
 - d. Special-event sponsorship
- 18) ______ is the planning, organizing, directing, and controlling of all the activities needed to get high-quality goods and services into the marketplace.
 - a. Total quality management (TQM)
 - b. Promotion strategy
 - c. Sales promotion
 - d. Management by objective (MBO)
- 19) A promotional tool in which information about a company or product is transmitted by general mass media, which is free, but you have little or no control of the content and delivery.
 - a. Public relation
 - b. Trade Promotion
 - c. Publicity
 - d. Consumer Promotion
- 20) Advertising strategy that tries to keep a product's name in the consumer's mind.
 - a. Persuasive advertising
 - b. Comparative advertising
 - c. Informative advertising
 - d. Reminder advertising

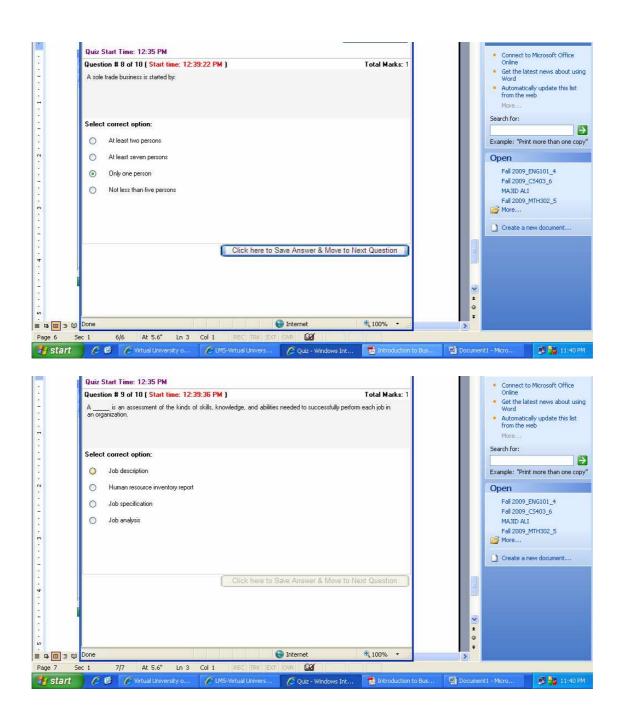
Introduction to business _MGT 211_MCQs

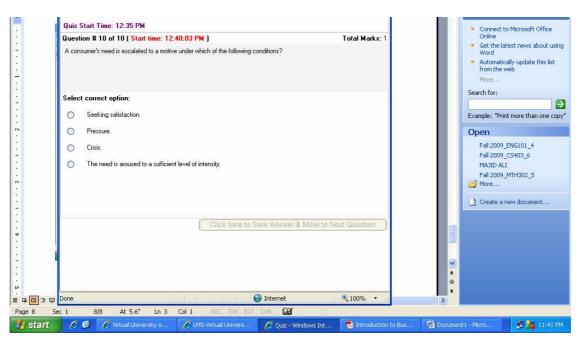




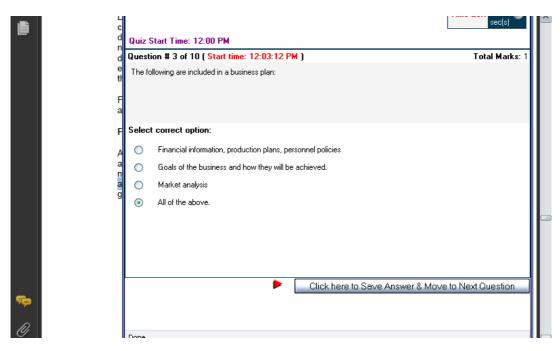


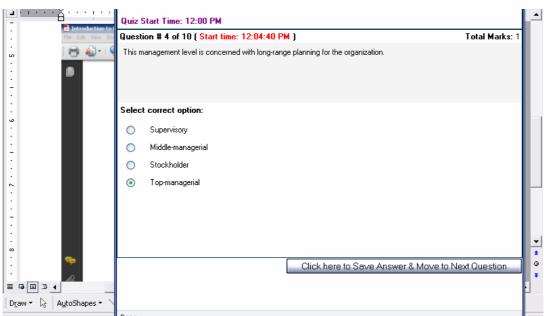


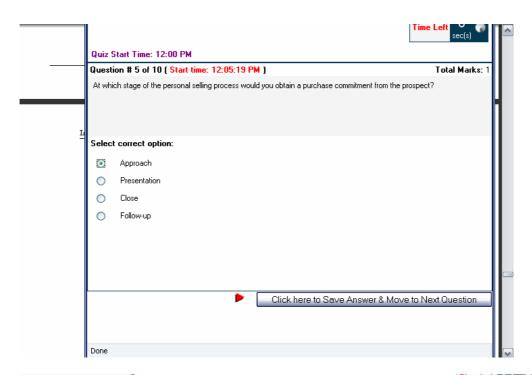


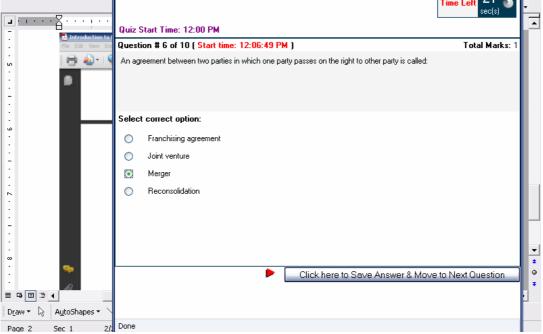




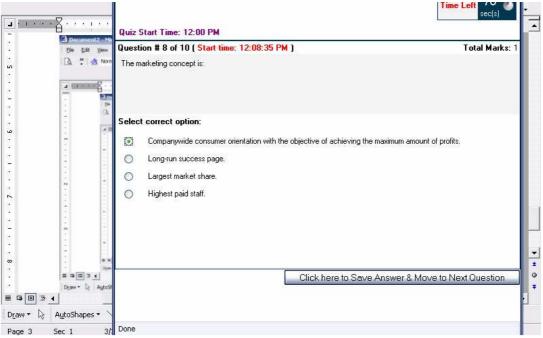


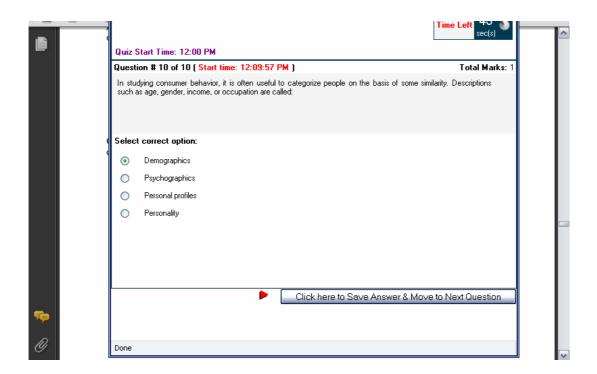












Quiz 9	Start Time: 12:44 PM	
Questi	on # 1 of 10 (Start time: 12:44:28 PM)	
Which	of the following business form has the shortest life span?	
Select	correct option:	
0	Sole proprietorship	
\circ	Partnership	
0	Company	
0	Co-operative society	
Quiz 9	Start Time: 12:44 PM	
Questi	ion # 2 of 10 (Start time: 12:44:57 PM)	Total Marks: 1
Select	t correct option: Customizing the product range for each segment in part. Creating standardized products	
0	All of the given	
0	None of the given	
	Start Time: 12:44 PM	
	on # 3 of 10 (Start time: 12:46:00 PM) r disadvantage of the corporate form of organization is the	Total Marks: 1
Select	correct option:	
0	Double taxation of dividends	
•	Inability of the firm to raise large sums of additional capital	
0	Limited liability of shareholders	
0	Limited life of the corporate form	

Quiz 9	Start Time: 12:44 PM	
Questi	ion # 4 of 10 (Start time: 12:46:37 PM)	Total Marks: 1
	ory meeting must be held not later thanence business	from the date on which a public company is entitled to
Select	t correct option:	
0	3 months	
0	6 months	
0	1 year	
•	One month	

Quiz	Start Time: 12:44 PM	
Quest	ion # 5 of 10 (Start time: 12:47:13 PM)	Total Marks: 1
The fo	ormation of does not require any legal formality like registration.	
Selec	t correct option:	
0	Sole proprietorship	
0	Company	
•	Cooperative society	
0	Partnership	

Quiz S	Start Time: 12:44 PM	
Questi	on # 6 of 10 (Start time: 12:47:30 PM)	Total Marks: 1
А досц	ment containing information regarding internal and external matters of the business is called:	
Select	correct option:	
0	Business plan	
0	Partnership deed	
•	Feasibility report	
0	None of the given	

Quiz 9	Start Time: 12:44 PM	
Questi	ion # 7 of 10 (Start time: 12:47:59 PM)	Total Marks: 1
	otice calling the annual general meeting, must, be given to all its members at least the date of the meeting.	days
Select	t correct option:	
•	21 days	
0	30 days	
0	45 days	
0	51 days	

Quest	ion # 8 of 10 (Start time: 12:48:32 PM)	Total Marks: 1
A state	utory report must be sent to every member of the company at least held.	days before the meeting is
Selec	t correct option:	
•	21 days	
0	30 days	
0	45 days	
0	51 days	

Quiz	Start Time: 12:44 PM	
Que	stion # 9 of 10 (Start time: 12:49:01 PM)	Total Marks: 1
It is	difficult to tranfer the rights of ownership in:	
Sele	ct correct option:	
0	Sole proprietorship	
0	Partnership	
0	All the given options	
•	None of the given options	

Quiz	Start Time: 12:44 PM	
Quest	ion # 10 of 10 (Start time: 12:49:46 PM)	Total Marks: 1
Enviro	nmental forces that are controllable are called:	
Selec	t correct option:	
0	External forces	
•	Internal forces	
0	non controllable forces	
0	None of the above	

Quiz Start Time: 12:53 PM

Question # 1 of 10 (Start time: 12:53:13 PM) Total Marks: 1

A market survey is important because it tells you:

Select correct option:

How many & what types of people are shopping at a store.

Tells you what the customer will buy.

Tells you how much the customer will pay for the product.

All of the above.

Quiz 9	Start Time: 12:53 PM	
Quest	ion # 2 of 10 (Start time: 12:53:41 PM)	Total Marks: 1
Barrier	rs to international trade include:	
Selec	t correct option:	
0	Social and cultural differences	
0	Political and legal differences	
0	Economic differences	
•	All of the given options	

ų uos	ion # 3 of 10 (Start time: 12:54:03 PM)	Total Marks: 1
In	industry,raw material is converted into some goods finished or semi finished:	
Selec	t correct option:	
•	Manufacturing	
0	Constructive	
0	Genetic	

Quiz Start Time: 12:53 PM		
Questi	Question # 4 of 10 (Start time: 12:54:20 PM) Total Marks:	
A majo	or advantage of the corporate form of organization is:	
Select correct option:		
0	Reduction of double taxation.	
0	Limited owner liability.	
0	Legal restrictions.	
•	Ease of organization	

Quiz	Start Time: 12:53 PM	
Question # 5 of 10 (Start time: 12:54:44 PM) Total Marks:		Total Marks: 1
The fo	rmation of does not require any legal formality like registration.	
Selec	t correct option:	
0	Sole proprietorship	
0	Company	
•	Cooperative society	
0	Partnership	

Quiz	Start Time: 12:53 PM	
Quest	tion # 6 of 10 (Start time: 12:55:01 PM)	Total Marks: 1
Comp	ared to licensing, franchising is a more advantageous entry mode because:	
Selec	et correct option:	
•	It generates economies of scale in marketing to international customers.	
0	It offers greater control.	
0	It is low-risk and low-cost.	
0	Of all the above	
Quiz	Start Time: 12:53 PM	
Ques	tion # 7 of 10 (Start time: 12:55:44 PM)	Total Marks: 1

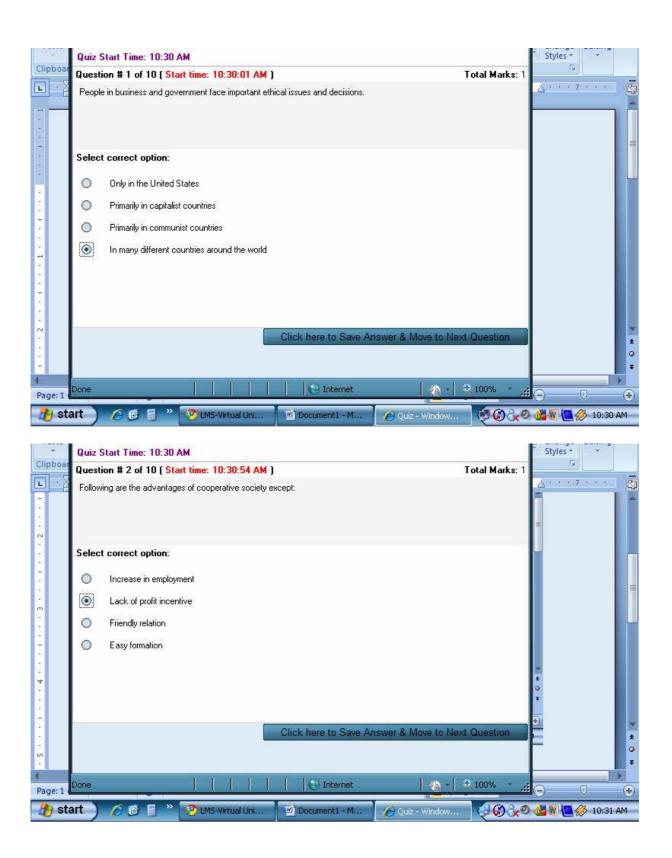
Quiz 9	Start Time: 12:53 PM		
Question # 7 of 10 (Start time: 12:55:44 PM)		Total Marks: 1	
Examp	Examples of genetic industries include:		
Selec	t correct option:		
•	Poultry		
0	Sugar mill		
0	Plant nurseries		
0	Canals		

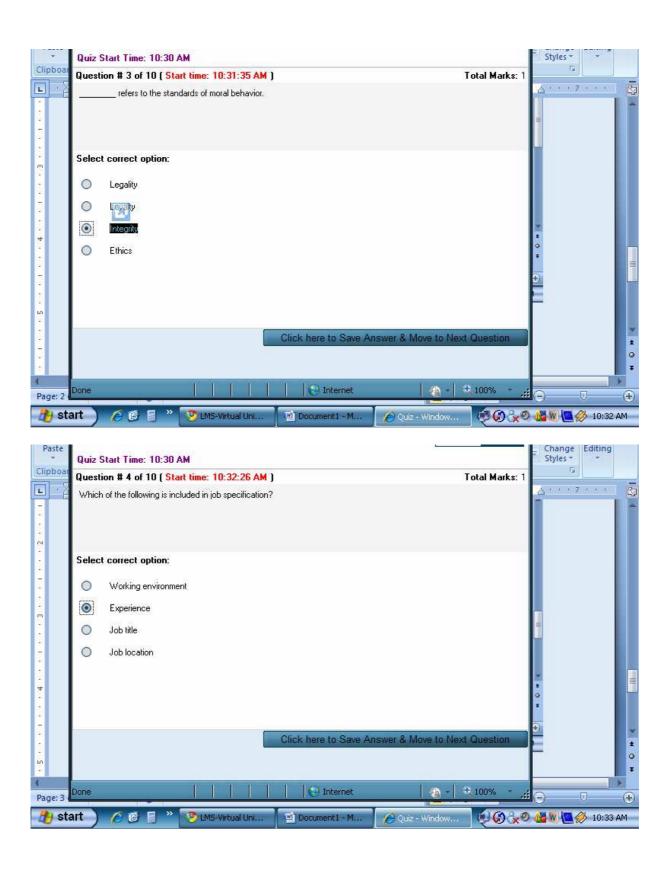
Quiz 9	Start Time: 12:53 PM	
Quest	on # 8 of 10 (Start time: 12:56:11 PM)	Total Marks: 1
Which	of the following is not an example of non-profit making organization?	
Selec	correct option:	
0	NGO's	
0	Trusts	
0	Cooperative societies	
•	Partnership	

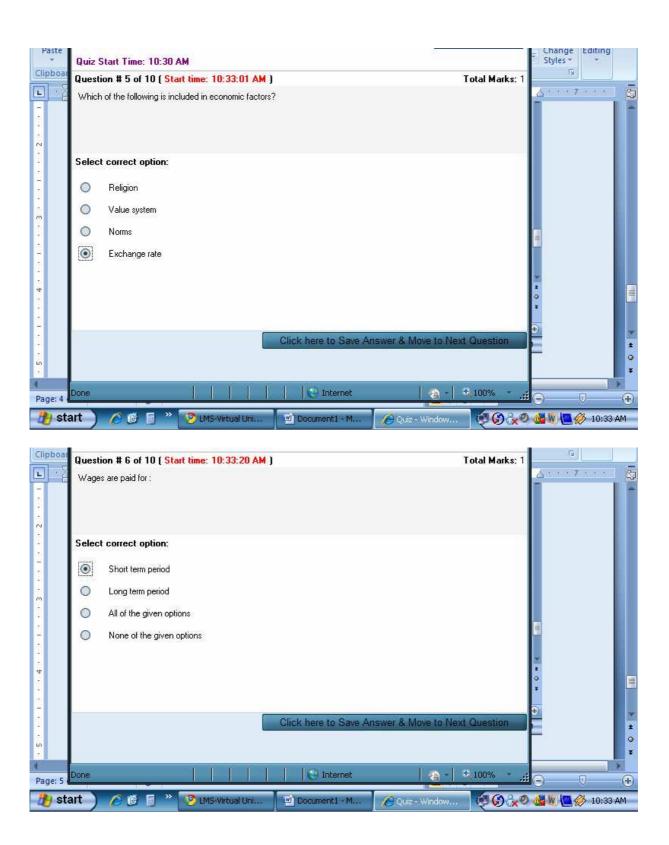
Quiz Start Time: 12:53 PM			
Questi	Question # 9 of 10 (Start time: 12:56:32 PM)		
popula	ation size is included in		
Select	t correct option:		
0	Economic factors		
•	Demographic factors		
0	Legal factors		
0	Technological		

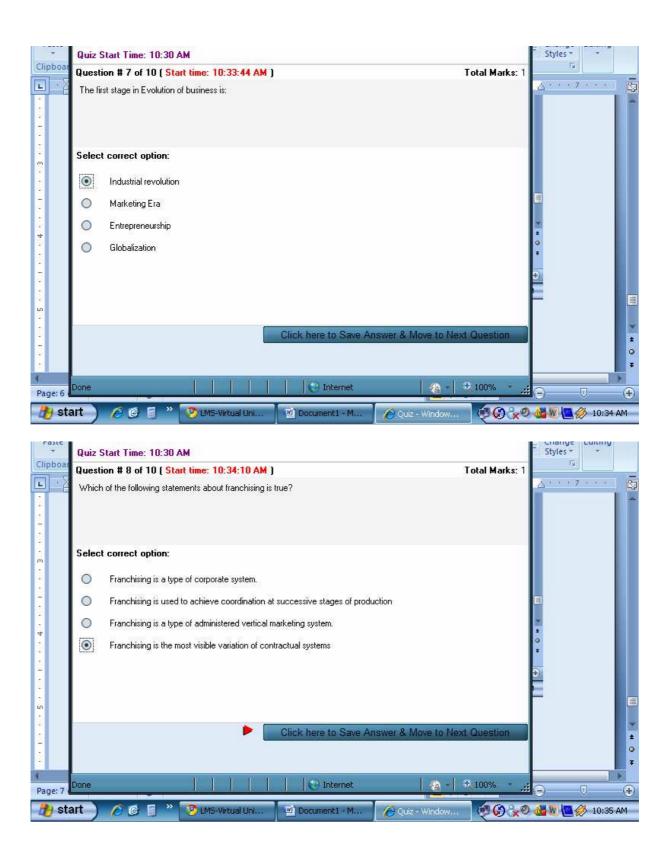
Quiz	Start Time: 12:53 PM	
Ques	tion # 10 of 10 (Start time: 12:56:59 PM)	Total Marks: 1
Whic	h of the following is excluded from factors that can affect the business?	
Seled	et correct option:	
0	Demographic Factors	
0	Economic and social factors	
0	Natural factors	
•	None of the above	

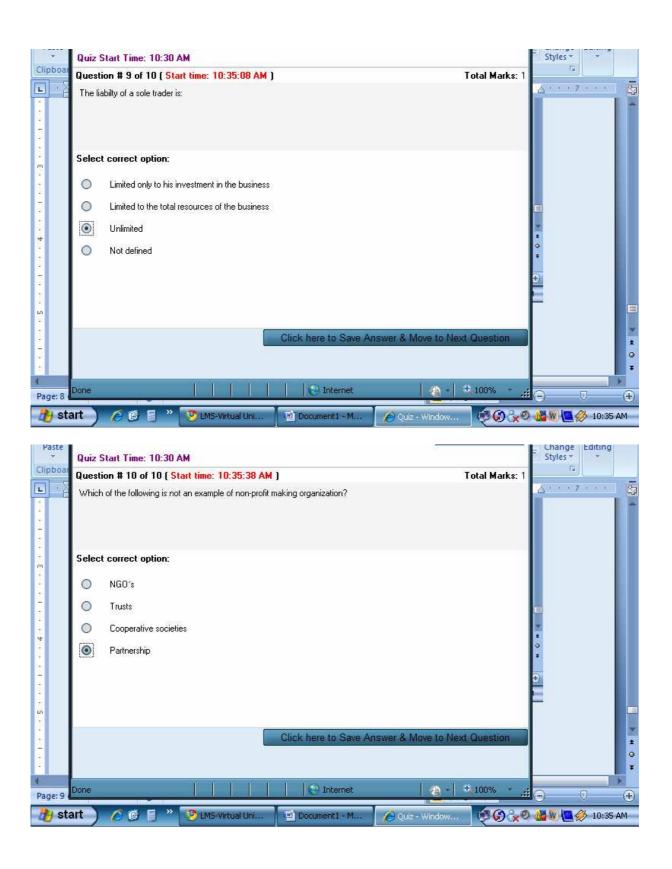
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- 21) A Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder investments equaling Rs. 20,00,000. What was the company's return on equity?
 - a) 10%
 - b) 15%
 - c) 40%
 - d) 80%
- 22) Components of Business Plan include all of the following except
 - a) Marketing Component
 - b) Administrative Component
 - c) External Component
 - d) Financial Component
- **3)** An agreement between two parties in which one party possess the rights to the other party is
 - a) Partnership
 - b) Strategic Alliance
 - c) Joint venture
 - d) Franchising
- 4) The shareholders elect the Board of Directors in the
 - a) Through special resolution
 - b) In annual general meeting
 - c) In Special meeting
 - d) In statuary meeting
- **5)** Portion of the undistributed profit transferred to which of the following?
 - a) General Reserve
 - b) Retained Earning

- c) Appropriation account
- d) All of the given options
- **6)** Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document?
 - a) Charter of Company
 - b) Article of Association
 - c) Prospectus
 - d) None of the given option
- **7)** A joint stock company may be wound up voluntarily in which of the following way:
 - a) Expiry of Period
 - b) Fails to submit statutory report
 - c) Fails to start its business within one year from the date of incorporation
 - d) All of the following
- **8)** Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from:
 - a) Debt
 - b) Equity
 - c) None of the above
 - d) All of the given option
- **9)** Cooperative Societies are not formed for:
 - a) The serving of the orphans and widows
 - b) The help of poor people
 - c) For the earning of profit
 - d) Social welfare

- **10)** Which of the following is the source of acquiring of redeemable capital?
 - a) Mudarbah Certificate
 - b) Debentures
 - c) Participation Term Certificates
 - d) All of the given option

Q# 1:

Which one of the following statements about marketing is inaccurate?

- **a)** The growing number of products in all categories has made it easier for marketers to capture the attention of customers.
- **b)** Marketing has to do with persuading customers a product meets their needs.
- c) The mass market has fragmented into many different groups of customers.
- **d)** Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.

Q# 2:

The process of tracking the demand and satisfaction of customers in an effort to develop products they will want to buy on an ongoing basis is called _____.

- a) Marketing
- b) Business vision
- c) Product development
- d) Customer relationship management

Q# 3:

_____ is the typical sequence of changes in demand for a product that occurs over time.

- a) The business vision statement
- **b)** The product life cycle
- c) Marketing research
- d) A customer-oriented approach

Q# 4:

All of the following except _____ are considered to be correct statements about marketing research.

- a) It is a systematic search for information about customers' needs and how those needs differ
- b) Marketing research is geared to uncover unmet consumer needs

- c) With market research, the chance product development will be able to create a product consumers want to buy increases
- **d)** Marketing research provides an inexpensive method for tracking consumer behavior

Q#5:

When a company targets a particular group of customers because of their need for its product, it can be stated the company has identified its

- a) Market differentiation
- b) Market mission
- c) Market segment
- d) Marketing plan

O#6:

_____ is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold.

- a) Marketing mix
- b) Product mix
- c) Product differentiation
- **d)** Product positioning

O# 7:

Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?

- a) Sales promotion
- **b)** Public relations
- c) Personal selling
- **d)** Advertising

Q# 8:

The specific method a company uses to sell and deliver its products to customers is known as its ______.

- a) Retail intermediaries
- **b)** Direct distribution
- c) Distribution mix
- **d)** Distribution channel

Q# 9:

Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

a) Independent wholesalers

- **b)** Direct distribution
- c) Company-owned distributors
- **d)** Retail distributors

O# 10:

The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

- a) Missionary selling
- **b)** Licensed distribution
- c) Distribution mix
- d) Distribution channel

O# 11:

All of the following choices represent one of the four types of utility except:

- a) Time
- b) Form
- c) Loyalty
- d) Ownership

O# 12:

The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing?

- a) Production
- b) Sales
- c) Marketing
- d) Relationship

O# 13:

The marketing concept is:

- **a)** Companywide consumer orientation with the objective of achieving the maximum amount of profits.
- b) Long-run success page.
- c) Largest market share.
- d) Highest paid staff.

Q# 14:

_____ involves long-term, value-added relationships developed over time with customers and suppliers:

- a) Relationship Marketing
- b) Marketing Era Marketing
- c) Consumer Marketing
- d) Exchange Marketing

Q# 15:

An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

- a) Sales process
- **b)** Exchange process
- c) Relationship process
- **d)** Production process
- 1. An enterprise that provides products or services that customers desire is a / an:
 - a. institution
 - b. market
 - c. agency
 - d. business
- 2. The different types of stakeholders involved in a business include all of the following except:
 - a. owners
 - b. creditors
 - c. couriers
 - d. employees
- 3. A certificate of ownership of a business is a:
 - a. bond
 - b. stock
 - c. mutual fund
 - d. contract
- 4. The following are possible forms of business ownership except:
 - a. proprietorship
 - b. partnership
 - c. bureaucracy
 - d. corporation
- 5. Partners have unlimited liability in a:
 - a. general partnership
 - b. corporation
 - c. limited partnership
 - d. cooperative
- 1) An arrangement whereby business owners allow others to use their trademark, trade name, or copyright under specified conditions is a :

	a. franchiseb. joint venturec. distributiond. cartel
6.	A firm's is measured by its stock price, which can be negatively affected by unethical business practices: a. bond rating b. risk c. value d. return on investment
7.	conditions reflect the overall performance of the nation's economy. a. microeconomic b. multieconomic c. macroeconomic d. all of the given options
8.	The primary purpose of an industry business environmental assessment is to determine the: a. economic growth b. degree of competition c. inflation rate d. population growth
9.	The function of business responsible for the efficient use of employees and other resources (such as machinery) is: a. finance b. marketing c. production d. management
1.	If firms wish to avoid hiring during a temporary increase in production, they can offer to existing employees. a. overtime b. training c. affirmative action d. orientation program
2.	are employees hired on something other than a full-time basis to supplement an organization's permanent workforce. a. Contingent Workers

- b. Knowledge workers
- c. Diverse workforce
- d. None of the given options
- 3. Group of individuals working together to achieve shared job-related goals, such as higher pay, shorter working hours, more job security, greater benefits, or better working conditions is a:
 - a. Labor Union
 - b. Informal organization
 - c. Team
 - d. Trade union
- 4. Since they are closer to the production process, first line managers use their ______ skills more frequently.
 - a. conceptual
 - b. interpersonal
 - c. managerial
 - d. technical
- 5. Which of the following allows employees to set their own goals and determine the manner in which they accomplish their tasks?
 - a. equity theory
 - b. management by objectives
 - c. theory X
 - d. theory Y
- Q 1. All of the following are key factors that influence consumer preferences and the size of target market except:
 - a. social values
 - b. anthropology
 - c. geography
 - d. demographics
- Q 2. Cameras, clothes, and household items are examples of products that exist in:
 - a. industrial markets
 - b. business markets
 - c. consumer markets
 - d. government markets
- Q 3. To develop new ideas for expanding their product lines, many firms have recently increased their investment in:
 - a. research and development
 - b. production facilities

- c. distribution facilities
- d. inventory control
- Q 4. Products that are not branded by the producer or retailer are called:
 - a. national brands
 - b. store brands
 - c. obsolete brands
 - d. generic brands
- Q 5. Managers typically attempt to set a price that will maximize a firm's:
 - a. value
 - b. production
 - c. advertising
 - d. promotion

Q 6.

The manner by which a firm's products are made accessible to its customers is determined by its:

- a. advertising strategies
- b. product decisions
- c. pricing strategies
- d. distribution decisions
- Q 7. Marketing intermediaries that match buyers and sellers of products without becoming owners of the products themselves are known as:
 - a. single-service marketers
 - b. agents
 - c. stockers
 - d. mediators
- Q 8. All of the following are methods of promotion except:
 - target marketing
 - b. personal selling
 - c. sales promotion
 - d. public relations
- Q 9. The type of advertising that is used for grocery products such as cereals, peanuts, cooking oil, and tea is:
 - a. institutional advertising
 - b. the push strategy
 - c. reminder advertising
 - d. public relations advertising
- Q 10. Which of the following sales promotion strategies provide a gift or prize to consumers who purchase a specific product?
 - a. pull
 - b. push
 - c. sampling
 - d. premiums
- Q1. A _____ represents a series of tasks in which resources are used to produce a product or service.
 - a. Production process
 - b. Layout chart
 - c. Venn diagram
 - d. Organizational chart
- Q2. The act of setting time periods for each task in the process is called:
 - a. Routing
 - b. Scheduling
 - c. Dispatching
 - d. None of the given options

Q3.	•	stem that uses computers and telecommunication technology to share mation across the organizational boundaries is known asem.
á	a.	Gate-keeping
k) .	Broadband
(.	Inter-organizational
		Internal information
Q4.		ugh, firms achieve a lower average cost by producing volume.
,	•	
	ā. -	, ,
		Economies of scale
		De-integration
(d .	Effective marketing
Q5.		is the management, technological, and production operations
	perfo	ormed by the organization to convert inputs to outputs.
6	a.	Systems theory
k	ο.	Entropy
(.	Synergy
(d.	Transformation process
		•

Q6.

Comparing an organization's processes and products to the world's best and then matching or exceeding that quality is called: a. Benchmarking b. Quality assurance c. Continuous improvement process d. Total quality management
Q7. The heart of a computer is its:
a. Power unit
b. Central processing unit
c. Random access memory
d. Hard drive
 Q8. In typical network architecture, workstations are connected to a
Q9. The exchange and comprehension of information is:
a. Communication
b. Promotion
c. Posture
d. Facial expression
Q10.Modems, printers, keyboards, monitors, and scanners are examples of computer
a. Core components
b. Externalities
c. Peripherals
d. Serial interfaces
1) Which of the following is excluded from factors that can affect the business? Demographic Factors Economic factors Act of God None of the above
2) The function of business in which business man tries to find new
techniques of production is
Accounting

Management Function Innovation Quality improvement

3) If Trade Receipts are grater then Trade Payments then Balance of Payments is _____

Favorable

Unfavorable

Deficit

None of the above

4) Which of the following is excluded from the advantages of Sole Proprietorship?

Direct relationship with customers

Unlimited Liability

Easy transfer of Ownership

Entire Profit

5) Which of the following is an advantage of sole proprietorship?

Longest life

Availability of sufficient Capital

Direct contact with customer and workers

Separate Legal Entity

6) Which of the following is not among the benefits of Partnership Firm?

Satisfaction of Partners Lack of Secrecy Moral Promotion Minority Protection

7) In partnership deed the profit & loss is distributed among the partners by the following ratio.

50:50

As per percentage of Capital invested

As per agreed ratio in Partnership deed

25:75

8) The company may raise its capital through which of the following sources:

By Issuing Shares

By Issuing Debentures

By Savings

All of the given options

9) Advantages of cooperative societies does not include

Equal distribution of wealth

Interference of Government

No Monopoly

Open Membership

10) WTO was organized on _____

July 15, 1998

January 01, 1990

August 25, 1995

January 01, 1995

- 1. A major disadvantage of corporate organization is
 - Double Taxation of dividend
 - Inability of the firm to large sum of additional capital
 - Limited liability of share holders

•	All of given options
•	None of given options
4. Pa	kistan is exporting
•	Sports Item
•	Agriculture Product
•	Textile Product
•	All of given options
5. Ma	anagers have type of skills
•	2
•	3
•	4
•	5
6. The	process of attracting the people for job
•	Recruitment
•	Special skills
•	Supervision
•	Job Specification
7. Wh	at is the method of on job training?
	Lectures
•	Vestibule
	Videos
•	
8. The	e liability of a sole trader is
•	limited Only to his investment in the business
•	Limited to the total resources of the business
	Unlimited
•	

• Limited life of Cooperate firm

• Sole proprietor ship

All of given options None of given options

• Partner ship

3. Wages are paid forLong termShort term

2. It is difficult to transfer to right of ownership is

- 9. Genetic industry means
 - Canal
 - Sugar mill
 - Poultry
 - Agriculture
- 10. The first stage Evolution business is?
 - Industry revolution
 - Globalization
 - Entrepreneurship
 - Marketing era

Question No: 1 (Marks: 1) - Please choose one

When entrepreneurs establish a business, they must first decide on the form of:

- ? Partnership
- ? Ownership
- ? Expansion
- ? Organization

Question No: 2 (Marks: 1) - Please choose one

Generally, in a limited partnership:

- ? All partners have limited liability.
- ? The partners exist for a limited time period.
- ? The limited partners do not participate in management of the company.
- ? Not more than 75 partners may invest in the company at one time.

Question No: 3 (Marks: 1) - Please choose one

The "leading" function of management should be conducted in a manner that is consistent with

firm's:

- ? Competition
- ? Strategic plan
- ? Industry demand
- ? Labor union

Question No: 4 (Marks: 1) - Please choose one

The skills managers use to understand the relationships among the various tasks of the firm are:

? Interpersonal skills

- ? Technical skills
- ? Decision making skills
- ? Conceptual skills

Question No: 5 (Marks: 1) - Please choose one

The four functions of management:

- ? Must be enacted in the proper sequence
- ? Must be integrated
- ? Are stand alone, independent functions
- ? Can not be performed by one individual

Question No: 6 (Marks: 1) - Please choose one

Social interaction and acceptance by others are examples of:

- ? Physiological needs
- ? Safety needs
- ? Affiliation needs
- ? Esteem needs

Question No: 7 (Marks: 1) - Please choose one

When firms delegate more authority to their employees, this strategy is referred to as:

- ? Empowerment
- ? Merit system
- ? Hygiene theory
- ? Equity system

Question No: 8 (Marks: 1) - Please choose one

The process used to determine the tasks and the necessary credentials for a particular position is

referred to as:

- ? Job analysis
- ? Job screening
- ? Job evaluation
- ? Human resource planning

Question No: 9 (Marks: 1) - Please choose one

A _____ is an assignment to a higher level job with more responsibility and greater pay.

? Transfer

? Lateral assignment
? Appraisal
? Promotion
Question No: 10 (Marks: 1) - Please choose one Products purchased by companies to produce other products are: ? Consumer Goods ? Industrial Goods ? Services ? Inventory
People in business and government face important ethical issues and decisions.
Only in the United States
Primarily in capitalist countries
Primarily in communist countries
In many different countries around the world
Following are the advantages of cooperative society except: Increase in employment
Lack of profit incentive
Friendly relation
Easy formation
refers to the standards of moral behavior.
Legality Loyalty Integrity Ethics
Which of the following is included in job specification?
Working environment
Experience
Job title
Job location

5. Which of the following is included in economic factors?			
Religion			
Va	lue system		
No	orms		
Ex	change rate		
6.	Wages are paid for :		
	ort term period		
Lor	ng term period		
Allo	of the given options		
Nor	ne of the given options		
7.	The first stage in Evolution of business is:		
	ustrial revolution		
Mar	Marketing Era		
Entr	Entrepreneurship		
Glot	Globalization		
8.	Which of the following statements about franchising is true?		
F	ranchising is a type of corporate system.		
Franchising is used to achieve coordination at successive stages of production			
Franchising is a type of administered vertical marketing system.			
F	ranchising is the most visible variation of contractual systems		
9.	The liabilty of a sole trader is:		

Limited only to his investment in the business		
Limited to the total resources of the business		
Unlimited		
Not defined		
Which of the following is not an example of non-profit making organization?		
NGO's		
Trusts		
Cooperative societies		
Partnership		
First directors are usually named in the		
Memorandum of Association		
Articles of Association		
Prospectus		
None of the above		
12. Barriers to international trade include:		
Social and cultural differences		
Political and legal differences		
Economic differences		
All of the given options		
13. The first stage in Evolution of business is:		
Industrial revolution		
Marketing Era		
Entrepreneurship		
Globalization		
Political and legal barriers to trade include:		

Tarrifs
Quotas
All of the given options
None of the given options
15. Which of the following is not the disadvantage of cooperative society? Lack of secrecy
No profit incentive
Untrained supervision
Protection of mutual interest
16.
A statutory report must be sent to every member of the company at leastdays before the meeting is to be held.
21 days
30 days
45 days
51 days
A market survey is important because it tells you: 17.
How many & what types of people are shopping at a store.
Tells you what the customer will buy.
Tells you how much the customer will pay for the product.
All of the above.
1 Q A market survey is important because it tells you:
10.
How many & what types of people are shopping at a store.
Tells you what the customer will buy.
Tells you how much the customer will pay for the product.
All of the above.
19. Barriers to international trade include:

Social and cultural differences		
Political and legal differences		
Economic differences		
All of the given options		
20. Which of the following is NOT a core function of management?		
Planning		
Organizing		
Motivating		
Leading		
Inindustry,raw material is converted into some goods finished or semi finished: 21.		
Manufacturing		
Constructive		
Genetic		
Extractive		
A major advantage of the corporate form of organization is:		
Reduction of double taxation.		
Limited owner liability.		
Legal restrictions.		
Ease of organization		
The formation of does not require any legal formality like registration. 23.		
Sole proprietorship		
Company		
Cooperative society		
Partnership		
Compared to licensing, franchising is a more advantageous entry mode because: 24.		

It generates economies of scale in marketing to international customers. It offers greater control. It is low-risk and low-cost. Of all the above population size is included in 25. Economic factors Demographic factors Legal factors Technological Which of the following is excluded from factors that can affect the business? 26. Demographic Factors Economic and social factors Natural factors None of the above 27. Components of Business Plan include all of the following except: e) Marketing Component f) Administrative Component g) External Component d)Financial Component 28. An agreement between two parties in which one party possess the rights to the other party is: e) Partnership f) Strategic Alliance g) Joint venture d] Franchising 29. Many organizations provide guidelines of behavior to employees through a code of:

30. A firm can charge a higher price without loosing its customers if it does not have much:

a) Cartel arrangementsb) Kickback agreementsc) Production manualsd) Responsibility and ethics

a)b)c)d)	Production Competition Advertising Industry demand
31.	A distribution channel represents the path of a product from a producer to:
a)b)c)d)	Retailer Wholesaler Consumer Manufacturer
32.	Process by which a company analyzes a competitor's products to identify desirable improvements is:
a)b)c)d)	Competitive product analysis Value-Added Analysis Statistical Process Control Quality/Cost Studies www.vustudypastpapers. com
a)b)c)	Spreadsheets, database and word processing software are all types of: Operating systems Utility programs Application software Firmware
34.	Which of the following is the most important determinant of a firm's value?
b)	Earnings Debt Liabilities Liquidity
35.	How funds are obtained and invested by the firm is determined by the:
b) c)	Finance function Marketing function Organizing function Accounting function
36.	is used to cover long-term expenses such as assets.
b)	Line of Credit Debt Financing Preferred Stock

d) Financial Management

37.	is the range of workers' attitudes, values, and behaviors that differ by gender, race, and ethnicity.
a)b)c)d)	Knowledge Worker Labor Markets Contingent Worker Workforce Diversity
38.	An increase in the general level of prices of products over a specified period of time is called:
a)b)c)d)	Inflation Gross domestic product Disinflation Equilibrium
Partner Joint st	Which of the following business type has longest life time? coprietorship rship cock company the given options
In anni In Spec	Election of the Board of Directors is done by Shareholders. gh special resolution ual general meeting cial meeting uary meeting
Partner Joint st	Which of the following business type, has to pay double taxes to the government? coprietorship rship ock company rative Societies
Memor Article Prospe	includes the rules and regulations, necessary to manage the internal affairs of ompany. randum of Association of Association ctus he given option
Charte Article Prospe	General information like Appointment, election and powers of directors, voting rights transfer of shares mention in r of Company of Association ctus of the given option

f. To call the extraordinary meeting, how many days' notice is required?

21 days

15 days

07 days

30 days

g. According to Section 305 of Companies Ordinance, a company may wound up by court under which of the following circumstances:

Statutory Declaration

Fails to submit statutory report

Expiry of Period

Appointment of Liquidators

h. Which of the following is the source of acquiring of redeemable capital?

Modarba Certificate

Debentures

Participation Term Certificates

All of the given option

i. Normally some part of Capital is kept for the payment of debts at the time of winding up, is called as:

Reserve capital

Un-Issued Capital

Un-Called up Capital

All of the given option

j. The following person cannot make a petition to the court to get an order for winding up of a company.

Petition by debtor

Petition by creditor

Petition by contributory

All of the above

Sr. #	Questions	Correct answer
1	Many organizations provide guidelines of behavior to employees through a code of: e) Cartel arrangements f) Kickback agreements g) Production manuals h) Responsibility and ethics	
2	A firm can charge a higher price without loosing its customers if it does not have much:	

3	e) Production f) Competition g) Advertising h) Industry demand A distribution channel represents the path of a product from a producer to:	
	e) Retailer f) Wholesaler g) Consumer h) Manufacturer	
4	Process by which a company analyzes a competitor's products to identify desirable improvements is: e) Competitive product analysis f) Value-Added Analysis g) Statistical Process Control h) Quality/Cost Studies	
5	Spreadsheets, database and word processing software are all types of: e) Operating systems f) Utility programs g) Application software h) Firmware	
6	Which of the following is the most important determinant of a firm's value? a) Earnings b) Debt c) Liabilities d) Liquidity	
7	How funds are obtained and invested by the firm is determined by the:	

	d) Finance functione) Marketing functionf) Organizing functiong) Accounting function	
8	is used to cover long-term	
	expenses such as assets.	
	e) Line of Credit	
	f) Debt Financing	
	g) Preferred Stock	
	h) Financial Management	
	ii) Tiiluiteiui Muitageirieit	
9	is the range of workers'	
	attitudes, values, and behaviors that	
	differ by gender, race, and ethnicity.	
	differ by gender, race, and enfincity.	
	a) Knaviladaa Markar	
	e) Knowledge Worker f) Labor Markets	
	,	
	g) Contingent Worker	
	h) Workforce Diversity	
10	An increase in the general level of	
	prices of products over a specified	
	period of time is called:	
	e) Inflation	
	f) Gross domestic product	
	g) Disinflation	
	h) Equilibrium	
	n) Equilibrium	

Introduction to business_MGT211_MCQs

1)	Which	of the	following	business	type	has longest	life time?

- 1. Sole proprietorship
- 2. Partnership
- 3. Joint stock company
- 4. All of the given options
- 2) Election of the Board of Directors is done by Shareholders.
 - 1. Through special resolution
 - 2. In annual general meeting
 - 3. In Special meeting
 - 4. In statuary meeting
- 3) Which of the following business type, has to pay double taxes to the government?
 - 1. Sole proprietorship
 - 2. Partnership
 - 3. Joint stock company
 - 4. Cooperative Societies
- 4) _____ includes the rules and regulations, necessary to manage the internal affairs of the company.
 - 1. Memorandum of Association
 - 2. Article of Association
 - 3. Prospectus
 - 4. All of the given option
- 5) General information like Appointment, election and powers of directors, voting rights and transfer of shares mention in _____.
 - 1. Charter of Company
 - 2. Article of Association
 - 3. Prospectus
 - 4. None of the given option
- 6) To call the extraordinary meeting, how many days' notice is required?
 - 1. 21 days
 - 2. 15 days
 - 3. 07 days
 - 4. 30 days

- 7) According to Section 305 of Companies Ordinance, a company may wound up **by court** under which of the following circumstances:
 - 1. Statutory Declaration
 - 2. Fails to submit statutory report
 - 3. Expiry of Period
 - 4. Appointment of Liquidators
- 8) Which of the following is the source of acquiring of redeemable capital?
 - 1. Modarba Certificate
 - 2. Debentures
 - 3. Participation Term Certificates
 - 4. All of the given option
- 9) Normally some part of Capital is kept for the payment of debts at the time of winding up, is called as:
 - 1. Reserve capital
 - 2. Un-Issued Capital
 - 3. Un-Called up Capital
 - 4. All of the given option
- 10) The following person cannot make a petition to the court to get an order for winding up of a company.
 - 1. Petition by debtor
 - 2. Petition by creditor
 - 3. Petition by contributory
 - 4. All of the above
- 1) Which of the following is the disadvantage of modified schedules and alternative workplace?
 - a. Freedom in professional and personal life
 - b. More Job satisfaction
 - c. Complicated coordination
 - d. Suitable for self starter who require little direct supervision
- 2) Among different managerial styles, which of the following allows most rapid decision making?
 - a. Autocratic styles
 - b. Democratic styles
 - c. Free rein style

- d. None of the given option
- 3) _____ is the process of motivating others to work to meet specific objectives.
 - a. Leadership
 - b. Motivation
 - c. Free rein style
 - d. Democratic style
- 4) Which of the following represents the set of procedures involving both managers and subordinates in setting goals and evaluating progress?
 - a. Participative Management and Empowerment
 - b. Management by Objectives (MBO)
 - c. Reinforcement/Behavior Modification Theory
 - d. None of the given option
- 5) The internal environment consists of the insides forces that influence marketing strategy and decision making is/are as follows:
 - a. Organization Policies
 - b. Product Policies
 - c. Management Structure
 - d. All of the given option
- 6) A specific communication task to be accomplished with a specific target audience during a specific period of time is called as:
 - a. Marketing Mix
 - b. Advertising objective
 - c. Market segmentation
 - d. Marketing process
- 7) Dividing a market into distance groups of buyers who have distinct needs, characteristics, or behavior and who might require separate products or marketing mixes.
 - a. Market segmentation
 - b. Marketing Mix

- c. Marketing Penetration
- d. Marketing control
- 8) The actors and forces outside marketing that affect marketing management's ability to build and maintain successful relationship with target customers are called as:
 - a. Marketing Environment
 - b. Market segmentation
 - c. Marketing Mix
 - d. Marketing Penetration
- 9) The set of controllable tactical marketing tools-product, price, place and promotion that the firm blends to produce the response it wants in the target market.
 - a. Market segmentation
 - b. Marketing Mix
 - c. Marketing Penetration
 - d. Marketing Environment
- 10) Motor cycle and car are very different from one another, but both fulfill the need for transport is an example of:
 - a. Substitute product competition
 - b. Brand competition
 - c. International competition:
 - d. Market competition
- 11) Physical distribution is a channel to make availability of ______ from producer to consumer.
 - a. Finished goods
 - b. Work in process
 - c. Raw material
 - d. All of the given option
- 12) Advertising strategies often depend on the product life cycle stage. Example in case of introductory stage, which of the following advertising strategy is used:
 - a. Persuasive advertising
 - b. Comparative advertising
 - c. Informative advertising
 - d. Reminder advertising
 - e. None of the given options

۵۵۱		
13)		is a promotional approach that encourages consumer
		which then exerts pressure on wholesalers and retailers to carry a
	product.	
	a.	Pull strategy
	b.	Push strategy
	C.	Persuasive advertising
	d.	Sales Promotion
14)		includes rental or mortgage payments, insurance, and
	wages. O	ther cost includes material handling and inventory control.
	a.	Warehousing cost
		Transportation cost
	C.	Distribution cost
	d.	Manufacturing cost
15)		selling task in which salespeople try to persuade buyers to purchase
,		by providing information about their benefits is:
	-	Order Processing
		Creative Selling
		Missionary Selling
		None of the given option
16)		er promotion aimed at the and Trade promotion aimed at
,		ers and retailers.
		Final consumer
		Retailer
		Wholesalers
		All of the given options
17)		of the following, Companies rent booths to display and demonstrate
,		to customers who have a special interest or are ready to buy.
	products	to suctomore with have a special interest of an oready to sug.
	a.	Trade Shows
		Contests
		Cross-promotion
		Special-event sponsorship
18)		is the planning, organizing, directing, and controlling of all
10)		ties needed to get high-quality goods and services into the
	marketpl	
	•	Total quality management (TQM)
		Promotion strategy
		Sales promotion
		Management by objective (MBO)
10\		tional tool in which information about a company or product is
17)		ed by general mass media, which is free, but you have little or no
	COLLLOLO	f the content and delivery.

a. Public relation

- b. Trade Promotion
- c. Publicity
- d. Consumer Promotion
- 20) Advertising strategy that tries to keep a product's name in the consumer's mind.
 - a. Persuasive advertising
 - b. Comparative advertising
 - c. Informative advertising
 - d. Reminder advertising
- 21) A Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder investments equaling Rs. 20,00,000. What was the company's return on equity?
 - a) 10%
 - b) 15%
 - c) 40%
 - d) 80%
- 22) Components of Business Plan include all of the following except
 - a) Marketing Component
 - b) Administrative Component
 - c) External Component
 - d) Financial Component
- 3) An agreement between two parties in which one party possess the rights to the other party is
 - a) Partnership
 - b) Strategic Alliance
 - c) Joint venture
 - d) Franchising
- 4) The shareholders elect the Board of Directors in the
 - a) Through special resolution

- b) In annual general meeting
- c) In Special meeting
- d) In statuary meeting
- **5)** Portion of the undistributed profit transferred to which of the following?
 - a) General Reserve
 - b) Retained Earning
 - c) Appropriation account
 - d) All of the given options
- **6)** Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document?
 - a) Charter of Company
 - b) Article of Association
 - c) Prospectus
 - d) None of the given option
- **7)** A joint stock company may be wound up voluntarily in which of the following way:
 - a) Expiry of Period
 - b) Fails to submit statutory report
 - c) Fails to start its business within one year from the date of incorporation
 - d) All of the following
- **8)** Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from:
 - a) Debt
 - b) Equity
 - c) None of the above
 - d) All of the given option

- 9) Cooperative Societies are not formed for:
 - a) The serving of the orphans and widows
 - b) The help of poor people
 - c) For the earning of profit
 - d) Social welfare
- **10)** Which of the following is the source of acquiring of redeemable capital?
 - a) Mudarbah Certificate
 - b) Debentures
 - c) Participation Term Certificates
 - d) All of the given option

Q# 1:

Which one of the following statements about marketing is inaccurate?

- **a)** The growing number of products in all categories has made it easier for marketers to capture the attention of customers.
- **b)** Marketing has to do with persuading customers a product meets their needs.
- c) The mass market has fragmented into many different groups of customers.
- **d)** Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.

Q# 2:

The process of tracking the demand and satisfaction of customers in an effort to develop products they will want to buy on an ongoing basis is called _____.

- a) Marketing
- b) Business vision
- c) Product development
- d) Customer relationship management

Q# 3:

_____ is the typical sequence of changes in demand for a product that occurs over time.

- a) The business vision statement
- **b)** The product life cycle

c) Marke	eting research	า				
d) A cust	tomer-oriente	ed approach				
<u>Q# 4:</u>						
	•	•		e considered	to be	correct
statements	about mark	eting researd	:h.			
	=		formation	about custon	ners' ne	eds and
	nose needs d					
				ınmet consum		
			-	developmen	t will b	e able to
	a product co		_			
	-	-	an inexpe	ensive metho	d for	tracking
	mer behavio	r				
<u>Q#5:</u>						6 11 1
		•	• .	of customers I		
need for	its product,	it can be s	stated the	company ha	s ideni	irrea its
a) Marko	et differentiat	tion				
b) Marke		11011				
•	et segment					
d) Marke	•					
Q#6:	ing plan					
	s the combin	ation of a pr	oduct's au	alities and fea	atures	its price
		-	-	s at which it i		
a) Marke	•					
b) Produ	•					
-	ct differentia	ntion				
•	ct positionin					
Q# 7:	·					
Which typ	e of product	promotion i	is identifie	d as being dir	ect, fac	e-to-face
communic	ation by sal	espeople wi	th existing	and potentia	al custo	omers to
promote a	company's p	roducts?				
a) Sales	oromotion					
b) Public	relations					
c) Persor	nal selling					
d) Adver	tising					
<u>Q# 8:</u>	. ,, ,		,			
-				and deliver	its pro	aucts to
	is known as		·			
a) Retail	intermediari	es				

- **b)** Direct distribution
- c) Distribution mix
- d) Distribution channel

Q# 9:

Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

- a) Independent wholesalers
- **b)** Direct distribution
- c) Company-owned distributors
- d) Retail distributors

Q# 10:

The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

- a) Missionary selling
- **b)** Licensed distribution
- c) Distribution mix
- d) Distribution channel

Q# 11:

All of the following choices represent one of the four types of utility except:

- a) Time
- b) Form
- c) Loyalty
- d) Ownership

Q# 12:

The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing?

- a) Production
- **b)** Sales
- c) Marketing
- d) Relationship

Q# 13:

The marketing concept is:

- **a)** Companywide consumer orientation with the objective of achieving the maximum amount of profits.
- **b)** Long-run success page.

- c) Largest market share.
- d) Highest paid staff.

Q# 14:

_____ involves long-term, value-added relationships developed over time with customers and suppliers:

- a) Relationship Marketing
- b) Marketing Era Marketing
- c) Consumer Marketing
- d) Exchange Marketing

Q# 15:

An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

- a) Sales process
- **b)** Exchange process
- c) Relationship process
- d) Production process
- 1. An enterprise that provides products or services that customers desire is a / an:
 - a. institution
 - b. market
 - c. agency
 - d. business
- 2. The different types of stakeholders involved in a business include all of the following except:
 - a. owners
 - b. creditors
 - c. couriers
 - d. employees
- 3. A certificate of ownership of a business is a:
 - a. bond
 - b. stock
 - c. mutual fund
 - d. contract
- 4. The following are possible forms of business ownership except:
 - a. proprietorship
 - b. partnership
 - c. bureaucracy
 - d. corporation

5.	a. g b. c c. li	s have unlimited liability in a: peneral partnership corporation mited partnership cooperative
1)	tradema a. fr b. jo	angement whereby business owners allow others to use their ark, trade name, or copyright under specified conditions is a : ranchise pint venture listribution eartel
6.	affected a. b b. ri c. v	is measured by its stock price, which can be negatively d by unethical business practices: ond rating isk calue eturn on investment
7.	economa. mb. mc. m	_ conditions reflect the overall performance of the nation's ny. nicroeconomic nultieconomic nacroeconomic ill of the given options
8.	assessi a. e b. d c. ir	primary purpose of an industry business environmental ment is to determine the: economic growth legree of competition inflation rate population growth
9.	and oth a. fi b. m c. p	nction of business responsible for the efficient use of employees her resources (such as machinery) is: nance narketing production nanagement

1.		wish to avoid hiring during a temporary increase in production, they er to existing employees.
		overtime
		training
		affirmative action
		orientation program
	u.	offentation program
2.		are employees hired on something other than a full-time basis
	to supp	lement an organization's permanent workforce.
	a.	Contingent Workers
	b.	Knowledge workers
	c.	Diverse workforce
	d.	None of the given options
3.	such as benefits a. b.	of individuals working together to achieve shared job-related goals, higher pay, shorter working hours, more job security, greater s, or better working conditions is a: Labor Union Informal organization Team
	d.	Trade union
4.	a. b. c.	ney are closer to the production process, first line managers use their skills more frequently. conceptual interpersonal managerial technical
5.	determi a. b. c.	of the following allows employees to set their own goals and me the manner in which they accomplish their tasks? equity theory management by objectives theory X theory Y
á I	the size a. so o. an c. ge	e following are key factors that influence consumer preferences and of target market except: cial values thropology ography mographics

- Q 2. Cameras, clothes, and household items are examples of products that exist in:
 - a. industrial markets
 - b. business markets
 - c. consumer markets
 - d. government markets
- Q 3. To develop new ideas for expanding their product lines, many firms have recently increased their investment in:
 - a. research and development
 - b. production facilities
 - c. distribution facilities
 - d. inventory control
- Q 4. Products that are not branded by the producer or retailer are called:
 - a. national brands
 - b. store brands
 - c. obsolete brands
 - d. generic brands
- Q 5. Managers typically attempt to set a price that will maximize a firm's:
 - a. value
 - b. production
 - c. advertising
 - d. promotion

- Q 6. The manner by which a firm's products are made accessible to its customers is determined by its:
 - a. advertising strategies
 - b. product decisions
 - c. pricing strategies
 - d. distribution decisions
- Q 7. Marketing intermediaries that match buyers and sellers of products without becoming owners of the products themselves are known as:
 - a. single-service marketers
 - b. agents
 - c. stockers
 - d. mediators
- Q 8. All of the following are methods of promotion except:
 - a. target marketing
 - b. personal selling
 - c. sales promotion
 - d. public relations
- Q 9. The type of advertising that is used for grocery products such as cereals, peanuts, cooking oil, and tea is:
 - a. institutional advertising
 - b. the push strategy
 - c. reminder advertising
 - d. public relations advertising
- Q 10. Which of the following sales promotion strategies provide a gift or prize to consumers who purchase a specific product?
 - a. pull
 - b. push
 - c. sampling
 - d. premiums
- Q1. A _____ represents a series of tasks in which resources are used to produce a product or service.
 - a. Production process
 - b. Layout chart
 - c. Venn diagram
 - d. Organizational chart
- Q2. The act of setting time periods for each task in the process is called:
 - a. Routing
 - b. Scheduling
 - c. Dispatching
 - d. None of the given options

a b c	system that uses computers and telecommunication technology to share information across the organizational boundaries is known asystem. Gate-keeping Broadband Inter-organizational Internal information
Q4.	Through, firms achieve a lower average cost by producing arge volume.
а	Inventory management
b	Economies of scale
С	De-integration De-integration
d	Effective marketing
Q5.	is the management, technological, and production operations erformed by the organization to convert inputs to outputs.
_	Systems theory
	Entropy
	Synergy
d	Transformation process

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 Q6. Comparing an organization's processes and products to the wood and then matching or exceeding that quality is called: a. Benchmarking b. Quality assurance c. Continuous improvement process d. Total quality management 	orld's best
 Q7. The heart of a computer is its: a. Power unit b. Central processing unit c. Random access memory d. Hard drive 	
 Q8. In typical network architecture, workstations are connected to a which is a machine that stores and provides access to centralized a. Main-frame b. Stand-alone computer c. File server d. Main-board 	
 Q9. The exchange and comprehension of information is: a. Communication b. Promotion c. Posture d. Facial expression 	
Q10.Modems, printers, keyboards, monitors, and scanners are exacomputer a. Core components b. Externalities c. Peripherals d. Serial interfaces	amples of
1) Which of the following is excluded from factors that can affect the business? Demographic Factors Economic factors Act of God	he

2) The function of business in which business man tries to find new techniques of production is

Accounting

None of the above

Management Function Innovation Quality improvement

3) If Trade Receipts are grater then Trade Payments then Balance of
Payments is
Favorable
Unfavorable
Deficit
None of the above
4) Which of the following is excluded from the advantages of Sole
Proprietorship?

Direct relationship with customers Unlimited Liability Easy transfer of Ownership

Entire Profit

5) Which of the following is an advantage of sole proprietorship? Longest life

Availability of sufficient Capital

Direct contact with customer and workers

Separate Legal Entity

6) Which of the following is not among the benefits of Partnership Firm?

Satisfaction of Partners

Lack of Secrecy

Moral Promotion

Minority Protection

7) In partnership deed the profit & loss is distributed among the partners by the following ratio.

50:50

As per percentage of Capital invested

As per agreed ratio in Partnership deed

25:75

8) The company may raise its capital through which of the following sources:

By Issuing Shares

By Issuing Debentures

By Savings

All of the given options

9) Advantages of cooperative societies does not include

Equal distribution of wealth

Interference of Government

No Monopoly

Open Membership

10) WTO was organized on _____

July 15, 1998

January 01, 1990

August 25, 1995

January 01, 1995

- 1. A major disadvantage of corporate organization is
 - Double Taxation of dividend
 - Inability of the firm to large sum of additional capital
 - Limited liability of share holders
 - Limited life of Cooperate firm
- 2. It is difficult to transfer to right of ownership is

- WWW.VIRTUALINSPIRE.COM • Sole proprietor ship • Partner ship • All of given options • None of given options 3. Wages are paid for • Long term
- - Short term
 - All of given options
 - None of given options
- 4. Pakistan is exporting
 - Sports Item
 - Agriculture Product
 - Textile Product
 - All of given options
- 5. Managers have _____ type of skills
 - 3
 - 4
- 6. The process of attracting the people for job
 - Recruitment
 - Special skills
 - Supervision
 - Job Specification
- 7. What is the method of on job training?
 - Lectures
 - Vestibule
 - Videos
 - None of given options
- 8. The liability of a sole trader is _____
 - limited Only to his investment in the business
 - Limited to the total resources of the business
 - Unlimited
 - Not defined
- 9. Genetic industry means
 - Canal
 - Sugar mill
 - Poultry

- Agriculture
- 10. The first stage Evolution business is?
 - Industry revolution
 - Globalization
 - Entrepreneurship
 - Marketing era

Question No: 1 (Marks: 1) - Please choose one

When entrepreneurs establish a business, they must first decide on the form of:

- ? Partnership
- ? Ownership
- ? Expansion
- ? Organization

Question No: 2 (Marks: 1) - Please choose one

Generally, in a limited partnership:

- ? All partners have limited liability.
- ? The partners exist for a limited time period.
- ? The limited partners do not participate in management of the company.
- ? Not more than 75 partners may invest in the company at one time.

Question No: 3 (Marks: 1) - Please choose one

The "leading" function of management should be conducted in a manner that is consistent with

firm's:

? Competition

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- ? Strategic plan
- ? Industry demand
- ? Labor union

Question No: 4 (Marks: 1) - Please choose one

The skills managers use to understand the relationships among the various tasks of the firm are:

- ? Interpersonal skills
- ? Technical skills
- ? Decision making skills
- ? Conceptual skills

Question No: 5 (Marks: 1) - Please choose one

The four functions of management:

- ? Must be enacted in the proper sequence
- ? Must be integrated

- ? Are stand alone, independent functions ? Can not be performed by one individual Question No: 6 (Marks: 1) - Please choose one Social interaction and acceptance by others are examples of: ? Physiological needs ? Safety needs ? Affiliation needs ? Esteem needs Question No: 7 (Marks: 1) - Please choose one When firms delegate more authority to their employees, this strategy is referred to as: ? Empowerment ? Merit system ? Hygiene theory ? Equity system Question No: 8 (Marks: 1) - Please choose one The process used to determine the tasks and the necessary credentials for a particular position is referred to as: ? Job analysis ? Job screening ? Job evaluation ? Human resource planning Question No: 9 (Marks: 1) - Please choose one A _____ is an assignment to a higher level job with more responsibility and greater pay. ? Transfer ? Lateral assignment ? Appraisal
- Question No: 10 (Marks: 1) Please choose one

Products purchased by companies to produce other products are:

- ? Consumer Goods
- ? Industrial Goods
- ? Services

? Promotion

? Inventory

People in business and government face important ethical issues and decisions.

Only in the United States		
Primarily in capitalist countries		
Primarily in communist countries		
In many different countries around the world		
Pollowing are the advantages of cooperative society except: Increase in employment		
Lack of profit incentive		
Friendly relation		
Easy formation		
a refers to the standards of moral behavior. Legality Integrity Ethics Which of the following is included in job specification? Working environment		
Experience		
Job title		
Job location		
5. Which of the following is included in economic factors? Religion Value system Norms Exchange rate		
Wages are paid for :		

Short term period
Long term period
All of the given options
None of the given options
The first stage in Evolution of business is:
7. Industrial revolution
Marketing Era
Entrepreneurship
Globalization
8. Which of the following statements about franchising is true?
Franchising is a type of corporate system.
Franchising is used to achieve coordination at successive stages of production
Franchising is a type of administered vertical marketing system.
Franchising is the most visible variation of contractual systems
The liabilty of a sole trader is:
9.
Limited only to his investment in the business
Limited to the total resources of the business
Unlimited
Not defined
Which of the following is not an example of non-profit making organization? 10.
NGO's
Trusts
Cooperative societies
Partnership
First directors are usually named in the

Memorandum of Association

Articles of Association	
Prospectus	
None of the above	
Notice of the above	
12. Barriers to international trade include:	
Social and cultural differences	
Political and legal differences	
Economic differences	
All of the given options	
13. The first stage in Evolution of business is:	
Industrial revolution	
Marketing Era	
Entrepreneurship	
Globalization	
Political and legal barriers to trade include: 14.	
Tarrifs	
Quotas	
All of the given options	
None of the given options	
15. Which of the following is not the disadvantage of cooperative society? Lack of secrecy	
No profit incentive	
Untrained supervision	
Protection of mutual interest	
A statutory report must be sent to every member of the company at leastdays before the m 16.	eeting

21 days

30 days
45 days
51 days
A market survey is important because it tells you: 17.
How many & what types of people are shopping at a store.
Tells you what the customer will buy.
Tells you how much the customer will pay for the product.
All of the above.
18 A market survey is important because it tells you:
18. A market survey is important because it tells you: How many & what types of people are shopping at a store.
Tells you what the customer will buy.
Tells you how much the customer will pay for the product.
All of the above.
Districts to international trade include:
19. Barriers to international trade include: Social and cultural differences
Political and legal differences
Economic differences
All of the given options
Which of the following is NOT a core function of management?
20. Planning
Organizing
Motivating
Leading
Inindustry,raw material is converted into some goods finished or semi finished:
21.

Manufacturing		
Constructive		
Genetic		
Extractive		
A major advantage of the corporate form of organization is: 22.		
Reduction of double taxation.		
Limited owner liability.		
Legal restrictions.		
Ease of organization		
The formation of does not require any legal formality like reg 23. Sole proprietorship	jistration.	
Company		
Cooperative society		
Partnership		
Compared to licensing, franchising is a more advantageous entry 24.	mode because:	
It generates economies of scale in marketing to international custome	ers.	
It offers greater control.		
It is low-risk and low-cost.		
Of all the above		
population size is included in 25.		
Economic factors		
Demographic factors		
Legal factors		
Technological		
Which of the following is excluded from factors that can affect the	e business?	

De	emographic Factors
Ес	onomic and social factors
Na	atural factors
No	one of the above
e) f) g)	Components of Business Plan include all of the following except: Marketing Component Administrative Component External Component nancial Component
e) f) g)	An agreement between two parties in which one party possess the rights to the other party is: Partnership Strategic Alliance Joint venture ranchising
29.	Many organizations provide guidelines of behavior to employees through a code of:
b) c)	Cartel arrangements Kickback agreements Production manuals Responsibility and ethics
30.	A firm can charge a higher price without loosing its customers if it does not have much:
b) c)	Production Competition Advertising Industry demand
31.	A distribution channel represents the path of a product from a producer to:
b) c)	Retailer Wholesaler Consumer Manufacturer
32.	Process by which a company analyzes a competitor's products to identify desirable

- improvements is:
- a) Competitive product analysis
- b) Value-Added Analysis
- c) Statistical Process Control
- d) Quality/Cost Studies
- 33. Spreadsheets, database and word processing software are all types of:

a)b)c)	Operating systems Utility programs Application software
d)	Firmware
34	. Which of the following is the most important determinant of a firm's value?
a)	C
	Debt
	Liabilities
d)	Liquidity
35.	. How funds are obtained and invested by the firm is determined by the:
a)	Finance function
b)	Marketing function
c)	Organizing function
d)	Accounting function
36.	is used to cover long-term expenses such as assets.
a)	Line of Credit
,	Debt Financing
	Preferred Stock
	Financial Management
37.	is the range of workers' attitudes, values, and behaviors that differ by gender race, and ethnicity.
a)	Knowledge Worker
	Labor Markets
c)	Contingent Worker
d)	Workforce Diversity
38.	. An increase in the general level of prices of products over a specified period of time is called:
a)	Inflation
b)	Gross domestic product
c)	Disinflation
d)	Equilibrium
a.	Which of the following business type has longest life time?
	oprietorship
Partner	
	ock company

All of the given options

Election of the Board of Directors is done by Shareholders.

b.

Petition by creditor

Through special resolution In annual general meeting In Special meeting In statuary meeting Which of the following business type, has to pay double taxes to the government? Sole proprietorship Partnership Joint stock company Cooperative Societies includes the rules and regulations, necessary to manage the internal affairs of the d. company. Memorandum of Association Article of Association Prospectus All of the given option General information like Appointment, election and powers of directors, voting rights and transfer of shares mention in _ Charter of Company Article of Association Prospectus None of the given option f. To call the extraordinary meeting, how many days' notice is required? 21 days 15 days 07 days 30 days According to Section 305 of Companies Ordinance, a company may wound up by court under which of the following circumstances: Statutory Declaration Fails to submit statutory report Expiry of Period Appointment of Liquidators Which of the following is the source of acquiring of redeemable capital? Modarba Certificate Debentures Participation Term Certificates All of the given option i. Normally some part of Capital is kept for the payment of debts at the time of winding up, is called as: Reserve capital **Un-Issued Capital** Un-Called up Capital All of the given option The following person cannot make a petition to the court to get an order for winding up of a j. company. Petition by debtor

Petition by contributory All of the above

Sr. #	Questions	Correct answer
1	Many organizations provide guidelines of behavior to employees through a code of:	
	e) Cartel arrangementsf) Kickback agreementsg) Production manualsh) Responsibility and ethics	
2	A firm can charge a higher price without loosing its customers if it does not have much:	
	e) Productionf) Competitiong) Advertisingh) Industry demand	
3	A distribution channel represents the path of a product from a producer to:	
	e) Retailerf) Wholesalerg) Consumerh) Manufacturer	
4	Process by which a company analyzes a competitor's products to identify desirable improvements is:	
	e) Competitive product analysisf) Value-Added Analysisg) Statistical Process Controlh) Quality/Cost Studies	
5	Spreadsheets, database and word processing software are all types of: e) Operating systems f) Utility programs	

	g) Application softwareh) Firmware	
6	Which of the following is the most important determinant of a firm's value?	
	a) Earningsb) Debtc) Liabilitiesd) Liquidity	
7	How funds are obtained and invested by the firm is determined by the:	
	d) Finance functione) Marketing functionf) Organizing functiong) Accounting function	
8	is used to cover long-term expenses such as assets.	
	e) Line of Creditf) Debt Financingg) Preferred Stockh) Financial Management	
9	is the range of workers' attitudes, values, and behaviors that differ by gender, race, and ethnicity.	
	e) Knowledge Worker f) Labor Markets g) Contingent Worker h) Workforce Diversity	
10	An increase in the general level of prices of products over a specified period of time is called:	

e) Inflation	
f) Gross domestic product	
g) Disinflation	
h) Equilibrium	

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1. All of the following barriers exist due to economic
differences in international trade Except.
Different environment
2. All of the following statements are true regarding
partnership except
There is no partnership income tax; the individua
partners pay a personal income tax on their portion of
<mark>partnership profits.</mark>
3. The form of business organization that generally has the largest volume is the
Corporation
4. Which of the following is NOT a secondary industry?
Genetic industry
5. Which of the following is a primary industry?
Extractive industry and Genetic industryboth

6. Which of the following is a Secondary industry?

Constructive, manufacturing, services industry...all options

7. Which of the following is the partner who does not take part in the management of the business but is known to the public. He is liable to the creditors of the film?

Silent partner

8. Which of the following is the partner who takes active part in the affairs of business and i ts management. He contributes his share in the capital and is liable to pay the obligations of the firm?

Active partner

9. Which of the following is the partner who takes active part in the affairs of the business b ut is unknown to the public as a partner. He is liable to the creditors of the firm?

Secret partner

10. Which of the following is the partner who only contributes is the capital but does not tak e part in the management of the business. He is liable to pay the obligations of the firm?

Sleeping partner

11. Which of the following is the partner who invests a large portion of capital in the busines s. He has a prominent position in the firm due to his experience, skill, energy, age and other facts?

Senior partner

12. Which of the following is the partner in a firm can make an agreement with a stranger to share the profits earned by him from the partnership business. He is not liable for any debt and can not interface in the business matters?

Sub- partner

13. Which of the following is a person who has a small investment in the firm and has a li mited experience of business?

Junior partner

14. Which of the following is a person who is over 18 years of age. A person is allowed to make contract when he has attained the age of majority?

Major Partner

15. Which of the following is a person who is minor cannot enter into a valid contract. Ho wever, he can become a partner with the consent of all other partners. He can share profits of a business but not the losses?

Minor Partner

16. Which of the following is a partner who neither contributes in capital nor does he take part in the management of the business but allows his name to be used in the business i s known as. He is individually and jointly liable for the debts of the firm along with other partners?

Nominal Partner

17. Which of the following is
A partner whose life has expired is known as.
The share of capital and
profit of such partner is paid to his legal heirs in lump sum
or in installment?

Deceased Partner

18. Which of the following is a
A partner whose liabilities are limited to his share in busine
ss is called. He
cannot take active part in the management of the firm?

Limited Partner

19. Which of the following is a A partner whose liabilities are unlimited is known as.

He and his personal property both are liable to clear the debts of the firm?

Unlimited Partner

20. Which of the following is a

A person who is newly admitted in the firm with the consent of all the partners.

He is not liable for any act of the firm performed before he became the partner unless he agrees.

Incoming partner

21. Which of the following is a

A partner who leaves the firm due to certain reasons is known as.

He is liable to pay all the obligations and debts of the firm incurred before his retirement?

Retired Partner

22. Which of the following is a

a partner is entitled to receive certain share of profits and is not held liable for losses is known as.

He is not allowed to take part in the management of the business?

Partner in profits only

23. Which of the following is a

A person, who was the partner of a firm but has now retire d from active participation in business and has left his capital in the business as a loan, rec eiving interest on it, is known as?

Quasi Partner

24. Which of the following is a

A person who holds himself out as a partner of a firm, befor e a third party or allows other to do so, though he is not a partner of that firm, is called. He is not entitled to any right like other partners of the firm. He is not entitled to any right like other partners of the firm. He is personally liable to the third party for the credit given to the firm, on the faith of his representation.

Partner by Estoppel

25. Which of the following is NOT the characteristic of a business?

Voluntarily contribution

26. Which of the following is a characteristics of a business?

CAPITAL, CREATION OF UTILITY, DEALING IN GOODS AND SERVICES, Employment, Islamic Process, Motive, Organization, Productions or Purchase of goods, Regular transaction, Risk and uncertainly, Sale or transfer for value, Social welfare ALL OPTIONS

27. The difference in value between a country's exports and imports is called

Balance of trade

28. Those countries where people are earning US \$9000 or more.

High income countries

29. Those countries where people are earning between US \$765 and \$9000

Middle income countries

30. Those countries where people are earning below US \$765.

Lower income countries

Lower income countries
31. The country becomes a when the value of imports exceeds than value of exports in the balance of trade.
Creditor
32. Which of the following is not an example of non-profit making organization?
Partnership
33 meeting must be held at least one in three months and at least four times in a year.
Director meeting
34. On which of the following dates companies ordinance came into force?
January 1, 1985
35. Statutory meeting is held by which of the following companies?
All options
36. Environmental forces that are controllable are called?
Internal forces
37. Statutory report must be send to the shareholder before meeting that is certified by at least;
3 directors of CEO
38. A major disadvantage of the corporate form of organization is the
Double taxation of dividends

39. The activity directed towards producing wealth through buying and selling goods is termed as ?

Business

Dusiness
'One man one vote' principle is applied in
Co-operative society
First directors are usually named in the
Articles of Association
The rules and regulations of a co-operative society are
med in its
Co-operative rules
Annual General Meeting of the company that held.

- 44. The person who takes the major risks of a business by committing equity and time is known as
 - **Partner**

Once in a year

45. In which type of business, Government gives the financial assistance?

Joint stock company

46. In which stage of the company formation, MOA and AOA are submitted in the registrar's office?

Incorporation stage

47. Which of the following factor(S) contribute to success of new business.

All options

48. Social welfare is one of the objectives of:

Public limited company

49. Which of the following business form has the shortest life span?

Sole-	partne	ership		
he ac	tivities	that a	are un	dertal

50. The activities that are undertaken for personal satisfaction and not to earn profit or income are known as_____.

Economics activities

51. Business benefits the people by providing them.

Large number of services

52. Which of the following can be the strength of an organization?

Presence of few competitors

53. In which of the following industry, raw material is converted into finished or semi finished goods

Manufacturing

54. WTO was established in _____

January 1995

55. Franchiser gets a large amount of money from franchisee as _____ while using its name.

Fee

56. All of the following form of business has high failure rate EXCEPT.

Corporate societies

57. Which of the following is included in economic factors?

Exchange rate

58.	First meeting of the members of public limited mpany is known as
CO.	rational design of the contraction of the contracti
	Statutory meeting
59. pr	Which industry is concerned with the extraction and oduction of raw materials?
	Primary industry
60. go	Which industry use raw materials and make useful ods?
	Secondary industry
61.	The liability of a sole trader is.
	Unlimited
62. or	A major advantage of the corporate form of ganization is
	Reduction of double taxation
63. en	A period of business cycle that is characterized by hig apployment rate may be the period of;
	Expansion
64.	It is difficult to transfer the rights of ownership in?
	Sole proprietorship
65. di	Which of the following is not the adjective of the rectors meeting?
	To recommend dividend
66. in	The law relating to joint stock companies has been lai company's ordinance?
	<mark>1984</mark>
67.	First directors are usually named in the

Articles of association

	The law relating to joint stock company has been laid mpanies ordinance, 1984 which came into force on in Pakistan.
	Januray 1985
	In which stage of the company formation, MOA and are submitted in the register's office
	Incorporation stage
70.	The registration of a joint stock company is;
	Compulsory
	A major disadvantage of the corporate form of nization is the
	Double taxation of dividends
72.	Which of the following statement is false.
<mark>acquire ne</mark>	Joint Venture do not provide opportunities to w experitise
share	The relationship between persons who have agreed to the profits of a business carried on by all or any one em acting for all is called
	Partnership
	In which economy, the government decides that how resources have to bee generated and how the

Planned economy

resources should be allocated?

75. Economist and policy makers are interested in Demographics attributes to determine the ;

Demand patterns

76. Which document contains the objective of the business and the ways to achieve those objectives?
Business plan
77is the simplest form of business organization, which is owned and controlled by one man
SOLE PROPRIETORSHIP
78. Two or more organization combine together and form a new organization.
<mark>Merger</mark>
79. The word 'limited' at the end of the company name means;
Shareholders has limited liability
80. Which entity supervises the work of all cooperative societies?
Cooperative department of provincial overnment
81. Barriers to international trade include;
All options
82 generally has unlimited liability
The owner of a sole proprietorship
83. Investment, revenue, expenses and net profit is discussed in of business plan?
Financial part
84. A document that contains rules and regulations of the company.
All ontions

g

85. The buying and selling of goods by way of electronic media, such as telephone is called;
E-commerce
86. Which of the following can be the situation of wound up of a company?
All options
87. The list annual general meeting should be held with the of incorporation of a company.
16 month
88. The sale of products and services via internet is fall under the;
E-commerce
89. Which of the following is required the certificate of commencement?
A public limited company
90. The activities that are undertaken for personal satisfaction and not to earn profit or income are known as
Non ecnomiecs activites
91. Which of the document contains the objectives of the business and the ways to achieve those objectives?
Business plan
92. Auditors are generally appointed and their remuneration, fixed at the
All options
93. A imposes limits on the quantity of a good that can be imported over a period of time.

Tariff

94. Which of the following is a new trend in which two or more organization combine together and form a new organization?

Merger

95. If the value of exports exceeds than value of imports the balance of trade is said to be favorable or a.

Trade barrier

96. Which mode of the business is formed when several business concern undertaking units are combined to carry on the business together fro achieving the economic benefits?

Combination

97. All of the following best describes the practice of corporate social responsibility, EXCEPT;

Interaction with government

98. Compared to licensing, franchising is a more advantageous entry mode because;

All options

99. Which of the following business type can avail some concessions from the government?

Cooperative society

100. The first stage in Evolution of business is;

Entrepreneurship

101. A sole proprietorship business may have;

All options

102. Which of the following business type can avail some concessions from the government?

Cooperative society

103. An agreement between two parties in which one party passes on the right to other party is called;

Franchising agreement

104. Which of the following can be the situation of wound up of a company?

All options

105. The liability of each member in cooperative society is .

Limited to the share capital

106. In what type of business, Expansion is comparatively difficult than others.

SOLE PROPRIETORSHIP

107. Following are the advantages of cooperative society except;

Lack of profit incentive

108. Goods produced domestically and sold in some other country is called_____

Exports

109. Total income of the country/ Total population is the formula to calculate.

Per capita Income

110. A market survey is important because it tells you;

All options

111. Which of the meetings is held only once in the life of a public company?

Statuary meeting

112. When a business enters into a legal arrangement to allow its name and product& services to be used by others for a fee it is called

Franchising

113. Which of the following factor(s) contribute to success of new business

All options

114. In which type of business, Government gives the financial assistance?

Co-operative society

115. A person or an organization that works for an exporter or importer is called _____

Independent

116. Which of the following documents contains the name and address of the joint stock company?

Memorandum of association

117. All of the following barriers exist due to economic differences in international trade EXCEPT;

Preferences for particular product

118. The form of business organization that generally has the largest sales volume is the;

Sole proprietorship

119. Which of the following is NOT the characteristics of a business?

Voluntarily contribution

120. Which of the following is not an example of non-profit making organization?

Partnership

121. Which of the following can be categorized an opportunity for an organization?

Good product development

122. Which of the following is NOT the characteristics of a business?

Voluntarily contribution

123. Sole proprietorship always enjoys;

100% of profit after tax

124. Which of the following can be categorized as opportunity for an organization?

High employee turnover

125. A document that contains rules and regulations of the company.

Articles of association

126. The notice calling the annual general meeting, must be given to all its members at least

30 days

127. It is difficult to transfer the rights of ownership in?

Sole proprietorship

128. Which of the meetings is held only once in the life of a public company?

Statuary meeting

	Which of the following is an example of genetic lustry?
	Poultry farms
130. the	Which of the following have not active participation is management of the partnership firm?
	All options
	The notice of the statutory meeting must be sent to ch at least before the meeting.
	Shareholders, 21 days
132. of	In which meeting of the joint stock company, the boardirectors is elected by the shareholders?
	General meeting
133. des	Which of the following should be considered when signing a business plan?
	Financial components of the business
134. con	Who signs the documents on behalf of the joint stock npany?
	Common seal is used for its signature
135. the	is a kind of loan which is acquired from market.
	Debenture
136.	Partners will have to pay all the debts of the business on from their personal property.
	Both
137.	A phenomenon in which a person searches for an

Entrepreneurship

138. In which forms of business one party gives the right to other party to do the business by using his name and trademark?

Franchising

139. Which of the following enjoys limited liability?

A corporation

140. Which for the following statement is false?

One reason for failure small business is that most entrepreneurs are younger than 25 years old

141. All of the following best describes the practice of corporate social responsibility, Except

Interaction with government

142. Which of the following can be categorized as opportunity for an organization?

High employee turnover

143. Which of the following have powers of decisf bion making in joint stock company?

Board of directors

144. It is difficult to transfer the rights of ownership in?

Sole proprietorship

145. The notice calling the annual general meting, must, be given to all its members at least _____ days before the date of the meeting

30 days

146. ALL of the following can be the advantage of the franchise business. Except

Independency of business

147. Occurrence of widespread price increases throughout an economic system

Inflation

148. The form of business organization that generally has the largest sales volume is the

Corporation

149. The limit imposed by one country on importing commodities from another country is known as

Quota

150. Statutory meeting is held by which of the following companies?

All options

151. Two or more organization combine together and form a new organization.

Merger

152. Which of the following is a new brand in which two or more organization together and form a new organization

Merger

153. Which is the first stage in the formation of joint stock company?

Promotion stage

154. Which of the following is NOT an attribute of sole proprietor ship business?

Profit sharing

155. Certificate of Commencement is issued by the

Registrar of the companies

A market survey is important because it tells you; **156. ALL options** Two or more people or organizations join hands and decide to do a business, formed a separate Joint venture Which of the following is the total output of goods and 158. services produced by an economic system is a given period of time? Aggregate output When a person provides his services to society on the **159.** ¹ basis of his specialized knowledge and experience is terms **Profession** are the government taxes on import that 160. raise the price of foreign goods and make less competitive goods **TAriffs** 161. describes the government payments given to certain industries to help offset some of their costs of production? **Subsides** Auditors are generally appointed and their **162.** remuneration, fixed at the **Annual meeting** 163. The relationship between persons who have agreed to share the profits of a business carried on by all or any one of them acting for all is called

Partnership

164. The formation of does not require any legal formality like registration
Sole proprietorship
165. A period of business cycle that is characterized by high labor turnover may be the period of
Evolution
166 can expand their business by selling shares in the stock market
Joint stock company
167. The general Agreement on tariffs and trade (GATT) is based on the principle of
Tariff reduction through
<mark>international negotiations</mark>
168. First directors are usually named in the
Articles of association
169 describes the government-imposed restrictions on the quantity of a good that can be imported over a period of time
Quota
170. In which meeting of the joint stock company the board of directors is elected by the shareholders?
Annual general meeting
171. Statutory meeting is compulsory for;
All options
172. Which of the following is not the disadvantage of cooperative society?

Protection of mutual interest

The liability of each member in cooperative society is; **173.** Limited to the share capital In the business plan, when making financial projections, which of these would NOT form part of the plan? Audit Which of the following EXCLUDED from the **175.** advantages of sole proprietorship? **Unlimited liability** Concessions provided by a country to its producers to **176.** protect the economy is called a _____ Subsidy Which of the following business form has the shortest life span? Sole proprietorship Which of the following option is true for the characteristics of a limited company? **Delayed decision** A major disadvantages of the corporation form of organization is the _____. Double taxation of dividends Competitor analysis is discussed under the following 180. part?

All options

181. A phenomenon in which a person searches for an opportunity and try to avail it is called

Entrepreneurship

182. In which form of business one party gives the right to other party to do the business by using his name and trademark?
Franchising
183. Which of the following enjoys limited liability?
A corporation
184. Two or more people or organizations join hands and decide to do a business, formed a separate entity is called
Joint venture
185. Which of the following statement is false?
One reason for failure small business is that most entrepreneurs are younger than 25 years
186. All of the following best describes the practice of corporate social responsibility, Except
Interaction with government
187. For a private limited company, minimum number of members are
<u>2</u>
188. Which of the following are NOT invited in the annual general meeting of a company?
Debenture holders
189. Issuing shares and debentures belong to the of the company?
Commencement

190. The most important step in understanding business ethics is

Establishing codes of ethics

191. All of the following fall in the category of 'business' except

Construction of houses for personal use

192. _____ is the simplest form of business organization, which is owned and controlled by one man

SOLE PROPRIETORSHIP

193. The first annual general meeting should be held with the ____ of incorporation of a company

18 months

194. The relationship between person who have agreed to share the profits of a business carried one by all or any one of them acting for all is called.

Partnership

195. Which of the following is NOT the advantage of cooperative society?

Monopoly

196. Balance sheet of a company reflects

Organization's financial health at a specific

point of time

197. Identity, what can be the biggest advantage of a small partnership over a sole proprietorship?

Rising capital

198. Effective interest rate is different from nominal rate of interest because;

All options

199. Which of the followings equation will be used to calculate future value of ordinary annuity?

$$FV = CCF(1+i)^n-1$$

200. Which of the following are known as Discretionary financing?

Long term liabilities

201. Suppose sales of company 's' have increased from RS 500,000 to RS 650,000 after 1 year. What will be the sale growth rate of company S?

130%

202. What is the present value of Rs, 10,000 to be paid at the end of five years if interest rate is 10% compounded annually?

Rs 6,209

203. Which of the following technique is used to select different investment options so as to reduce risk of losing the invested money?

Diversification

204. The formula to calculate future value of an amount using simple interest is.

FV=PV/(1+i)n

205. Which of the following item is used to estimate the cash flows while employing percentage of sales method?

Sales revenue

206. Formation of is very lengthy, very complicated and very technical job?		
Joint stock company		
207. Goods produced domestically and sold in some other country is called		
Exports		
208. First directors are usually named in the		
Articles of association		
209. Occurrence of widespread price increases throughout an economic system		
Infliation		
210. A imposes limits on the quantity of a good that can be imported over a period of time.		
Quota		
211. A document that contains the terms and conditions of the business.		
Partnership deed		
212. Which of the following is a new trend, in which one business acquires the other business instead of combining		
Accquisition		
213. Which of the following is a new trend in market in which two or more organizations combine together and form a new organization.		
<mark>Merger</mark>		

Which of the following is two or more than two

organizations collaborate for mutual profits.

Strategic alliance

214.

215. The situation when a country imports less than it exports is;
<mark>A trade sirpus</mark>
216. The formation of does not require any legal formality like registration. Sole proprietorship
217. The sale of products and services via internet is fall under the;
E-commerce
218. When a business enters into a legal arrangement to allow its name and product & services to be used by others for a fee it is called. Franchisee
219. According to the companies ordinance the must be held in once in a year. Annual general meeting
220. In which part we see about customers. Their liking, locality and purchasing power Financial part
221. Altering the articles of association requiresresolution.
<mark>Special</mark>
222. Total value of all goods and services produced within a given period by a national economy through domestic factors of production. GDP
223. In which type of business, banks hesitate to give loans?
None options

224. When international trade restricts to safely, which one of the following barriers exists?
Subsides
225. A business related to the construction of roads and is categorized as.
Secondary industry
226. Election of directors and appointment of auditors is the objectives of
None options
227 is a written document which contains the objectives of the business and the ways to achieve these objectives.
Business plan
228. Which of the following is not the disadvantage of cooperative society?
Untrained supervision
229. A person or an organization that works for an exporter or importer is called.
Independent
230. Issuing shares and debentures belong to the of the company?
Capital subscription
231. Which of the following can be categorized as opportunity for an organization?

High employee turnover

232. Which of the following have powers of decision making in Joint Stock Company?		
Board of directors		
233. It is difficult to transfer the rights of ownership on?		
Sole proprietorship		
234. The notice calling the annual meeting, must, be given to all its members at least days before the date of the meeting		
21 days		
235. Which of the following is held only one in the life of a public company?		
Statuary meeting		
236. Which one of the following is NOT a type of business organization?		
A company		
237. Which of the following is not an example of non-profit making organization?		
Partnership		
238. All of the following can be the advantage of the franchise business. Except		
Independency of business		

Quota

commodities from another country is known as;

THE limit imposed by one country on importing

239.

240. one	When international trade restricts due to safety, whice of the following barriers exists?
241.	Laws In what type of business, there is easiest dissolution?
	Sole proprietorship
242. Co	Which is the first stage in the formation of Joint Stock mpany?
	Promotion stage
243. pro	Which of the following is NOT an attribute of sole oprietor ship business?
	Profit sharing
244.	Certificate of Commencement is issued by the;
	Registrar of companies
	Profit distributed among shareholders is led
	Dividend
246.	generally has unlimited liability.
	The owner of a sole proprietorship
_	describe the government payments en to certain industries to help offset some of their costs production?

248. The term tariff, as used in international trade, refers		
to; A tax on imports		
en e		
249. To think about benefiting the society and avoid		
harmful activities for the society is called		
Corporate social responsibility		
250. When a person provides his services to society on the		
basis of his specialized knowledge and experience is termed		
as		
Profession		
251 are the government taxes on imports		
that rise the price of foreign goods and make them less competitive with domestic goods		
Tariff 252. The activity directed towards producing wealth		
through buying and selling goods is termed as?		
Business 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
253. Economist and policy makers are interested in Demographic attributes to determine the		
Demand patterns		
254. First directors are usually named in the		
Memorandum of association		
255. Environmental forces that are controllable are called?		
Internal forces		
256. The relationships between who have agreed to share the profits of a business carried on by all or any one of them for all is called;		

Partnership

In which economy, the government decides that how many resources have to be generated and how the resources should be allocated? Planned economy is the simplest form of business 258. organization, which is owned and controlled by one man SOLE PROPRIETORWSHIP 259. Which document contains the objectives of the business and the ways to achieve those objectives? **Business plan** The world 'limited' at the end of the company name **260.** means: Shareholders has limited company The registration of a joint stock company is; 261. Compulsory All of the following barriers exist due to economic differences in international trade EXCEPT: Preferences for particular product Which of the following is NOT the characteristics of a business? **Voluntarily** contribution The difference in value between a country's exports 264.

Balance of trade

and imports is called

265. All of the following are the controllable factors for success in business EXCEPT;
State laws
266. Auditors are generally appointed and their remuneration fixed at the
Annual general meeting
267. The two major sources of raising funds or financing a business are
Owner's capital & borrowed funds
268. Which of the following in the ethical behavior(s) in managerial Practices?
All options
269 is one who has invested the maximum amount in the business?
None options
270. Statutory meeting must be held within of the environment of the business.
3 months to 6 months
271. In a central body will allocated the resources and then decode how these resources will be distributed.
Planned economy
272. If the value of exports exceeds than value of imports the balance of trade is said to be favorable or a

Trade surplus

273. In which of the following industry, raw material is converted into finished or semi finished goods

Manufacturing

274. The first stage in Evolution of business is

Industrial revolution

275. Which of the following does NOT belong to the right of the business?

None options

276. Those countries where people are earning below US \$ 765 are known as:

Low income countries

277. A document that contains rules and regulations of the company.

Articles of association

278. A major disadvantage of the corporate form of organization is the _____.

Double taxation of dividends

279. An agreement between two parties in which one party passes on the right to other party is called:

Franchising agreement

280. Competitor analysis is discussed under the following part?

Marketing part

	For a private limited company, minimum numbrer of obers are
2	
282.	A sole proprietorship business may have:
All o	f the given
	The first annual general meeting should be held with of incorporation of a company.
<mark>18 m</mark>	onths
man	In which economy, the government decides that how y resources have to be generated and how the resources ald be allocated?
Plan i	ned economy
285.	is no liable for the debt of the partnership ness.
Sleep	oing partner
	Franchiser gets a large amount of mony from shisee as while using its name.
Interest	
	The two major sources of raising funds or financing a ness are:
Own	er's capital & borrowed funds
calle	Set of organizational activities directed at attracting, cloping, and maintaining an effective workforce is ed: nan resource Management
econ	Total quantity of goods and services produced by an comic system during a given period is called regate output

- 290. The activity directed towards producing wealth through buying and selling goods is termed as?

 Business
- 291. Filling out the vacant positions is?

 Staffing
- 292. The two major sources of raising funds or financing a business are:

Owner's capital & borrowed funds

- 293. In which type of business, Government gives the financial assistance?

 Joint stock company
- 294. Which of the following is EXCLUDED from the advantages of sole proprietorship?
 Unlimited liability
- 295. EEO stands for:
 Equal Employment Opportunity
- 296. In which of the following do two or more organizations collaborate on a project for mutual gain?

 Joint venture
- 297. A person who practices the functions to achieve management's objectives?

 Manager
- 298. Auditors are generally appointed and their remuneration, fixed at the ______Annual General Meeting
- 299. This management level is concerned with long-range planning for the organization.

 Top Managerial
- 300. Which of the following business type can avail some concessions from the government?

Joint stock company 301. The activities that are undertaken for personal satisfaction and not to earn profit or income are known as	
Business activities	
302. It is difficult to transfer the rights of ownership in? Partnership	
303. Which of the following is NOT a core function of management? Motivating	
304. A part of organization that requires separate planning is called?	g
Strategic Business Unit (SBU) 305. Which of the following is not an example of non-prof making organization? Partnership	it
306. A document that contains rules and regulations of the company.	2
307. Money is the sole motivator for workers according to which of the following? Theory X	
308 is one who has invested the maximum amount in the business?	
Senior Partner	
309. The law relating to joint stock company has been laid in Companies Ordinence, 1984 which came into force on in Pakistan.	l
Jan-85	
310. Who signs the documents on behalf of the joint stock company?	
common seal is used for its signature	

311. A form designed by the employer for the prospective employee to fill it out is called?

Application blank

312. An agreement between two parties in which one party passes on the right to other party is called:

Joint venture

313. A written statement of what a job holder does, how a job is done, and why a job is done is a _____:

Job description.

314. In what type of business, there is easiest dissolution?

Sole proprietorship

315. Sources of marketing information are categorized into two groups - what are they?

External sources; internal sources.

316. Which of the following factor(s) contribute to success of new businesses?

Hard work

317. Which of the following is not the objective of the Directors' meeting?

To issue debentures

318. A distribution channel represents the path of a product from a producer to:

Consumer

319. Which of the following Selection devices are based upon physical condition of the candidates:

Medical tests

320. Which of the following factor(s) contribute to failures of new businesses?
All of the given
321 are paid for short term period, e.g. for a day or for an hour or on the basis of units completed.
None of the given
322. What is mean by global organization?
Producing products for specific country
323. In franchising, all of the following are the rights of franchisee except:
Right to use factory location
324. A part of organization that requires separate planning is called
None of the given
325. Those countries where people are earning below US \$765?
Middle income countries
326. Profit distributed among shareholders is called
Dividend
327. In which approach of marketing: unstatisfied needs of the customers are satisfied?
Product oriented
328. Environmental forces that are controllable are called?
Internal forces

329. The notice calling the ammual general meeting, must be given to all its members at least days before the date of the meeting.
21 days
330. First meeting of the members of public limited company is known as:
Statutory meeting
331. Dividing the market on the basis of area, climate and cultural values is called?
Geographical segmentation
Which of the following enjoys limited liability?
A corporation
333. DSS stands for:
Decision support system
334. All of the following personal characteristics are found in an entrepreneur except:
Follower
335 meeting must be held at least once in three months and at least four times in a year.
None of the given
336. In which leadership style, there will be downward communication only.
Democratic style
337. To get a product that is up to the expectations of the customers comes under consumerism.
False

338. Business may be define as an economic activity undertaken with a motive of earning profit by satisfying human needs in society. The term economic activity includes the activities with the motive of:

Personal satisfation

339. Statutory meeting must be held within _____ of the commencement of the business

3 months to 6 months

340. The method of interviews where questions can be changed or adapted to meet the respondent's intelligence and understanding is called:

Unstructured interviews

341. Which types of organizations have expertise in selecting people for the job?

Exports

342. Which of the following is not an example of non-profit making organization?

Partnership

343. Which of the following is an example of genetic industry?

Poultry Farms

344. All of the following is the barrier of international trade, Except:

Tariff

345. Which of the following is included in a business plan:

All of the given

346. The first time issuance of share is held in the:

Primary market

347. Job Enrichment:

Is a programme through which management seeks greater productivity from worker

348. Which of the following condition must be fulfilled to obtain the "Certificate of commencement"?

All of the given

349. Decision about activities performed by the workers is called

Organizing

350. Which of the meetings is held only once in the life of a public company?

Statutory meeting

351. Total income of the country/Total population is the formula to calculate.

Per Capita Income

352. Which of the following documents contains the name and address of joint stock company?

Memorandum of association

353. All of the following fall in the category of "business" except:

Construction of houses for personal use

354. Limit imposed by one country or importing commodities from another country?

Quoata

355. Which of the following statement is true for the World Trade Organization (WTO):

Sets tariffs to balance international trade among nations All of the following fall in the category of "business" **356.** except: Construction of houses for personal use 357. Limit imposed by one country or importing commodities from another country? Quoata Marketing should begin with **358.** All of the given The activities that are undertaken for personal satisfaction and not to earn profit or income are known as **Business activities** Concessions provided by a country to its producers in 360. order to protect economy? **Subsidies** 361. Which of the following have powers of decisions making in Joint Stock Company? **Board of directors** Election of directors and appointment of auditors is the objectives of **Annual general meeting** 363. **Annual General Meeting is the meeting of the company** that held

364. Those who invest in joint stock companies is called:

Once in a year

Shareholders
365 meeting is the first meeting after commencement of business.
None of the given
366. which mode of the business is formed when several business concern undertaking units are combined to carry on the business together for achieving the economic benefits?
combination
367. Which of the following is not the disadvantage of cooperative society?
Lack of secrecy
368 describes life time objectives of the organization.
All of the given
369. Those who invest in joint stock companies is called:
Shareholders
370. First meeting of the members of public limited company is known as:
Statutory meeting
371. Which of the following have powers of decisions making in Joint Stock Company?
Board of directors
372. Limit imposed by one country or importing commodities from another country?
Quoata

Which of the meetings is held only once in the life of a 373. public company? **Statutory meeting** Sole proprietorship always enjoys: 374. 100% of profit after tax The first time issuance of share is held in the: 375. **Primary market** 376. Decision about activities performed by the workers is called **Organizing** 377. are the government taxes on imports that raise the price of foreign goods and make them less competitive with domestic goods. **Income tax** 378. Which of the following is NOT an aspect to purchase a franchise business? **Attractive Location** Which of the following is not an example of non-profit making organization? **Partnership** The marketing activity of dividing market into smaller 380. units with similar needs and characteristics is known as: Market penetrating 381. All of the following personal characteristics are found in an entrepreneur except: **Follower**

382. Which of the following is included in a economic factors?

Value system

383. In what type of business, there is easiest dissolution?

Sole proprietorship

384. Goods produce domestically and sold in some other country is called:

Exports

385. Sources of marketing information are categorized into two groups - what are they?

External sources; internal sources

386. The first annual general meeting should be held with the _____ of incorporation of a company.

18 months

387. Dividing the market on the basis of area, climate and cultural values is called?

Geographical segmentation

388. Which types of organizations have expertise in selecting people for the job?

All of the given

1. Which of the following must hold a statutory meeting?
Statutory companies
Public limited companies

2. Which of the following is NOT included in aids to trade?

Insurance

3. The portion of capital kept at the winding up of acompany for the payment of debts is known as:

Reserve capital

Authorized capital

2. Which of the following business type can avail someconcessions from the government?

Sole

proprietorship

Partnership

Joint Stock

company

Cooperative society

3. While making financial projections in a business plan, which of these would NOT form part of the plan?

Source of

loan Audit

Net income or profitExpected

revenues

4. Which of the following are included in a business plan? Financial information, production plans, personalpolicies.Goals of the business and how they will beachieved.

Market analysis

All of the given options.

5. Which of the following is not a reason for a business failure?

Managerial experience or inexperienceEffective control systems

Insufficient control systemNone of the given options

6. In which of the following two or more organizations collaborate on a project for mutual gain?

Strategic alliance

7. The difference between a country's merchandise exports and its merchandise imports is the:

Current account
Capital account
Balance of trade
Balance of
payments

8. One of the best solutions to get rid of non-biodegradable wastes is:

Recyclg

9. The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work.

However, critics of this test suggest that the

results can change over time as a person's personality develops. Therefore the MBTI personality

test may be:

Legal but not valid Valid but not reliable Reliable but not validReliable but

not legal

10. __ is a written statement which contains the duties and responsibilities of a job. Job analysis

Job specification Job description Job inventory chart 11. According to Maslow's hierarchy of needs, a personwho buys a motion detector/burglar alarm for her house is motivated to do so in an attempt to fulfillthe following need:

Estee

m

Securit

У

Social

Self-actualization

12. Douglas McGregor is associated with which of thefollowing?

Scientific

management

Motivational

factors Theory X

and theory Y The

Hawthorne studies

13. Which step in Maslow's Hierarchy of Needs Theorydeals with achieving one's potential?

Safety

Self

actualization

Physiological

-Social-----

14. The term "Job Rotation":

Is another term for employee empowerment? Involves allocating a wider range of similar tasks to individuals

Involves giving employees work with a greaterdegree of responsibility and autonomy

Means that staff is moved periodically from task totask in order to increase variety and interest.

15. Which of the following statements is NOT true aboutservices?

They are experienced, used or consumed They are often sold first, and then consumed They are perishable

They are tangible

16. Which of the following generic terms is not a management function?

Leading

Systemizi

ng

Planning

Organizin

g

17. Increases in the degree of responsibility a worker has over his or her job is referred to as job:

Empowerm

ent

Enlargemen

t

Enrichment

Entitlement

18. ABC Company is currently hiring employees from different countries. ABC Company is said to

be implementing strategy.

Decentralization

Downsizing

Workforce

diversity

Retrenchment

19. What is potentially the biggest advantage of a smallpartnership over a sole proprietorship?

Unlimited

liabilitySingle

tax filing

Difficult ownership resale Raising capital

20. Which of the following is the oldest form of business organization?

Sole

proprietorship

Partnership

Company

Cooperative

society

21. Which of the following is an advantage of a corporation that is *not* an advantage as a limited partner in a partnership?

Limited liability

Easy transfer of ownership position Double taxation

All of the given options are advantages that the corporation has over limited partner

22.Examples of constructive industries

include: Canals

Fishery

Sugar

mills

Plant nurseries

23. Which of the following statement shows the TradeDeficit process?

A process in which country imports are higher thanthe exports

A process in which country exports are equal to the exports

A process in which country imports are less thanthe country exports

All of the given options

24.Mr. Saleem has invested 20,000 Rs in a business but didnot take part in the management of the

business. In which category of partner he falls?

Secret partner Silent partner Sleeping partner

All of the given options

25.Name of the business should: Be simple Indicates the type of business Be familiar

All of the given options

26. Hormel Foods Corporation in the USA allows the Danish company Tulip International to produce and market SPAM for the UK market under itsown name. What kind of market entry

strategy is Hormel using?

Licensing

Joint

venturing

Contracting

Franchising

- 27. What are some of the non financial ways of compensation for employees? (3 marks)
- 28. How does the term Merger differs from the

termAcquisition. (3 marks) 29. What do you mean by recruitment? What are the different ways of recruitment? (5 marks) 30.Describe Expectancy theory. (5 marks)

Question No: 1 (Marks: 1) - Please choose one Which of the following is excluded from factors that can affect the business? Demographic Factors Economic and social factors Natural factors

None of the above

Question No: 2 (Marks: 1) - Please choose one
The formation of ____does not require any legal formality
like registration. Company
Cooperative
society
Partnership
Sole proprietorship

Question No: 3 (Marks: 1) - Please choose one Which of the following is a disadvantage of partnership? Distribution of work
Sufficient capital Prime credit standing
Profit sharing

Question No: 4 (Marks: 1) - Please choose one In partnership deed, profit and loss is distributed among the partners: In equal percentage As per percentage of capital invested As per agreed ratio in partnership deed

None of the given options

Question No: 5 (Marks: 1) - Please choose one The powers of the Board of Directors to borrow from the bank are mentioned in:

Article of

Association

Memorandum of

Association Special

Resolution

None of the given options

Question No: 6 (Marks: 1) - Please choose one Which of the following should be considered when designing a business plan? Objectives of the business Marketing components of the business

Financial components of the business **All of the given options**

Question No: 7 (Marks: 1) - Please choose one A firm that acquires another firm as part of its overall business strategy is engaging in

A strategic acquisition A

financial acquisition A two-tier tender offer A shark repellent

Question No: 8 (Marks: 1) - Please choose one The record of a country's imports and exports of goods and services is called its: Visible trade balance. Balance of payments

Balance of payments on current account. Balance of trade.

Question No: 9 (Marks: 1) - Please choose one which of the following is the treaty designed to remove barriers to the free flow of goods, services, and capital between nations?

GAT TEU

WTO

NAF

TA

Question No: 10 (Marks: 1) - Please choose one Export subsidies

Maximum limits on the quantity of specific products

imported to a nation. Taxes placed on imported products.

Licensing requirements or unreasonable quality standards designed to reduce imports.

Government payments to domestic producers to reduce the price on exported goods.

Question No: 11 (Marks: 1) - Please choose one If a very successful fast food restaurant has been ignoring customers' concerns about the small war toys and toy guns included in their Kids Meals, then managers should begin focusing on improving the firm's:

Ethics

Profitabil

ity.

Producti

vity.

Game

plan

Question No: 12 (Marks: 1) - Please choose one
______is a dimension of social responsibility that includes hiring minority workers, making safe products, minimizing pollution, using energy wisely, and providing a safe work environment
Corporate
philanthropy
Corporate policy
Corporate
governance
Corporate
responsibility

Question No: 13 (Marks: 1) - Please choose one Human resource planning is a dynamic planning process which involves ongoing environmental scanning and an analysis of organizational objectives, strategies, and policies aimed at deciding:

What business the organization should be in The right quantity and quality of employees needed when and where

What physical resources the organization needs Who the organization's main competitors are

Question No: 14 (Marks: 1) - Please choose one The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work. However, critics of this test suggest that the results can change over time as a person's personality develops.

Therefore the MBTI personality test may be:

Legal but not

valid Valid but

not reliable

Reliable but not valid Reliable

but not legal

Question No: 15 (Marks: 1) - Please choose one Selection devices that are based upon physical condition of the candidates are known as:

Medical tests

Background

investigations.

Aptitude tests

Application forms.

Question No: 16 (Marks: 1) - Please choose one Which of the following chart shows turnover in an organization? GANNT chart **Replacement chart**

PERT

chart

Bar

chart

Question No: 17 (Marks: 1) - Please choose one The Hawthorne

Studies found:

That social and psychological factors could significantly affect productivity

That economic factors affect productivity

Money to be the primary motivator of female employees. That workers were motivated to produce more when managers left them alone.

Question No: 18 (Marks: 1) - Please choose one According to Maslow's hierarchy of needs, a person who buys a motion detector/burglaralarm for her house is motivated to do so in an attempt to fulfill the following need: Esteem. **Security**

Social Self-actualization.

Question No: 19 (Marks: 1) - Please choose one Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as: Growth

factors

Hygiene

factors

Esteem

factors

Motivating

factors

Question No: 20 (Marks: 1) - Please choose one Which of the following step is important to improve expectancy? **Deliver rewards as promised.**

Observe and recognize performance. Create the belief that effort is related to performance Make the rewards meaningful.

Question No: 21 (Marks: 1) - Please choose one The term "Job

Rotation":

Is another term for employee empowerment

Involves allocating a wider range of similar tasks to individuals Involves giving employees work with a greater degree of responsibility and autonomy

Means that staff is moved periodically from task to task in order to increase variety and interest

Question No: 22 (Marks: 1) - Please choose one Which of the following is NOT included as a basic idea in the definition of marketing concepts? **Total company effort**

Profit
Producti
vity
Customer satisfaction

Question No: 23 (Marks: 1) - Please choose one In_____of marketing, unsatisfied need of the customers are satisfied. Social oriented stage

Product oriented stage Marketing oriented stage
None of the given options

Question No: 24 (Marks: 1) - Please choose one Which of the following statements is NOT true about services? They are experienced, used or consumed. They are often sold first, then consumed. They are perishable.

They are tangible.

Question No: 25 (Marks: 1) - Please choose one The degree to which a tool or test measures what it is supposed to measure is known as:

Validity
Reliability
Dependabil
ity
Goodness
of fit.

Question No: 26 (Marks: 1) - Please choose one Which of the following would generally have unlimited liability?

A limited partner in a partnership A shareholder in a corporation

The owner of a sole proprietorship

A member in a limited liability company (LLC)

Question No: 27 (Marks: 1) - Please choose one What is potentially the biggest advantage of a small partnership over a sole proprietorship? Unlimited

Unlimited
liability
Single tax
filing
Difficult ownership resale
Raising capital

Question No: 28 (Marks: 1) - Please choose one Which of the following enjoys limited liability? A general partnership A corporation

A sole proprietorship None of the given options

Question No: 29 (Marks: 1) - Please choose one
In which type of business entity the entire ownership interest is
transferable most freely ?General partnership
Limited
partnership
Corporation
Limited liability company

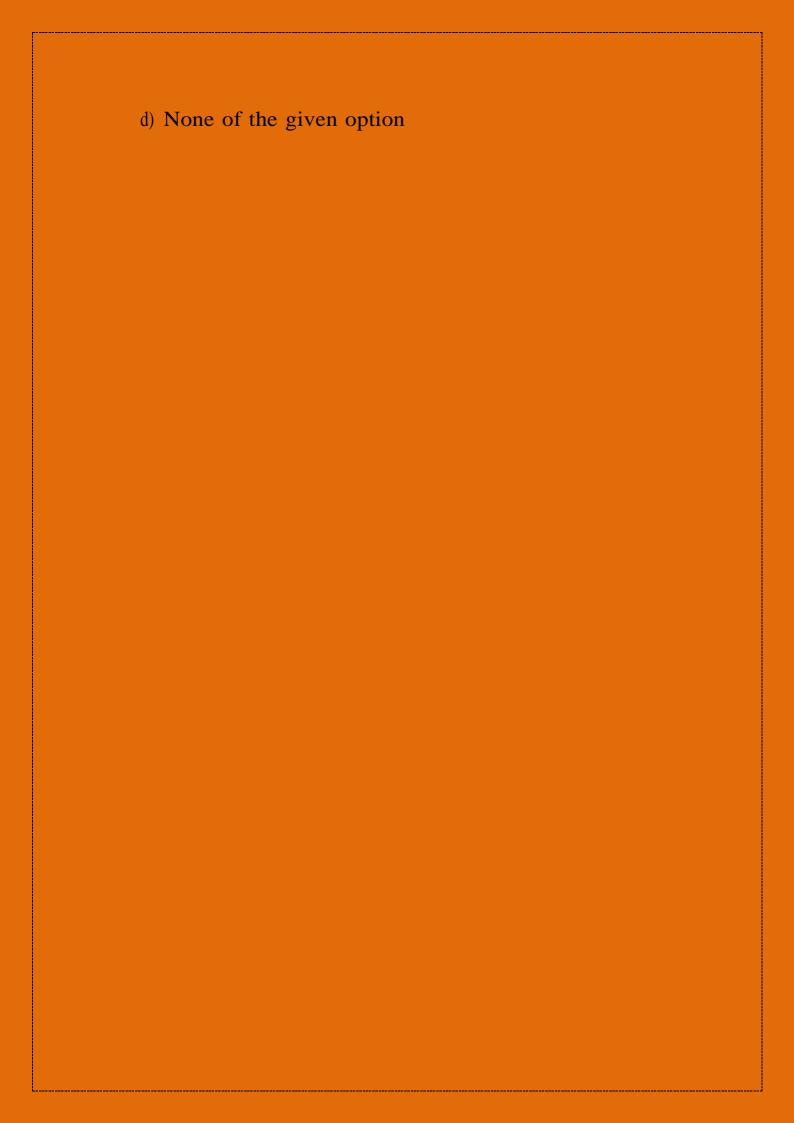
Question No: 30 (Marks: 1) Please choose one Which of the
following is false?
One reason for failure of businesses is lack of managerial
experience
One reason for failure of businesses is that most
entrepreneurs are younger than 25 years old
One reason for failure of businesses is to neglect
One reason for failure of businesses is
weak control systems Question No: 31 (
Marks: 5)
What is a business plan? Discuss the purpose and
significance of a business plan. Question No: 32 (
Marks: 10)

What is Maslow's hierarchy of needs model? What are

management implications of Maslow's Hierarchy need theory?

- 1) A Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder investments equaling Rs. 20,00,000. What was the company's return on equity?
 - a) 10%
 - b) 15%
 - c) 40%
 - d) 80%

- 2) Components of Business Plan include all of the following except
 - a) Marketing Component
 - b) Administrative Component
 - c) External Component
 - d) Financial Component
- 3) An agreement between two parties in which one partypossess the rights to the other party is
 - a) Partnership
 - b) Strategic Alliance
 - c) Joint venture
 - d) Franchising
- 4) The shareholders elect the Board of Directors in the
 - a) Through special resolution
 - b) In annual general meeting
 - c) In Special meeting
 - d) In statuary meeting
- 5) Portion of the undistributed profit transferred to which of the following?
 - a) General Reserve
 - b) Retained Earning
 - c) Appropriation account
 - d) All of the given options
- 6) Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document?
 - a) Charter of Company
 - b) Article of Association
 - c) Prospectus



- 7) A joint stock company may be wound up voluntarily in which of the following way:
 - a) Expiry of Period
 - b) Fails to submit statutory report
 - c) Fails to start its business within one year from the date of incorporation
 - d) All of the following
- 8) Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from:
 - a) Debt
 - b) Equity
 - c) None of the above
 - d) All of the given option
- 9) Cooperative Societies are not formed for:
 - a) The serving of the orphans and widows
 - b) The help of poor people
 - c) For the earning of profit
 - d) Social welfare
- 10) Which of the following is the source of acquiring of redeemable capital?
 - a) Mudarbah Certificate
 - b) Debentures
 - c) Participation Term Certificates
 - d) All of the given option

Q# 11:

Which one of the following statements about marketing is inaccurate?

The growing number of products in all categories has made it easier for marketers to capture the attention of customers.

- b) Marketing has to do with persuading customers a product meets their needs.
- c) The mass market has fragmented into many different groups of customers.
- d) Marketing is an organizational function and a set of processes forcreating, communicating, and delivering value to customers.

Q# 12:

The process of tracking the demand and satisfaction of customers in aneffort to develop products they will want to buy on an ongoing basis is

called .

- a) Marketing
- b) Business vision
- c) Product development
- d) Customer relationship management

Q# 13:

_____is the typical sequence of changes in demand for a product that occurs over time.

- a) The business vision statement
- b) The product life cycle
- c) Marketing research
- d) A customer-oriented approach

Q# 14:

All of the following except _____ are considered to be statements about marketing correct research.

- a) It is a systematic search for information about customers' needs and how those needs differ
- b) Marketing research is geared to uncover unmet consumer needs
- c) With market research, the chance product development will be able to create a product consumers want to buy

increases

d) Marketing research provides an inexpensive method for tracking consumer behavior

Q#15:

When a company targets a particular group of customers because of theirneed for its product, it can be stated the company has identified its

- a) Market differentiation
- b) Market mission
- c) Market segment
- d) Marketing plan

Q#16:

_____is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold.

- a) Marketing mix
- b) Product mix
- c) Product differentiation
- d) Product positioning

Q# 17:

Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?

- a) Sales promotion
- b) Public relations
- c) Personal selling
- d) Advertising

Q# 18:

The specific method a company uses to sell and deliver its products to customers is known as its .

- a) Retail intermediaries
- b) Direct distribution
- c) Distribution mix
- d) Distribution

channel **Q#1 9**:

Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

- a) Independent wholesalers
- b) Direct distribution
- c) Company-owned distributors
- d) Retail distributors

Q# 20:

The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

- a) Missionary selling
- b) Licensed distribution
- c) Distribution mix
- d) Distribution channel

Q# 21:

All of the following choices represent one of the four types of utility except:

- a) Time
- b) Form
- c) Loyalty
- d) Ownership

O# 22:

The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing?

- a) Production
- b) Sales
- c) Marketing
- d) Relationship

Q# 23:

The marketing concept is:

- a) Companywide consumer orientation with the objective of achieving the maximum amount of profits.
- b) Long-run success page.
- c) Largest market share.
- d) Highest paid staff.

Q# 24:

_____ involves long-term, value-added relationships developed overtime with customers and suppliers:

- a) Relationship Marketing
- b) Marketing Era Marketing
- c) Consumer Marketing
- d) Exchange Marketing

Q# 25:

An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:



Solved MCQs mgt211

Question # 1

Which of the following focuses on job content, environment, and conditions of employment? Select correct option:

a.Job description

b. Human resource inventory report

c.Job analysis

d. None of the given options

Question #2

All of the following except_are considered to be correct statements about marketing research. Select correct option:

- a. It is a systematic search for information about customers' needs and how those needs differ.
 - b. Marketing research is geared to uncover unmet consumer needs
- c. With market research, the chance product development will be able to create a product consumers want to buy increases
- d. Marketing research provides an inexpensive method for tracking consumer behavior

Question #3

In the marketing research process the 1st step is to define

the problem followed by: Select correct option: a. Collection of data **b.**Develop recommendation c. Develop the research design d.Implement plan Question # 4

Which of the following is the least likely decision to be made by Operations Managers? Select correct option:

- a. Deciding which market areas to manufacture products for
- **b.**Designing and improving the jobs of the workforce
- **c.** Selecting the location and layout of a facility
- **d.**How to use quality techniques to reduce waste

Question #5

What kind of sales person are you most likely to find working in the pharmaceutical industry? Select correct option:

- a.Order taker
- **b.**Order getter
- c. Sales engineer
- d.Missionary salesperson

Question #6

____includes all of the activities involved in the sale of products to final customers. Select correct option:

a. Wholesaling

b.Retailing

- c.Marketing
- d. Distributing

Question #7

b.Planning c.Organizing d. Coordinating e. All of the given options Question #8 A major advantage of the corporate form of organization is: Select correct option:

a. Reduction of double taxation.

b.Limited owner liability.

- c.Legal restrictions.
- d. Ease of organization

Question #9

It is difficult to transfer the rights of ownership in: Select correct option:

a. Sole proprietorship

b.Partnership

- c.All the given options
- d. None of the given options

Question #10

Statutory meeting must be held not later than_from the date on which apublic company is entitled to commence business Select correct option:

- a.3 months
- **b.**6 months
- **c.** 1 year
- d.One month

Question #11

Which of the following is the most important determinant of a firm's value?

Select correct option:

- a. Earnings
- ь. Debt
- c. Liabilities
- d. Liquidity

Question #12

The marketing activity of dividing market into smaller units with similar needs and characteristics is known as: Select correct option:

```
a.Market penetrating
     b. Target Marketing
     c.Relationship marketing
     d.Market
segmentation Question
# 13
      refers to the standards of
moral behavior. Select correct option:
     a.Legality
     b.Loyalty
     c.Integrity
     d.Ethi
cs Ouestion
# 14
The difference between a country's merchandise exports and its
merchandise imports is the:
Select correct option:
     a.Current account.
     b. Capital account
     c.Balance of trade
     d. Balance of payments
Ouestion #15
The World Trade Organization (WTO):
Select correct option:
     a. Sets tariffs to balance international trade among nations.
     b. Is the successor to NAFTA.
```

c.Rules on trade disputes between nations.

d.Sets exchange rates to balance international trade among nations.

Question # 16

Which of the following is NOT a core function of management? Select correct option:
a. Planning

- b. Organizing
- c.Motivating
- d.Leading

Question #17

In democratic style of leadership there is: Select correct option:

- a. Upward communication
- b. Upward and downward communication
- c.Occasional communication
- d. Downward communication

Question #18

The following are included in a business plan: Select correct option:

- a. Financial information, production plans, personnel policies
- b. Goals of the business and how they will be achieved. c.Market analysis
- d.All of the above.

Question #19

There are really only two ways to collect primary data for a marketing study: Select correct option:

- a. Observation and asking questions
- **b.**Passive and remote observations
- **c.** Through laboratory settings and onsite groups
- d. With careful, selected shopper and specialized syndicated

services

Question # 20

The major disadvantage of advertising on television is: Select correct option: a.Local market focus

b.Long life span

c.Cost.

d. Its inability to target specific audiences.

Question #21

managing its assets. Select correct option:
a. Profitability Ratio

b. Debt Ratio

c.Activity Ratio

d. Liquidity Ratio

Question #22

For the individual employee, MBO provides: Select correct option:

a.A way to keep the company accountable b. Specific personal performance objectives

c.Increased monetary compensation

d.Communication between co-workers.

Question #23

Examples of genetic industries include: Select correct option:

a.Poultry

b.Sugar mill

c. Plant nurseries

d.Canals

Question #24

Which of the following enjoys limited liability? Select correct option:
a.A general partnership.

b.A corporation.

- c.A sole proprietorship.
- d. None of the above

Question # 25

JIT aims at:-Select correct option: a.Avoid delays

- b. Favorable cash flow of the organization
- c.Reduction in non-value added activities
- d.All of the given

options Question # 26

Consumer goods are purchased by: Select correct option: a. Business users.

- **b.** Ultimate consumers.
- **c.**Governments.
- **d.**Families.

Question #27

The last step involved in designing an advertising campaign is

.Select correct option:

- a. Allocation of Budget
- b. Advertising Objectives
- c.Advertising Evaluation
- d. Message Creation

Question #28

In which of the following do two or more organizations collaborate on a project formutual gain? Select correct option:

a.Limited partnership

b.Joint venture c.Public corporation

d.Strategic alliance

Question # 29

Air crafts are used for transportation of products when speed is Select correct option:

More

important

Less

important

Question #

30

An item consumed in one or a few uses is called a: Select correct option:

- a.Consumer good
- **b.**Commodity
- c.Durable good
- d.Nondurable

good Question #31

Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?

Select correct option:

- a. Sales promotion
- **b.**Public relations
- c. Personal selling
- d.Advertising

Question #32

A written statement of what a jobholder does, how a job is done, and why a job is done is a____: Select correct option:

a.Job description.

b. Human resource inventory report.

c.Job analysis.

d.Job specification.

Question #33

Aggregating prospective buyers into groups is called: Select correct option: a.Market categorization

b.Market segmentation

- c.BCG matrix analysis
- d. Grouping

a. Sets exchange rates to balance international trade among nations.

Question #34

Franchisors like franchising because:

Select correct option:

- a. They get a huge amount of money from franchisee without doing much
- b. Failure rate of franchise business is lower than other businesses.
- c.Franchisees invest their own money and take responsibility for themanagement of the businesses they own.

d.All of the

given Question

35

Auditors are generally appointed and their remuneration, fixed at the

Select correct option:

Extraordinary

Meeting Statutory

Meeting

Director's

Meeting Annual

General Meeting

Question #36

Which of the following is included in economic factors? Select correct option:

Religion

Value

system

Norms

Exchange rate Question # 37

Management, marketing and finance are key parts of a/ an: Select correct option: Accounting plan Production strategy Business plan Information systems

Question # 38

refers to the standards of moral behavior. Select correct option:

Legality

Loyalty

Integrity

Ethics

Question

39

Skyscrapers, pop-ups, and banners are all types of

advertis

ing. Select correct option:

Televis

ion

Radio

Outdoor

Internet

Ouestion #

40

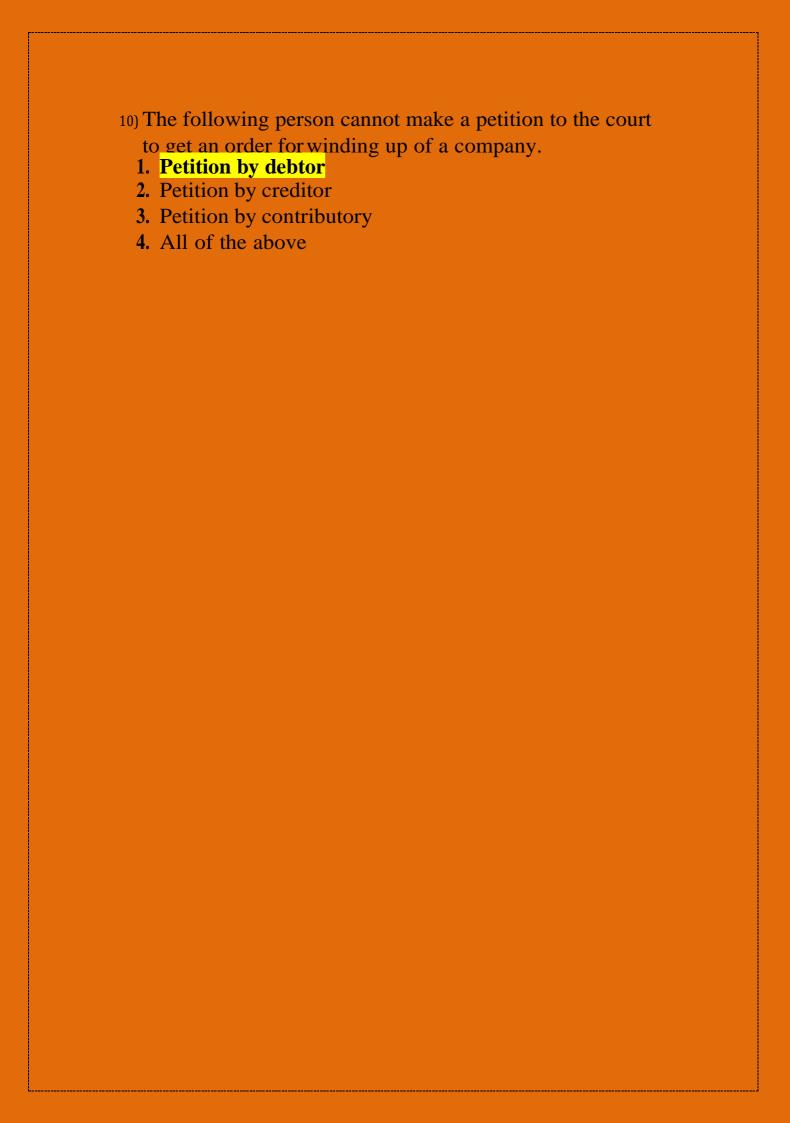
Selection devices that are based upon physical condition of the candidates are known as: Select correct option:

- a. Medical tests
- **b.**Background investigations.
- c. Aptitude tests
- d. Application forms.

- 1) Which of the following business type has longest life time?
 - 1. Sole proprietorship
 - 2. Partnership
 - 3. Joint stock company
 - **4.** All of the given options
- 2) Election of the Board of Directors is done by Shareholders.
 - 1. Through special resolution
 - 2. In annual general meeting
 - 3. In Special meeting
 - 4. In statuary meeting
- 3) Which of the following business type, has to pay double taxes to the government?
 - 1. Sole proprietorship
 - 2. Partnership
 - 3. Joint stock company
 - 4. Cooperative Societies

4)	includes the rules and regulations, necessary
	anage the internal affairs of the company.
	emorandum of Association
	ticle of Association
	ospectus
4. All	l of the given option

- 5) General information like Appointment, election and powers of directors, voting rights and transfer of shares mention in______.
 - 1. Charter of Company
 - 2. Article of Association
 - 3. Prospectus
 - 4. None of the given option
- 6) To call the extraordinary meeting, how many days' notice is required?
 - 1. **21 days**
 - **2.** 15 days
 - **3.** 07 days
 - **4.** 30 days
- 7) According to Section 305 of Companies Ordinance, a company may wound up **by court** under which of the following circumstances:
 - 1. Statutory Declaration
 - 2. Fails to submit statutory report
 - 3. Expiry of Period
 - **4.** Appointment of Liquidators
- 8) Which of the following is the source of acquiring of redeemable capital?
 - 1. Modarba Certificate
 - 2. Debentures
 - 3. Participation Term Certificates
 - 4. All of the given option
- 9) Normally some part of Capital is kept for the payment of debts at the time of winding up, is called as:
 - 1. Reserve capital
 - 2. Un-Issued Capital
 - 3. Un-Called up Capital
 - 4. All of the given option



- 1) Which of the following is the disadvantage of modified schedules and alternative workplace?
 - a. Freedom in professional and personal life
 - b. More Job satisfaction
 - c. Complicated coordination
 - d. Suitable for self starter who require little direct supervision
- 2) Among different managerial styles, which of the following allows most rapid decision making?
 - a. Autocratic styles
 - b. Democratic styles
 - c. Free rein style
 - d. None of the given option
- is the process of motivating others to work to meet specific objectives.
 - a. Leadership
 - b. Motivation
 - c. Free rein style
 - d. Democratic style
- 4) Which of the following represents the set of procedures involving both managers and subordinates in setting goals and evaluating progress?
 - a. Participative Management and Empowerment
 - b. Management by Objectives (MBO)
 - c. Reinforcement/Behavior Modification Theory
 - d. None of the given option
- 5) The internal environment consists of the insides

forces that influence marketing strategy and decision making is/are as follows:

- a. Organization Policies
- b. Product Policies
- c. Management Structure
- d. All of the given option

- 6) A specific communication task to be accomplished with a specific target audience during a specific period of time is called as:
 - a. Marketing Mix
 - b. Advertising objective
 - c. Market segmentation
 - d. Marketing process
- 7) Dividing a market into distance groups of buyers who have distinct needs, characteristics, or behavior and who might require separate products or marketing mixes.
 - a. Market segmentation
 - b. Marketing Mix
 - c. Marketing Penetration
 - d. Marketing control
- 8) The actors and forces outside marketing that affect marketing management's ability to build and maintain successful relationship with target customers are called as:
 - a. Marketing Environment
 - b. Market segmentation
 - c. Marketing Mix
 - d. Marketing Penetration
- 9) The set of controllable tactical marketing tools-product, price, place and promotion that the firm blends to produce the response it wants in the target market.
 - a. Market segmentation
 - b. Marketing Mix
 - c. Marketing Penetration
 - d. Marketing Environment

10) Motor cycle and car are very different from one another, but both fulfill the need for transport is an example of: a. Substitute product competition b. Brand competition c. International competition: d. Market competition

- 11) Physical distribution is a channel to make availability of _ from producer to consumer.
 - a. Finished goods
 - b. Work in process
 - c. Raw material
 - d. All of the given option
- 12) Advertising strategies often depend on the product life cycle stage. Example in case of introductory stage, which of the following advertising strategy is used:
 - a. Persuasive advertising
 - b. Comparative advertising
 - c. Informative advertising
 - d. Reminder advertising
 - e. None of the given options
- is a promotional approach that encourages consumer demand, which then exerts pressure on wholesalers and retailers to carry a product.
 - a. Pull strategy
 - b. Push strategy
 - c. Persuasive advertising
 - d. Sales Promotion
- includes rental or mortgage payments, insurance, and wages. Other cost includes material handling and inventory control.
 - a. Warehousing cost
 - b. Transportation cost
 - c. Distribution cost
 - d. Manufacturing cost
- 15) Personal selling task in which salespeople try to persuade buyers to purchase products by providing information about their benefits is:
 - a. Order Processing
 - b. Creative Selling
 - c. Missionary Selling
 - d. None of the given option
- 16) Consumer promotion aimed at the and Trade promotion

aimed at wholesalers and retailers.

- a. Final consumer
- b. Retailer
- c. Wholesalers
- d. All of the given options
- 17) In which of the following, Companies rent booths to display and demonstrate products to customers who have a special interest or are ready to buy.

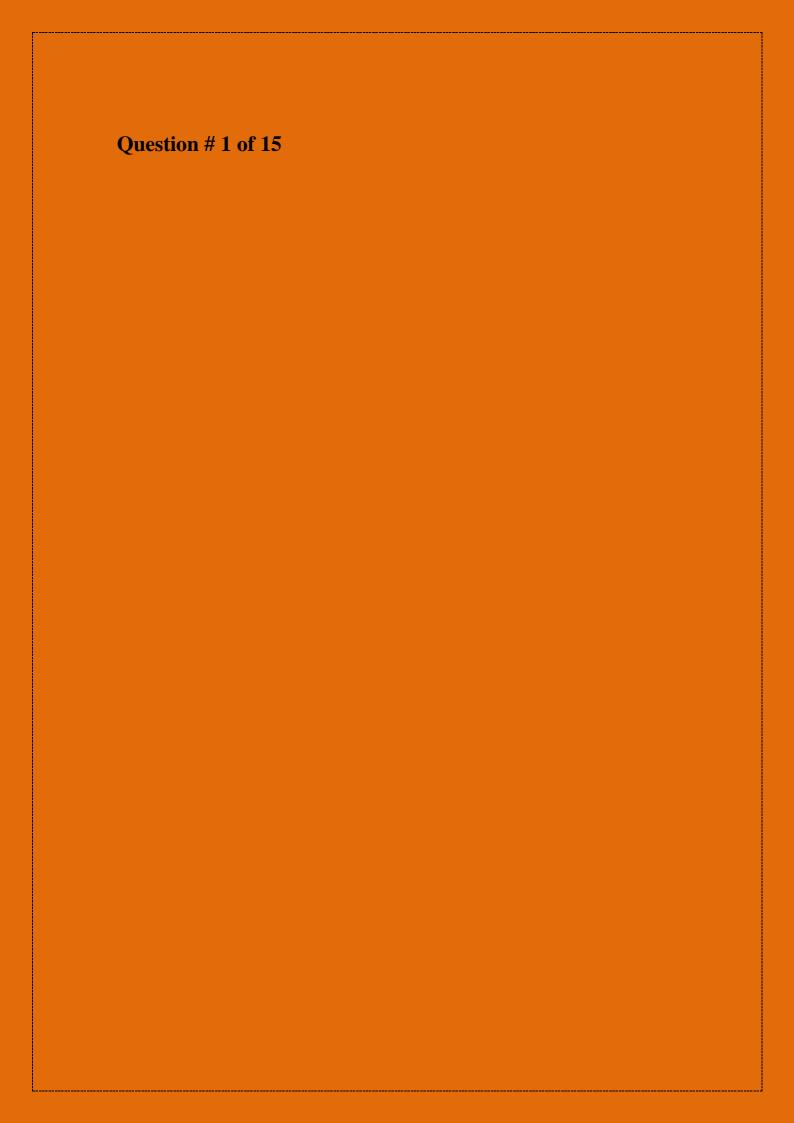
- a. Trade Shows
- b. Contests
- c. Cross-promotion
- d. Special-event sponsorship
- is the planning, organizing, directing, and controlling of all the activities needed to get high-quality goods and services into the marketplace.
 - a. Total quality management (TQM)
 - b. Promotion strategy
 - c. Sales promotion
 - d. Management by objective (MBO)
- 19) A promotional tool in which information about a company or product is transmitted by general mass media, which is free, but you have little or no control of the content and delivery.
 - a. Public relation
 - b. Trade Promotion
 - c. Publicity
 - d. Consumer Promotion
- 20) Advertising strategy that tries to keep a product's name in the consumer's mind.
 - a. Persuasive advertising
 - b. Comparative advertising
 - c. Informative advertising
 - d. Reminder advertising

Q 1.

- 1. A major disadvantage of corporate organization is
 - Double Taxation of dividend
 - Inability of the firm to large sum of additional capital
 - Limited liability of share holders
 - Limited life of Cooperate firm
- 2. It is difficult to transfer to right of ownership is
 - Sole proprietor ship
 - Partner ship
 - All of given options

• None of given options 3. Wages are paid for Long termShort termAll of given options • None of given options

4. Fakistan is exp	vorting .	
 Sports Item 		
 Agriculture 	Product	
Textile Pro		
All of given		
5. Managers hav	etype of skills	
• 2		
• 3 • 4		
• 5		
	attracting the people for jo	b
• Recruitment		
• Special skil		
• Supervision		
 Job Specific 	.au011	
7. What is the me	thod of on job training?	
 Lectures 		
 Vestibule 		
 Videos 		
• None of given	ven options	
8. The liability of	a sole trader is	
	y to his investment in the b	nusiness
	the total resources of the bu	
 Unlimited 	he total resources of the of	18111088
 Not defined 		
9. Genetic industr	v means	
Canal	J 11100110	
Sugar mill		
• Poultry		
Agriculture		
10. The first stage	Evolution business is?	
 Industry re 	evolution	
 Globalization 	on	
• Entreprener	•	
	era	



In studying consumer behavior, it is often useful to categorize people on the basis of some similarity. Descriptions such as age, gender, income, or occupation are called:

Demograp

hics

Psychograp

hics

Personal

profile

Personality

Question # 2 of 15

The method of interview where questions can be changed or adapted to meet the respondent's intelligence and understanding is called

Unstructured interview

Structured interview All of the given options
None of the given options

Question #3 of 15

Examples of generic industries include

Poultry

Sugar mill

Plant

nurseries

Canals

Question # 4 of 15

----- refers to standard of moral behavior Loyalty
Integrity

Ethics

Question # 5 of 15

The buying and selling of goods by way of electronic media, such as telephone is called

Digital age E

commerc

e

Enterprise resource planning None of the above

Question # 6 of 15

Which one of the following is NOT a benefit of partnership?

Distribution of

work

Unlimited

liability Tax

facility

Minority protection

Sets tariffs to balance international trade among nations

Is the successor to NAFTA?
Rules on trade disputes between nations.
Sets exchange rates to balance international trade among nations

Question #8 of 15

The liability of a sole trader is

Limited only to his investment in the business Limited to the total resources of the business **Unlimited**Not defined

Question # 9 of 15

Which of the following statements about Franchising is true?

Franchising is a type of corporate system
Franchising is used to achieve coordination at successive stages of production
Franchising is a type of administered vertical marketing system Franchising is the most visible variation of contractual systems

Question # 10 of 15

Which one of the following business type can avail some concessions from Government?

Sole
proprietorship
Partnership
JS Company
Cooperative society

Wages are paid for
Short term
periods Long
term periods
All of the given
options None of the
given options

Question # 12 of 15

A good, service, or idea consisting of a bundle of Tangible and intangible attributes that can satisfy consumer is called a:

Durable good

Product

Commodity

Question # 13 of 15

A_____is an assessment of the kinds of skills, knowledge and abilities needed to successfully perform each job in an organization

Job description Human resource inventory report **Job specification**

Job analysis

Question # 14 of 15

The interviewer asks the respondents same questions using a predetermined series of questions interview questions in:

Structured

interview

Unstructured

interview

Telephonic

interview None of

the given options

Question # 15 of 15

Which one of the following business has shortest life spam?

Sole proprietorship

Partners

hip JS

Compan

V

Co-operative society

Questions

Correct

answer

1) Which of the following is excluded from factors that can affect the business?

a)

Demographic Factorsb) Economic factorsc) Act of Godd) None of the above **Correct answer D**

	The function of business in which business man nd newtechniques of production is
a)	na new teeningaes of production is
Account	
ngb)	
Manager	nent
Function	
Innovati	
ond)	
Quality i	mprovement
Correct	answer c
3) If Trac	le Receipts are grater then Trade Payments then
	ofPayments is
a)	
Favorabl	e ·
b)	
Unfavora	
blec)	
Deficit	
d)None	of the above
Correct	answer A
	of the following is excluded from the
advantag a)	es of SoleProprietorship?
Direct re	lationship with
custome	rsb)
Unlimite	${f d}$
Liability	

Easy transfer of Ownershipd)

Entire Profit

Correct answerB

5) Which of the following is an advantage of sole proprietorship?a)
Longest
lifeb)

Availability of sufficient Capitalc)

Direct contact with customer and workersd)

Separate Legal Entity

Correct answerC

6) Which of the following is not among the benefits of Partnership Firm?a)

Satisfaction of

Partnersb)

Lack of

Secrecyc)

Moral

Promotiond)

Minority Protection

Correct answerB

7) In partnership deed the profit & loss is distributed among the partners bythe following ratio.

a)

50:5

0

b)

As per percentage of Capital investedc)

As per agreed ratio in Partnership deedd)

25:75

Correct answerC

8) The company may raise its capital through which of the following sources:

a) By Issuing Sharesb) By Issuing Debenturesc) By Savings d) All of the given options **Correct answerD** 9) Advantages of cooperative societies does not include

a) Equal distribution of wealthb) Interference of Governmentc) No Monopoly Open Membership **Correct** answerB 10)WTO was organized on _____ a) July 15, 1998 **b**) January 01, 1990c) August 25, 1995d) January 01, 1995

Please highlight the correct option from given choices.

- 1. An enterprise that provides products or services that customers desire is a /an:
 - a. institution
 - b. market

Correct answerD

c. agency

busines s

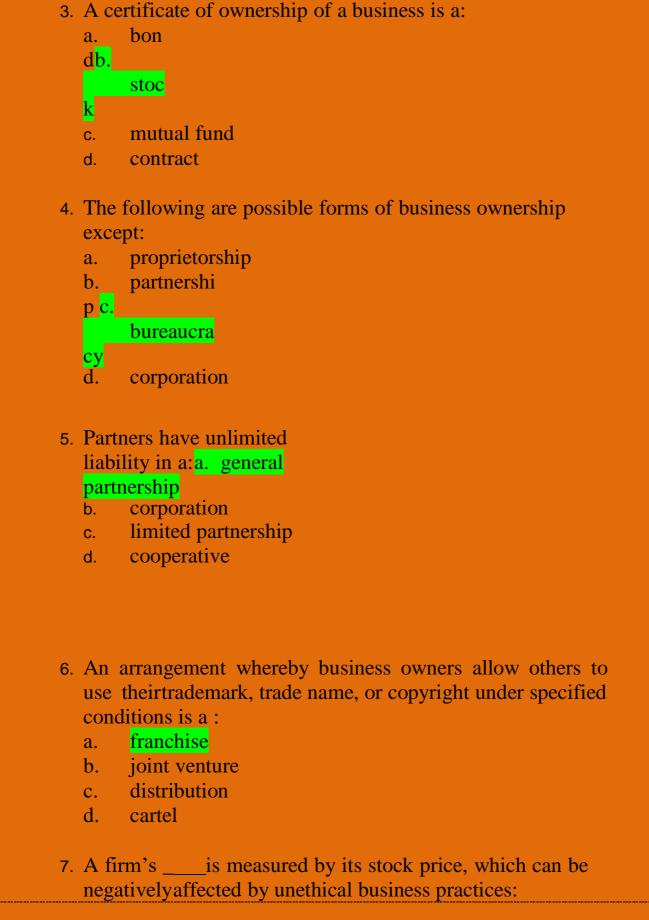
- 2. The different types of stakeholders involved in a business include all ofthe following except:
 - a. owners
 - b. credito

rsc

courier

S

d. employees

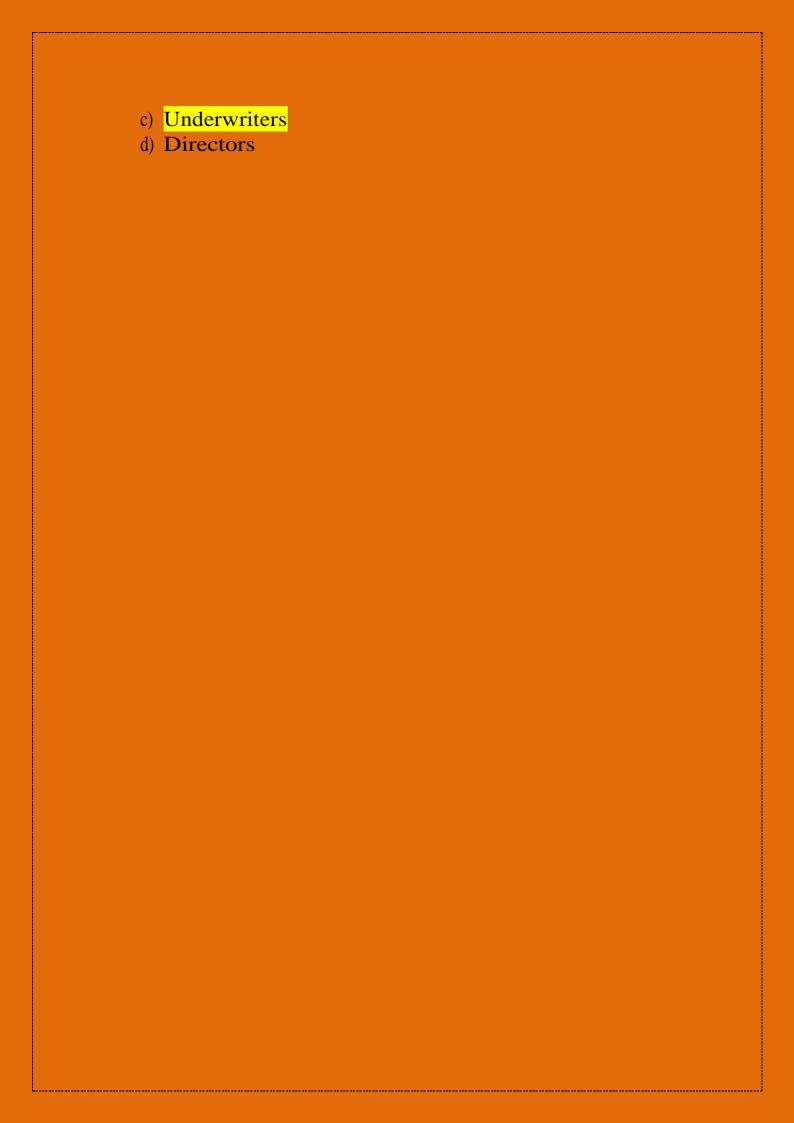


	a.	bond rating
	b.	risk
		<mark>valu</mark>
	d.	return on investment
8.		conditions reflect the overall performance of the
		on'seconomy. microeconomic
		multieconomi
	c c.	matticeonom
		macroecono
	mic	
	d.	all of the given options

- 9. The primary purpose of an industry business environmental assessment is to determine the:
 - a. economic growth
 - b. degree of competition
 - c. inflation rate
 - d. population growth
- 10. The function of business responsible for the efficient use of employees and other resources (such as machinery) is:
 - a. finance
 - b. marketing
 - c. production
 - d. management
- - a) Land
 - b) Capital
 - c) Labor
 - d) Financial Counselors
- 12) Jahanzaib's restaurant was sued when a customer suffered a severe allergic reaction. As sole proprietor of the establishment, Jahanzaib's will be personally liable for any judgment against the restaurant due to -
 - a) Charter Laws
 - b) Unlimited Liability
 - c) Terms of his property insurance
 - d) Limited Liability
- 13) ----- comprise partners whose liability is limited to the cash or property they contributed to the partnership.
 - a) Limited partnerships



	is considered a primary advantage to
j	forming abusiness partnership.
	a) Shared Profit
	b) Increase Specialization
	c) Shared Control
	d) Unlimited Liability
15)	Disadvantages associated with being an entrepreneur
j	nclude all of the following except
	a) Ensuring the business functions properly
	b) Possibly incurring large losses
	c) Possibly losing source of income
	d) Having an increased amount of control
l6)	All of the following except are
	considered to be barriers to free trade
	a) Tariffs
	b) Quotas
	<mark>c)</mark>
	Subsidies Subsid
	d) Taxes
	A is an economic system in which the
-	production of goods and services is left in the hands of
]	private enterprise.
	a) Totalitarian government
	b) Representative democracy
	c) Mixed Economy
	d) Free Market Economy
18)	are those persons who guarantee the
	company, to buy the remaining shares if minimum
	requirement is not met.
	a) Promoters
	b) Brokers



- 19) The function of business responsible for the efficient use of employees and other resources (such as machinery) is:
 - a) Finance
 - b) Marketing
 - c) Production
 - d) Management
 - 20) The different types of stakeholders involved in a businessinclude all of the following except:
 - c) Couriers

Question No: 1 Which of the following business type has longest life time?

Joint stock company

Question No: 2 Election of the Board of Directors is done by Shareholders.

Through special resolution

In annual general meeting

Question No: 3 Which of the following business type, has to pay double taxes to the government?

Sole proprietorship Partnership

Joint stock company

<u>Question No: 4</u> includes the rules and regulations, necessary to manage the internal affairs of the company.

Article of Association

powers of d	irectors, votir	ng rights an	d transfer of	f shares men	tion in	
Charter of (Company Art	icle of Ass	ociation			
Prospectus	None of the	e given opti	ion			
Question Nation is required?	o: 6 To call	the extraord	linary meeti	ng, how mar	ny days' noti	ce

21 days 15 days 07 days 30 days

<u>Question No: 7</u> According to Section 305 of Companies Ordinance, a company may wound up <u>by court</u> under which of the following circumstances:

Statutory Declaration Fails to submit statutory report

Expiry of PeriodAppointment of Liquidators

Question No: 8 Which of the following is the source of acquiring of redeemable capital?

Modarba Certificate Debentures

Participation Term Certificates All of the given option

<u>Question No: 9</u> Normally some part of Capital is kept for the payment of debts at the time of winding up, is called as:

Reserve capital Un-Issued Capital

Un-Called up Capital All of the given option

Question No: 10 The following person cannot make a petition to the court to get an order for winding up of a company.

Petition by debtor

Question No: 11 Which of the following is the disadvantage of modified schedules and alternative workplace?

Freedom in professional and personal life More Job satisfaction

Complicated coordination

Suitable for self starter who require little direct supervision

Question No: 12 Among different managerial styles, which of the following allows most rapid decision making?

Autocratic styles

<u>Question No: 13</u> is the process of motivating others to work to meet specific objectives.

Leadership Motivation Free rein style Democratic style

Question No: 14 Which of the following represents the set of procedures involving both managers and subordinates in setting goals and evaluating progress?

Participative Management and Empowerment

Management by Objectives (MBO)

Reinforcement/Behavior Modification Theory

None of the given option

Question No: 15 The internal environment consists of the insides forces that influence marketing strategy and decision making is/are as follows:

Organization Policies Product Policies

Management Structure All of the given option

Question No: 16 A specific communication task to be accomplished with a specific target audience during a specific period of time is called as:

Marketing Mix Advertising objective

Market segmentation Marketing process

Question No: 17 Dividing a market into distance groups of buyers who have distinct needs, characteristics, or behavior and who might require separate products or marketing mixes.

Market

segmentation

Question No: 18 The actors and forces outside marketing that affect marketing management's ability to build and maintain successful relationship with target customers are called as:

Marketing Environment

Question No: 19 The set of controllable tactical marketing tools-product, price, place and promotion that the firm blends to produce the response it wants in the target market.

Marketing Mix

Question No: 20 Motor cycle and car are very different from one another, but both fulfill the need for transport is an example of:

Substitute product

competition

Question No: 21 Physical distribution is a channel to make availability of ______ from producer to

consumer.

Finished goods Work in process

Raw material All of the given option

Question No: 22 Advertising strategies often depend on the product life cycle stage. Example in case of introductory stage, which of the following advertising strategy is used:

Persuasive advertising

Comparative advertising

Informative advertising

Reminder advertising None of the given options

Question No: 23

_____is a promotional approach that encourages consumer demand, which then exerts pressure on wholesalers and retailers to carry a product.

Pull strategy Push strategy Persuasive advertising Sales Promotion

<u>Ouestion No: 24</u> includes rental or mortgage payments, insurance, and wages. Other cost includes material handling and inventory control.

Warehousing cost

Transportation cost

Manufacturing cost

Question No: 25 Personal selling task in which salespeople try to persuade buyers to purchase products by providing information about their benefits is:

Order Processing

Creative Selling

Missionary Selling

None of the given option

Question No: 26 Consumer promotion aimed at the ______and Trade promotion aimed at wholesalers and retailers.

Final consumer Retailer Wholesalers All of the given options

Question No: 27 In which of the following, Companies rent booths to display and demonstrate products to customers who have a special interest or are ready to buy.

Trade Shows Contests Cross-promotion Special-event sponsorship

<u>Ouestion No: 28</u> is the planning, organizing, directing, and controlling of all the activities needed to get high-quality goods and services into the marketplace.

Total quality management (TQM) Promotion strategy				
	Tromotion strategy			

Sales promotion Management by objective (MBO)

Question No: 29 A promotional tool in which information about a company or product is transmitted by general mass media, which is free, but you have little or no control of the content and delivery.

Public relation Trade Promotion

Publicity Consumer Promotion

Question No: 30 Advertising strategy that tries to keep a product's name in the consumer's mind.

Persuasive advertising

Comparative advertising

Informative advertising

Reminder advertising

Question No: 31 Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder investments equaling Rs. 20,00,000. What was the company's return on equity?

10% 15% 40% 80%

Question No: 32 Components of Business Plan include all of the following except:

Marketing Component

Administrative Component

External Component

Financial Component

Question No: 33 An agreement between two parties in which one party possess the rights to the other party is:

Partnership Strategic Alliance

Joint venture Franchising

Question No: 34 The shareholders elect the Board of Directors in the

Through special resolution

In annual general meeting In Special meeting

In statuary meeting

Question No: 35 Portion of the undistributed profit transferred to which of the following?

General Reserve Retained Earning

Appropriation account

All of the given options

Question No: 36 Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document?

Charter of Company

Article of Association

Prospectus None of the given option

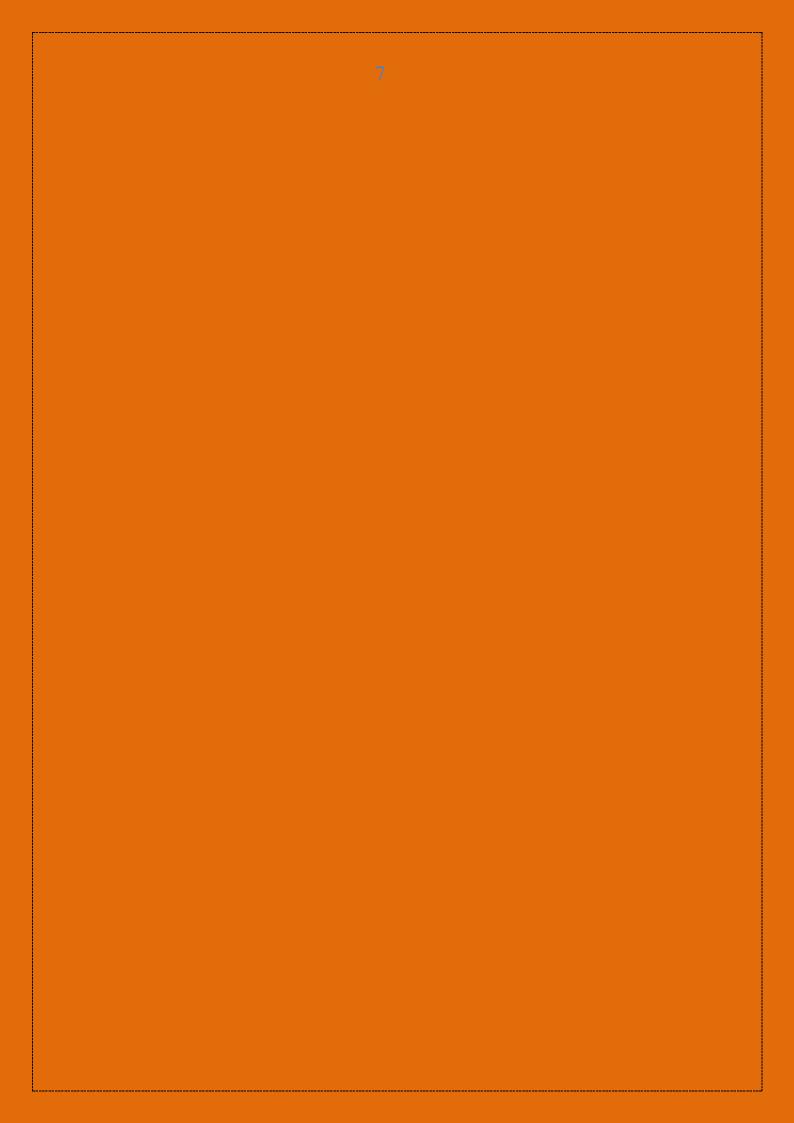
Question No: 37 A joint stock company may be wound up
voluntarily in which of the following way:
Expiry of Period
Fails to submit statutory report
Tuils to submit statutory report
Fails to start its business within one year from the date of
rans to start its business within one year from the date of
incorporation
n All of the following

Question No: 38 Capital is required for the purchase of land, machines, wages and raw materials. A businessman			
can generate its capital from:			
Debt Equity None of the above All of the given option			
Question No: 39 Cooperative Societies are not formed for:			
The serving of the orphans and widows			
The help of poor people			
For the earning of profit Social welfare			
Question No: 40 Which one of the following statements about marketing is inaccurate?			
(The growing number of products in all categories has made it easier			
for marketers to capture the attention of customers.)			
(Marketing has to do with persuading customers a product meets their			
needs.)			
(The mass market has fragmented into many different groups of customers.)			
(Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.)			
Question No: 41 The process of tracking the demand and satisfaction of customers in an effort todevelop products they will want to buy on an ongoing basis is called			

Marketing	Business vision	Product development Customer
relationship	management	
O	- 42	
Ouestion No is the typical overtime.		in demand for a product that occurs
	s vision statement	
The business	s vision statement The pr	roduct life cycle
		6

Marketing research	A customer-oriented approach
Question No: 43 A	ll of the following except
are considered to be	correct statements about marketing research.
(It is a systematic se	earch for information about customers' needs and
howthose needs diff	er)
(Marketing research	n is geared to uncover unmet consumer needs)
(With market resear	ch, the chance product development will be able to
create a product con	nsumers want to buy increases)
(Marketing research	n provides an inexpensive method for tracking
consumer behavior)
company has identiful Market differentiation	on Market mission
Market segment	Marketing plan
Question No: 45	
	combination of a product's qualities and features, is promoted and sold, and the places at which it is
Marketing mix	Product mix Product differentiation
	Product positioning
being direct, face-to	Which type of product promotion is identified as o-face communication by salespeople with existing mers to promote a company's products?
Sales promotion	

Public relations



Personal selling

Advertising

Question No: 47 The specific method a company uses to sell and deliver its products to customers isknown as its

Retail intermediaries

Direct distribution Distribution mix

Distribution channel

Question No: 48 Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

Independent wholesalers Direct distribution Company-owned

distributors Retail distributors

Question No: 49 The combination of channels a company selects to place, promote, sell, and deliverits products to customers is best identified by which one of the following?

Missionary selling www.vustudypastpapers.com

Licensed distribution Distribution mix

Distribution channel

Question No: 50 All of the following choices represent one of the four

types of utility except: Time Form

Loyalty Ownership

Question No: 51 The consumer rules! Find a need and fill it was the prevailing attitude during whathistorical era of marketing?

Production Sales Marketing
Relationship

Question No: 52 The marketing concept is: Companywide consumer orientation with the objective of achieving the maximum amount ofprofits. Long-run success page. Largest market share. Highest paid staff.

Question No: 53

____involves long-term, value-added relationships developed over time with customers and suppliers:

Relationship Marketing

Marketing Era Marketing Consumer Marketing

Exchange Marketing

Question No: 54 An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

Sales process Exchange process Relationship process

Production process

Question No: 55 An enterprise that provides products or services that customers desire is a / an:Institution

market agency business

<u>Question No: 56</u> The different types of stakeholders involved in a business include all of the following except:

Owners creditors couriers employees

Question No: 57 A certificate of ownership of a business is a:

Bond stock mutual fund contract

Question No: 58 The following are possible forms of business

ownership except:Proprietorship partnership bureaucracy

corporation **Question No: 59** Partners have unlimited

liability in a:

general partnership corporation limited partnership cooperative

to use their trademark, tradename, or copyright under specified conditions				
is is	k, tradename, or copyright under sp	cerrica conditions		
Franchise	joint venture distribution			
cartel				

.

Question No: 61 A firm's					
is measured by its stock price, which can be negatively affected byunethical business practices:					
bond rating risk value return on investment					
Question No: 62					
conditions reflect the overall performance of the nation's					
economy.					
Microeconomic multieconomic					
macroeconomic all of the given options					
<u>Question No: 63</u> The primary purpose of an industry business environmental assessment is todetermine the:					
economic growth					
degree of competition inflation rate					
population growth					
Question No: 64 The function of business responsible for the efficient use of employees and otherresources (such as machinery) is:					
Finance marketing production management					
 Question No: 65 If firms wish to avoid hiring during a temporary increase in production, they canofferto existing employees. 					
Overtime training affirmative action orientation program					
Question No: 66 Group of individuals working together to achieve shared job-related goals, such as higher pay, shorter working hours, more job security, greater benefits, or better working conditions is a:					
Labor Union Informal organization Team Trade union Question No: 67 Since they are closer to the production process, first line managers use their					

skills more frequently. Conceptualinterpersonal managerial technical Question No: 68 Which of the following allows employees to set their own goals and determine the manner in which they accomplish their tasks?

equity theory theory X

management by objectives theory Y

Question No: 69 All of the following are key factors that influence consumer preferences and the size of target market except:

social values anthropology geography demographics

Question No: 70 Cameras, clothes, and household items are examples of products that exist in:

industrial markets

business markets

consumer markets

government markets

Question No: 71 To develop new ideas for expanding their product lines, many firms have recently increased their investment in:

research and development

production facilities distribution facilities

inventory control

Question No: 72 Products that are not branded by the producer or retailer are called:

national brands store brands obsolete brands generic brands

Question No: 73 Managers typically attempt to set a price that will maximize a firm's:

Value production advertising

promotion

Question No: 74 The manner by which a firm's products are made accessible to its customers is determined by its:

advertising strategies

product decisions pricing strategies

distribution decisions

Question No: 75 Marketing intermediaries that match buyers and sellers of products without becoming owners of the products themselves are known as:

single-service marketers agents stockers mediators

Question No: 76 All of the following are methods of promotion except:

target marketing personal selling sales promotion public relations

Question No: 77 The type of advertising that is used for grocery products such as cereals, peanuts, cooking oil, and tea is:

institutional advertising the push strategy

reminder advertising public relations advertising

Question No: 78 Which of the following sales promotion strategies provide a gift or prize to consumers who purchase aspecific product?

Pull push sampling premiums	
Question No: 79	
are employees hired on something	other than a full-time basis
to supplement an organization's permanent w	orkforce.
Contingent Workers	
Knowledge workers Diverse w	orkforce
None of the given options	
Question No: 80	
represents a series of tasks in	n which resources are used to
produce a product or service.	
Production process Layout chartVenn di	iagram
Organizational chart	
Question No: 81 The act of setting time period	ods for each task in the
process is called:	
Routing Scheduling Dispatching	
None of the given options	
Question No: 82 A system that uses comput	ters and telecommunication
technology to share information across theor	ganizational boundaries is
known assystem.	
Gate-keeping Broadband Inter-or	rganizational
Internal information	
Organiam Nas 92 Til	
	, , , , , , , , , , , , , , , , , , , ,
firms achieve a lower average cost by produc	ang large volume.
Inventory management	
Economies of scale	

De-integration Effective marketing

Question No: 84

_____is the management, technological, and production operations performed by the organization to convert inputs to outputs.

Systems theory Entropy Synergy
Transformation process

Question No: 85 Comparing an organization's processes and products to the world's best and then matching or exceeding that quality is called:

Benchmarking Quality assurance Continuous improvement

process Total quality management **Question No: 86** The

heart of a computer is its:

Power unit Central processing unit Random access memory

Hard drive

Question No: 87 In typical network architecture, workstations are connected to a machine that stores and

provides access to centralized data.

Main-frame Stand-alone computer

File server Main-board

Question No: 88 The exchange and comprehension of information is:

Communication Promotion

Posture Facial expression

Question No: 89 Modems, printers, keyboards, monitors, and scanners are examples of computer______.

Core components ExternalitiesPeripherals

Serial interfaces

Question No: 90 Which of the following is excluded from factors that can affect the business?

Demographic Factors Economic factors

Act of God None of the above

Question No: 91 The function of business in which business man tries to find new techniques of production is

Accounting Management Function

Innovation Quality improvement

Question No: 92 If Trade Receipts are grater then Trade Payments then Balance of Payments is _____

Favorable Unfavorable

Deficit None of the above

Question No: 93 Which of the following is excluded from the advantages of Sole Proprietorship?

Direct relationship with customers

Unlimited Liability Easy transfer of

Ownership Entire Profit

virect contact with o		ient Capita d workers			
noot contact with	distorrer un		Legal Entir	ty	

C 41

Question No: 95 Which of the following is not among the benefits of Partnership Firm? Satisfaction of Partners Lack of Secrecy

Moral Promotion Minority Protection

Question No: 96 In partnership deed the profit & loss is distributed among the partners by the following ratio.

50:50 As per percentage of Capital invested As per agreed ratio in Partnership deed 25:75

Question No: 97 The company may raise its capital through which of the following sources:

By Issuing Shares

By Issuing Debentures By Savings
All of the given options

Question No: 98 Advantages of cooperative societies does not include

Equal distribution of wealth

Interference of Government No Monopoly Open Membership

Question No: 99 WTO was organized on _____

July 15, 1998

January 01, 1990 August 25, 1995

January 01, 1995

Question No: 100 A major disadvantage of corporate organization is

Double Taxation of dividend

Inability of the firm to large sum of additional

capital

Limited liability of share holders

Limited life of Cooperate firm

Question No: 101 It is difficult to transfer to right of ownership is

Partner ship
Question No: 102 Wages are paid for
Long term Short term All of given options None of given options
Question No: 103 Pakistan is exporting
Sports Item Agriculture Product
Textile Product All of given options Question No: 104
Managers havetype of skills
2 3 4 5
Question No: 105 The process of attracting the people for job

Recruitment pecial skills Supervision Job Specification

Question No: 106 What is the method of on job training?

Lectures

Vestibule Videos

None of given options Question No: 107 The liability of a sole

trader is _____

limited Only to his investment in the business

Limited to the total resources of the business

Not defined

Question No: 108 Genetic industry means

Canal Sugar mill Poultry
Agriculture

Question No: 109 The first stage Evolution business is?

Industry revolution Globalization Entrepreneurship

Marketing era

Question No: 110 When entrepreneurs establish a business, they must first decide on the form of:

Partnership Ownership Expansion Organization

Question No: 111 Generally, in a limited partnership:

All partners have limited liability.

The partners exist for a limited time period. The

limited partners do not participate in management of the company.

Not more than 75 partners may invest in the company at one time.

Question No: 112 The "leading" function of management should be conducted in a manner that is consistent with

firm's:

Competition Strategic plan Industry demand
Labor union

Question No: 113 The skills managers use to understand the relationships among the various tasks of the firm are:

Interpersonal skills Technical skills Decision making skills Conceptual skills

Question No: 114 The four functions of management:

Must be enacted in the proper sequence

Must be integrated

Are stand alone, independent functions

Can not be performed by one individual

Question No: 115 Social interaction and acceptance by others are examples of:

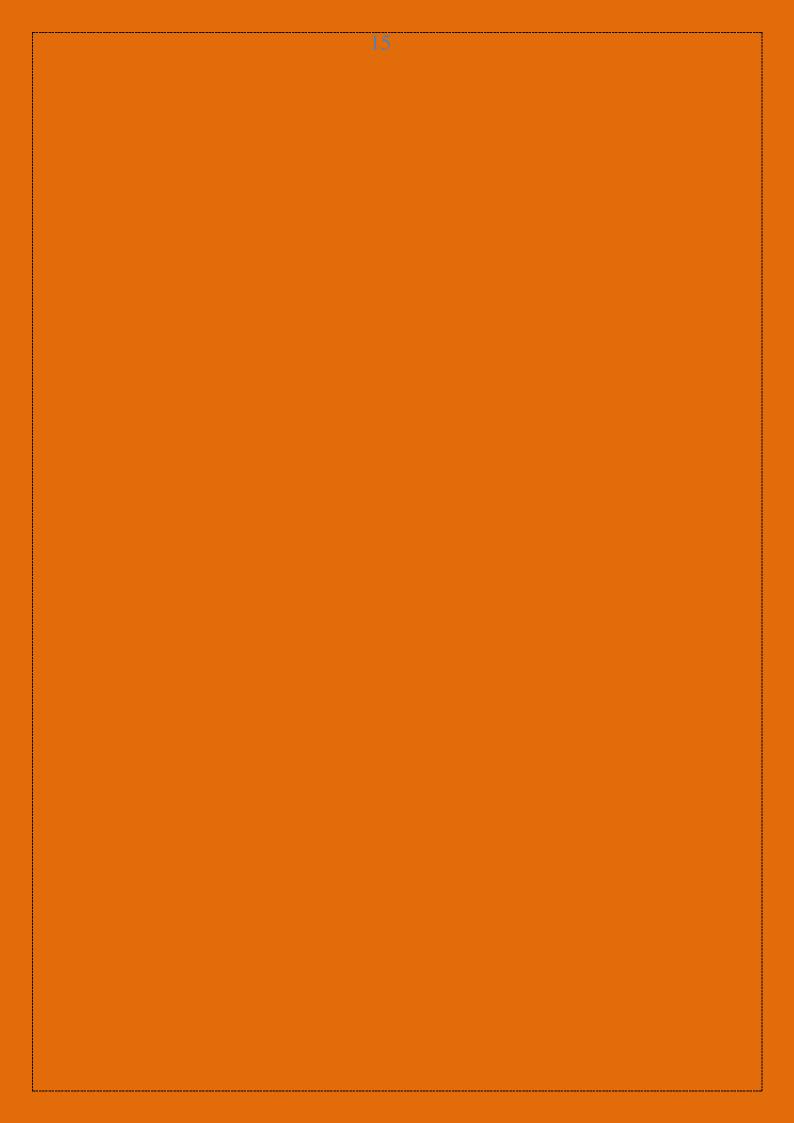
Physiological needs

Esteem needs

Safety needs

Affiliation needs

Question No: 116 When firms delegate more authority to their employees, this strategy is referred to as:



Empowerment

Merit system Hygiene theory

Equity system

Question No: 117 The process used to determine the tasks and the necessary credentials for a particular position is

referred to as:

Job analysis

Job screening Job evaluation

Human resource planning

Question No: 118 A

_is an assignment to a higher level job with more responsibility and greater pay.

Lateral assignment Transfer

> Promotion Appraisal

Question No: 119 Products purchased by companies to produce other products are:

Consumer Goods **Industrial Goods**

> Inventory Services

Question No: 120 Many organizations provide guidelines of behavior to employees through a code of:

Cartel arrangements Kickback agreements

Production manuals

Responsibility and ethics

Question No: 121 A firm can charge a higher price without loosing its customers if it does not have much:

Production Competition Advertising Industry demand

Question No: 122 A distribution channel represents the path of a product from a producer to:

Retailer Wholesaler Consumer

Manufacturer

Question No: 123 Process by which a company analyzes a competitor's products to identify desirable improvements is:

Competitive product analysis

Value-Added Analysis

Statistical Process Control

Quality/Cost Studies

Question No: 124 Spreadsheets, database and word processing software are all types of: Operating systems

Firmware **Question No: 125** Which of the following is the most important determinant of a firm's value? Earnings

Debt Liabilities Liquidity

Question No: 126 How funds are obtained and invested by the firm is determined by the:

Finance function Marketing function

Organizing function		
Ac	counting function	

Question No: 127
is used to cover long-term expenses such as assets.
Line of Credit Debt Financing Preferred StockFinancial Management
Question No: 128
is the range of workers' attitudes, values, and behaviors that differ by gender, race, and ethnicity.
Knowledge Worker Labor Markets Contingent Worker Workforce Diversity
Question No: 129 An increase in the general level of prices of products over a specified period of time is called:
Inflation Gross domestic product
Disinflation Equilibrium
Question No: 130 The formation ofdoes not require any legal formality like registration.
Company Cooperative society
Partnership Ans Sole proprietorship Question No: 131
Which of the following is a disadvantage of partnership?
Distribution of work Sufficient capital
Prime credit standing

Ans Profit sharing

Question No: 132 In partnership deed, profit and loss is distributed among the partners:

In equal percentage As per percentage of capital invested

Ans As per agreed ratio in partnership deed

None of the given options

Question No: 133 The powers of the Board of Directors to borrow from the bank are mentioned in:

Ans Article of Association

Memorandum of Association Special Resolution

None of the given options

Question No: 134 Which of the following should be considered when designing a business plan?

Objectives of the business Marketing components of the business

Financial components of the business

Ans All of the given options

Question No: 135 A firm that acquires another firm as part of its overall business strategy is engaging in _____.

Ans A strategic acquisition A financial acquisition

A two-tier tender offer A shark repellent

Question No: 136 The record of a country's imports and exports of goods and services is called its:

Visible trade balance.

Ans Balance of payments

Balance of payments on current account.

Balance of trade.

Question No: 137 which of the following is the treaty designed to remove barriers to the free flow of goods, services, and capital between nations?

GATTEU Ans WTO NAFTA

Question No: 138 Export subsidies are:

Maximum limits on the quantity of specific products imported to a nation.

Taxes placed on imported products.

Licensing requirements or unreasonable quality standards designed to reduce imports.

Ans Government payments to domestic producers to reduce the price on exported goods .

<u>Question No: 139</u> If a very successful fast food restaurant has been ignoring customers' concerns about the small war toys and toy guns included in their Kids Meals, then managers should begin focusing on improving the firm's:

Ans Ethics

Profitability. Productivity.

Game plan

<u>Question No: 140</u> is a dimension of social responsibility that includes hiring minority workers, making safe products, minimizing pollution, using energy wisely, and providing a safe work environment

Corporate governance

Ans Corporate responsibility

Question No: 141 Human resource planning is a dynamic planning process which involves ongoing environmental scanning and an analysis of organizational objectives, strategies, and policies aimed at deciding:

What business the organization should be in

Ans The right quantity and quality of employees needed when and where

What physical resources the organization needs Who the organization's main competitors are

Question No: 142 The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work. However, critic of this test suggest that the results can change over time as a person's personality develops. Therefore the MBTI personality test may be:

Legal but not valid Ans Valid but not reliable

Reliable but not valid Reliable but not legal

Question No: 143 Selection devices that are based upon physical condition of the candidates are known as:

Ans Medical tests Background investigations.

Aptitude tests Application forms.

Question No: 144Which of the following chart shows turnover in anorganization? GANNT chartAnsReplacement chartPERT chartBar

Question No: 145 The Hawthorne Studies found:

Ans That social and psychological factors could significantly affect productivity

That economic factors affect productivity

Money to be the primary motivator of female employees.

That workers were motivated to produce more when managers left them alone.

Question No: 146 According to Maslow's hierarchy of needs, a person who buys a motion detector/burglar alarm for herhouse is motivated to do so in an attempt to fulfill the following need:

Esteem. Ans Security Social Self-actualization.

Question No: 147 Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as:

Growth factors Ans Hygiene factors

Esteem factors Motivating factors

Question No: 148 Which of the following step is important to improve expectancy?

Ans Deliver rewards as promised.

Observe and recognize performance.

Create the belief that effort is related to performance

Make the rewards meaningful.

Question No: 149 The term "Job Rotation":

Ans Means that staff is moved periodically from task to task in order to increase variety and interest

Question No: 150 Which of the following is NOT included as a basic idea in the definition of marketing concepts?

Ans Total company effort

Question No	<u>: 151_</u> In
	of marketing, unsatisfied need of the customers are
satisfied.	

Ans Marketing oriented stage

Question No: 152 Which of the following statements is NOT true about services?

They are experienced, used or consumed.

They are often sold first, then consumed.

They are perishable. Ans They are tangible.

Question No: 153 The degree to which a tool or test measures what it is supposed to measure is known as:

Ans Validity Reliability Dependability

Goodness of fit

Question No: 154 Which of the following would generally have *unlimited* liability?

A limited partner in a partnership

A shareholder in a corporation

Ans The owner of a sole proprietorship

A member in a limited liability company (LLC)

Question No: 155 What is potentially the biggest advent age of a small partnership over a sole proprietorship?

Unlimited liability Single tax filing

Difficult ownership resale

Ans Raising capital **Question No: 156** Which of

the following enjoys limited liability?

A general partnership Ans A Corporation

A sole proprietorship

None of the given options

Question No: 157 In which type of business entity the entire ownership interest is transferable most freely?

General partnership Limited partnership

Corporation Ans Limited liability company

<u>QuestionNo:158</u> A Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder investments equaling Rs. 20,00,000. What was the company's return on equity?

- a) 10%
- b) 15%
- c) 40%
- d) 80%

<u>QuestionNo:196</u> All of the following are considered crucial ingredients that are needed in order for a business to be able to make a profit except --

Land Capital Labor Financial Counselors

Charter Laws Unlimited Liabilityerms of his property

insurance Limited Liability

QuestionNo:198 comprise partners whose liability is limited to the cash or property they

contributed to the partnership.

Limited partnerships Limited Liability Companies Sole Corporations

General Partnership

QuestionNo:199

----- is considered a primary advantage to forming a business partnership.

Shared Profit Increase Specialization

Shared Control UnlimitedLiability

<u>QuestionNo:200</u> Disadvantages associated with being an entrepreneur include all of the following except-.

Having an increased amount of control

QuestionNo:201 All of the following except ----- are considered to be barriers to free trade: Subsidies **QuestionNo:202** A is an economic system in which the production of goods and services is left in the hands of private enterprise. Free Market Economy QuestionNo:203 ----- are those persons who guarantee the company, to buy the remainingshares if minimum requirement is not met. Underwriters

Question No: 1 (Marks: 1) - Please choose one

Which of the following is excluded from factors that can affect the business? Demographic Factors

Economic and social factors Natural factors

None of the above

Question No: 2 (Marks: 1) - Please choose one

The formation of _____does not require any legal formality likeregistration.

Company Cooperative societyPartnership

Sole proprietorship

Question No: 3 (Marks: 1) - Please choose one

Which of the following is a disadvantage of partnership?

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Question No: 4 (Marks: 1) - Please choose one

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Question No: 6 (Marks: 1) - Please choose one

Which of the following should be considered when designing a businessplan?

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Marketing components of the business Financial components of the business All of the given options

Question No: 7 (Marks: 1) - Please choose one

A firm that acquires another firm as part of its overall business strategy isengaging in

A strategic acquisition A financial acquisition A two-tier tender offer A shark repellent

Question No: 8 (Marks: 1) - Please choose one

The record of a country's imports and exports of goods and services is called its:

.Balance of payments

which of the following is the treaty designed to remove barriers to the free flow of goods, services, and capital between nations?

GATT EU WTO NAFTA

Export subsidies are:

Government payments to domestic producers to reduce the price on exported goods

If a very successful fast food restaurant has been ignoring customers' concerns about the small war toys and toy guns included in their Kids Meals, then managers should begin

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Ethics

Question No: 12 (Marks: 1) - Please choose one

______is a dimension of social responsibility that includeshiring minority

Workers, making safe products, minimizing pollution, using energy wisely, and providing

Corporate responsibility

Question No: 13 (Marks: 1) - Please choose one

Human resource planning is a dynamic planning process which involvesongoing environmental scanning and an analysis of organizational objectives, strategies, and policies aimed at deciding:

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The right quantity and quality of employees needed when and where What physical resources the organization needs

Who the organization's main competitors are Question No: 14 (Marks: 1) - Please choose one

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Therefore the MBTI personality test may be:

Legal but not valid Valid but not reliable Reliable but not validReliable but not legal

Question No: 15 (Marks: 1) - Please choose one

Selection devices that are based upon physical condition of the candidates are known as:

Medical tests

Background investigations. Aptitude tests

Application forms.

Question No: 16 (Marks: 1) - Please choose one

Which of the following chart shows turnover in an organization? GANNT chart

Replacement chart PERT chart

Bar chart

Question No: 17 (Marks: 1) - Please choose one The

Hawthorne Studies found:

That social and psychological factors could significantly affect productivity

Question No: 18 (Marks: 1) - Please choose one

According to Maslow's hierarchy of needs, a person who buys a motion detector/burglar alarm for her house is motivated to do so in an attempt to fulfill the following need:

Security Social

Self-actualization.

Question No: 19 (Marks: 1) - Please choose one

Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as:

Growth factors Hygiene factors Esteem factors Motivating factors

Question No: 20 (Marks: 1) - Please choose one

Which of the following step is important to improve expectancy?

Deliver rewards as promised. Observe and recognize performance.

Create the belief that effort is related to performance Make the rewards meaningful.

Question No: 21 (Marks: 1) - Please choose one The term "Job Rotation":

Is another term for employee empowerment Involves allocating a widerrange of similar tasks to individuals

Involves giving employees work with a greater degree of responsibility and autonomy

Means that staff is moved periodically from task to task in order to increase variety and interest

Question No: 22 (Marks: 1) - Please choose one

Which of the following is NOT included as a basic idea in the definition ofmarketing? concepts?

Total company effort Profit

Productivity Customer satisfaction

Question No: 23 (Marks: 1) - Please choose one

Inof marketing, unsatisfied need of the customers are satisfied.	
Social oriented stage Product oriented stage Marketing oriented stage None of the given options	
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Which of the following statements is NOT true about services? They are experienced, used or consumed.	

MGT211

They are often sold first, then consumed.

They are perishable. They are tangible.

Question No: 25 (Marks: 1) - Please choose one

The degree to which a tool or test measures what it is supposed to measure isknown as:

Validity

Question No: 26 (Marks: 1) - Please choose one

Which of the following would generally have unlimited liability?

The owner of a sole proprietorship

A member in a limited liability company (LLC) Question No: 27 (Marks: 1) - Please choose one

What is potentially the biggest advantage of a small partnership over a soleproprietorship?

Raising capital

Question No: 28 (Marks: 1) - Please choose oneWhich of the following enjoys limited liability?

A Corporation



In which type of business entity the entire ownership interest is transferablemost freely?

Limited liability Company

Which of the following is/are the component/s of business?

Trade and aids to trade

MGT211

SOLVED MIDTERM EXAMINATION

HADI VU PASTPAPER(LAHORE) CONTACT US: 03087122922

MGT211- Introduction to Business (Session - 2)

Question No: 1 (Marks: 1) - Please choose one

Which of the following is excluded from factors that can affect the business?

Demographic Factors

Economic and social factors

Natural factors

None of the above

Question No: 2 (Marks: 1) - Please choose one

The formation of

does not require any legal formality like

registration.

Company

Cooperative society

Partnership

Sole proprietorship

Question No: 3 (Marks: 1) - Please choose one

Which of the following is a disadvantage of partnership?

Distribution of work

Sufficient capital

Prime credit standing

Profit sharing

Question No: 4 (Marks: 1) - Please choose one

In partnership deed, profit and loss is distributed among the partners:

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Which of the following should be considered when designing a business plan?

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Marketing components of the business

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A firm that acquires another firm as part of its overall business strategy is

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____-

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A financial acquisition

A two-tier tender offer

A shark repellent

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The record of a country's imports and exports of goods and services is called

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Visible trade balance.

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Balance of payments on current account.

Balance of trade.

Question No: 9 (Marks: 1) - Please choose one which of the following is

the treaty designed to remove barriers to the free flow of goods, services,

and capital between nations?

GATT

EU

WTO

NAFTA

Question No: 10 (Marks: 1) - Please choose one

Export subsidies are:

Maximum limits on the quantity of specific products imported to a nation.

Taxes placed on imported products.

Licensing requirements or unreasonable quality standards designed to reduce imports.

Government payments to domestic producers to reduce the price on exported goods

.

Question No: 11 (Marks: 1) - Please choose one

If a very successful fast food restaurant has been ignoring customers'

concerns about the small war toys and toy guns included in their Kids Meals,

then managers should begin

focusing on improving the firm's:

Ethics

Profitability.

Productivity.

Game plan

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is a dimension of social responsibility that includes

hiring minority workers, making safe products, minimizing pollution, using energy wisely,

and providing.

a safe work environment

Corporate philanthropy

Corporate policy

Corporate governance

Corporate responsibility

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Human resource planning is a dynamic planning process which involves

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What business the organization should be in

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The MBTI is a personality test that has been used to select candidates who

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Selection devices that are based upon physical condition of the candidates

03081750351

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Aptitude tests

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Which of the following chart shows turnover in an organization?

GANNT chart

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PERT chart

Bar chart

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That social and psychological factors could significantly affect productivity

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Esteem.

Security

Social

Self-actualization.

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Company policy, administration, supervision, interpersonal relations,

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Growth factors

Hygiene factors

Esteem factors

Motivating factors

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Deliver rewards as promised.

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Create the belief that effort is related to performance

Make the rewards meaningful.

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The term "Job Rotation":

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Productivity

Customer satisfaction

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Product oriented stage

Marketing oriented stage

None of the given options

Question No: 24 (Marks: 1) - Please choose one

Which of the following statements is NOT true about services?

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C115.030812292 The degree to which a tool or test measures what it is supposed to measure is

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Question No: 26 (Marks: 1) - Please choose one

Which of the following would generally have unlimited liability?

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Question No: 27 (Marks: 1) - Please choose one

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Raising capital

Question No: 28 (Marks: 1) - Please choose one

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Limited partnership

Corporation

Limited liability company

Question No: 1 (Marks: 1) - Please choose one

Which of the following is/are the component/s of business?

Industry

Commerce

Both industry and commerce

Trade and aids to trade

PRAY FOR ME .THANKS

HADIVI PASTPAPERILAHORE, CONTRICT VS. 0308 TJ. 2922

SOLVED MIDTERM EXAMINATION

MGT211- Introduction to Business (Session - 2)

Composed by: Mr.Jabbran (Super Admin)

WWW.WEBLYCEUM.COM

Question No: 1 (Marks: 1) - Please choose one
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Demographic Factors
Economic and social factors
Natural factors
None of the above
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The formation of _______does not require any legal formality like registration.
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Corporation
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Limited liability company

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Commerce

Both industry and commerce

Trade and aids to trade

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Fall 2011 MGT211 Quiz1

Solved by Admin Rajpoot www.vuaskari.com abbas.rajpoot@gmail.com

Question # 1 of 10 (Start time: 01:46:29 PM) Total Marks: 1 Following are the advantages of cooperative society except: Select correct option:

Increase in employment Lack of profit incentive Friendly relation All of the above

Question # 2 of 10 (Start time: 01:47:34 PM) Total Marks: 1 In Franchising, who sells the rights to other party Select correct option:

Franchisee
Franchiser
Manager
All of the above

Question # 3 of 10 (Start time: 01:47:58 PM) Total Marks: 1

Trade or exchange of goods and services between two or more independent countries for their mutual advantages is called Select correct option:

Wholesale Trade Retail Trade Foreign Trade None of the Above

Question # 4 of 10 (Start time: 01:48:32 PM) Total Marks: 1 In ----- a central body will allocated the resources and then decide how these resources will be distributed. Select correct option:

Free Economy Mixed Economy Planned Economy None of the above

Question # 5 of 10 (Start time: 01:49:51 PM) Total Marks: 1 First directors are usually named in the ______Select correct option:

Fall 2011 MGT211 Quiz1

Solved by Admin Rajpoot www.vuaskari.com abbas.rajpoot@gmail.com

Memorandum of Association
Articles of Association
Prospectus
None of the above

Question # 6 of 10 (Start time: 01:51:10 PM) Total Marks: 1 Goods produced domestically and sold in some other country. Select correct option:

Import

Export

Tariff Ouota

Question # 7 of 10 (Start time: 01:51:33 PM) Total Marks: 1
For a public limited company, minimum number of members are -----Select correct option:

2 5

7

10

Question # 8 of 10 (Start time: 01:52:03 PM) Total Marks: 1 People in business and government face important ethical issues and decisions. Select correct option:

Only in the United States
Primarily in capitalist countries
Primarily in communist countries
In many different countries around the world

Question # 9 of 10 (Start time: 01:53:20 PM) Total Marks: 1 Annual General Meeting is the meeting of the company that held Select correct option:

Each quarter after 6 months once in a year None of the above

Fall 2011 MGT211 Quiz1

Solved by Admin Rajpoot www.vuaskari.com abbas.rajpoot@gmail.com

Question # 10 of 10 (Start time: 01:53:54 PM) Total Marks: 1 Partners will have to pay all the debts of the business even from their personal property. Select correct option:

Limited Liability
Unlimited Liability
Both
None of the above

- 1. In which meeting of the joint stock company, the board of directors is elected by the shareholders?

 Annual General Meeting (L 5)
- 2. The two major sources of raising funds for financing a business are Owner's Capital, Borrowed Funds (L 3)
- 3. Competitor analysis is discussed under the following part?
 - Marketing part
 - > Financial part
 - > Production part
 - > All of the given Option
- 4. Which of the following statement is false?
 - > Joint Venture do not Provide opportunities to acquire new expertise
 - > Joint Venture allow to enter in new geographic markets
 - > Joint Venture allow to gain new technological knowledge
 - > Joint Venture allow to Sharing of specialized staff and technology
 - ➤ haring of risks
- In what type of business, expansion is comparatively difficult than others
 Sole Proprietorship
- <u>6.</u> Which government economic policy determines the size of a nation's supply of money? Monetary policy
- <u>7.</u> Which one of the following is NOT a type of business organization? Cooperative Societies
- <u>8.</u> ____ is the simplest form of business organization, which is owned and controlled by one man **Sole Proprietorship**
- <u>9.</u> Which of the following is not the objective of directors meeting? **To issue debentures**
- **10.** Which of the following factor(s) contribute to success of new business?
 - Competence
 - ➤ Market Knowledge
 - > State Laws
 - > All of the given options
- 11. A period of business cycle that is characterized by high employment rate may be the period of Recession

Expansion

Contraction

All of the given option

- 12. Statutory report must be send to the shareholders before meeting that is certified by atleast 3 directors including CEO
- 13. All of the following are uncontrollable factors for success in business EXCEPT Competence

14 is one who has invested the maximum amount in the business Senior Partner
15. Annual General Meeting is the meeting of the company that held Once in a year
16 is not liable for the debt of the partnership business Sub Partner
 17. In what type of business there is easiest dissolution? Sole Proprietorship 18. The registration of joint stock company is Compulsory
19. A major disadvantage of the corporate form of organization is the Double taxation of the dividends
20. The relationship between the persons who have agreed to share the profit of a business carried on by all or any one of them acting for all is called Partnership
 21. Economist and policy makers are interested in Demographic attributes to determine the Supply Patterns Skilled labor Force Demand patterns All of the above
22. Which document contains the objectives of the business and the ways to achieve those objectives? Business Plan
23. Two or more organizations combine together and form a new organization Merger
24. The word 'limited' at the end of the company name means Shareholders has limited liability
25. One man one vote principle is applied in Cooperative society
26. Total value of all goods and services produced within a given period by a national economy through domestic factors of production GDP
27. Total quantity of goods and services produced by an economic system during a given period is called Aggregate output
28meeting is the first meeting after commencement of business Ans None of the above Statutory Meeting
 29. The form of business that generally has the largest sales volume is the 30. Which of the following business type can avail some concession from the government Cooperative societies
31. In sole proprietorship business entire finance is provided by All of the given options

32. Competitor analysis is discussed under the following part? Marketing Part
33. Which of the following is not the disadvantage of cooperative society? Lack of secrecy D/# 9 No profit incentive D/# 8 Untrained Supervision D/# 2 Protection of Mutual Interest Ad # 15
34. The first stage in Evolution of business is: Industrial revolution Marketing era Entrepreneurship Globalization
35 is a kind of loan which is acquired from the market Dividend Debenture Paid up capital None of the given option
36. The law relating to joint stock companies has been laid in companies Ordinance 1984
37. All of the following personal characteristics are found in an entrepreneur except: Follower Perceptive Independent mind Self Confident
38. The liability of each member in cooperative society is Limited to the share capital
39. Which of the following is NOT a secondary industry? Genetic Industry
40. The first annual general meeting should be held with themonths of incooperation o company18 months
41. In which type of business, banks hesitate to give loans? Co-operative Society None of the given option
42. Who signs the document on behalf of the joint stock company? Common seal is used for its signature
43. Which of the following is included in a business plan Financial Information Production Plans Market analysis All of the above option
44. Certificate of commencement is issued by the

Registrar of the companies

<u>45.</u> Trade or exchange of goods and services between two or more independent countries for their mutual advantages is called

Foreign trade/ International trade

46. The policy regarding government revenues and expenditures is known as Fiscal Policy

Monetary Policy

Stabilization Policy

All of the given option

- <u>47.</u> Partners will have to pay all the debts of the business even from their personal property.

 Unlimited Liability
- <u>48.</u> ____meeting must be held at least once in three months and at least four times in a year. <u>Director's meeting</u>
- 49. Auditors are generally appointed and their remuneration, fixed at the Annual General Meeting
- 50. Which of the following is the characteristic that should exist to recognize a partnership business?
 Must be registered
- 51. Which of the following document contains the name and address of the joint stock company?
 Memorandum of Association
- 52. First meeting of the members of public limited company is known as:
 Statutory meeting
- 53. Social welfare is one of the objectives of:

Partnership

Private company

Co-operative Society

Public limited company

54. Which of the following have powers of decision making in Joint Stock Company?

Shareholders

A member

Board of directors

All of the given option

- 55. Which one of the following is NOT a type of business organization?
 Sole creditor ship
- <u>56.</u> Which one of the following can be the strength of an organization?

New market opportunities

Low employee's turnover

Presence of few competitors

Presence of non-price competitors

57. Business may be defined as an economic activity undertaken with a motive of earning profit by satisfying human needs in society. The term economic activity includes the activities with the motive of: Social justice

Earning profit

Collective benefits

Personal Satisfaction

- <u>58.</u> Following are the advantages of cooperative society except:
 <u>Lack of profit incentive</u>
- <u>60.</u> In which part we see about customers, their liking, locality and purchasing power Marketing Part
- 61. All of the following are the advantages of doing joint Venture. EXCEPT Not allow to enter in new geographic markets
- 62. Which of the following is the specific characteristic of partnership business?
 - Written partnership agreement
 - Profit sharing
 - ➤ Limited liability
 - > All of the given option
- <u>60.</u> Which of the following is a partner who does not take part in the management of the business is known to the public

Sleeping partner

1. Which of the following must hold a statutory meeting?

Statutory companies

Private limited companies

Public limited companies

Chartered companies

2. Which of the following is NOT included in aids to trade?

Insurance

Warehousing

Transportation

Foreign trade

3. The portion of capital kept at the winding up of a company for the payment of debts is known as:

Reserve capital

Issued capital

Subscribed capital

Authorized capital

4. Which of the following business type can avail some concessions from the government?

Sole proprietorship

Partnership

Joint Stock company

Cooperative society

5. While making financial projections in a business plan, which of these would NOT form part of the plan?

Source of loan

Audit

Net income or profit

Expected revenues

6. Which of the following are included in a business plan?

Financial information, production plans, personal policies.

Goals of the business and how they will be achieved.

Market analysis

All of the given options.

7. Which of the following is not a reason for a business failure?

Managerial experience or inexperience

Effective control systems

Insufficient control system

None of the given options

8. In which of the following two or more organizations collaborate on a project for mutual gain?

Limited partnership

Public corporation

Strategic alliance

None of the given options

The difference between a country's merchandise exports and its merchandise imports is the: Current account

Capital account Balance of trade

Balance of payments

10. One of the best solutions to get rid of non-biodegradable wastes is:

Dumping

Recycling

11. The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work. However, critics of this test suggest that the results can change over time as a person's personality develops. Therefore the MBTI personality test may be:

Legal but not valid

Valid but not reliable

Reliable but not valid

Reliable but not legal

12. _____ is a written statement which contains the duties and responsibilities of a job.

Job analysis

Job specification

Job description

Job inventory chart

13. According to Maslow's hierarchy of needs, a person who buys a motion detector/burglar alarm for her house is motivated to do so in an attempt to fulfill the following need:

Esteem

Security

Social

Self-actualization

14. Douglas McGregor is associated with which of the following?

Scientific management

Motivational factors

Theory X and theory Y

The Hawthorne studies

15. Which step in Maslow's Hierarchy of Needs Theory deals with achieving one's potential?

Safety

Self actualization

Physiological

Social

16. Which of the following generic terms is not a

management function?

Leading

Systemizing

Planning

Organizing

17. What is potentially the biggest advantage of a small partnership over a sole proprietorship?

Unlimited liability

Single tax filing

Difficult ownership resale

Raising capital

18. Which of the following is the oldest form of business organization?

Sole proprietorship

Partnership

Company

Cooperative society

19. Which of the following is an advantage of a corporation that is not an advantage as a limited partner in a partnership?

Limited liability

Easy transfer of ownership position

Double taxation

All of the given options are advantages that the corporation has over limited partner

20. Examples of constructive industries include:

Canals

Fishery

Sugar mills

Plant nurseries

21. Which of the following statement shows the Trade Deficit process?

A process in which country imports are higher than the exports

A process in which country exports are equal to the exports

A process in which country imports are less than the country exports

All of the given options

Mr. Saleem has invested 20,000 Rs in a business but did not take part in the management of the business. In which category of partner he falls?

Secret partner

Silent partner

Sleeping partner

All of the given options

Name of the business should:

Be simple

Indicates the type of business

Be familiar

All of the given options

Hormel Foods Corporation in the USA allows the Danish company Tulip International to produce and market SPAM for the UK market under its own name. What kind of market entry strategy is Hormel using?

Licensing

Joint venturing

Contracting

Franchising

Which of the following is excluded from factors that can affect the business?

Demographic Factors

Economic and social factors

Natural factors

None of the above

The formation of _____

_does not require any legal formality like registration.

Company

Cooperative society

Partnership

Sole proprietorship

Which of the following is a disadvantage of partnership?

Distribution of work

Sufficient capital

Prime credit standing

Profit sharing

In partnership deed, profit and loss is distributed among the partners:

In equal percentage

As per percentage of capital invested

As per agreed ratio in partnership deed

None of the given options

The powers of the Board of Directors to borrow from the bank are mentioned in:

Article of Association

Memorandum of Association

Special Resolution

None of the given options

Which of the following should be considered when designing a business plan?

Objectives of the business

Marketing components of the business

Financial components of the business

All of the given options

A firm that acquires another firm as part of its overall business strategy is engaging in

A strategic acquisition

A financial acquisition

A two-tier tender offer

A shark repellent

The record of a country's imports and exports of goods and services is called its:

Visible trade balance.

Balance of payments

Balance of payments on current account.

Balance of trade.

which of the following is the treaty designed to remove barriers to the free flow of goods, services, and capital between nations?

GATT

EU

WTO

NAFTA

Export subsidies are:

Maximum limits on the quantity of specific products imported to a nation.

Taxes placed on imported products.

Licensing requirements or unreasonable quality standards designed to reduce imports.

Government payments to domestic producers to reduce the price on exported goods.

If a very successful fast food restaurant has been ignoring customers' concerns about the small war toys and toy guns included in their Kids Meals, then managers should begin focusing on improving the firm's:

Ethics

Profitability.

Productivity.

Game plan

______ is a dimension of social responsibility that includes hiring minority workers, making safe products, minimizing pollution, using energy wisely, and providing a safe work environment.

Corporate philanthropy

Corporate policy

Corporate governance

Corporate responsibility

Human resource planning is a dynamic planning process which involves ongoing environmental scanning and an analysis of organizational objectives, strategies, and policies aimed at deciding: What business the organization should be in.

The right quantity and quality of employees needed when and where

What physical resources the organization needs

Who the organization's main competitors are

The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work. However, critics of this test suggest that the results can change over time as a person's personality develops. Therefore the MBTI personality test may be:

Legal but not valid

Valid but not reliable

Reliable but not valid

Reliable but not legal

Selection devices that are based upon physical condition of the candidates are known as:

Medical tests

Background investigations.

Aptitude tests

Application forms.

Which of the following chart shows turnover in an organization?

GANNT chart

Replacement chart

PERT chart

Bar chart

The Hawthorne Studies found:

That social and psychological factors could significantly affect productivity

That economic factors affect productivity

Money to be the primary motivator of female employees.

That workers were motivated to produce more when managers left them alone.

According to Maslow's hierarchy of needs, a person who buys a motion detector/burglar alarm for her house is motivated to do so in an attempt to fulfill the following need:

Esteem.

Security

Social

Self-actualization.

Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as:

Growth factors

Hygiene factors

Esteem factors

Motivating factors

Which of the following step is important to improve expectancy?

Deliver rewards as promised.

Observe and recognize performance.

Create the belief that effort is related to performance

Make the rewards meaningful.

Which of the following is NOT included as a basic idea in the definition of marketing concepts?

Total company effort

Profit

Productivity

Customer satisfaction

In _____ of marketing, unsatisfied need of the customers are satisfied.

Social oriented stage

Product oriented stage

Marketing oriented stage

None of the given options

Which of the following statements is NOT true about services?

They are experienced, used or consumed.

They are often sold first, then consumed.

They are perishable.

They are tangible.

The degree to which a tool or test measures what it is supposed to measure is known as:

Validity

Reliability

Dependability

Goodness of fit.

Which of the following would generally have unlimited liability?

A limited partner in a partnership

A shareholder in a corporation

The owner of a sole proprietorship

A member in a limited liability company (LL

What is potentially the biggest advantage of a small partnership over a sole proprietorship?

Unlimited liability

Single tax filing

Difficult ownership resale

Raising capital

Which of the following enjoys limited liability?

A general partnership

A corporation

A sole proprietorship

None of the given options

In which type of business entity the entire ownership interest is transferable most freely?

General partnership

Limited partnership

Corporation

Limited liability company

Which of the following is false?

One reason for failure of businesses is lack of managerial experience

One reason for failure of businesses is that most entrepreneurs are younger than 25 years old

One reason for failure of businesses is to neglect

One reason for failure of businesses is weak control systems

54. A Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder investments equaling Rs. 20,00,000. What was the company's return on equity?

10%

15%

40%

80%

55. Components of Business Plan include all of the following except

Marketing Component

Administrative Component

External Component

Financial Component

56. An agreement between two parties in which one party possess the rights to the other party is

Partnership

Strategic Alliance

Joint venture

Franchising

The shareholders elect the Board of Directors in the

Through special resolution

In annual general meeting

In Special meeting

In statuary meeting

Portion of the undistributed profit transferred to which of the following?

General Reserve

Retained Earning

Appropriation account

All of the given options

Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document?

Charter of Company

Article of Association

Prospectus

None of the given option

A joint stock company may be wound up voluntarily in which of the following way:

Expiry of Period

Fails to submit statutory report

Fails to start its business within one year from the date of incorporation

All of the following

Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from:

Debt

Equity

None of the above

All of the given option

Cooperative Societies are not formed for:

The serving of the orphans and widows

The help of poor people

For the earning of profit

Social welfare

Which of the following is the source of acquiring of redeemable capital?

Mudarbah Certificate

Debentures

Participation Term Certificates

All of the given option

Which one of the following statements about marketing is inaccurate?

The growing number of products in all categories has made it easier for marketers to capture the attention of customers.

Marketing has to do with persuading customers a product meets their needs.

The mass market has fragmented into many different groups of customers.

Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.

The process of tracking the demand and satisfaction of customers in an effort to develop products they will want to buy on an ongoing basis is called ______.

Marketing

Business vision

Product development

Customer relationship management

66. _____ is the typical sequence of changes in demand for a product that

occurs over time.

The business vision statement

The product life cycle

Marketing research

A customer-oriented approach

67. All of the following except _____ are considered to be correct statements about marketing research.

It is a systematic search for information about customers' needs and how those needs differ

Marketing research is geared to uncover unmet consumer needs

With market research, the chance product development will be able to create a product consumers want to buy increases

Marketing research provides an inexpensive method for tracking consumer behavior

68. When a company targets a particular group of customers because of their need for its product, it can be stated the company has identified its_

Market differentiation

Market mission

Market segment

Marketing plan

69. _____ is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold.

Marketing mix

Product mix

Product differentiation Product positioning

70. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?

Sales promotion

Public relations

Personal selling

Advertising

71. The specific method a company uses to sell and deliver its products to customers is known as its

Retail intermediaries

Direct distribution

Distribution mix

Distribution channel

72. Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

Independent wholesalers

Direct distribution

Company-owned distributors

Retail distributors

73. The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

Missionary selling

Licensed distribution

Distribution mix

Distribution channel

74. All of the following choices represent one of the four types of utility except:

Time

Form

Loyalty

Ownership

75. The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing?

Production

Sales

Marketing

Relationship

76. The marketing concept is:

Companywide consumer orientation with the objective of achieving the maximum amount of profits.

Long-run success page.

Largest market share.

Highest paid staff.

77. _____ involves long-term, value-added relationships developed over time with customers and suppliers: Relationship Marketing

Marketing Era Marketing Consumer Marketing Exchange Marketing

78. An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

Sales process

Exchange process

Relationship process

Production process

79. Which of the following focuses on job content, environment, and conditions of employment?

- a. Job description
- b. Human resource inventory report
- c. Job analysis
- d. None of the given options

80. All of the following except _____ are considered to be correct statements about marketing research.

- a. It is a systematic search for information about customers' needs and how those needs differ.
- b. Marketing research is geared to uncover unmet consumer needs
- c. With market research, the chance product development will be able to create a product consumers want to buy increases
- d. Marketing research provides an inexpensive method for tracking consumer behavior

81. In the marketing research process the 1st step is to define the problem followed by:

- a. Collection of data
- b. Develop recommendation
- c. Develop the research design
- d. Implement plan

82. Which of the following is the least likely decision to be made by Operations Managers?

- a. Deciding which market areas to manufacture products for
- b. Designing and improving the jobs of the workforce
- c. Selecting the location and layout of a facility
- d. How to use quality techniques to reduce waste

83. What kind of sales person are you most likely to find working in the pharmaceutical industry?

- a. Order taker
- b. Order getter
- c. Sales engineer
- d. Missionary salesperson

84. _____ includes all of the activities involved in the sale of products to final customers.

- a. Wholesaling
- b. Retailing
- c. Marketing
- d. Distributing

85. Which of the following are the functions of management?

- b. Planning
- c. Organizing
- d. Coordinating
- e. All of the given options

86. A major advantage of the corporate form of organization is:

- a. Reduction of double taxation.
- b. Limited owner liability.
- c. Legal restrictions.
- d. Ease of organization

87. It is difficult to transfer the rights of ownership in:

- a. Sole proprietorship
- b. Partnership
- c. All the given options
- d. None of the given options

88. Statutory meeting must be held not later than _____

_from the date on which a public company is

entitled to commence business

- a. 3 months
- b. 6 months
- c. 1 year
- d. One month

89. Which of the following is the most important determinant of a firm's value?

- a. Earnings
- b. Debt
- c. Liabilities
- d. Liquidity

90. The marketing activity of dividing market into smaller units with similar needs and characteristics is known as:

- a. Market penetrating
- b. Target Marketing
- c. Relationship marketing
- d. Market segmentation

91. _____ refers to the standards of moral behavior.

- a. Legality
- b. Loyalty
- c. Integrity
- d. Ethics

92. The difference between a country's merchandise exports and its merchandise imports is the:

- a. Current account.
- b. Capital account
- c. Balance of trade

d. Balance of payments

93. The World Trade Organization (WTO):

- a. Sets tariffs to balance international trade among nations.
- b. Is the successor to NAFTA.
- c. Rules on trade disputes between nations.
- d. Sets exchange rates to balance international trade among nations.

94. Which of the following is NOT a core function of management?

- a. Planning
- b. Organizing
- c. Motivating
- d. Leading

95. In democratic style of leadership there is:

- a. Upward communication
- b. Upward and downward communication
- c. Occasional communication
- d. Downward communication

96. The following are included in a business plan:

- a. Financial information, production plans, personnel policies
- b. Goals of the business and how they will be achieved.
- c. Market analysis
- d. All of the above.

97. There are really only two ways to collect primary data for a marketing study:

- a. Observation and asking questions
- b. Passive and remote observations
- c. Through laboratory settings and onsite groups
- d. With careful, selected shopper and specialized syndicated services

98. The major disadvantage of advertising on television is:

- a. Local market focus
- b. Long life span
- c. Cost.
- d. Its inability to target specific audiences.

99. _____ may be used to analyze how well a company is managing its assets.

- a. Profitability Ratio
- b. Debt Ratio
- c. Activity Ratio
- d. Liquidity Ratio

100. For the individual employee, MBO provides:

- a. A way to keep the company accountable
- b. Specific personal performance objectives
- c. Increased monetary compensation
- d. Communication between co-workers.

101. Examples of genetic industries include:

- a. Poultry
- b. Sugar mill
- c. Plant nurseries
- d. Canals

102. Which of the following enjoys limited liability?

- a. A general partnership.
- b. A corporation.
- c. A sole proprietorship.
- d. None of the above

103. JIT aims at:-

- a. Avoid delays
- b. Favorable cash flow of the organization
- c. Reduction in non-value added activities
- d. All of the given options

104. Consumer goods are purchased by:

- a. Business users.
- b. Ultimate consumers.
- c. Governments.
- d. Families.

105. The last step involved in designing an advertising campaign is _

- a. Allocation of Budget
- b. Advertising Objectives
- c. Advertising Evaluation
- d. Message Creation

In which of the following do two or more organizations collaborate on a project for mutual gain?

- a. Limited partnership
- b. Joint venture
- c. Public corporation
- d. Strategic alliance

107. Air crafts are used for transportation of products when speed is

More important

Less important

108. An item consumed in one or a few uses is called a:

- a. Consumer good
- **b.** Commodity
- c. Durable good
- d. Nondurable good
- 109. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?
 - a. Sales promotion
 - b. Public relations
 - c. Personal selling
 - d. Advertising
- A written statement of what a jobholder does, how a job is done, and why a job is done is
 - a_____:
 - a. Job description.
 - b. Human resource inventory report.
 - c. Job analysis.
 - d. Job specification.
- 111. Aggregating prospective buyers into groups is called:
 - a. Market categorization
 - b. Market segmentation
 - c. BCG matrix analysis
 - d. Grouping
 - a. Sets exchange rates to balance international trade among nations.
- 112. Franchisors like franchising because:
 - a. They get a huge amount of money from franchisee without doing much
 - b. Failure rate of franchise business is lower than other businesses.
 - c. Franchisees invest their own money and take responsibility for the management of the businesses they own.
 - d. All of the given
- Auditors are generally appointed and their remuneration, fixed at the

Extraordinary Meeting

Statutory Meeting

Director's Meeting

Annual General Meeting

114. Which of the following is included in economic factors?

Religion

Value system

Norms

Exchange rate

refers to the standards of moral behavior.

Legality

Loyalty

Integrity

Ethics

Skyscrapers, pop-ups, and banners are all types of _____ advertising.

Television Radio Outdoor

Internet

Selection devices that are based upon physical condition of the candidates are known as:

- a. Medical tests
- b. Background investigations.
- c. Aptitude tests
- d. Application forms.

Which of the following business type has longest life time?

- 1. Sole proprietorship
- 2. Partnership
- 3. Joint stock company
- 4. All of the given options

Election of the Board of Directors is done by Shareholders.

- 1. Through special resolution
- 2. In annual general meeting
- 3. In Special meeting
- 4. In statuary meeting

Which of the following business type, has to pay double taxes to the government?

- 1. Sole proprietorship
- 2. Partnership
- 3. Joint stock company
- 4. Cooperative Societies

_____ includes the rules and regulations, necessary to manage the internal affairs of the company.

- 1. Memorandum of Association
- 2. Article of Association
- 3. Prospectus
- 4. All of the given option

General information like Appointment, election and powers of directors,

voting rights and transfer of shares mention in _____

- 1. Charter of Company
- 2. Article of Association
- 3. Prospectus
- 4. None of the given option

To call the extraordinary meeting, how many days' notice is required?

Select correct option:

- 2. 15 days
- 3. 07 days
- 4. 30 days

According to Section 305 of Companies Ordinance, a company may wound up by court under which of the following circumstances:

- 1. Statutory Declaration
- 2. Fails to submit statutory report
- 3. Expiry of Period
- 4. Appointment of Liquidators

Which of the following is the source of acquiring of redeemable capital?

- 1. Modarba Certificate
- 2. Debentures
- 3. Participation Term Certificates
- 4. All of the given option

Normally some part of Capital is kept for the payment of debts at the time of winding up, is called as:

- 1. Reserve capital
- 2. Un-Issued Capital
- 3. Un-Called up Capital
- 4. All of the given option

The following person cannot make a petition to the court to get an order for winding up of a

company.

- 2. Petition by creditor
- 3. Petition by contributory
- 4. All of the above

Which of the following is the disadvantage of modified schedules and alternative workplace?

- a. Freedom in professional and personal life
- b. More Job satisfaction
- c. Complicated coordination
- d. Suitable for self starter who require little direct supervision

Among different managerial styles, which of the following allows most rapid decision making?

- a. Autocratic styles
- b. Democratic styles
- c. Free rein style
- d. None of the given option

is the process of motivating others to work to meet specific objectives.

- a. Leadership
- b. Motivation
- c. Free rein style
- d. Democratic style

Which of the following represents the set of procedures involving both managers and subordinates in setting goals and evaluating progress?

- a. Participative Management and Empowerment
- b. Management by Objectives (MBO)
- c. Reinforcement/Behavior Modification Theory
- d. None of the given option

The internal environment consists of the insides forces that influence marketing strategy and decision making is/are as follows:

- a. Organization Policies
- b. Product Policies
- c. Management Structure
- d. All of the given option
- A specific communication task to be accomplished with a specific target audience during a specific period of time is called as:
 - a. Marketing Mix
 - b. Advertising objective
 - c. Market segmentation
 - d. Marketing process

Dividing a market into distance groups of buyers who have distinct needs, characteristics, or behavior and who might require separate products or marketing mixes.

- a. Market segmentation
- b. Marketing Mix
- c. Marketing Penetration
- d. Marketing control

The actors and forces outside marketing that affect marketing management's ability to build and maintain successful relationship with target customers are called as:

- a. Marketing Environment
- b. Market segmentation
- c. Marketing Mix
- d. Marketing Penetration

The set of controllable tactical marketing tools-product, price, place and promotion that the firm blends to produce the response it wants in the target market.

- a. Market segmentation
- b. Marketing Mix
- c. Marketing Penetration
- d. Marketing Environment

Motor cycle and car are very different from one another, but both fulfill the need for transport is an example of:

- a. Substitute product competition
- b. Brand competition
- c. International competition:
- d. Market competition

Physical distribution is a channel to make availability of _

from producer to consumer.

- a. Finished goods
- b. Work in process
- c. Raw material
- d. All of the given option

Advertising strategies often depend on the product life cycle stage. Example in case of introductory stage, which of the following advertising strategy is used:

- a. Persuasive advertising
- b. Comparative advertising

- c. Informative advertising
- d. Reminder advertising
- e. None of the given options

A ______ is a promotional approach that encourages consumer demand, which then exerts pressure on wholesalers and retailers to carry a product.

- a. Pull strategy
- b. Push strategy
- c. Persuasive advertising
- d. Sales Promotion

_____ includes rental or mortgage payments, insurance, and wages. Other cost includes material handling and inventory control.

- a. Warehousing cost
- b. Transportation cost
- c. Distribution cost
- d. Manufacturing cost

Personal selling task in which salespeople try to persuade buyers to purchase products by providing information about their benefits is:

- a. Order Processing
- b. Creative Selling
- c. Missionary Selling
- d. None of the given option

Consumer promotion aimed at the _____ and Trade promotion aimed at wholesalers and

retailers.

- a. Final consumer
- b. Retailer
- c. Wholesalers
- d. All of the given options

In which of the following, Companies rent booths to display and demonstrate products to customers who have a special interest or are ready to buy.

- a. Trade Shows
- b. Contests
- c. Cross-promotion
- d. Special-event sponsorship

______ is the planning, organizing, directing, and controlling of all the activities needed to get high-quality goods and services into the marketplace.

- a. Total quality management (TQM)
- b. Promotion strategy
- c. Sales promotion
- d. Management by objective (MBO)

A promotional tool in which information about a company or product is transmitted by general mass media, which is free, but you have little or no control of the content and delivery.

a. Public relation

- b. Trade Promotion
- c. Publicity
- d. Consumer Promotion

Advertising strategy that tries to keep a product's name in the consumer's mind.

- a. Persuasive advertising
- b. Comparative advertising
- c. Informative advertising
- d. Reminder advertising

148. A major disadvantage of corporate organization is

- Double Taxation of dividend
- Inability of the firm to large sum of additional capital
- Limited liability of share holders
- Limited life of Cooperate firm

149. It is difficult to transfer to right of ownership is

- Sole proprietor ship
- Partner ship
- All of given options
- None of given options

150. Wages are paid for

- Long term
- Short term
- All of given options
- None of given options

151. Pakistan is exporting

- Sports Item
- Agriculture Product
- Textile Product
- All of given options

152. Managers have _____ type of skills

- 2
- 3
- 4
- 5

153. The process of attracting the people for job

- Recruitment
- Special skills
- Supervision
- Job Specification

154. What is the method of on job training?

- Lectures
- Vestibule
- Videos

• None of given options

155. The liability of a sole trader is

- limited Only to his investment in the business
- Limited to the total resources of the business
- Unlimited
- Not defined

156. Genetic industry means

- Canal
- Sugar mill
- Poultry
- Agriculture

157. The first stage Evolution business is?

- Industry revolution
- Globalization
- Entrepreneurship
- Marketing era

158. ----- refers to standard of moral behavior

Loyalty

Integrity

Ethics

159. The buying and selling of goods by way of electronic media, such as telephone is called

Digital age

E commerce

Enterprise resource planning

None of the above

160. Which one of the following is NOT a benefit of partnership?

Distribution of work

Unlimited liability

Tax facility

Minority protection

161. Which of the following is excluded from factors that can affect the business?

Demographic Factors

Economic factors

Act of God

None of the above

162. If Trade Receipts are grater then Trade Payments then Balance of Payments is

Favorable

Unfavorable

Deficit

None of the above

163. Which of the following is excluded from the advantages of Sole Proprietorship?

Direct relationship with customers

Unlimited Liability

Easy transfer of Ownership

Entire Profit

164. Which of the following is an advantage of sole proprietorship?

Longest life

Availability of sufficient Capital

Direct contact with customer and workers

Separate Legal Entity

165. Which of the following is not among the benefits of Partnership Firm?

Satisfaction of Partners

Lack of Secrecy

Moral Promotion

Minority Protection

166. In partnership deed the profit & loss is distributed among the partners by the following ratio.

50:50

As per percentage of Capital invested

As per agreed ratio in Partnership deed

25:75

167. The company may raise its capital through which of the following sources:

By Issuing Shares

By Issuing Debentures

By Savings

All of the given options

168. Advantages of cooperative societies does not include

Equal distribution of wealth

Interference of Government

No Monopoly

Open Membership

169. WTO was organized on _

July 15, 1998

January 01, 1990

August 25, 1995

January 01, 1995

An enterprise that provides products or services that customers desire is a /an:

a. institution

- b. market
- c. agency
- d. business

The different types of stakeholders involved in a business include all of the following except:

- a. owners
- b. creditors
- c. couriers
- d. employees

A certificate of ownership of a business is a:

- a. bond
- b. stock
- c. mutual fund
- d. contract 4.

The following are possible forms of business ownership except:

- a. proprietorship
- b. partnership
- c. bureaucracy
- d. corporation

Partners have unlimited liability in a:

- a. general partnership
- b. corporation
- c. limited partnership
- d. cooperative

An arrangement whereby business owners allow others to use their trademark, trade name, or copyright under specified conditions is a :

- a. franchise
- b. joint venture
- c. distribution
- d. cartel 7.

A firm's _____ is measured by its stock price, which can be negatively affected by unethical business

practices:

- a. bond rating
- b. risk
- c. value
- d. return on investment

conditions reflect the overall performance of the nation's economy.

- a. microeconomic
- b. multieconomic
- c. macroeconomic
- d. all of the given options

The primary purpose of an industry business environmental assessment is to determine the:

- a. economic growth
- b. degree of competition
- c. inflation rate
- d. population growth

The function of business responsible for the efficient use of employees and other resources (such as machinery) is:

- a. finance
- b. marketing
- c. production
- d. management

All of the following are considered crucial ingredients that are needed in order for a business to be able to make a profit except ------.

Land

Capital

Labor

Financial Counselors

Jahanzaib's restaurant was sued when a customer suffered a severe allergic reaction. As sole proprietor of the establishment, Jahanzaib's will be personally liable for any judgment against the restaurant due to ------.

Charter Laws

Unlimited Liability

Terms of his property insurance Limited Liability

182. ----- comprise partners whose liability is limited to the cash or property they contributed to the

partnership.

Limited partnerships

Limited Liability Companies Sole Corporations

General Partnership

183. ----- is considered a primary advantage to forming a business partnership.

Shared Profit

Increase Specialization

Shared Control

Unlimited Liability

184. Disadvantages associated with being an entrepreneur include all of the following except ---

Ensuring the business functions properly

Possibly incurring large losses

Possibly losing source of income

Having an increased amount of control

185. All of the following except ----- are considered to be

barriers to free trade

Tariffs

Quotas

Subsidies

Taxes

186. A -----is an economic system in which the production of goods and services is left in the hands of

private enterprise.

Totalitarian government

Representative democracy

Mixed Economy

Free Market Economy

are those persons who guarantee the company, to buy the remaining shares if minimum requirement

is not met.

Promoters

Brokers

Underwriters

Directors

188. The function of business responsible for the efficient use of employees and other resources (such as

machinery) is:

Finance

Marketing

Production

Management

189. The different types of stakeholders involved in a business include all of the following except:

Owners

Creditors

Couriers

Employees

190. Which of the following business type has longest life time?

Sole proprietorship

Partnership

Joint stock company

All of the given options

191. Election of the Board of Directors is done by Shareholders.

Through special resolution

In annual general meeting

In Special meeting

In statuary meeting

192. Which of the following business type, has to pay double taxes to the government?

Sole proprietorship

Partnership

Joint stock company

Cooperative Societies

includes the rules and regulations, necessary to manage the internal affairs of the

company.

Memorandum of Association

Article of Association

Prospectus

All of the given option

194. General information like Appointment, election and powers of directors, voting rights and transfer of shares mention in:

Charter of Company

Article of Association

Prospectus

None of the given option

195. To call the extraordinary meeting, how many days' notice is required?

21 days

15 days

07 days

30 days

196. According to Section 305 of Companies Ordinance, a company may wound up by court under which of the following circumstances:

Statutory Declaration

Fails to submit statutory report

Expiry of Period

Appointment of Liquidators

197. Which of the following is the source of acquiring of redeemable capital?

Modarba Certificate

Debentures

Participation Term Certificates

All of the given option

198. Normally some part of Capital is kept for the payment of debts at the time of winding up, is called as:

Reserve capital

Un-Issued Capital

Un-Called up Capital

All of the given option

199. The following person cannot make a petition to the court to get an order for winding up of a company.

Petition by debtor

Petition by creditor

Petition by contributory

All of the above

200. Which of the following is the disadvantage of modified schedules and alternative workplace?

Freedom in professional and personal life

More Job satisfaction

Complicated coordination

Suitable for self starter who require little direct supervision

201. Among different managerial styles, which of the following allows most rapid decision making?

Autocratic styles

Democratic styles

Free rein style

None of the given option

202.

is the process of motivating others to work to meet specific objectives.

Leadership

Motivation

Free rein style

Democratic style

203. Which of the following represents the set of procedures involving both managers and subordinates in setting goals and evaluating progress?

Participative Management and Empowerment

Management by Objectives (MBO)

Reinforcement/Behavior Modification Theory

None of the given option

The internal environment consists of the insides forces that influence marketing strategy and decision making is/are as follows:

Organization Policies

Product Policies

Management Structure

All of the given option

A specific communication task to be accomplished with a specific target audience during a specific period of time is called as:

Marketing Mix

Advertising objective

Market segmentation

Marketing process

206. Dividing a market into distance groups of buyers who have distinct needs, characteristics, or behavior and who might require separate products or marketing mixes.

Market segmentation

Marketing Mix

Marketing Penetration

Marketing control

207. The actors and forces outside marketing that affect marketing management's ability to build and maintain successful relationship with target customers are called as:

Marketing Environment

Market segmentation

Marketing Mix

Marketing Penetration

208. The set of controllable tactical marketing tools-product, price, place and promotion that the firm
blends to produce the response it wants in the target market.
Market segmentation
Marketing Mix
Marketing Penetration
Marketing Environment
209. Motor cycle and car are very different from one another, but both fulfill the need for transport is an
example of:
Substitute product competition
Brand competition
International competition:
Market competition
210. Physical distribution is a channel to make availability of from producer to consumer.
Finished goods
Work in process
Raw material
All of the given option
Advertising strategies often depend on the product life cycle stage. Example in case of introductory
stage, which of the following advertising strategy is used:
Persuasive advertising
Comparative advertising
Informative advertising
Reminder advertising
None of the given options
212. is a promotional approach that encourages consumer demand, which then exerts
pressure on wholesalers and retailers to carry a product.
Pull strategy
Push strategy
Persuasive advertising
Sales Promotion
213 includes rental or mortgage payments, insurance, and wages. Other cost includes
material handling and inventory control.
Warehousing cost
Transportation cost
Distribution cost
Manufacturing cost
214 Powered celling took in which releases the to noncode however to remain to the district of the control of t
Personal selling task in which salespeople try to persuade buyers to purchase products by providing information about their benefits is:
Order Processing
Creative Selling
Missionary Selling

None of the given option	
215. Consumer promotion aimed at the and Trade promotion aimed at wholesalers and retailers.	
Final consumer	
Retailer	
Wholesalers	
All of the given options	
216. In which of the following, Companies rent booths to display and demonstrate products to custome	rs
who have a special interest or are ready to buy.	
Trade Shows	
Contests	
Cross-promotion	
Special-event sponsorship	
217 is the planning, organizing, directing, and controlling of all the activities needed to	get
high-quality goods and services into the marketplace.	
Total quality management (TQM)	
Promotion strategy	
Sales promotion	
Management by objective (MBO)	
218. A promotional tool in which information about a company or product is transmitted by general mamedia, which is free, but you have little or no control of the content and delivery.	SS
Public relation	
Trade Promotion	
Publicity	
Consumer Promotion	
Advertising strategy that tries to keep a product's name in the consumer's mind.	
Persuasive advertising	
Comparative advertising	
Informative advertising	
Reminder advertising	
220. Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder	
investments equaling Rs. 20,00,000. What was the company's return on equity?	
10%	
15%	
40%	
Components of Business Plan include all of the following except:	
Marketing Component	
Administrative Component	
External Component	
Financial Component	
222. An agreement between two parties in which one party possess the rights to the other party is:	

Partnership

Strategic Alliance

Joint venture

Franchising

223. The shareholders elect the Board of Directors in the

Through special resolution

In annual general meeting

In Special meeting

In statuary meeting

Portion of the undistributed profit transferred to which of the following?

General Reserve

Retained Earning

Appropriation account

All of the given options

225. Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document?

Charter of Company

Article of Association

Prospectus

None of the given option

226. A joint stock company may be wound up voluntarily in which of the following way:

Expiry of Period

Fails to submit statutory report

Fails to start its business within one year from the date of incorporation

All of the following

Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from:

Debt

Equity

None of the above

All of the given option

228. Cooperative Societies are not formed for:

The serving of the orphans and widows

The help of poor people

For the earning of profit

Social welfare

229.

Which one of the following statements about marketing is

inaccurate?

(The growing number of products in all categories has made it easier for

marketers to capture the attention of customers.)

(Marketing has to do with persuading customers a product meets their needs.)

(The mass market has fragmented into many different groups of customers.)

(Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.)

230. The process of tracking the demand and satisfaction of customers in an effort to develop products they will want to buy on an ongoing basis is called
Marketing ————————————————————————————————————
Business vision
Product development
Customer relationship management
231 is the typical sequence of changes in demand for a product that occurs over time.
The business vision statement
The product life cycle
Marketing research
A customer-oriented approach
232. All of the following except are considered to be correct statements about marketing
research.
(It is a systematic search for information about customers' needs and how
those needs differ) (Marketing research is geared to uncover unmet consumer needs)
(With market research, the chance product development will be able to
create a product consumers want to buy increases)
(Marketing research provides an inexpensive method for tracking
consumer behavior)
When a company targets a particular group of customers because of their need for its product, it can be stated the company has identified its
Market differentiation
Market differentiation Market mission
Market differentiation Market mission Market segment
Market differentiation Market mission Market segment Marketing plan
Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and
Market differentiation Market mission Market segment Marketing plan 234 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold.
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Direct distribution

Distribution mix

Distribution channel

Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

Independent wholesalers

Direct distribution

Company-owned distributors

Retail distributors

The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

Missionary selling

Licensed distribution

Distribution mix

Distribution channel

239. All of the following choices represent one of the four types of utility except:

Time

Form

Loyalty

Ownership

240. The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing?

Production

Marketing

Relationship

241. The marketing concept is:

Companywide consumer orientation with the objective of achieving the maximum amount of profits.

Long-run success page.

Largest market share.

Highest paid staff.

242. involves long-term, value-added relationships developed over time with customers and

suppliers:

Relationship Marketing

Marketing Era Marketing

Consumer Marketing

Exchange Marketing

An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

Sales process

Exchange process

Relationship process

Production process

244. An enterprise that provides products or services that customers desire is a / an:

Institution
market
agency
business
245. The different types of stakeholders involved in a business include all of the following except:
Owners
creditors
couriers
employees
246. A certificate of ownership of a business is a:
Bond
stock
mutual fund
contract
247. The following are possible forms of business ownership except:
Proprietorship
partnership
bureaucracy
corporation
248. Partners have unlimited liability in a:
general partnership
corporation limited partnership
cooperative
Cooperative
249. An arrangement whereby business owners allow others to use their trademark, trade name, o
copyright under specified conditions is
Franchise
joint venture
distribution
cartel
250. A firm's is measured by its stock price, which can be negatively affected by unethical busines
practices:
bond rating risk
value
return on investment
return on investment
251 conditions reflect the overall performance of the nation's economy.
Microeconomic
multieconomic
macroeconomic
all of the given options
252. The primary purpose of an industry business environmental assessment is to determine the:
economic growth
degree of competition

inflation rate population growth

The function of business responsible for the efficient use of employees and other resources (such as machinery) is:

Finance marketing production management

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Accounting
Management Function
Innovation
Quality improvement

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Favorable
Unfavorable
Deficit
None of the above

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Direct contact with customer and workers

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sources:

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Inability of the firm to large sum of additional capital

Limited liability of share holders

Limited life of Cooperate firm

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Sole proprietor ship

Partner ship

All of given options

None of given options

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Long term

Short term

All of given options

None of given options

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Sports Item

Agriculture Product

Textile Product

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267.	Managers have	type of skills

2

3

4

5

268. The process of attracting the people for job

Recruitment

pecial skills

Supervision

Job Specification

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Vestibule

Videos

None of given options

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limited Only to his investment in the business Limited to the total resources of the business

Unlimited

Not defined

271. Genetic industry means

Canal

Sugar mill

Poultry

Agriculture

272. The first stage Evolution business is?

Industry revolution

Globalization

Entrepreneurship

Marketing era

273. When entrepreneurs establish a business, they must first decide on the form of:

Partnership

Ownership

Expansion

Organization

274. Generally, in a limited partnership:

All partners have limited liability.

The partners exist for a limited time period.

The limited partners do not participate in management of the company.

Not more than 75 partners may invest in the company at one time.

275. The "leading" function of management should be conducted in a manner that is consistent with

firm's:

Competition

Strategic plan

Industry demand

Labor union

276. The skills managers use to understand the relationships among the various tasks of the firm are:

Interpersonal skills

Technical skills

Decision making skills

Conceptual skills

277. The four functions of management:

Must be enacted in the proper sequence Must be integrated Are stand alone, independent functions Can not be performed by one individual

278. Social interaction and acceptance by others are examples of:

Physiological needs

Safety needs

Affiliation needs

Esteem needs

279. When firms delegate more authority to their employees, this strategy is referred to as:

Empowerment

Merit system

Hygiene theory

Equity system

280. The process used to determine the tasks and the necessary credentials for a particular position is

referred to as:

Job analysis

Job screening

Job evaluation

Human resource planning

281. A ______ is an assignment to a higher level job with more responsibility and greater pay.

Transfer

Lateral assignment

Appraisal

Promotion

282. Products purchased by companies to produce other products are:

Consumer Goods

Industrial Goods

Services

Inventory

283. The formation of ______does not require any legal formality like registration.

Company

Cooperative society

Partnership

Sole proprietorship

284. Which of the following is a disadvantage of partnership?

Distribution of work

Sufficient capital

Prime credit standing

Ans Profit sharing

285. In partnership deed, profit and loss is distributed among the partners:

In equal percentage

As per percentage of capital invested

Ans As per agreed ratio in partnership deed

None of the given options

286. The powers of the Board of Directors to borrow from the bank are mentioned in:

Ans Article of Association

Memorandum of Association

Special Resolution

None of the given options

287. Which of the following should be considered when designing a business plan?

Objectives of the business

Marketing components of the business

Financial components of the business

All of the given options

288. A firm that acquires another firm as part of its overall business strategy is engaging in

Ans A strategic acquisition

A financial acquisition

A two-tier tender offer

A shark repellent

289. The record of a country's imports and exports of goods and services is called its:

Visible trade balance.

Ans Balance of payments

Balance of payments on current account.

Balance of trade.

which of the following is the treaty designed to remove barriers to the free flow of goods, services, and capital between nations?

GATT

EU

WTO

NAFTA

291. Export subsidies are:

Maximum limits on the quantity of specific products imported to a nation.

Taxes placed on imported products.

Licensing requirements or unreasonable quality standards designed to reduce imports.

Ans Government payments to domestic producers to reduce the price on exported goods.

292. If a very successful fast food restaurant has been ignoring customers' concerns about the small war toys and toy guns included in their Kids Meals, then managers should begin focusing on improving the firm's:

Ans Ethics

Profitability.

Productivity.

300. Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as:

Growth factors

Ans Hygiene factors

Esteem factors

Motivating factors

301. Which of the following step is important to improve expectancy?

Ans Deliver rewards as promised.

Observe and recognize performance.

Create the belief that effort is related to performance

Make the rewards meaningful.

302. The term "Job Rotation":

Is another term for employee empowerment Involves allocating a wider range of similar tasks to individuals Involves giving employees work with a greater degree of responsibility and autonomy

Ans Means that staff is moved periodically from task to task in order to increase variety and interest

303. Which of the following is NOT included as a basic idea in the definition of marketing concepts?

Ans Total company effort

Profit Productivity

Customer satisfaction

304. In _____ of marketing, unsatisfied need of the customers are satisfied.

Social oriented stage

Product oriented stage

Ans Marketing oriented stage

None of the given options

305. Which of the following statements is NOT true about services?

They are experienced, used or consumed.

They are often sold first, then consumed.

They are perishable.

Ans They are tangible.

306. The degree to which a tool or test measures what it is supposed to measure is known as:

Ans Validity

Reliability

Dependability

Goodness of fit.

307. Which of the following would generally have unlimited liability?

A limited partner in a partnership

A shareholder in a corporation

Ans The owner of a sole proprietorship

A member in a limited liability company (LLC)

308. What is potentially the biggest advent age of a small partnership over a sole proprietorship?

Unlimited liability

Single tax filing

Difficult ownership resale

Ans Raising capital

309. Which of the following enjoys limited liability?

A general partnership

Ans A Corporation

A sole proprietorship

None of the given options

In which type of business entity the entire ownership interest is transferable most freely?

General partnership

Limited partnership

Corporation

Limited liability company

311. Which of the following focuses on job content, environment, and conditions of employment?

- a. Job description
- b. Human resource inventory report
- c. Job analysis
- d. None of the given options

312. All of the following except _____ are considered to be correct statements about marketing research.

- a. It is a systematic search for information about customers' needs and how those needs differ.
- b. Marketing research is geared to uncover unmet consumer needs
- c. With market research, the chance product development will be able to create a product consumers want to buy increases
- d. Marketing research provides an inexpensive method for tracking consumer behavior

313. In the marketing research process the 1st step is to define the problem followed by:

- a. Collection of data
- b. Develop recommendation
- c. Develop the research design
- d. Implement plan

314. Which of the following is the least likely decision to be made by Operations Managers?

- a. Deciding which market areas to manufacture products for
- b. Designing and improving the jobs of the workforce
- c. Selecting the location and layout of a facility
- d. How to use quality techniques to reduce waste

315. What kind of sales person are you most likely to find working in the pharmaceutical industry?

a. Order taker
b. Order getter
c. Sales engineer
d. Missionary salesperson
d. Missionary salesperson
315. includes all of the activities involved in the sale of products to final customers.
a. Wholesaling
b. Retailing
c. Marketing
d. Distributing
316. A major advantage of the corporate form of organization is:
316. A major advantage of the corporate form of organization is: a. Reduction of double taxation.
b. Limited owner liability.
c. Legal restrictions.
d. Ease of organization
317. It is difficult to transfer the rights of ownership in:
a. Sole proprietorship
b. Partnership
c. All the given options
d. None of the given options
318. Statutory meeting must be held not later thanfrom the date on which a public company is entitled to commence business
a. 3 months
a. 3 months b. 6 months
b. 6 months
b. 6 months c. 1 year
b. 6 months
b. 6 months c. 1 year d. One month
b. 6 months c. 1 year d. One month
 b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value?
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities
b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities d. Liquidity
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b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities d. Liquidity 320. The marketing activity of dividing market into smaller units with similar needs and characteristics is known as: a. Market penetrating b. Target Marketing c. Relationship marketing d. Market segmentation 321refers to the standards of moral behavior.
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b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities d. Liquidity 320. The marketing activity of dividing market into smaller units with similar needs and characteristics is known as: a. Market penetrating b. Target Marketing c. Relationship marketing d. Market segmentation 321refers to the standards of moral behavior.
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b. 6 months c. 1 year d. One month 319. Which of the following is the most important determinant of a firm's value? a. Earnings b. Debt c. Liabilities d. Liquidity 320. The marketing activity of dividing market into smaller units with similar needs and characteristics is known as: a. Market penetrating b. Target Marketing c. Relationship marketing d. Market segmentation 321 refers to the standards of moral behavior. a. Legality b. Loyalty c. Integrity

- a. Current account.
- b. Capital account
- c. Balance of trade
- d. Balance of payments

323. The World Trade Organization (WTO):

- a. Sets tariffs to balance international trade among nations.
- b. Is the successor to NAFTA.
- c. Rules on trade disputes between nations.
- d. Sets exchange rates to balance international trade among nations.

324. Which of the following is NOT a core function of management?

- a. Planning
- b. Organizing
- c. Motivating
- d. Leading

325. In democratic style of leadership there is:

- a. Upward communication
- b. Upward and downward communication
- c. Occasional communication
- d. Downward communication

326. The following are included in a business plan:

- a. Financial information, production plans, personnel policies
- b. Goals of the business and how they will be achieved.
- c. Market analysis
- d. All of the above.

327. There are really only two ways to collect primary data for a marketing study:

- a. Observation and asking questions
- b. Passive and remote observations
- c. Through laboratory settings and onsite groups
- d. With careful, selected shopper and specialized syndicated services

328. The major disadvantage of advertising on television is:

- a. Local market focus
- b. Long life span
- c. Cost.
- d. Its inability to target specific audiences.

329. may be used to analyze how well a company is managing its assets.

- a. Profitability Ratio
- b. Debt Ratio
- c. Activity Ratio
- d. Liquidity Ratio

330. For the individual employee, MBO provides:

- a. A way to keep the company accountable
- b. Specific personal performance objectives
- c. Increased monetary compensation

d. Communication between co-workers.

331. Examples of genetic industries include:

- a. Poultry
- b. Sugar mill
- c. Plant nurseries
- d. Canals

332. Which of the following enjoys limited liability?

- a. A general partnership.
- b. A corporation.
- c. A sole proprietorship.
- d. None of the above

333. JIT aims at:-

- a. Avoid delays
- b. Favorable cash flow of the organization
- c. Reduction in non-value added activities
- d. All of the given options

334. Consumer goods are purchased by:

- a. Business users.
- b. Ultimate consumers.
- c. Governments.
- d. Families.

335. The last step involved in designing an advertising campaign is __

- a. Allocation of Budget
- b. Advertising Objectives
- c. Advertising Evaluation
- d. Message Creation

336. In which of the following do two or more organizations collaborate on a project for mutual gain?

- a. Limited partnership
- b. Joint venture
- c. Public corporation
- d. Strategic alliance

337. An item consumed in one or a few uses is called a:

- a. Consumer good
- b. Commodity
- c. Durable good
- d. Nondurable good

338. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?

- a. Sales promotion
- b. Public relations
- c. Personal selling
- d. Advertising

339. A written statement of what a jobholder does, how a job is done, and why a job is done is a. Job description. b. Human resource inventory report. c. Job analysis. d. Job specification. Aggregating prospective buyers into groups is called: 340. a. Market categorization b. Market segmentation c. BCG matrix analysis d. Grouping Franchisors like franchising because: a. They get a huge amount of money from franchisee without doing much b. Failure rate of franchise business is lower than other businesses. c. Franchisees invest their own money and take responsibility for the management of the businesses they own. d. All of the given 342. Auditors are generally appointed and their remuneration, fixed at the **Extraordinary Meeting Statutory Meeting Director's Meeting Annual General Meeting** Which of the following is included in economic factors? 343. Religion Value system Norms **Exchange rate** 344. Management, marketing and finance are key parts of a/ an: Accounting plan **Production strategy** Business plan Information systems refers to the standards of moral behavior. Legality Loyalty Integrity **Ethics** 346. Skyscrapers, pop-ups, and banners are all types of advertising. Television Radio Outdoor Internet

347. Selection devices that are based upon physical condition of the candidates are known as:

a. Medical tests

- b. Background investigations.
- c. Aptitude tests
- d. Application forms.

348. Process by which a company analyzes a competitor's products to identify desirable improvements is:

- a. Competitive product analysis
- b. Value-Added Analysis
- c. Statistical Process Control
- d. Quality/Cost Studies

349. Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

- a. Independent wholesalers
- b. Direct distribution
- c. Company-owned distributors
- d. Retail distributors

350. When members of a channel have problems with each other this is called:

- a. Trouble
- b. Infighting
- c. Disputations
- d. Channel conflict

351. The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

- a. Missionary selling
- b. Licensed distribution
- c. Distribution mix
- d. Distribution channel

352. This management level is concerned with long-range planning for the organization.

- a. Supervisory
- b. Middle-managerial
- c. Stockholder
- d. Top-managerial

353. The two major sources of raising funds or financing a business are:

- a. Owner's capital & borrowed funds
- b. Short term and long term loans
- c. Debentures and drafts
- d. Assets and long term loans

354. Which of the following business form has the shortest life span?

- a. Sole proprietorship
- b. Partnership
- c. Company
- d. Co-operative society

Four cost concepts are important in pricing decisions: total cost, fixed cost, variable cost, and:

- a. Spending cost
- b. Promotion cost
- c. Product cost
- d. Marginal cost

356. In which of the following do two or more organizations collaborate on a project for mutual gain?

- a. Limited partnership
- b. Joint venture
- c. Public corporation
- d. Strategic alliance

357. Sources of marketing information are categorized into two groups - what are they?

- a. Macro environmental sources; micro environmental sources.
- b. External sources; internal sources.
- c. Causal resources.
- d. All of the given options

358. ______ is the typical sequence of changes in demand for a product that occurs over time.

The business vision statement

The product life cycle

Marketing research

A customer-oriented approach

359. The notice calling the annual general meeting, must, be given to all its members at least _____ days before the date of the meeting.

- a. 21 days
- b. 30 days
- c. 45 days
- d. 51 days

360. A product is:

- a. Everything the customer receives in an exchange
- b. The physical object the customer receives in an exchange
- c. The service that is rendered to a customer
- d. The idea that the customer receives in an exchange

361. Political and legal barriers to trade include:

- a. Tarrifs
- b. Quotas
- c. All of the given options
- d. None of the given options

362. Money is the sole motivator for workers according to which of the following?

- a. Theory X
- b. Theory Y
- c. Equity theory
- d. Classical theory of motivation

363. DSS stands for:

- a. Decision support system
- b. Data support system
- c. Data supervision system
- d. None of the given options

364. Business benefits the people by providing them

- a. Large number of services
- b. Less number of services
- c. Environmental pollution
- d. Sub standard goods

365. The method of interviews where questions can be changed or adapted to meet the respondent's intelligence and understanding is called:

- a. Unstructured interviews
- b. Structured interviews
- c. All of the given options
- d. None of the given options

366. Which of the following is not the disadvantage of cooperative society?

- a. Lack of secrecy
- b. No profit incentive
- c. Untrained supervision
- d. Protection of mutual interest

367. First directors are usually named in the

- a. Memorandum of Association
- b. Articles of Association
- c. Prospectus
- d. None of the above

368. Which of the following statements about franchising is true?

- a. Franchising is a type of corporate system.
- b. Franchising is used to achieve coordination at successive stages of production
- c. Franchising is a type of administered vertical marketing system.
- d. Franchising is the most visible variation of contractual systems
 - 369. A training technique in which trainees act out as parts in a realistic management situation is known

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Business Games

Role Play

Vestibule Training

None of the given options

370. The situation when a country imports less than it exports is:

- a. A trade surplus.
- b. A recession.
- c. An expansion.
- d. A trade deficit

371. Being a global organization means:

- a. Customizing the product range for each segment in part.
- b. Creating standardized products
- c. All of the given
- d. None of the given

372. _____ is the process of locating, identifying, and attracting capable applicants.

- a. Downsizing
- b. Human resource inventory report
- c. Recruitment
- d. Strategic human resource planning

373. Which of the following is included in job specification?

- a. Working environment
- b. Experience
- c. Job title
- d. Job location

When a company targets a particular group of customers because of their need for its product, it can be stated the company has identified its ______.

- a. Market differentiation
- b. Market mission
- c. Market segment
- d. Marketing plan

375. There are really only two ways to collect primary data for a marketing study:

- a. Observation and asking questions
- b. Passive and remote observations
- c. Through laboratory settings and onsite groups
- d. With careful, selected shopper and specialized syndicated services

A firm can charge a higher price without loosing its customers if it does not have much

- a. Production
- b. Competition
- c. Advertising
- d. Industry demand

377. ______ is used to cover long-term expenses such as assets.

- a. Line of Credit
- b. Debt Financing
- c. Preferred Stock
- d. Financial Management

A statutory report must be sent to every member of the company at least ______days before the meeting is to be held.

- a. 21 days
- b. 30 days
- c. 45 days
- d. 51 days

379. The obtaining and investing funds by the firm is determined by the

- a. Finance function
- b. Marketing function
- c. Organizing function
- d. Accounting function

380. The marketing concept is:

- a. Companywide consumer orientation with the objective of achieving the maximum amount of profits.
- b. Long-run success page.
- c. Largest market share.
- d. Highest paid staff.

381. ______ involves long-term, value-added relationships developed over time with customers and suppliers:

Relationship Marketing

Marketing Era Marketing Consumer Marketing Exchange Marketing

382. The liability of a sole trader is:

Limited only to his investment in the business Limited to the total resources of the business

Unlimited

Not defined

383. At which stage of the product life cycle would a company consider the design of product versions for

different segments as part of its product strategy?

- a. Introduction
- b. Growth
- c. Maturity
- d. Decline

384. All of the following statements are true regarding a partnership except

Partners pay personal income tax on their share of the partnership's income

A new partnership agreement is required whenever a new partner enters or leaves the partnership

Mutual agency creates personal obligations for each partner

Each partner's liability is limited to the amount he or she contributed to the partnership

385. Which of the following statements is true about services?

They are experienced, used or consumed They are often sold first, then consumed They are perishable

All of the given options

386. The sole trader and his business exist:

- a. Independently
- b. Together
- c. For others
- d. None of the above
 - 387. In studying consumer behavior, it is often useful to categorize people on the basis of some similarity.

 Descriptions such as age, gender, income, or occupation are called:

Demographics

Psychographics Personal profiles Personality

388. Which of the following is an off-the-job training methods?

- a. Lectures
- b. Business Games
- c. Case Study method
- d. All of the given options
 - 389. A major disadvantage of the corporate form of organization is the
- a. Double taxation of dividends
- b. Inability of the firm to raise large sums of additional capital
- c. Limited liability of shareholders
- d. Limited life of the corporate form
 - 390. Which of the following business type can avail some concessions from the government?

MGT211 - Mid Term Multiple Choice Ouestions With Answers

- a. Sole proprietorship
- b. Partnership
- c. Joint stock company
- d. Cooperative society

391. New and revised products may be tested through:

- a. Commercialization
- b. Product life cycle
- c. Family brands
- d. Marketing research

392. Demographic segmentation divides the market by:

- a. Age, gender, marital status, social class, religion and education
- b. Perceptions, beliefs and values
- c. Lifestyle, personality and self-image
- d. Location or region

393. The activity directed towards producing wealth through buying and selling goods is termed as:

- a. Business
- b. Social services
- c. non-economic activities
- d. None of the given options

394. People in business and government face important ethical issues and decisions.

- a. Only in the United States
- b. Primarily in capitalist countries
- c. Primarily in communist countries
- d. In many different countries around the world

395. A good, service, or idea consisting of a bundle of tangible and intangible attributes that can satisfy consumers is called a:

- a. Nondurable good
- b. Durable good
- c. Product
- d. Commodity

396. Possession utility is provided when:

A good or service is obtained and there is a right to use or consume it

A product is available where someone wants it Someone performs a task for someone else None of the given options

397. The first stage in Evolution of business is:

MGT211 - Mid Term Multiple Choice Ouestions With Answers

- a. Industrial revolution
- b. Marketing Era
- c. Entrepreneurship
- d. Globalization

398. An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

Sales process

Exchange process

Relationship process

Production process

399. Which of the following is EXCLUDED from the advantages of sole proprietorship?

a. Unlimited liability

- b. Personal satisfaction
- c. Entire profit
- d. Independence

400. Examples of genetic industries include:

Poultry

Sugar mill

Plant nurseries

Canals

401. A document containing information regarding internal and external matters of the business is called:

a. Business plan

- b. Partnership deed
- c. Feasibility report
- d. None of the given

402. Many organizations provide guidelines of behavior to employees through a code of:

Cartel arrangements

Kickback agreements

Production manuals

Responsibility and ethics

403. The most important step in understanding business ethics is

a. Establishing codes of ethics

- b. Learning to recognize ethical issues
- c. Having efficient operations
- d. Implementing a strategic plan

404. A major disadvantage of the corporate form of organization is the

Double taxation of dividends

Inability of the firm to raise large sums of additional capital Limited liability of shareholders

Limited life of the corporate form

405. Selection devices that are based upon physical condition of the candidates are known as:

- a. Medical tests
- b. Background investigations.
- c. Aptitude tests
- d. Application forms.

406. Which of the following focuses on job content, environment, and conditions of employment?

- a. Job description
- b. Human resource inventory report
- c. Job analysis
- d. None of the given options

407. People in business and government face important ethical issues and decisions.

- a. Only in the United States
- b. Primarily in capitalist countries
- c. Primarily in communist countries
- d. In many different countries around the world

408. The law elating to Joint Stock Companies has been laid in companies Ordinance:

- a. 1984
- b. 1980
- c. 1932
- d. none of the above

409. The term tariff, as used in international trade, refers to:

- a. The price of goods when they leave the producing country.
- b. A tax on imports.
- c. A limit on the quantity of a good that can be imported into a country
- d. A government payment to encourage exports.

410. Which of the following should be considered when designing a business plan?

- a. Objectives of the business
- b. Marketing components of the business
- c. Financial components of the business
- d. All of the above

411. Which of the following is included in economic factors?

a. Religion

MGT211 - Mid Term Multiple Choice Ouestions With Answers

- b. Value system
- c. Norms
- d. Exchange rate

412. A document containing information regarding internal and external matters of the business is called:

- a. Business plan
- b. Partnership deed
- c. Feasibility report
- d. None of the given

413. Which of the following business type can avail some concessions from the government?

- a. Sole proprietorship
- b. Partnership
- c. Joint stock company
- d. Cooperative society

414. A major advantage of the corporate form of organization is:

- a. Reduction of double taxation.
- b. Limited owner liability.
- c. Legal restrictions.
- d. Ease of organization

415. Which of the following factor(s) contribute to success of new businesses?

- a. Hard work
- b. Market Demand
- c. Luck
- d. All of the given

416. The formation of ____ does not require any legal formality like registration.

- a. Sole proprietorship
- b. Company
- c. Cooperative society
- d. Partnership

The buying and selling of goods by way of electronic media, such as telephones is called:

- a. E-commerce
- b. Digital Age
- c. Enterprise Resource Planning
- d. None of the given options

418. Compared to licensing, franchising is a more advantageous entry mode because:

- a. It generates economies of scale in marketing to international customers.
- b. It offers greater control.
- c. It is low-risk and low-cost.

d. Of all the above

In the business plan, when making financial projections, which of these would NOT form part of the plan?

- a. Sources of loan
- b. Expected revenues
- c. Net income or profit
- d. Audit

420. The two major sources of raising funds or financing a business are:

- a. Owner's capital & borrowed funds
- b. Short term and long term loans
- c. Debentures and drafts
- d. Assets and long term loans

421. Auditors are generally appointed and their remuneration, fixed at the

- a. Extraordinary Meeting
- b. Statutory Meeting
- c. Director's Meeting
- d. Annual General Meeting

422. An agreement between two parties in which one party passes on the right to other party is called:

- a. Franchising agreement
- b. Joint venture
- c. Merger
- d. Reconsolidation

423. Management level is concerned with long-range planning for the organization.

- a. Supervisory
- b. Middle-managerial
- c. Stockholder
- d. Top-managerial

424. Which of the following enjoys limited liability?

- a. A general partnership.
- b. A corporation.
- c. A sole proprietorship.
- d. None of the above

425. Which of the following is excluded from factors that can affect the business?

- a. Demographic Factors
- b. Economic and social factors
- c. Natural factors
- d. None of the above

426. Barriers to international trade include:

- a. Social and cultural differences
- b. Political and legal differences
- c. Economic differences
- d. All of the given options

427. The sole trader and his business exist:

- a. Independently
- b. Together
- c. For others
- d. None of the above

428. All of the following statements are true regarding partnerships except

- a. There is no partnership income tax; the individual partners pay a personal income tax on their portion of partnership profits
- b. If the partnership agreement does not specify otherwise, profits will be shared equally by the partners
- c. A partnership balance sheet is much like that of a proprietorship
- d. The death of a partner dissolves the partnership and all assets must be liquidated

429. The liability of each member in cooperative society is

- a. Limited to the share capital
- b. Limited to total property of the society
- c. Unlimited
- d. None of the above.

430. Components of Business Plan include all of the following except

- a) Marketing Component
- b) Administrative Component
- c) External Component
- d) Financial Component
- 3) An agreement between two parties in which one party

431. possess the rights to the other party is

- a) Partnership
- b) Strategic Alliance
- c) Joint venture
- d) Franchising

432. The shareholders elect the Board of Directors in the

a)Through special resolution

b)In annual general meeting

- c) In Special meeting
- d)In statuary meeting

433. 5) Portion of the undistributed profit transferred to which of the following?

- a) General Reserve
- b) Retained Earning
- c) Appropriation account
- d) All of the given options

Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document?

- a) Charter of Company
- b) Article of Association
- c) Prospectus
- d) None of the given option

434. A joint stock company may be wound up voluntarily in which of the following way:

- a) Expiry of Period
- b) Fails to submit statutory report
- c) Fails to start its business within one year from the date of incorporation
- d) All of the following

435. Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from:

- a) Debt
- b) Equity
- c) None of the above
- d) All of the given option

436. Cooperative Societies are not formed for:

- a) The serving of the orphans and widows
- b) The help of poor people
- c) For the earning of profit
- d) Social welfare

437. Which of the following is the source of acquiring of redeemable capital?

- a) Mudarbah Certificate
- b) Debentures
- c) Participation Term Certificates
- d) All of the given option

438. Which one of the following statements about marketing is inaccurate?

- a) The growing number of products in all categories has made it easier for marketers to capture the attention of customers.
- b) Marketing has to do with persuading customers a product meets their needs.
- c) The mass market has fragmented into many different groups of customers.
- d) Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.
 - 439. The process of tracking the demand and satisfaction of customers in an effort to develop products

they will want to buy on an ongoing basis is called
a) Marketing
b) Business vision
c) Product development d) Customer relationship management
u) customer relationship management
440 is the typical sequence of changes in demand for a product that occurs over time.
a) The business vision statement
b) The product life cycle
c) Marketing research d) A customer-oriented approach
441. All of the following except are considered to be correct statements about marketing
research.
a) It is a systematic search for information about customers' needs and how those needs differ
b) Marketing research is geared to uncover unmet consumer needsc) With market research, the chance product development will be able to create a product consumers want to buy
increases
d) Marketing research provides an inexpensive method for tracking consumer behavior
When a company targets a particular group of customers because of their need for its product, it can be stated the company has identified its
a) Market differentiation
b) Market mission
c) Market segment d) Marketing plan
443 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold.
a) Marketing mix
b) Product mix c) Product differentiation
d) Product positioning
444. Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?
a) Sales promotion
b) Public relations
c) Personal selling d) Advertising
445. The specific method a company uses to sell and deliver its products to customers is known as its
a) Retail intermediaries

MGT211 - Mid Term Multiple Choice Ouestions With Answers

- b) Direct distribution
- c) Distribution mix
- d) Distribution channel

Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

- a) Independent wholesalers
- b) Direct distribution
- c) Company-owned distributors
- d) Retail distributors

The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

- a) Missionary selling
- b) Licensed distribution
- c) Distribution mix
- d) Distribution channel

All of the following choices represent one of the four types of utility except:

- a) Time
- b) Form
- c) Loyalty
- d) Ownership

The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing?

- a) Production
- b) Sales
- c) Marketing
- d) Relationship

The marketing concept is:

- a) Companywide consumer orientation with the objective of achieving the maximum amount of profits.
- b) Long-run success page.
- c) Largest market share.
- d) Highest paid staff.

involves long-term, value-added relationships developed over time with customers and suppliers:

- a) Relationship Marketing
- b) Marketing Era Marketing
- c) Consumer Marketing
- d) Exchange Marketing

An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

a) Sales process

MGT211 -	<u>- Mid Term Multir</u>	ole Choice Ouestion	<u>ns With Ans</u>	wers
b) Exchange process c) Relationship process d) Production process				
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Introduction to business_MGT211_MCQs Midterm

Question No: 1	Which of the following business type has longest life time?
----------------	---

Sole proprietorship Partnership

Joint stock company All of the given options

Question No: 2 Election of the Board of Directors is done by Shareholders.

Through special resolution In annual general meeting

In Special meeting In statuary meeting

Question No: 3 Which of the following business type, has to pay double taxes to the government?

Sole proprietorship Partnership

Joint stock company Cooperative Societies

Question No: 4 ______ includes the rules and regulations, necessary to manage the internal affairs of the company.

Memorandum of Association Article of Association

Prospectus All of the given option

Question No: 5 General information like Appointment, election and powers of directors, voting rights and transfer of shares

mention in _____

Charter of Company Article of Association

Prospectus None of the given option

Question No: 6 To call the extraordinary meeting, how many days' notice is required?



21 days 15 days 07 days 30 days

Question No: 7 According to Section 305 of Companies Ordinance, a company may wound up **by court** under which of the following circumstances:

Statutory Declaration Fails to submit statutory report

Expiry of Period Appointment of Liquidators

Question No: 8 Which of the following is the source of acquiring of redeemable capital?

Modarba Certificate Debentures

Participation Term Certificates All of the given option

Question No: 9 Normally some part of Capital is kept for the payment of debts at the time of winding up, is called as:

Reserve capital Un-Issued Capital

Un-Called up Capital All of the given option

Question No: 10 The following person cannot make a petition to the court to get an order for winding up of a company.

Petition by debtor Petition by creditor

Petition by contributory All of the above

Question No: 11 Which of the following is the disadvantage of modified schedules and alternative workplace?

Freedom in professional and personal life More Job satisfaction

Complicated coordination

Suitable for self starter who require little direct supervision

Question No: 12 Among different managerial styles, which of the following allows most rapid decision making?

Autocratic styles Democratic styles

Free rein style None of the given option

Question No: 13 _____ is the process of motivating others to work to meet specific objectives.

Leadership Motivation Free rein style Democratic style

Question No: 14 Which of the following represents the set of procedures involving both managers and subordinates in setting goals and evaluating progress?



Participative Management and Empowerment

Management by Objectives (MBO)

Reinforcement/Behavior Modification Theory None of the given option

Question No: 15 The internal environment consists of the insides forces that influence marketing strategy and decision making is/are as follows:

Organization Policies Product Policies

Management Structure All of the given option

Question No: 16 A specific communication task to be accomplished with a specific target audience during a specific period of time is called as:

Marketing Mix Advertising objective

Market segmentation Marketing process

Question No: 17 Dividing a market into distance groups of buyers who have distinct needs, characteristics, or behavior and who might require separate products or marketing mixes.

Market segmentation Marketing Mix

Marketing Penetration Marketing control

Question No: 18 The actors and forces outside marketing that affect marketing management's ability to build and maintain successful relationship with target customers are called as:

Marketing Environment Market segmentation

Marketing Mix Marketing Penetration

Question No: 19 The set of controllable tactical marketing tools-product, price, place and promotion that the firm blends to produce the response it wants in the target market.

Market segmentation Marketing Mix

Marketing Penetration Marketing Environment

Question No: 20 Motor cycle and car are very different from one another, but both fulfill the need for transport is an example of:

Substitute product competition Brand competition

International competition: Market competition



Question No: 21 Physical distribution is a channel to make availability of from producer to consumer.
Finished goods Work in process
Raw material All of the given option
Question No: 22 Advertising strategies often depend on the product life cycle stage. Example in case of introductory stage, which of the following advertising strategy is used:
Persuasive advertising Comparative advertising
Informative advertising Reminder advertising
None of the given options
Question No: 23 is a promotional approach that encourages consumer demand, which then exerts pressure o wholesalers and retailers to carry a product.
Pull strategy Push strategy Persuasive advertising Sales Promotion
Question No: 24 includes rental or mortgage payments, insurance, and wages. Other cost includes material handling and inventory control.
Warehousing cost Transportation cost
Distribution cost Manufacturing cost
Question No: 25 Personal selling task in which salespeople try to persuade buyers to purchase products by providing information about their benefits is:
Order Processing Creative Selling
Missionary Selling None of the given option
Question No: 26 Consumer promotion aimed at the and Trade promotion aimed at wholesalers and retailers.
Final consumer Retailer Wholesalers All of the given options
Question No: 27 In which of the following, Companies rent booths to display and demonstrate products to customers who have a special interest or are ready to buy.
Trade Shows Contests Cross-promotion Special-event sponsorship
Question No: 28 is the planning, organizing, directing, and controlling of all the activities needed to get high quality goods and services into the marketplace.

Promotion strategy

Total quality management (TQM)



Sales promotion Management by objective (MBO)

Question No: 29 A promotional tool in which information about a company or product is transmitted by general mass media, which is free, but you have little or no control of the content and delivery.

Public relation Trade Promotion Publicity Consumer Promotion

Question No: 30 Advertising strategy that tries to keep a product's name in the consumer's mind.

Persuasive advertising Comparative advertising

Informative advertising Reminder advertising

Question No: 31 Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder investments equaling Rs. 20,00,000. What was the company's return on equity?

10% 15% 40% 80%

Question No: 32 Components of Business Plan include all of the following except:

Marketing Component Administrative Component

External Component Financial Component

Question No: 33 An agreement between two parties in which one party possess the rights to the other party is:

Partnership Strategic Alliance Joint venture Franchising

Question No: 34 The shareholders elect the Board of Directors in the

Through special resolution In annual general meeting

Question No: 35 Portion of the undistributed profit transferred to which of the following?

General Reserve Retained Earning

Appropriation account All of the given options

Question No: 36 Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention

in which of the document?

Charter of Company Article of Association

Prospectus None of the given option

Question No: 37 A joint stock company may be wound up voluntarily in which of the following way:



Expiry of Period Fails to submit statutory report

Fails to start its business within one year from the date of incorporation

All of the following

Question No: 38 Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from:

Debt Equity None of the above All of the given option

Question No: 39 Cooperative Societies are not formed for:

The serving of the orphans and widows

The help of poor people

For the earning of profit Social welfare

Question No: 40 Which one of the following statements about marketing is inaccurate?

(The growing number of products in all categories has made it easier for

marketers to capture the attention of customers.)

(Marketing has to do with persuading customers a product meets their

needs.)

(The mass market has fragmented into many different groups of customers.)

(Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.)

Question No: 41 The process of tracking the demand and satisfaction of customers in an effort to develop products they will want to buy on an ongoing basis is called ______.

Marketing Business vision Product development

Customer relationship management

Question No: 42 _____ is the typical sequence of changes in demand for a product that occurs over time.



Marketing research A customer-oriented approach

Question No: 43 All of the following except _____ are considered to be correct statements about marketing research.

(It is a systematic search for information about customers' needs and how

those needs differ)

(Marketing research is geared to uncover unmet consumer needs)

(With market research, the chance product development will be able to

create a product consumers want to buy increases)

(Marketing research provides an inexpensive method for tracking

consumer behavior)

<u>Question No:44</u> When a company targets a particular group of customers because of their need for its product, it can be stated the company has identified its _____.

Market differentiation Market mission

Market segment Marketing plan

Question No: 45 is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold.

Marketing mix Product mix

Product differentiation Product positioning

Question No: 46 Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?

Sales promotion Public relations



Personal selling Advertising

Question No: 47 The specific method a company uses to sell and deliver its products to customers is known as its ______.

Distribution mix Distribution channel

Question No: 48 Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

Independent wholesalers Direct distribution

Company-owned distributors Retail distributors

Question No: 49 The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

Missionary selling Licensed distribution

Distribution mix Distribution channel

Question No: 50 All of the following choices represent one of the four types of utility except:

Time Form Loyalty Ownership

Question No: 51 The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing?

Production Sales Marketing Relationship

Question No: 52 The marketing concept is:

Companywide consumer orientation with the objective of achieving the maximum amount of profits.

Long-run success page. Largest market share. Highest paid staff.



Question No: 53 _____ involves long-term, value-added relationships developed over time with customers and suppliers:

Consumer Marketing Exchange Marketing

Question No: 54 An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

Sales process Exchange process

Relationship process Production process

Question No: 55 An enterprise that provides products or services that customers desire is a / an:

Institution market agency business

Question No: 56 The different types of stakeholders involved in a business include all of the following except:

Owners creditors couriers employees

Question No: 57 A certificate of ownership of a business is a:

Bond stock mutual fund contract

Question No: 58 The following are possible forms of business ownership except:

Proprietorship partnership bureaucracy corporation

Question No: 59 Partners have unlimited liability in a:

general partnership corporation limited partnership cooperative

Question No: 60 An arrangement whereby business owners allow others to use their trademark, trade name, or copyright under specified conditions is

Franchise joint venture distribution cartel



Question No: 61 A firm unethical business		_ '	y its stock price	, which can be negatively affected by
bond rating	risk	value	return on invest	tment
Question No: 62	condition	ns reflect the ov	erall performand	ce of the nation's economy.
Microeconomic		multie	economic	
macroeconomic		all of	the given option	S
Question No: 63 The determine the:	e primary _I	purpose of an	industry busine	ess environmental assessment is to
economic growth	degree	of competition		
inflation rate	popula	ation growth		
Question No: 64 The resources (such a			onsible for the	efficient use of employees and other
Finance marke	eting p	roduction	management	
Question No: 65 If fir offer to		_	ıring a temporaı	ry increase in production, they can
Overtime tra	ining	affirmative ac	tion orier	ntation program
	•	_	_	eve shared job-related goals, such eater benefits, or better working
Labor Union	Informa	al organization	Team	Trade union
	e they are o	-	roduction proces	ss, first line managers use their
Conceptual	interpersor	nal man	agerial	technical
Question No: 68 Which	ch of the fo	ollowing allows	employees to se	et their own goals and determine

the manner in which they accomplish their tasks?



equity theory management by objectives theory X theory Y

Question No: 69 All of the following are key factors that influence consumer preferences and the size of target market except:

social values anthropology geography demographics

Question No: 70 Cameras, clothes, and household items are examples of products that exist in:

industrial markets business markets

consumer markets government markets

Question No: 71 To develop new ideas for expanding their product lines, many firms have recently increased their

investment in:

research and development production facilities

distribution facilities inventory control

Question No: 72 Products that are not branded by the producer or retailer are called:

national brands store brands obsolete brands generic brands

Question No: 73 Managers typically attempt to set a price that will maximize a firm's:

Value production advertising promotion

Question No: 74 The manner by which a firm's products are made accessible to its customers is determined by its:

advertising strategies product decisions

pricing strategies distribution decisions

Question No: 75 Marketing intermediaries that match buyers and sellers of products without becoming owners of the

products themselves are known as:

single-service marketers agents stockers mediators

Question No: 76 All of the following are methods of promotion except:

target marketing personal selling sales promotion public relations

Question No: 77 The type of advertising that is used for grocery products such as cereals, peanuts, cooking oil, and tea is:

institutional advertising the push strategy

reminder advertising public relations advertising

Question No: 78 Which of the following sales promotion strategies provide a gift or prize to consumers who purchase a

specific product?



Pull push sampling premiums

Question No: 79 are employees hired on something other than a full-time basis to supplement an organization's

permanent workforce.

Contingent Workers Knowledge workers

Diverse workforce None of the given options

Question No: 80_____ represents a series of tasks in which resources are used to produce a product or service.

Production process Layout chart Venn diagram Organizational chart

Question No: 81 The act of setting time periods for each task in the process is called:

Routing Scheduling Dispatching None of the given options

Question No: 82 A system that uses computers and telecommunication technology to share information across the

organizational boundaries is known as _____ system.

Gate-keeping Broadband Inter-organizational Internal information

Question No: 83 Through ______, firms achieve a lower average cost by producing large volume.

Inventory management Economies of scale

De-integration Effective marketing

Question No: 84______ is the management, technological, and production operations performed by the organization to

convert inputs to outputs.

Systems theory Entropy Synergy Transformation process

Question No: 85 Comparing an organization's processes and products to the world's best and then matching or exceeding

that quality is called:

Benchmarking Quality assurance

Continuous improvement process Total quality management

Question No: 86 The heart of a computer is its:

Power unit Central processing unit

Random access memory Hard drive

Question No: 87 In typical network architecture, workstations are connected to a ____, which is a machine that stores and

provides access to centralized data.

Main-frame Stand-alone computer File server Main-board

Question No: 88 The exchange and comprehension of information is:



Communication Promotion Posture Facial expression

Question No: 89 Modems, printers, keyboards, monitors, and scanners are examples of computer ______.

Core components Externalities Peripherals Serial interfaces

Question No: 90 Which of the following is excluded from factors that can affect the business?

Demographic Factors Economic factors Act of God None of the above

Question No: 91 The function of business in which business man tries to find new techniques of production is

Accounting Management Function Innovation Quality improvement

Question No: 92 If Trade Receipts are grater then Trade Payments then Balance of Payments is ______

Favorable Unfavorable Deficit None of the above

Question No: 93 Which of the following is excluded from the advantages of Sole Proprietorship?

Direct relationship with customers Unlimited Liability

Easy transfer of Ownership Entire Profit

Question No: 94 Which of the following is an advantage of sole proprietorship?

Longest life Availability of sufficient Capital

Direct contact with customer and workers Separate Legal Entity



<u>Question No: 95</u> Which of the following is not among the benefits of Partnership Firm? Satisfaction of Partners Lack of Secrecy

Moral Promotion Minority Protection

Question No: 96 In partnership deed the profit & loss is distributed among the partners by the following ratio.

50:50 As per percentage of Capital invested

As per agreed ratio in Partnership deed 25:75

Question No: 97 The company may raise its capital through which of the following sources:

By Issuing Shares
By Savings
By Issuing Debentures
All of the given options

Question No: 98 Advantages of cooperative societies does not include

Equal distribution of wealth Interference of Government

No Monopoly Open Membership

Question No: 99 WTO was organized on _____

July 15, 1998 January 01, 1990 August 25, 1995 January 01, 1995

Question No: 100 A major disadvantage of corporate organization is

Double Taxation of dividend Inability of the firm to large sum of additional capital

Limited liability of share holders Limited life of Cooperate firm

Question No: 101 It is difficult to transfer to right of ownership is

Sole proprietor ship Partner ship All of given options None of given options

Question No: 102 Wages are paid for

Long term Short term All of given options None of given options

Question No: 103 Pakistan is exporting

Sports Item Agriculture Product Textile Product All of given options

Question No: 104 Managers have _____ type of skills

2 3 4 5

Question No: 105 The process of attracting the people for job

Recruitment pecial skills Supervision Job Specification

Question No: 106 What is the method of on job training?



Lectures Vestibule Videos None of given options

Question No: 107 The liability of a sole trader is ______

limited Only to his investment in the business

Limited to the total resources of the business **Unlimited** Not defined

Question No: 108 Genetic industry means

Canal Sugar mill **Poultry** Agriculture

Question No: 109 The first stage Evolution business is?

Industry revolution Globalization Entrepreneurship Marketing era

Question No: 110 When entrepreneurs establish a business, they must first decide on the form of:

Partnership Ownership Expansion Organization

Question No: 111 Generally, in a limited partnership:

All partners have limited liability. The partners exist for a limited time period.

The limited partners do not participate in management of the company.

Not more than 75 partners may invest in the company at one time.

Question No: 112 The "leading" function of management should be conducted in a manner that is consistent with

firm's:

Competition Strategic plan Industry demand Labor union

Question No: 113 The skills managers use to understand the relationships among the various tasks of the firm are:

Interpersonal skills Technical skills Decision making skills Conceptual skills

Question No: 114 The four functions of management:

Must be enacted in the proper sequence Must be integrated

Are stand alone, independent functions Can not be performed by one individual

Question No: 115 Social interaction and acceptance by others are examples of:

Physiological needs Safety needs Affiliation needs Esteem needs

Question No: 116 When firms delegate more authority to their employees, this strategy is referred to as:



Empowerment Merit system Hygiene theory Equity system

<u>Question No: 117</u> The process used to determine the tasks and the necessary credentials for a particular position is referred to as:

Job analysis Job screening Job evaluation Human resource planning

Question No: 118 A _____ is an assignment to a higher level job with more responsibility and greater pay.

Transfer Lateral assignment Appraisal Promotion

Question No: 119 Products purchased by companies to produce other products are:

Consumer Goods Industrial Goods Services Inventory

Question No: 120 Many organizations provide guidelines of behavior to employees through a code of:

Cartel arrangements Kickback agreements

Production manuals Responsibility and ethics

Question No: 121 A firm can charge a higher price without loosing its customers if it does not have much:

Production Competition Advertising Industry demand

Question No: 122 A distribution channel represents the path of a product from a producer to:

Retailer Wholesaler Consumer Manufacturer

Question No: 123 Process by which a company analyzes a competitor's products to identify desirable improvements is:

Competitive product analysis Value-Added Analysis

Statistical Process Control Quality/Cost Studies

Question No: 124 Spreadsheets, database and word processing software are all types of:

Operating systems Utility programs Application software Firmware

Question No: 125 Which of the following is the most important determinant of a firm's value?

Earnings Debt Liabilities Liquidity

Question No: 126 How funds are obtained and invested by the firm is determined by the:

Finance function Marketing function



Question No: 127______ is used to cover long-term expenses such as assets.

Line of Credit Debt Financing Preferred Stock Financial Management

Question No: 128 ______ is the range of workers' attitudes, values, and behaviors that differ by gender, race, and

ethnicity.

Knowledge Worker Labor Markets Contingent Worker Workforce Diversity

Question No: 129 An increase in the general level of prices of products over a specified period of time is called:

Inflation Gross domestic product

Disinflation Equilibrium

Question No: 130 The formation of ______does not require any legal formality like registration.

Company Cooperative society Partnership Ans Sole proprietorship

Question No: 131 Which of the following is a disadvantage of partnership?

Distribution of work Sufficient capital

Prime credit standing Ans Profit sharing

Question No: 132 In partnership deed, profit and loss is distributed among the partners:

In equal percentage As per percentage of capital invested

Ans As per agreed ratio in partnership deed None of the given options

Question No: 133 The powers of the Board of Directors to borrow from the bank are mentioned in:

Ans Article of Association Memorandum of Association

Special Resolution None of the given options

Question No: 134 Which of the following should be considered when designing a business plan?

Objectives of the business Marketing components of the business

Financial components of the business Ans All of the given options

Question No: 135 A firm that acquires another firm as part of its overall business strategy is engaging in ______.

Ans A strategic acquisition A financial acquisition

A two-tier tender offer A shark repellent

Question No: 136 The record of a country's imports and exports of goods and services is called its:



Visible trade balance.

Ans Balance of payments

Balance of payments on current account.

Balance of trade.

<u>Question No: 137</u> which of the following is the treaty designed to remove barriers to the free flow of goods, services, and capital between nations?

GATT

EU

Ans WTO

NAFTA

Question No: 138 Export subsidies are:

Maximum limits on the quantity of specific products imported to a nation.

Taxes placed on imported products.

Licensing requirements or unreasonable quality standards designed to reduce imports.

Ans Government payments to domestic producers to reduce the price on exported goods.

<u>Question No: 139</u> If a very successful fast food restaurant has been ignoring customers' concerns about the small war toys and toy guns included in their Kids Meals, then managers should begin focusing on improving the firm's:

Ans Ethics

Profitability.

Productivity.

Game plan

<u>Question No: 140</u> is a dimension of social responsibility that includes hiring minority workers, making safe products, minimizing pollution, using energy wisely, and providing a safe work environment

Corporate philanthropy

Corporate policy

Corporate governance

Ans Corporate responsibility

<u>Question No: 141</u> Human resource planning is a dynamic planning process which involves ongoing environmental scanning and an analysis of organizational objectives, strategies, and policies aimed at deciding:

What business the organization should be in

Ans The right quantity and quality of employees needed when and where

What physical resources the organization needs

Who the organization's main competitors are

<u>Question No: 142</u> The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work. However, critic of this test suggest that the results can change over time as a person's personality develops. Therefore the MBTI personality test may be:

Legal but not valid

Ans Valid but not reliable

Reliable but not valid

Reliable but not legal



Question No: 143 Selection devices that are based upon physical condition of the candidates are known as:

Ans Medical tests Background investigations.

Aptitude tests Application forms.

Question No: 144 Which of the following chart shows turnover in an organization? GANNT chart Ans Replacement

chart PERT chart Bar chart

Question No: 145 The Hawthorne Studies found:

Ans That social and psychological factors could significantly affect productivity

That economic factors affect productivity

Money to be the primary motivator of female employees.

That workers were motivated to produce more when managers left them alone.

<u>Question No: 146</u> According to Maslow's hierarchy of needs, a person who buys a motion detector/burglar alarm for her house is motivated to do so in an attempt to fulfill the following need:

Esteem. Ans Security Social Self-actualization.

<u>Question No: 147</u> Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as:

Growth factors Ans Hygiene factors Esteem factors Motivating factors

Question No: 148 Which of the following step is important to improve expectancy?

Ans Deliver rewards as promised.Observe and recognize performance.

Create the belief that effort is related to performance Make the rewards meaningful.

Question No: 149 The term "Job Rotation":

Is another term for employee empowerment Involves allocating a wider range of similar tasks to individuals

Involves giving employees work with a greater degree of responsibility and autonomy Ans Means that staff is moved periodically from task to task in order to increase variety and interest

Question No: 150 Which of the following is NOT included as a basic idea in the definition of marketing concepts?

Ans Total company effort Profit Productivity Customer satisfaction

Question No: 151 In ______ of marketing, unsatisfied need of the customers are satisfied.

Social oriented stage Product oriented stage



Ans Marketing oriented stage

None of the given options

Question No: 152 Which of the following statements is NOT true about services?

They are experienced, used or consumed. They are often sold first, then consumed.

They are perishable. Ans They are tangible.

Question No: 153 The degree to which a tool or test measures what it is supposed to measure is known as:

Ans Validity Reliability Dependability Goodness of fit.

Question No: 154 Which of the following would generally have unlimited liability?

A limited partner in a partnership A shareholder in a corporation

Ans The owner of a sole proprietorship

A member in a limited liability company (LLC)

Question No: 155 What is potentially the biggest advent age of a small partnership over a sole proprietorship?

Unlimited liability Single tax filing

Difficult ownership resale Ans Raising capital

Question No: 156 Which of the following enjoys limited liability?

A general partnership Ans A Corporation

A sole proprietorship None of the given options

Question No: 157 In which type of business entity the entire ownership interest is transferable most freely?

General partnership Limited partnership

Corporation Ans Limited liability company

Question No: 158 Which of the following is false? I don't know the answer

One reason for failure of businesses is lack of managerial experience

One reason for failure of businesses is that most entrepreneurs are younger than 25 years old

One reason for failure of businesses is to neglect

One reason for failure of businesses is weak control systems

Question No: 159 What is a business plan? Discuss the purpose and significance of a business plan.



<u>Question No: 160</u> What is Maslow's hierarchy of needs model? What are management implications of Maslow's Hierarchy need theory?

Only in the United States

Primarily in capitalist countries

Primarily in communist countries

QuestionNo:161

People in business and government face important ethical issues and decisions.

In many different countries around the world

QuestionNo:162

Following are the advantages of cooperative society except:

Increase in employment

Lack of profit incentive

Friendly relation

Easy formation

QuestionNo:163

refers to the standards of moral behavior.

Legality



Ethics

QuestionNo:164

Which of the following is included in job specification?

Working environment

Experience

Job title

Job location

QuestionNo:165

Which of the following is included in economic factors?



Religion

Value system

Norms

Exchange rate

QuestionNo:166

Wages are paid for :

Short term period

Long term period

All of the given options

None of the given options

The first stage in Evolution of business is:

QuestionNo:167

Industrial revolution

Marketing Era

Entrepreneurship

Globalization

QuestionNo:168 Which of the following statements about franchising is true?

Franchising is a type of corporate system.

Franchising is used to achieve coordination at successive stages of production

Franchising is a type of administered vertical marketing system.

Franchising is the most visible variation of contractual systems

The liabilty of a sole trader is:

QuestionNo:169



Limited only to his investment in the business

Limited to the total resources of the business

Unlimited

Not defined

Which of the following is not an example of non-profit making organization?

QuestionNo:170

NGO's

Trusts

Cooperative societies

Partnership

QuestionNo:171

First directors are usually named in the

Memorandum of Association

Articles of Association

Prospectus

None of the above

QuestionNo:172

Barriers to international trade include:

Social and cultural differences

Political and legal differences

Economic differences

All of the given options

QuestionNo:173

The first stage in Evolution of business is:



1.	L	.: _ I	 olu	L:

Marketing Era

Entrepreneurship

Globalization

Political and legal barriers to trade include:

QuestionNo:174

Quotas

Tarrifs

All of the given options

None of the given options

QuestionNo: 175

Which of the following is not the disadvantage of cooperative society?

Lack of secrecy

No profit incentive

Untrained supervision

Protection of mutual interest

A statutory report must be sent to every member of the company at least ______days before the meeting is to be held

QuestionNo:176 is to be held.

21 days

30 days

45 days

51 days

A market survey is important because it tells you:

QuestionNo:177



How many & what types of people are shopping at a store.

Tells you what the customer will buy.

Tells you how much the customer will pay for the product.

All of the above.

QuestionNo:178

A market survey is important because it tells you:

How many & what types of people are shopping at a store.

Tells you what the customer will buy.

Tells you how much the customer will pay for the product.

All of the above.

QuestionNo:179

Barriers to international trade include:

Social and cultural differences

Political and legal differences

Economic differences

All of the given options

QuestionNo:180

Which of the following is NOT a core function of management?

Planning

Organizing

Motivating

Leading

In----industry,raw material is converted into some goods finished or semi finished:

QuestionNo:181



Manufacturing	
Constructive	
Genetic	
Extractive	

QuestionNo:182

A major advantage of the corporate form of organization is:

Reduction of double taxation.

Limited owner liability.

Legal restrictions.

Ease of organization

The formation of does not require any legal formality like registration.

QuestionNo:183

Sole proprietorship

Company

Cooperative society

Partnership

QuestionNo:184

Compared to licensing, franchising is a more advantageous entry mode because:

It generates economies of scale in marketing to international customers.

It offers greater control.

It is low-risk and low-cost.

Of all the above

QuestionNo:185

population size is included in



Economic factors				
Demographic factors	:			
Legal factors				
Technological				
QuestionNo:186	Which of the following is exclude	d from factors that can affect the bus	siness?	
Demographic Facto	rs			
Economic and socia	al factors			
Natural factors				
None of the above				
	-	1	ter tax earnings of Rs. 800,000. With to company's return on equity? d) 80%	otal
	SPRI	NG 2007 MGT211 - (Se	ssion - 4)	
QuestionNo:188	the return on invest	ment in a firm is deriv	ed from the firm's ability to earn	
Question No: known as	_•	_	and services produced in a countr	y is
	-	o the treatment of oth	• •	
	if a manager is havir Immended to cope w	•	ging his or her subordinates,	_
	-	ional office space to a	ccommodate jobs and schedules thapparatus is called	ıat



QuestionNo:192 Discuss some of the concerns an entrepreneur may have when starting a new business.

QuestionNo:193 Discuss and give examples of what you believe is the most common form of business ownership in your hometown.

QuestionNo:194 Distinguish between management and leadership. Do you think a person could be an effective manager but an ineffective leader?

QuestionNo:195 Describe the tasks involved in developing a human resource plan.

Spring 2007

QuestionNo:196 All of the following are considered crucial ingredients that are needed in order for a business to be able to make a profit except -----.

Land Capital Labor FinancialCounselors

QuestionNo:197 Jahanzaib's restaurant was sued when a customer suffered a severe allergic reaction. As sole proprietor of the establishment, Jahanzaib's will be personally liable for any judgment against the restaurant due to ------.

Charter Laws Unlimited Liability

erms of his property insurance Limited Liability

QuestionNo:198 ----- comprise partners whose liability is limited to the cash or property they contributed to the partnership.

Limited partnerships Limited Liability Companies

Sole Corporations General Partnership

QuestionNo:199----- is considered a primary advantage to forming a business partnership.

Shared Profit Increase Specialization Shared Control Unlimited Liability

QuestionNo:200 Disadvantages associated with being an entrepreneur include all of the following except -----.



Ensuring the business functions properly

Possibly incurring large losses

Possibly losing source of income

Having an increased amount of control

QuestionNo: 201 All of the following except ----- are considered to be barriers to free trade

Tariffs Quotas

Subsidies

Taxes

QuestionNo:202 A ----- is an economic system in which the production of goods and services is left in the hands of private enterprise.

Totalitarian government

Representative democracy

Mixed Economy

Free Market Economy

QuestionNo:203 ----- are those persons who guarantee the company, to buy the remaining shares if minimum requirement is not met.

Promoters

Brokers

Underwriters

Directors



MGT211- INTRODUCTION TO BUSINESS

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MIDTERM EXAMINATION Spring 2010 MGT211- Introduction To Business (Session - 1)

1. Which of the following must hold a statutory meeting?

Statutory companies

Private limited companies

Public limited companies

Chartered companies

2. Which of the following is NOT included in aids to trade?

Insurance

Warehousing

Transportation

Foreign trade

3. The portion of capital kept at the winding up of a company for the payment of debts is known as:

Reserve capital

Issued capital

Subscribed capital

Authorized capital

4. Which of the following business type can avail some concessions from the government?

Sole proprietorship

Partnership

Joint Stock company

Cooperative society

5. While making financial projections in a business plan, which of these would NOT form part of the plan?

Source of loan

Audit

Net income or profit

Expected revenues

6. Which of the following are included in a business plan?

Financial information, production plans, personal policies.

Goals of the business and how they will be achieved.

Market analysis

All of the given options.

7. Which of the following is not a reason for a business failure?

Managerial experience or inexperience

Effective control systems

Insufficient control system

None of the given options

8. In which of the following two or more organizations collaborate on a project for mutual gain?

Limited partnership

Public corporation Strategic alliance None of the given options

9. The difference between a country's merchandise exports and its merchandise imports is the:

Current account
Capital account
Balance of trade
Balance of payments

10. One of the best solutions to get rid of non-biodegradable wastes is:

Dumping

Recycling

11. The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work. However, critics of this test suggest that the results can change over time as a person's personality develops. Therefore the MBTI personality test may be:

Legal but not valid Valid but not reliable Reliable but not valid Reliable but not legal

12._____ is a written statement which contains the duties and responsibilities of a job.

Job analysis
Job specification
Job description
Job inventory chart

13. According to Maslow's hierarchy of needs, a person who buys a motion detector/burglar alarm

for her house is motivated to do so in an attempt to fulfill the following need:

Esteem Security

Social

Self-actualization

14. Douglas McGregor is associated with which of the following?

Scientific management

Motivational factors

Theory X and theory Y

The Hawthorne studies

15. Which step in Maslow's Hierarchy of Needs Theory deals with achieving one's potential?

Safety

Self actualization

Physiological

Social

16. The term "Job Rotation":

Is another term for employee empowerment?

Involves allocating a wider range of similar tasks to individuals

Involves giving employees work with a greater degree of responsibility and autonomy

Means that staff is moved periodically from task to task in order to increase variety and interest.

17. Which of the following statements is NOT true about services?

They are experienced, used or consumed They are often sold first, and then consumed They are perishable

They are tangible

18. Which of the following generic terms is not a management function?

Leading

Systemizing

Planning

Organizing

19. Increases in the degree of responsibility a worker has over his or her job is referred to as job:

Empowerment

Enlargement

Enrichment

Entitlement

20. ABC Company is currently hiring employees from different countries. ABC Company is said to be implementing ______ strategy.

Decentralization

Downsizing

Workforce diversity

Retrenchment

21. What is potentially the biggest advantage of a small partnership over a sole proprietorship?

Unlimited liability Single tax filing

Difficult ownership resale Raising capital

22. Which of the following is the oldest form of business organization?

Sole proprietorship

Partnership

Company

Cooperative society

23. Which of the following is an advantage of a corporation that is *not* an advantage as a limited partner in a partnership?

Limited liability

Easy transfer of ownership position

Double taxation

All of the given options are advantages that the corporation has over limited partner

24. Examples of constructive industries include:

Canals

Fishery

Sugar mills

Plant nurseries

25. Which of the following statement shows the Trade Deficit process?

A process in which country imports are higher than the exports

A process in which country exports are equal to the exports

A process in which country imports are less than the country exports

All of the given options

26. Mr. Saleem has invested 20,000 Rs in a business but did not take part in the management of the

business. In which category of partner he falls?

Secret partner
Silent partner
Sleeping partner
All of the given options

27. Name of the business should:

Be simple Indicates the type of business Be familiar All of the given options

28. Hormel Foods Corporation in the USA allows the Danish company Tulip International to produce and market SPAM for the UK market under its own name. What kind of market entry strategy is Hormel using?

Licensing
Joint venturing
Contracting
Franchising

- 29. What are some of the non financial ways of compensation for employees? (3 marks)
- 30. How does the term Merger differs from the term Acquisition. (3 marks)
- 31. What do you mean by recruitment? What are the different ways of recruitment? (5 marks)
- 32. Describe Expectancy theory. (5 marks)

MIDTERM EXAMINATION Spring 2009 MGT211- Introduction To Business (Session - 2)

Question No: 1 (Marks: 1) - Please choose one Which of the following is excluded from factors that can affect the business? Demographic Factors Economic and social factors Natural factors None of the above
Question No: 2 (Marks: 1) - Please choose one The formation ofdoes not require any legal formality like registration. Company Cooperative society Partnership Sole proprietorship
Question No: 3 (Marks: 1) - Please choose one Which of the following is a disadvantage of partnership? Distribution of work Sufficient capital Prime credit standing Profit sharing
Question No: 4 (Marks: 1) - Please choose one In partnership deed, profit and loss is distributed among the partners: In equal percentage As per percentage of capital invested As per agreed ratio in partnership deed None of the given options
Question No: 5 (Marks: 1) - Please choose one The powers of the Board of Directors to borrow from the bank are mentioned in: Article of Association Memorandum of Association Special Resolution None of the given options
Question No: 6 (Marks: 1) - Please choose one Which of the following should be considered when designing a business plan? Objectives of the business Marketing components of the business

Financial components of the business

All of the given options

Question No: 7 (Marks: 1) - Please choose one

A firm that acquires another firm as part of its overall business strategy is engaging in

A strategic acquisition

A financial acquisition

A two-tier tender offer

A shark repellent

Question No: 8 (Marks: 1) - Please choose one

The record of a country's imports and exports of goods and services is called its:

Visible trade balance.

Balance of payments

Balance of payments on current account.

Balance of trade.

Question No: 9 (Marks: 1) - Please choose one

which of the following is the treaty designed to remove barriers to the free flow of goods, services, and capital between nations?

GATT

EU

WTO

NAFTA

Question No: 10 (Marks: 1) - Please choose one

Export subsidies are:

Maximum limits on the quantity of specific products imported to a nation.

Taxes placed on imported products.

Licensing requirements or unreasonable quality standards designed to reduce imports.

Government payments to domestic producers to reduce the price on exported goods.

Question No: 11 (Marks: 1) - Please choose one

If a very successful fast food restaurant has been ignoring customers' concerns about the small war toys and toy guns included in their Kids Meals, then managers should begin focusing on improving the firm's:

Ethics

Profitability.

Productivity.

Game plan

Question No: 12 (Marks: 1) - Please choose one ______ is a dimension of social responsibility that includes hiring minority workers, making safe products, minimizing pollution, using energy wisely, and providing a safe work environment

Corporate philanthropy

Corporate policy

Corporate governance

Corporate responsibility

Question No: 13 (Marks: 1) - Please choose one

Human resource planning is a dynamic planning process which involves ongoing environmental scanning and an analysis of organizational objectives, strategies, and policies aimed at deciding:

What business the organization should be in

The right quantity and quality of employees needed when and where

What physical resources the organization needs

Who the organization's main competitors are

Question No: 14 (Marks: 1) - Please choose one

The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work. However, critics of this test suggest that the results can change over time as a person's personality develops.

Therefore the MBTI personality test may be:

Legal but not valid

Valid but not reliable

Reliable but not valid

Reliable but not legal

Question No: 15 (Marks: 1) - Please choose one

Selection devices that are based upon physical condition of the candidates are known as:

Medical tests

Background investigations.

Aptitude tests

Application forms.

Question No: 16 (Marks: 1) - Please choose one

Which of the following chart shows turnover in an organization?

GANNT chart

Replacement chart

PERT chart

Bar chart

Question No: 17 (Marks: 1) - Please choose one

The Hawthorne Studies found:

That social and psychological factors could significantly affect productivity

That economic factors affect productivity

Money to be the primary motivator of female employees.

That workers were motivated to produce more when managers left them alone.

Question No: 18 (Marks: 1) - Please choose one

According to Maslow's hierarchy of needs, a person who buys a motion detector/burglar alarm for her house is motivated to do so in an attempt to fulfill the following need:

Esteem.

Security

Social

Self-actualization.

Question No: 19 (Marks: 1) - Please choose one

Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as:

Growth factors

Hygiene factors

Esteem factors

Motivating factors

Question No: 20 (Marks: 1) - Please choose one

Which of the following step is important to improve expectancy?

Deliver rewards as promised.

Observe and recognize performance.

Create the belief that effort is related to performance

Make the rewards meaningful.

Question No: 21 (Marks: 1) - Please choose one

The term "Job Rotation":

Is another term for employee empowerment

Involves allocating a wider range of similar tasks to individuals

Involves giving employees work with a greater degree of responsibility and autonomy

Means that staff is moved periodically from task to task in order to increase variety and interest

Question No: 22 (Marks: 1) - Please choose one

Which of the following is NOT included as a basic idea in the definition of marketing concepts?

Total company effort

Profit

Productivity

Customer satisfaction

Question No: 23 (Marks: 1) - Please choose one

In ______ of marketing, unsatisfied need of the customers are satisfied.

Social oriented stage

Product oriented stage

Marketing oriented stage

None of the given options

Question No: 24 (Marks: 1) - Please choose one

Which of the following statements is NOT true about services?

They are experienced, used or consumed.

They are often sold first, then consumed.

They are perishable.

They are tangible.

Question No: 25 (Marks: 1) - Please choose one

The degree to which a tool or test measures what it is supposed to measure is known as:

Validity

Reliability

Dependability

Goodness of fit.

Question No: 26 (Marks: 1) - Please choose one

Which of the following would generally have

unlimited

liability?

A limited partner in a partnership

A shareholder in a corporation

The owner of a sole proprietorship

A member in a limited liability company (LLC)

Question No: 27 (Marks: 1) - Please choose one

What is potentially the biggest advantage of a small partnership over a sole

proprietorship?

Unlimited liability

Single tax filing

Difficult ownership resale

Raising capital

Question No: 28 (Marks: 1) - Please choose one

Which of the following enjoys limited liability?

A general partnership

A corporation

A sole proprietorship

None of the given options

Question No: 29 (Marks: 1) - Please choose one

In which type of business entity the entire ownership interest is transferable most freely?

General partnership Limited partnership

Corporation

Limited liability company

Question No: 30 (Marks: 1) - Please choose one

Which of the following is false?

One reason for failure of businesses is lack of managerial experience

One reason for failure of businesses is that most entrepreneurs are younger than

25 years old

One reason for failure of businesses is to neglect

One reason for failure of businesses is weak control systems

Question No: 31 (Marks: 5)

What is a business plan? Discuss the purpose and significance of a business plan.

Question No: 32 (Marks: 10)

What is Maslow's hierarchy of needs model? What are management implications of

Maslow's Hierarchy need theory?

INTRODUCTION TO BUSINESS MGT 211 Fall semester 2007 Mid term paper

Please highlight the correct option from the given choices.

- 1) A Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder investments equaling Rs. 20,00,000. What was the company's return on equity?
 - a) 10%
 - b) 15%
 - c) 40%
 - d) 80%

- 2) Components of Business Plan include all of the following except
 - a) Marketing Component
 - b) Administrative Component
 - c) External Component
 - d) Financial Component
- **3)** An agreement between two parties in which one party possess the rights to the other party is
 - a) Partnership
 - b) Strategic Alliance
 - c) Joint venture
 - d) Franchising
- 4) The shareholders elect the Board of Directors in the
 - a) Through special resolution
 - b) In annual general meeting
 - c) In Special meeting
 - d) In statuary meeting
- **5)** Portion of the undistributed profit transferred to which of the following?
 - a) General Reserve
 - b) Retained Earning
 - c) Appropriation account
 - d) All of the given options
- **6)** Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document?
 - a) Charter of Company
 - b) Article of Association
 - c) Prospectus
 - d) None of the given option

7) A joint stock company may be wound up voluntarily in which of the following way:

a) Expiry of Period

- b) Fails to submit statutory report
- c) Fails to start its business within one year from the date of incorporation
- d) All of the following
- **8)** Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from:
 - a) Debt
 - b) Equity
 - c) None of the above
 - d) All of the given option
- 9) Cooperative Societies are not formed for:
 - a) The serving of the orphans and widows
 - b) The help of poor people
 - c) For the earning of profit
 - d) Social welfare
- **10)** Which of the following is the source of acquiring of redeemable capital?
 - a) Mudarbah Certificate
 - b) Debentures
 - c) Participation Term Certificates
 - d) All of the given option

Q# 11:

Which one of the following statements about marketing is inaccurate?

a) The growing number of products in all categories has made it easier for marketers to capture the attention of customers.

- **b)** Marketing has to do with persuading customers a product meets their needs.
- c) The mass market has fragmented into many different groups of customers.
- **d)** Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.

O# 12:

The process of tracking the demand and satisfaction of customers in an effort to develop products they will want to buy on an ongoing basis is called _____.

- a) Marketing
- b) Business vision
- c) Product development
- d) Customer relationship management

Q# 13:

_____ is the typical sequence of changes in demand for a product that occurs over time.

- a) The business vision statement
- b) The product life cycle
- c) Marketing research
- d) A customer-oriented approach

Q# 14:

All of the following except _____ are considered to be correct statements about marketing research.

- a) It is a systematic search for information about customers' needs and how those needs differ
- b) Marketing research is geared to uncover unmet consumer needs
- c) With market research, the chance product development will be able to create a product consumers want to buy increases
- d) Marketing research provides an inexpensive method for tracking consumer behavior

Q#15:

When a company targets a particular group of customers because of their need for its product, it can be stated the company has identified its

- a) Market differentiation
- **b)** Market mission
- c) Market segment
- d) Marketing plan

O#16:

_____ is the combination of a product's qualities and features, its price, the way it is promoted and sold, and the places at which it is sold.

- a) Marketing mix
- b) Product mix
- c) Product differentiation
- d) Product positioning

Q# 17:

Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?

- a) Sales promotion
- **b)** Public relations
- c) Personal selling
- d) Advertising

O# 18:

The specific method a company uses to sell and deliver its products to customers is known as its

- a) Retail intermediaries
- b) Direct distribution
- c) Distribution mix
- d) Distribution channel

Q#19:

Of the following distribution methods, which one is best identified as being that which occurs when a company delivers and sells products straight to the final customer?

- a) Independent wholesalers
- b) Direct distribution
- c) Company-owned distributors
- d) Retail distributors

Q# 20:

The combination of channels a company selects to place, promote, sell, and deliver its products to customers is best identified by which one of the following?

- a) Missionary selling
- **b)** Licensed distribution
- c) Distribution mix
- **d)** Distribution channel

O# 21:

All of the following choices represent one of the four types of utility except:

- a) Time
- b) Form
- c) Loyalty
- d) Ownership

O# 22:

The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing?

- a) Production
- b) Sales
- c) Marketing
- d) Relationship

Q# 23:

The marketing concept is:

- **a)** Companywide consumer orientation with the objective of achieving the maximum amount of profits.
- b) Long-run success page.
- c) Largest market share.
- d) Highest paid staff.

Q# 24:

_____ involves long-term, value-added relationships developed over time with customers and suppliers:

- a) Relationship Marketing
- **b)** Marketing Era Marketing
- c) Consumer Marketing
- d) Exchange Marketing

Q# 25:

An activity in which two or more parties give something of value to each other to satisfy perceived needs is called:

- a) Sales process
- b) Exchange process
- c) Relationship process
- d) Production process

Solved MCQs mgt211

Question #1 Which of the following focuses on job content, environment, and conditions of employment? Select correct option: a. Job description b. Human resource inventory report c. Job analysis d. None of the given options **Question #2** All of the following except _____ are considered to be correct statements about marketing research. Select correct option: a. It is a systematic search for information about customers' needs and how those needs differ. b. Marketing research is geared to uncover unmet consumer needs c. With market research, the chance product development will be able to create a product consumers want to buy increases d. Marketing research provides an inexpensive method for tracking consumer behavior Question # 3 In the marketing research process the 1st step is to define the problem followed by: Select correct option: a. Collection of data b. Develop recommendation c. Develop the research design

d. Implement plan

Question #4

Which of the following is the least likely decision to be made by Operations Managers? Select correct option:

- a. Deciding which market areas to manufacture products for
- b. Designing and improving the jobs of the workforce
- c. Selecting the location and layout of a facility
- d. How to use quality techniques to reduce waste

Question #5

What kind of sales person are you most likely to find working in the pharmaceutical industry?

Select correct option:

- a. Order taker
- b. Order getter
- c. Sales engineer
- d. Missionary salesperson

Question #6

_____ includes all of the activities involved in the sale of products to final customers.

Select correct option:

- a. Wholesaling
- b. Retailing
- c. Marketing
- d. Distributing

Ouestion #7

Which of the following are the functions of management?

- a. Select correct option:
- b. Planning
- c. Organizing
- d. Coordinating
- e. All of the given options

Question #8

A major advantage of the corporate form of organization is:

Select correct option: a. Reduction of double taxation.
b. Limited owner liability.
c. Legal restrictions.
d. Ease of organization
Question # 9 It is difficult to transfer the rights of ownership in: Select correct option: a. Sole proprietorship
b. Partnership
c. All the given options
d. None of the given options
Question # 10 Statutory meeting must be held not later thanfrom the date on which a public company is entitled to commence business Select correct option: a. 3 months
b. 6 months
c. 1 year
d. One month

Question #11

Which of the following is the most important determinant of a firm's value? Select correct option: **a. Earnings**

- b. Debt
- c. Liabilities
- d. Liquidity

Question #12

The marketing activity of dividing market into smaller units with similar needs and characteristics is known as:

Select correct option:

- a. Market penetrating
- b. Target Marketing
- c. Relationship marketing

d. Market segmentation

Question #13

refers to the standards of moral behavior.

Select correct option:

- a. Legality
- b. Loyalty
- c. Integrity
- d. Ethics

Question #14

The difference between a country's merchandise exports and its merchandise imports is the:

Select correct option:

- a. Current account.
- b. Capital account
- c. Balance of trade
- d. Balance of payments

Question #15

The World Trade Organization (WTO):

Select correct option:

- a. Sets tariffs to balance international trade among nations.
- b. Is the successor to NAFTA.
- c. Rules on trade disputes between nations.
- d. Sets exchange rates to balance international trade among nations.

Question #16

Which of the following is NOT a core function of management? Select correct option:

a. Planning

- b. Organizing
- c. Motivating
- d. Leading

Ouestion #17

In democratic style of leadership there is:

- Select correct option:
 a. Upward communication
 - b. Upward and downward communication
 - c. Occasional communication
 - d. Downward communication

Question #18

The following are included in a business plan:

Select correct option:

- a. Financial information, production plans, personnel policies
- b. Goals of the business and how they will be achieved.
- c. Market analysis
- d. All of the above.

Question # 19

There are really only two ways to collect primary data for a marketing study: Select correct option:

- a. Observation and asking questions
- b. Passive and remote observations
- c. Through laboratory settings and onsite groups
- d. With careful, selected shopper and specialized syndicated services

Question #20

The major disadvantage of advertising on television is:

Select correct option:

- a. Local market focus
- b. Long life span
- c. Cost.

d. Its inability to target specific audiences.

Question #21

_____ may be used to analyze how well a company is managing its assets.

Select correct option:

- a. Profitability Ratio
- b. Debt Ratio
- c. Activity Ratio
- d. Liquidity Ratio

Question #22

For the individual employee, MBO provides:

Select correct option:

- a. A way to keep the company accountable
- b. Specific personal performance objectives
- c. Increased monetary compensation
- d. Communication between co-workers.

Ouestion #23

Examples of genetic industries include:

Select correct option:

- a. Poultry
- b. Sugar mill
- c. Plant nurseries
- d. Canals

Question #24

Which of the following enjoys limited liability? Select correct option:

- a. A general partnership.
- b. A corporation.
- c. A sole proprietorship.
- d. None of the above

Question #25

JIT aims at:-

Select correct option:

- a. Avoid delays
- b. Favorable cash flow of the organization
- c. Reduction in non-value added activities
- d. All of the given options

Question #26

Consumer goods are purchased by:

Select correct option: a. Business users.

- b. Ultimate consumers.
- c. Governments.
- d. Families.

Question #27

The last step involved in designing an advertising campaign is _____. Select correct option:

- a. Allocation of Budget
- b. Advertising Objectives
- c. Advertising Evaluation
- d. Message Creation

Question #28

In which of the following do two or more organizations collaborate on a project for mutual gain?

Select correct option:

- a. Limited partnership
- **b.** Joint venture
- c. Public corporation
- d. Strategic alliance

Question #29

Air crafts are used for transportation of products when speed is Select correct option:

More important

Less important

Question #30

An item consumed in one or a few uses is called a:

Select correct option:

- a. Consumer good
- **b.** Commodity
- c. Durable good
- d. Nondurable good

Question #31

Which type of product promotion is identified as being direct, face-to-face communication by salespeople with existing and potential customers to promote a company's products?

Select correct option:

- a. Sales promotion
- b. Public relations
- c. Personal selling
- d. Advertising

Ouestion #32

A written statement of what a jobholder does, how a job is done, and why a job is done is

Select correct option:

- a. Job description.
- b. Human resource inventory report.
- c. Job analysis.
- d. Job specification.

Question # 33

Aggregating prospective buyers into groups is called:

Select correct option:

- a. Market categorization
- **b.** Market segmentation
- c. BCG matrix analysis
- d. Grouping

a. Sets exchange rates to balance international trade among natio	ations	among	trade	ernational	balance i	s to	rates	exchange	. Sets	a.
---	--------	-------	-------	------------	-----------	------	-------	----------	--------	----

Ω	estion	#31
W	estion	l #34

Franchisors like franchising because:

Select correct option:

- a. They get a huge amount of money from franchisee without doing much
- b. Failure rate of franchise business is lower than other businesses.
- c. Franchisees invest their own money and take responsibility for the management of the businesses they own.

d. All of the given

-
Question # 35
Auditors are generally appointed and their remuneration, fixed at the
Select correct option:
Extraordinary Meeting
Statutory Meeting
Director's Meeting
Annual General Meeting
Question #36
Which of the following is included in economic factors?
Select correct option:
Religion
Value system
Norms
Exchange rate
Question # 37
Management, marketing and finance are key parts of a/ an:
Select correct option:
Accounting plan Production strategy
Business plan
Information systems
Question # 38
refers to the standards of moral behavior.
Select correct option:
Legality
Loyalty
Integrity
Ethics
Question # 39
Skyscrapers, pop-ups, and banners are all types of advertising.
Select correct option:
Television
Radio

Outdoor

Internet

Question #40

Selection devices that are based upon physical condition of the candidates are known as: Select correct option:

- a. Medical tests
- b. Background investigations.
- c. Aptitude tests
- d. Application forms.
- 1) Which of the following business type has longest life time?
 - 1. Sole proprietorship
 - 2. Partnership
 - 3. Joint stock company
 - 4. All of the given options
- 2) Election of the Board of Directors is done by Shareholders.
 - 1. Through special resolution
 - 2. In annual general meeting
 - 3. In Special meeting
 - 4. In statuary meeting
- 3) Which of the following business type, has to pay double taxes to the government?
 - 1. Sole proprietorship
 - 2. Partnership
 - 3. Joint stock company
 - 4. Cooperative Societies
- 4) _____ includes the rules and regulations, necessary to manage the internal affairs of the company.
 - 1. Memorandum of Association
 - 2. Article of Association
 - 3. Prospectus
 - 4. All of the given option

- 5) General information like Appointment, election and powers of directors, voting rights and transfer of shares mention in ______.
 - 1. Charter of Company
 - 2. Article of Association
 - 3. Prospectus
 - 4. None of the given option
- 6) To call the extraordinary meeting, how many days' notice is required?
 - 1. 21 days
 - 2. 15 days
 - 3. 07 days
 - 4. 30 days
- 7) According to Section 305 of Companies Ordinance, a company may wound up **by court** under which of the following circumstances:
 - 1. Statutory Declaration
 - 2. Fails to submit statutory report
 - 3. Expiry of Period
 - 4. Appointment of Liquidators
- 8) Which of the following is the source of acquiring of redeemable capital?
 - 1. Modarba Certificate
 - 2. Debentures
 - 3. Participation Term Certificates
 - 4. All of the given option
- 9) Normally some part of Capital is kept for the payment of debts at the time of winding up, is called as:
 - 1. Reserve capital
 - 2. Un-Issued Capital
 - 3. Un-Called up Capital
 - 4. All of the given option
- 10) The following person cannot make a petition to the court to get an order for winding up of a company.
 - 1. Petition by debtor
 - 2. Petition by creditor
 - 3. Petition by contributory
 - 4. All of the above

- 1) Which of the following is the disadvantage of modified schedules and alternative workplace?
 - a. Freedom in professional and personal life
 - b. More Job satisfaction
 - c. Complicated coordination
 - d. Suitable for self starter who require little direct supervision
- 2) Among different managerial styles, which of the following allows most rapid decision making?
 - a. Autocratic styles
 - b. Democratic styles
 - c. Free rein style
 - d. None of the given option
- 3) ______ is the process of motivating others to work to meet specific objectives.
 - a. Leadership
 - b. Motivation
 - c. Free rein style
 - d. Democratic style
- 4) Which of the following represents the set of procedures involving both managers and subordinates in setting goals and evaluating progress?
 - a. Participative Management and Empowerment
 - b. Management by Objectives (MBO)
 - c. Reinforcement/Behavior Modification Theory
 - d. None of the given option
- 5) The internal environment consists of the insides forces that influence marketing strategy and decision making is/are as follows:
 - a. Organization Policies
 - b. Product Policies
 - c. Management Structure
 - d. All of the given option

- 6) A specific communication task to be accomplished with a specific target audience during a specific period of time is called as:
 - a. Marketing Mix
 - b. Advertising objective
 - c. Market segmentation
 - d. Marketing process
- 7) Dividing a market into distance groups of buyers who have distinct needs, characteristics, or behavior and who might require separate products or marketing mixes.
 - a. Market segmentation
 - b. Marketing Mix
 - c. Marketing Penetration
 - d. Marketing control
- 8) The actors and forces outside marketing that affect marketing management's ability to build and maintain successful relationship with target customers are called as:
 - a. Marketing Environment
 - b. Market segmentation
 - c. Marketing Mix
 - d. Marketing Penetration
- 9) The set of controllable tactical marketing tools-product, price, place and promotion that the firm blends to produce the response it wants in the target market.
 - a. Market segmentation
 - b. Marketing Mix
 - c. Marketing Penetration
 - d. Marketing Environment
- 10) Motor cycle and car are very different from one another, but both fulfill the need for transport is an example of:
 - a. Substitute product competition
 - b. Brand competition
 - c. International competition:
 - d. Market competition

11) Physical distribution is a channel to make availability of from	
producer to consumer.	
a. Finished goods	
b. Work in process	
c. Raw material	
d. All of the given option	
12) Advertising strategies often depend on the product life cycle stage. Example	e
in case of introductory stage, which of the following advertising strategy is	
used:	
a. Persuasive advertising	
b. Comparative advertising	
c. Informative advertising	
d. Reminder advertising	
e. None of the given options	
13) A is a promotional approach that encourages consumer	
demand, which then exerts pressure on wholesalers and retailers to carry a	
product.	
a. Pull strategy	
b. Push strategy	
c. Persuasive advertising	
d. Sales Promotion	
14) includes rental or mortgage payments, insurance, and	
wages. Other cost includes material handling and inventory control.	
a. Warehousing cost	
b. Transportation cost	
c. Distribution cost	
d. Manufacturing cost	
15) Personal selling task in which salespeople try to persuade buyers to purchas	e
products by providing information about their benefits is:	
a. Order Processing	
b. Creative Selling	
c. Missionary Selling	
d. None of the given option	
16) Consumer promotion aimed at the and Trade promotion aimed a	t
wholesalers and retailers.	
a. Final consumer	
b. Retailer	
c. Wholesalers	
d. All of the given options	
17) In which of the following, Companies rent booths to display and demonstra	te
products to customers who have a special interest or are ready to buy.	

- a. Trade Shows
- b. Contests
- c. Cross-promotion
- d. Special-event sponsorship
- 18) ______ is the planning, organizing, directing, and controlling of all the activities needed to get high-quality goods and services into the marketplace.
 - a. Total quality management (TQM)
 - b. Promotion strategy
 - c. Sales promotion
 - d. Management by objective (MBO)
- 19) A promotional tool in which information about a company or product is transmitted by general mass media, which is free, but you have little or no control of the content and delivery.
 - a. Public relation
 - b. Trade Promotion
 - c. Publicity
 - d. Consumer Promotion
- 20) Advertising strategy that tries to keep a product's name in the consumer's mind.
 - a. Persuasive advertising
 - b. Comparative advertising
 - c. Informative advertising
 - d. Reminder advertising

Q 1.

- 1. A major disadvantage of corporate organization is
 - Double Taxation of dividend
 - Inability of the firm to large sum of additional capital
 - Limited liability of share holders
 - Limited life of Cooperate firm
- 2. It is difficult to transfer to right of ownership is
 - Sole proprietor ship
 - Partner ship
 - All of given options
 - None of given options
- 3. Wages are paid for
 - Long term
 - Short term
 - All of given options
 - None of given options

•	cistan is exporting Sports Item Agriculture Product Textile Product All of given options
5. Ma	nagers have type of skills
•	2
•	
•	4
•	5
6. The	process of attracting the people for job
•	Recruitment Special skills
	Special skills Supervision
•	
	voo speemeunon
7. Wha	at is the method of on job training?
	Lectures
•	Vestibule
	Videos
•	None of given options
8 The	liability of a sole trader is
•	limited Only to his investment in the business
•	Limited to the total resources of the business
•	Unlimited
•	Not defined
0 Con	etic industry means
	Canal
	Sugar mill
	Poultry
	Agriculture
	0

10. The first stage Evolution business is?

- Industry revolution
- Globalization
- Entrepreneurship
- Marketing era

MGT211-Quizz-

Question # 1 of 15

In studying consumer behavior, it is often useful to categorize people on the basis of some similarity. Descriptions such as age, gender, income, or occupation are called:

Demographics

Psychographics

Personal profile

Personality

Question # 2 of 15

The method of interview where questions can be changed or adapted to meet the respondent's intelligence and understanding is called

Unstructured interview

Structured interview

All of the given options

None of the given options

Question # 3 of 15

Examples of generic industries include

Poultry

Sugar mill

Plant nurseries

Canals

Question # 4 of 15

----- refers to standard of moral behavior

Loyalty

Integrity

Ethics

Question # 5 of 15

The buying and selling of goods by way of electronic media, such as telephone is called

Digital age

E commerce

Enterprise resource planning

None of the above

Question # 6 of 15

Which one of the following is NOT a benefit of partnership?

Distribution of work

Unlimited liability

Tax facility

Minority protection

Question # 7 of 15

The World Trade Organization (WTO):

Sets tariffs to balance international trade among nations

Is the successor to NAFTA?

Rules on trade disputes between nations.

Sets exchange rates to balance international trade among nations

Question #8 of 15

The liability of a sole trader is

Limited only to his investment in the business

Limited to the total resources of the business

Unlimited

Not defined

Question #9 of 15

Which of the following statements about Franchising is true?

Franchising is a type of corporate system

Franchising is used to achieve coordination at successive stages of production

Franchising is a type of administered vertical marketing system Franchising is the most visible variation of contractual systems

Question # 10 of 15

Which one of the following business type can avail some concessions from Government?

Sole proprietorship

Partnership

IS Company

Cooperative society

Question # 11 of 15

Wages are paid for

Short term periods

Long term periods

All of the given options

None of the given options

Ouestion # 12 of 15

A good, service, or idea consisting of a bundle of Tangible and intangible attributes that can satisfy consumer is called a:

Durable good

Product

Commodity

Question # 13 of 15

A ______ is an assessment of the kinds of skills, knowledge and abilities needed to successfully perform each job in an organization

Job description Human resource inventory report **Job specification** Job analysis

Question # 14 of 15

The interviewer asks the respondents same questions using a predetermined series of questions interview questions in:

Structured interview

Unstructured interview Telephonic interview None of the given options

Question # 15 of 15

Which one of the following business has shortest life spam?

Sole proprietorship

Partnership

IS Company

Co-operative society

Semester Spring 2008 Quiz 1 solution MGT211 (Introduction to Business)

Questions

Correct answer

- 1) Which of the following is excluded from factors that can affect the business?
- a)

Demographic Factors

h)

Economic factors

c)

Act of God

d)

None of the above

Correct answer D

2)The function of business in which business man tries to find new techniques of production is
a)
Accounting b)
Management Function
c)
Innovation
d) Quality improvement
Quanty improvement
Correct answer C
3) If Trade Receipts are grater then Trade Payments then Balance of
Payments is
a) Favorable
b)
Unfavorable
c)
Deficit d)None of the above
Correct answer A
4) Which of the following is excluded from the advantages of Sole
Proprietorship?
a)
Direct relationship with customers
b) Unlimited Liebility
Unlimited Liability c)
Easy transfer of Ownership
d)
Entire Profit
Correct answer B
5) Which of the following is an advantage of sole proprietorship?
a) Longest life
b)
Availability of sufficient Capital
c)

Direct contact with customer and workers
d) Separate Legal Entity
Correct answer C 6) Which of the following is not among the benefits of Partnership Firm?
a) Satisfaction of Partners
b) Lack of Secrecy c)
Moral Promotion d)
Minority Protection
Correct answer B 7) In partnership deed the profit & loss is distributed among the partners by the following ratio.
a) 50:50 b)
As per percentage of Capital invested c)
As per agreed ratio in Partnership deed d) 25:75
Correct answer C
8) The company may raise its capital through which of the following sources:
a) By Issuing Shares b)
By Issuing Debentures c)
By Savings d)
All of the given options
Correct answer D
9)Advantages of cooperative societies does not include

a)
Equal distribution of wealth
b)
Interference of Government
c)
No Monopoly
Open Membership
Correct answer B
10) WTO was organized on
a)
July 15, 1998
b)
January 01, 1990
c)
August 25, 1995
d)
January 01, 1995
Correct answer D

INTRODUCTION TO BUSINESS (MGT 211) (QUIZ)

Please highlight the correct option from given choices.

- 1. An enterprise that provides products or services that customers desire is a /an:
 - a. institution
 - b. market
 - c. agency
 - d. business
- 2. The different types of stakeholders involved in a business include all of the following except:
 - a. owners
 - b. creditors
 - c. couriers
 - d. employees

3.	A certificate of ownership of a business is a: a. bond b. stock c. mutual fund d. contract
4.	The following are possible forms of business ownership except: a. proprietorship b. partnership c. bureaucracy d. corporation
5.	Partners have unlimited liability in a: a. general partnership b. corporation c. limited partnership d. cooperative
6.	An arrangement whereby business owners allow others to use their trademark, trade name, or copyright under specified conditions is a : a. franchise b. joint venture c. distribution d. cartel
7.	A firm's is measured by its stock price, which can be negatively affected by unethical business practices: a. bond rating b. risk c. value d. return on investment
8.	conditions reflect the overall performance of the nation's economy. a. microeconomic b. multieconomic c. macroeconomic d. all of the given options

- 9. The primary purpose of an industry business environmental assessment is to determine the:
 - a. economic growth
 - degree of competition
 - c. inflation rate
 - d. population growth
- 10. The function of business responsible for the efficient use of employees and other resources (such as machinery) is:
 - a. finance
 - b. marketing
 - c. production
 - d. management
- **11)** All of the following are considered crucial ingredients that are needed in order for a business to be able to make a profit except ------.
 - a) Land
 - b) Capital
 - c) Labor
 - d) Financial Counselors
- **12)** Jahanzaib's restaurant was sued when a customer suffered a severe allergic reaction. As sole proprietor of the establishment, Jahanzaib's will be personally liable for any judgment against the restaurant due to ------.
 - a) Charter Laws
 - b) Unlimited Liability
 - c) Terms of his property insurance
 - d) Limited Liability
- **13)** ----- comprise partners whose liability is limited to the cash or property they contributed to the partnership.
 - a) Limited partnerships
 - b) Limited Liability Companies
 - c) Sole Corporations
 - d) General Partnership

 14) is considered a primary advantage to forming a business partnership. a) Shared Profit b) Increase Specialization c) Shared Control d) Unlimited Liability
15) Disadvantages associated with being an entrepreneur include all of the following except
 a) Ensuring the business functions properly b) Possibly incurring large losses c) Possibly losing source of income d) Having an increased amount of control
d) Having an increased amount of control
 16) All of the following except are considered to be barriers to free trade a) Tariffs b) Quotas c) Subsidies d) Taxes
17) A is an economic system in which the production of goods and services is left in the hands of private enterprise.
 a) Totalitarian government b) Representative democracy c) Mixed Economy d) Free Market Economy
 18) are those persons who guarantee the company, to buy the remaining shares if minimum requirement is not met. a) Promoters b) Brokers c) Underwriters d) Directors

- **19)** The function of business responsible for the efficient use of employees and other resources (such as machinery) is:
 - a) Finance
 - b) Marketing
 - c) Production
 - d) Management
- **20)** The different types of stakeholders involved in a business include all of the following except:
 - a) Owners
 - b) Creditors
 - c) Couriers
 - d) Employees



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MGT211 Introduction To Business More than 200 MCQs For Preparation of Midterm Exam

Question No: 1 Which of the following business type has longest life time?

Sole proprietorship Partnership

Joint stock company All of the given options

Question No: 2 Election of the Board of Directors is done by Shareholders.

Through special resolution In annual general meeting

In Special meeting In statuary meeting

Question No: 3 Which of the following business type, has to pay double taxes to the

government?

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Joint stock company Cooperative Societies

Question No: 4 _____ includes the rules and regulations, necessary to manage the

internal affairs of the company.

Memorandum of Association
Prospectus

Article of Association
All of the given option

Question No: 5 General information like Appointment, election and powers of directors,

voting rights and transfer of shares mention in ______.

Charter of Company Article of Association **Prospectus** None of the given option

Question No: 6 To call the extraordinary meeting, how many days' notice is required?

21 days 15 days 07 days 30 days

Question No: 7 According to Section 305 of Companies Ordinance, a company may

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Fails to submit statutory report
Appointment of Liquidators

Question No: 8 Which of the following is the source of acquiring of redeemable capital?

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Participation Term Certificates All of the given option

Question No: 9 Normally some part of Capital is kept for the payment of debts at the

time of winding up, is called as:

Reserve capital Un-Issued Capital

Un-Called up Capital All of the given option

Question No: 10 The following person cannot make a petition to the court to get an

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Petition by debtorPetition by creditorPetition by contributoryAll of the above

Question No: 11 Which of the following is the disadvantage of modified schedules and

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Freedom in professional and personal life More Job satisfaction



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Complicated coordination

Suitable for self starter who require little direct supervision

<u>**Question No: 12**</u> Among different managerial styles, which of the following allows most rapid decision making?

Autocratic styles Democratic styles

Free rein style None of the given option

Question No: 13 _____ is the process of motivating others to work to meet

specific objectives.

Leadership Motivation Free rein style Democratic style

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Management by Objectives (MBO)

Reinforcement/Behavior Modification Theory None of the given option **Question No: 15** The internal environment consists of the insides forces that influence marketing strategy and decision making is/are as follows:

Organization Policies Product Policies

Management Structure All of the given option

<u>**Ouestion No: 16**</u> A specific communication task to be accomplished with a specific target audience during a specific period of time is called as:

Marketing Mix

Market segmentation

Advertising objective

Marketing process

<u>Question No: 17</u> Dividing a market into distance groups of buyers who have distinct needs, characteristics, or behavior and who might require separate products or marketing mixes.

Market segmentationMarketing MixMarketing PenetrationMarketing control

<u>Question No: 18</u> The actors and forces outside marketing that affect marketing management's ability to build and maintain successful relationship with target customers are called as:

Marketing EnvironmentMarket segmentationMarketing MixMarketing Penetration

<u>Question No: 19</u> The set of controllable tactical marketing tools-product, price, place and promotion that the firm blends to produce the response it wants in the target market.

Market segmentation Marketing Mix

Marketing Penetration Marketing Environment

<u>**Question No: 20**</u> Motor cycle and car are very different from one another, but both fulfill the need for transport is an example of:

Substitute product competitionBrand competitionInternational competition:Market competition

Question No: 21 Physical distribution is a channel to make availability of ______ from producer to consumer.



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Finished goods Work in process Raw material All of the given option Question No: 22 Advertising strategies often depend on the product life cycle stage. Example in case of introductory stage, which of the following advertising strategy is used: Persuasive advertising Comparative advertising Reminder advertising Informative advertising None of the given options Question No: 23 ____ is a promotional approach that encourages consumer demand, which then exerts pressure on wholesalers and retailers to carry a product. Pull strategy Push strategy Persuasive advertising Sales Promotion **Question No: 24** _ includes rental or mortgage payments, insurance, and wages. Other cost includes material handling and inventory control. Warehousing cost Transportation cost Distribution cost Manufacturing cost Question No: 25 Personal selling task in which salespeople try to persuade buyers to purchase products by providing information about their benefits is: Order Processing **Creative Selling** Missionary Selling None of the given option Question No: 26 Consumer promotion aimed at the _____ and Trade promotion aimed at wholesalers and retailers. Final consumer Retailer Wholesalers All of the given options Question No: 27 In which of the following, Companies rent booths to display and demonstrate products to customers who have a special interest or are ready to buy. **Trade Shows** Contests Cross-promotion Special-event sponsorship is the planning, organizing, directing, and controlling of **Ouestion No: 28** all the activities needed to get high-quality goods and services into the marketplace. Total quality management (TQM) Promotion strategy Sales promotion Management by objective (MBO) Question No: 29 A promotional tool in which information about a company or product is transmitted by general mass media, which is free, but you have little or no control of the content and delivery. Trade Promotion Public relation **Publicity Consumer Promotion** Question No: 30 Advertising strategy that tries to keep a product's name in the consumer's mind. Persuasive advertising Comparative advertising Informative advertising Reminder advertising Question No: 31 Pizza delivery service company generated after tax earnings of Rs. 800,000. With total stockholder investments equaling Rs. 20,00,000. What was the company's return on equity? 10% 15% Question No: 32 Components of Business Plan include all of the following except:



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Marketing Component Administrative Component External Component Financial Component Question No: 33 An agreement between two parties in which one party possess the rights to the other party is: Partnership Franchising Strategic Alliance Joint venture Question No: 34 The shareholders elect the Board of Directors in the Through special resolution In annual general meeting In Special meeting In statuary meeting Question No: 35 Portion of the undistributed profit transferred to which of the following? General Reserve Retained Earning All of the given options Appropriation account Question No: 36 Brief history, Auditor's report, shareholders' equity and liabilities, share capital, etc are mention in which of the document? Charter of Company Article of Association **Prospectus** None of the given option Question No: 37 A joint stock company may be wound up voluntarily in which of the following way: Expiry of Period Fails to submit statutory report Fails to start its business within one year from the date of incorporation All of the following Question No: 38 Capital is required for the purchase of land, machines, wages and raw materials. A businessman can generate its capital from: Debt Equity None of the above All of the given option Question No: 39 Cooperative Societies are not formed for: The serving of the orphans and widows The help of poor people For the earning of profit Social welfare **Question No: 40** Which one of the following statements about marketing is inaccurate? (The growing number of products in all categories has made it easier for marketers to capture the attention of customers.) (Marketing has to do with persuading customers a product meets their needs.) (The mass market has fragmented into many different groups of customers.) (Marketing is an organizational function and a set of processes for creating, communicating, and delivering value to customers.) Question No: 41 The process of tracking the demand and satisfaction of customers in an effort to develop products they will want to buy on an ongoing basis is called Marketing **Business vision** Product development Customer relationship management Question No: 42 _____ is the typical sequence of changes in demand for a product that occurs over time.



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The business vision statement The product life cycle	
Marketing research A customer-oriented approach	
Question No: 43 All of the following except are considered to be corn	ect
statements about marketing research.	
(It is a systematic search for information about customers' needs and how	
those needs differ)	
(Marketing research is geared to uncover unmet consumer needs)	
(With market research, the chance product development will be able to	
create a product consumers want to buy increases)	
(Marketing research provides an inexpensive method for tracking	
consumer behavior)	
Question No:44 When a company targets a particular group of customers beca-	use
of their need for its product, it can be stated the company has identified	its
Market differentiation Market mission	
Market segment Marketing plan	
Question No: 45 is the combination of a product's qualities and features,	its
price, the way it is promoted and sold, and the places at which it is sold.	
Marketing mix Product mix	
Product differentiation Product positioning	
Question No: 46 Which type of product promotion is identified as being directly	ect,
face-to-face communication by salespeople with existing and potential custom	ers
to promote a company's products?	
Sales promotion Public relations	
Personal selling Advertising	
Question No: 47 The specific method a company uses to sell and deliver	its
products to customers is known as its	
Retail intermediaries Direct distribution	
Distribution mix Distribution channel	
Question No: 48 Of the following distribution methods, which one is be	est
identified as being that which occurs when a company delivers and s	ells
products straight to the final customer?	
Independent wholesalers Direct distribution	
Company-owned distributors Retail distributors	
Question No: 49 The combination of channels a company selects to place, promo	ote,
sell, and deliver its products to customers is best identified by which one of	the
following?	
Missionary selling Licensed distribution	
Distribution mix Distribution channel	



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Question No: 50 All of the following choices represent one of the four types of utility except: Time Form Loyalty Ownership Question No: 51 The consumer rules! Find a need and fill it was the prevailing attitude during what historical era of marketing? Production Sales Marketing Relationship **Question No: 52** The marketing concept is: Companywide consumer orientation with the objective of achieving the maximum amount of profits. Long-run success page. Largest market share. Highest paid staff. <u>Ouestion No: 53</u> involves long-term, value-added relationships developed over time with customers and suppliers: Relationship Marketing Marketing Era Marketing **Consumer Marketing Exchange Marketing** Question No: 54 An activity in which two or more parties give something of value to each other to satisfy perceived needs is called: Sales process Exchange process Production process Relationship process Question No: 55 An enterprise that provides products or services that customers desire is a / an: business Institution market agency Question No: 56 The different types of stakeholders involved in a business include all of the following except: couriers Owners creditors employees Question No: 57 A certificate of ownership of a business is a: Bond mutual fund stock contract Question No: 58 The following are possible forms of business ownership except: Proprietorship partnership bureaucracy corporation Question No: 59 Partners have unlimited liability in a: general partnership limited partnership corporation cooperative Question No: 60 An arrangement whereby business owners allow others to use their trademark, trade name, or copyright under specified conditions is Franchise joint venture distribution cartel Question No: 61 A firm's _____ is measured by its stock price, which can be negatively affected by unethical business practices: bond rating risk value return on investment Question No: 62 ____ conditions reflect the overall performance of the nation's economy. Microeconomic multieconomic all of the given options macroeconomic



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Question No: 63 The primary purpose of an industry business environmental assessment is to determine the: economic growth degree of competition population growth inflation rate Question No: 64 The function of business responsible for the efficient use of employees and other resources (such as machinery) is: marketing Finance production management Question No: 65 If firms wish to avoid hiring during a temporary increase in production, they can offer ______ to existing employees. affirmative action Overtime training orientation program Question No: 66 Group of individuals working together to achieve shared job-related goals, such as higher pay, shorter working hours, more job security, greater benefits, or better working conditions is a: Labor Union Informal organization Team Trade union Question No: 67 Since they are closer to the production process, first line managers use their _____ skills more frequently. interpersonal managerial Conceptual technical Question No: 68 Which of the following allows employees to set their own goals and determine the manner in which they accomplish their tasks? management by objectives theory X equity theory theory Y Question No: 69 All of the following are key factors that influence consumer preferences and the size of target market except: social values anthropology geography demographics Question No: 70 Cameras, clothes, and household items are examples of products that exist in: industrial markets business markets government markets consumer markets Question No: 71 To develop new ideas for expanding their product lines, many firms have recently increased their investment in: research and development production facilities inventory control distribution facilities Question No: 72 Products that are not branded by the producer or retailer are called: obsolete brands generic brands national brands store brands Question No: 73 Managers typically attempt to set a price that will maximize a firm's: production Value advertising promotion Question No: 74 The manner by which a firm's products are made accessible to its customers is determined by its: advertising strategies product decisions pricing strategies distribution decisions Question No: 75 Marketing intermediaries that match buyers and sellers of products without becoming owners of the products themselves are known as: single-service marketers agents stockers Question No: 76 All of the following are methods of promotion except:



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arget marketing personal selling sales promotion public relations
Question No: 77 The type of advertising that is used for grocery products such as
cereals, peanuts, cooking oil, and tea is:
nstitutional advertising the push strategy reminder advertising public relations advertising
reminder advertising public relations advertising
Question No: 78 Which of the following sales promotion strategies provide a gift or prize
to consumers who purchase a specific product?
Pull push sampling premiums
Question No: 79 are employees hired on something other than a full-time basis to
supplement an organization's permanent workforce.
Contingent Workers Knowledge workers Diverse workforce None of the given options
<u>Question No: 80</u> represents a series of tasks in which resources are used
to produce a product or service.
Production process Layout chart Venn diagram Organizational chart
<u>Ouestion No: 81</u> The act of setting time periods for each task in the process is called:
Routing Scheduling Dispatching None of the given options
Question No: 82 A system that uses computers and telecommunication technology to
share information across the organizational boundaries is known as system.
Gate-keeping Broadband Inter-organizational Internal information
Question No: 83 Through, firms achieve a lower average cost by
producing large volume.
nventory management Fronomies of scale
Pe-integration Economics of scale
nventory management Economies of scale De-integration Effective marketing Question No: 84 is the management, technological, and production operations
performed by the organization to convert inputs to outputs.
Systems theory Entropy Synergy Transformation process
Question No: 85 Comparing an organization's processes and products to the world's best and
then matching or exceeding that quality is called:
Benchmarking Quality assurance
Continuous improvement process Total quality management
Question No: 86 The heart of a computer is its:
Power unit Central processing unit
Random access memory Hard drive
Question No: 87 In typical network architecture, workstations are connected to a,
which is a machine that stores and provides access to centralized data.
Main-frame Stand-alone computer File server Main-board
Question No: 88 The exchange and comprehension of information is:
Communication Promotion Posture Facial expression
Question No: 89 Modems, printers, keyboards, monitors, and scanners are examples of
computer
Core components Externalities Peripherals Serial interfaces
Question No: 90 Which of the following is excluded from factors that can affect the business?
Demographic Factors Economic factors Act of God None of the above
- 1 0



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Question No: 91 The function of business in which business man tries to find new techniques of production is

Accounting Management Function Innovation Quality improvement

Question No: 92 If Trade Receipts are grater then Trade Payments then Balance of Payments is

Favorable Unfavorable Deficit None of the above **Question No: 93** Which of the following is excluded from the advantages of Sole Proprietorship?

Direct relationship with customers Unlimited Liability

Easy transfer of Ownership Entire Profit

Question No: 94 Which of the following is an advantage of sole proprietorship?

Longest life Availability of sufficient Capital

Direct contact with customer and workers

Separate Legal Entity



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Question No: 95 Which of the following is not among the benefits of Partnership Firm?

Satisfaction of Partners Lack of Secrecy
Moral Promotion Minority Protection

Question No: 96 In partnership deed the profit & loss is distributed among the partners by the

following ratio.

50:50 As per percentage of Capital invested As per agreed ratio in Partnership deed 25:75

Question No: 97 The company may raise its capital through which of the following sources:

By Issuing Shares
By Savings
By Issuing Debentures
All of the given options

<u>Question No: 98</u> Advantages of cooperative societies does not include Equal distribution of wealth Interference of Government

No Monopoly Open Membership

Question No: 99 WTO was organized on _

July 15, 1998 January 01, 1990 August 25, 1995 January 01, 1995

Question No: 100 A major disadvantage of corporate organization is

Double Taxation of dividend Inability of the firm to large sum of additional capital

Limited liability of share holders

Limited life of Cooperate firm

Question No: 101 It is difficult to transfer to right of ownership is

Sole proprietor ship Partner ship All of given options None of given options

Question No: 102 Wages are paid for

Long term Short term All of given options None of given options

Question No: 103 Pakistan is exporting

Sports Item Agriculture Product Textile Product All of given options

Ouestion No: 104 Managers have _____ type of skills 2 4 5

Question No: 105 The process of attracting the people for job

Recruitment pecial skills Supervision Job Specification

Question No: 106 What is the method of on job training?

Lectures Vestibule Videos None of given options

Question No: 107 The liability of a sole trader is _____

limited Only to his investment in the business

Limited to the total resources of the business **Unlimited** Not defined

Question No: 108 Genetic industry means

Canal Sugar mill Poultry Agriculture

Question No: 109 The first stage Evolution business is?

Industry revolution Globalization Entrepreneurship Marketing era

Question No: 110 When entrepreneurs establish a business, they must first decide on the form of:

Partnership Ownership Expansion Organization

<u>Ouestion No: 111</u> Generally, in a limited partnership:

All partners have limited liability. The partners exist for a limited time period.

The limited partners do not participate in management of the company.

Not more than 75 partners may invest in the company at one time.



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Question No: 112 The "leading" function of management should be conducted in a manner that is consistent with

firm's:

Competition Strategic plan Industry demand Labor union

Question No: 113 The skills managers use to understand the relationships among the various

tasks of the firm are:

Interpersonal skills Technical skills Decision making skills Conceptual skills

Question No: 114 The four functions of management:

Must be enacted in the proper sequence Must be integrated

Are stand alone, independent functions Can not be performed by one individual

Question No: 115 Social interaction and acceptance by others are examples of:

Safety needs Affiliation needs Physiological needs Esteem needs

Question No: 116 When firms delegate more authority to their employees, this strategy is referred to as:

Empowerment Merit system Hygiene theory Equity system

Question No: 117 The process used to determine the tasks and the necessary credentials for a particular position is

referred to as:

Job analysis Job screening Job evaluation Human resource planning

Question No: 118 A is an assignment to a higher level job with more responsibility and greater pay.

Promotion Transfer Lateral assignment **Appraisal**

Question No: 119 Products purchased by companies to produce other products are:

Industrial Goods Services Consumer Goods

Question No: 120 Many organizations provide guidelines of behavior to employees

through a code of:

Cartel arrangements Kickback agreements Responsibility and ethics Production manuals

Question No: 121 A firm can charge a higher price without loosing its customers if it

does not have much:

Production Competition Advertising Industry demand

Question No: 122 A distribution channel represents the path of a product from a

producer to:

Retailer Wholesaler Consumer Manufacturer

Question No: 123 Process by which a company analyzes a competitor's products to

identify desirable improvements is:

Competitive product analysis Value-Added Analysis **Statistical Process Control** Quality/Cost Studies

Question No: 124 Spreadsheets, database and word processing software are all types of:

Operating systems Utility programs Application software Firmware

Question No: 125 Which of the following is the most important determinant of a firm's

value?

Earnings Liabilities Debt Liquidity



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Question No: 126 H	Iow funds are obtain	ed and invested by the firm is determined by
the:		·
Finance function	Marketing	function
Organizing function	Marketing Accounting	function
Question No: 127	is used to cov	ver long-term expenses such as assets.
Line of Credit	Debt Financing	ver long-term expenses such as assets. Preferred Stock Financial Management
Question No: 128	is the range	of workers' attitudes, values, and behaviors
that differ by gend	ler, race, and ethnicity	y.
Knowledge Worker	Labor Markets	Contingent Worker Workforce Diversity
		eral level of prices of products over a specified
period of time is ca		
Inflation	Gross domestic p	product
Inflation Disinflation	Equilibrium	
Question No: 130	The formation of	does not require any legal formality like
registration.		
Company Coo	perative society I	Partnership Ans Sole proprietorship
		is a disadvantage of partnership?
	Sufficient ca	
	g Ans Profit s	
Question No: 132	in partnership deed, pro	fit and loss is distributed among the partners:
		percentage of capital invested
		leed None of the given options
	The powers of the Boar	d of Directors to borrow from the bank are mentioned
in:		
Ans Article of Asso	ciation Me	emorandum of Association one of the given options
	Which of the following	should be considered when designing a business
plan?		
Objectives of the bu	siness	Marketing components of the business Ans All of the given options
Financial componen	ts of the business	Ans All of the given options
Question No: 135	A firm that acquires and	other firm as part of its overall business strategy is
engaging in	 	A Cinconstal as anti-tale in
Ans A strategic acc		A financial acquisition
A two-tier tender of		A shark repellent
	The record of a country	's imports and exports of goods and services is called
its: Visible trade balanc	2	Ans Balance of payments
	s on current account.	Balance of trade.
1 4		is the treaty designed to remove barriers to the free
	ces, and capital between	·
GATT EU	•	NAFTA
	Export subsidies are:	1VII 1/1
	-	products imported to a nation.
Taxes placed on imp		products imported to a matter.
-	-	ality standards designed to reduce imports.
	and of announcing que	mily standards designed to reduce imports.



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Ans Government payments to domestic producers to reduce the price on exported goods.

<u>Question No: 139</u> If a very successful fast food restaurant has been ignoring customers' concerns about the small war toys and toy guns included in their Kids Meals, then managers should begin focusing on improving the firm's:

Ans Ethics Profitability. Productivity. Game plan

<u>Question No: 140</u> is a dimension of social responsibility that includes hiring minority workers, making safe products, minimizing pollution, using energy wisely, and providing a safe work environment

Corporate philanthropy Corporate policy Corporate governance

Ans Corporate responsibility

Question No: 141 Human resource planning is a dynamic planning process which involves ongoing environmental scanning and an analysis of organizational objectives, strategies, and policies aimed at deciding:

What business the organization should be in

Ans The right quantity and quality of employees needed when and where

What physical resources the organization needs

Who the organization's main competitors are

<u>Question No: 142</u> The MBTI is a personality test that has been used to select candidates who will more likely engage in organizational citizenship behaviors at work. However, critic of this test suggest that the results can change over time as a person's personality develops. Therefore the MBTI personality test may be:

Legal but not valid

Reliable but not valid

Reliable but not legal

Ans Valid but not reliable

Reliable but not legal

Question No: 143 Selection devices that are based upon physical condition of the candidates are

known as:

Ans Medical tests Background investigations.

Aptitude tests Application forms.

Question No: 144 Which of the following chart shows turnover in an organization? GANNT

chart Ans Replacement chart PERT chart Bar chart

Question No: 145 The Hawthorne Studies found:

Ans That social and psychological factors could significantly affect productivity

That economic factors affect productivity

Money to be the primary motivator of female employees.

That workers were motivated to produce more when managers left them alone.

<u>Question No: 146</u> According to Maslow's hierarchy of needs, a person who buys a motion detector/burglar alarm for her house is motivated to do so in an attempt to fulfill the following need:

Esteem. Ans Security Social Self-actualization.

<u>Question No: 147</u> Company policy, administration, supervision, interpersonal relations, working conditions, and salary are characterized as:

Growth factors Ans Hygiene factors Esteem factors Motivating factors

Question No: 148 Which of the following step is important to improve expectancy? **Ans Deliver rewards as promised.** Observe and recognize performance.

Create the belief that effort is related to performance

Make the rewards meaningful.

Question No: 149 The term "Job Rotation":



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Is another term for employee empowerment Involves allocating a wider range of similar tasks to individuals

Involves giving employees work with a greater degree of responsibility and autonomy Ans Means that staff is moved periodically from task to task in order to increase variety and interest **Question No: 150** Which of the following is NOT included as a basic idea in the definition of marketing concepts?

Ans Total company effort Profit Productivity Customer satisfaction

Question No: 151 In _____ of marketing, unsatisfied need of the customers are satisfied.

Social oriented stage Product oriented stage

Ans Marketing oriented stage None of the given options

Question No: 152 Which of the following statements is NOT true about services? They are experienced, used or consumed. They are often sold first, then consumed.

They are perishable. **Ans They are tangible.**

<u>Question No: 153</u> The degree to which a tool or test measures what it is supposed to measure is known as:

Ans Validity Reliability Dependability Goodness of fit.

Question No: 154 Which of the following would generally have unlimited liability?

A limited partner in a partnership A shareholder in a corporation

Ans The owner of a sole proprietorship

A member in a limited liability company (LLC)

<u>Question No: 155</u> What is potentially the biggest advent age of a small partnership over a sole proprietorship?

Unlimited liability

Difficult ownership resale

Ans Raising capital

Question No: 156 Which of the following enjoys limited liability?

A general partnership
A sole proprietorship

Ans A Corporation

None of the given options

Question No: 157 In which type of business entity the entire ownership interest is transferable

most freely?

General partnership Limited partnership

Corporation Ans Limited liability company

Question No: 158 Which of the following is false? I don't know the answer

One reason for failure of businesses is lack of managerial experience

One reason for failure of businesses is that most entrepreneurs are younger than 25 years old

One reason for failure of businesses is to neglect

One reason for failure of businesses is weak control systems

Question No: 159 What is a business plan? Discuss the purpose and significance of a business plan.

Question No: 160 What is Maslow's hierarchy of needs model? What are management implications of Maslow's Hierarchy need theory?



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QuestionNo:161

People in business and government face important ethical issues and decisions.

Only in the United States

Primarily in capitalist countries

Primarily in communist countries

In many different countries around the world

QuestionNo:162 Following are the advantages of cooperative society except:

Increase in employment

Lack of profit incentive

Friendly relation

Easy formation

QuestionNo:163

refers to the standards of moral behavior.

Legality



ıntegri

Ethics

OuestionNo:164

Which of the following is included in job specification?

Working environment

Experience

Job title

Job location

QuestionNo:165

Which of the following is included in economic factors?

Religion

Value system

Norms

Exchange rate

Wages are paid for:

QuestionNo:166



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Short term period	
Long term period	
All of the given options	
None of the given option	ns
	The first stage in Evolution of business is:
QuestionNo:167	The first stage in Evolution of business is:
Industrial revolution	
Marketing Era	
Entrepreneurship	
Globalization	
QuestionNo:168	
Which of the following st	atements about franchising is true?
Franchising is a type of	of corporate system.
Franchising is used to	achieve coordination at successive stages of production
Franchising is a type of	of administered vertical marketing system.
Franchising is the mos	st visible variation of contractual systems
QuestionNo:169	The liabilty of a sole trader is:
Limited only to his invest	ment in the business
Limited to the total resou	rces of the business
Unlimited	
Not defined	
	Which of the following is not an example of non-profit making organization?
QuestionNo:170	
NGO's	
Trusts	
Cooperative societies	
Partnership	
QuestionNo:171	First directors are usually named in the



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Memorandum of Associa	ation		
Articles of Association			
Prospectus			
None of the above			
QuestionNo:172	Barriers to international trade include:		
Social and cultural differ	rences		
Political and legal differen	ences		
Economic differences			
All of the given options			
OuestionNo:173	The first stage in Evolution of business is	2:	
Industrial revolution			
Marketing Era			
Entrepreneurship			
Globalization			
QuestionNo:174	Political and legal barriers to trade include	de:	
Tarrifs			
Quotas			
All of the given options			
None of the given option	ns		
QuestionNo:175 Lack of secrecy	Which of the following is not the disadva	antage of cooperative socie	ty?
No profit incentive			
Untrained supervision			
Protection of mutual int	erest		
QuestionNo:176			
A statutory report must bis to be held.	pe sent to every member of the company) at least	_days before the meeting
21 days			
30 days			
45 days			
51 days			



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A market survey is important because it tells you:

QuestionNo:177

How many & what types of people are shopping at a store.

Tells you what the customer will buy.

Tells you how much the customer will pay for the product.

All of the above.

QuestionNo:178

A market survey is important because it tells you:

How many & what types of people are shopping at a store.

Tells you what the customer will buy.

Tells you how much the customer will pay for the product.

All of the above.

Barriers to international trade include:

QuestionNo:179

Social and cultural differences

Political and legal differences

Economic differences

All of the given options

OuestionNo:180

Which of the following is NOT a core function of management?

Planning

Organizing

Motivating

Leading

In-----industry,raw material is converted into some goods finished or semi finished:

QuestionNo:181

Manufacturing

Constructive

Genetic

Extractive

QuestionNo:182

A major advantage of the corporate form of organization is:

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Reduction of double taxe	ation.		
Limited owner liability.			
Legal restrictions.			
Ease of organization			
QuestionNo:183	The formation of does not	require any legal formality like registration.	
Sole proprietorship			
Company			
Cooperative society			
Partnership			
OuestionNo:184	Compared to licensing, franchising.	ng is a more advantageous entry mode becau	se:
It generates economies	of scale in marketing to internati	onal customers.	
It offers greater control.			
It is low-risk and low-co	st.		
Of all the above			
QuestionNo:185	population size is included in		
Economic factors			
Demographic factors			
Legal factors			
Technological			
Omestica No. 196	Which of the following is exclud	ed from factors that can affect the business?	
QuestionNo:186 Demographic Factors			
Economic and social fa	actors		
Natural factors			
None of the above			
	Δ Pizza dalivary carvi	ce company generated after tax	z earnings of Re
	-	nents equaling Rs. 20,00,000.	_
company's return	on equity?	c) 40%	d) 80%



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QuestionNo:188 the return on investment in a firm is derived from the firm's ability to
earn
Question No: 12 the total market value of all final goods and services produced in a
country is known as
<u>OuestionNo:189</u> theory of motivation holds that people evaluate their
treatment by employers relative to the treatment of others.
<u>QuestionNo:190</u> if a manager is having difficulties in managing his or her subordinates,
would be recommended to cope with the situation.
QuestionNo:191 Redesigned conventional office space to accommodate jobs and
schedules that are far less dependent on assigned spaces and personal apparatus is called
OuestionNo:192 Discuss some of the concerns an entrepreneur may have when starting a
new business.
QuestionNo:193 Discuss and give examples of what you believe is the most common
form of business ownership in your hometown.
QuestionNo:194 Distinguish between management and leadership. Do you think a person
could be an effective manager but an ineffective leader?
<u>QuestionNo:195</u> Describe the tasks involved in developing a human resource plan.
Spring 2007
<u>OuestionNo:196</u> All of the following are considered crucial ingredients that are needed in
order for a business to be able to make a profit except
Land Capital Labor FinancialCounselors
QuestionNo:197 Jahanzaib's restaurant was sued when a customer suffered a severe
allergic reaction. As sole proprietor of the establishment, Jahanzaib's will be personally
liable for any judgment against the restaurant due to
Charter Laws Unlimited Liability
erms of his property insurance Limited Liability
QuestionNo:198 comprise partners whose liability is limited to the cash or
property they contributed to the partnership.
Limited partnerships Limited Liability Companies
Sole Corporations General Partnership
<u>QuestionNo:199</u> is considered a primary advantage to forming a business
partnership.
Shared Profit Increase Specialization Shared Control UnlimitedLiability
QuestionNo:200 Disadvantages associated with being an entrepreneur include all of the
following except
Ensuring the business functions properly Possibly incurring large losses
Possibly losing source of income Having an increased amount of control
<u>QuestionNo:201</u> All of the following except are considered to be barriers to
free trade



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Tariffs Quotas Subsidies Taxes

QuestionNo:202 A ----- is an economic system in which the production of goods

and services is left in the hands of private enterprise.

Totalitarian government Representative democracy
Mixed Economy Free Market Economy

QuestionNo:203 ----- are those persons who guarantee the company, to buy the

remaining shares if minimum requirement is not met.

Promoters Brokers Underwriters Directors

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is the lifeblood of every business.
goods
wealth
capital
buying
is connected with the production and preparation of goods and services.
business
system
social process
industry
is the assent commonant of hysiness
is the second component of business.
industry
primary industry
secondary industry
Commerce can be
trade
aids to trade
trade and aids to trade
home trade
A good business person must have the knowledge about skills.
personal
technical
leadership
decision making
decision making
separates the organization from its environment.
external environment
multiple environment
economic environment
economic environment
awanizational houndaries
organizational boundaries
Measure of by which we compare that how much a system can produce with the resources
Measure of by which we compare that how much a system can produce with the resources needed to produce it
Measure of by which we compare that how much a system can produce with the resources needed to produce it purchasing
Measure of by which we compare that how much a system can produce with the resources needed to produce it purchasing selling
Measure of by which we compare that how much a system can produce with the resources needed to produce it purchasing selling GDP per capital
Measure of by which we compare that how much a system can produce with the resources needed to produce it purchasing selling
Measure of by which we compare that how much a system can produce with the resources needed to produce it purchasing selling GDP per capital capital
Measure of by which we compare that how much a system can produce with the resources needed to produce it purchasing selling GDP per capital capital Minimum members of public limited company should be
Measure of by which we compare that how much a system can produce with the resources needed to produce it purchasing selling GDP per capital capital

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9 10
Cooperative society is set up to protect economically the sections of the society. Middle Poor Stable Wealthy
Due to the absence of the performance of cooperative society is very poor. Discipline Experience Capital Profit incentive
are the objectives that a business hopes and plan to achieve Plans Goals Mission SWOT analysis
In Private limited company minimum members can be 2 and maximum members should not exceed 50 20 10 40
A public company must have basic legal document. 2 3 5 6
A notice of annual general meeting should be sent to the shareholders at least days before the date of meeting. 15 30 21 51
Company must hold an annual general meeting of its shareholdersin a year. once twice thrice four times

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skills are necessary to compete in a global environment.
Technical skills
Global management skills
Time management skills
Human relation skills
Skills used in understanding and getting along with people is
Decision making skills
Technical skills
Human relation skills
Conceptual skills
Conceptual skins
are responsible for the development. pricing, promotion and distribution of goods and
services
Operation managers
Marketing managers
Information managers
Financial managers
T maneral managers
Commerce can be
trade
aids to trade
trade and aids to trade
home trade
nome trade
Measure of by which we compare that how much a system can produce with the resources
needed to produce it
purchasing
selling
GDP per capital
capital
Cupital
Minimum members of public limited company should be
5
7
9
10
Cooperative society is set up to protect economically the sections of the society.
Middle
Poor
Stable
Wealthy

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1. Sole proprietorship always enjoys

100% of profit tax

2. A document that contains rules and regulations of the company.

Articles of association

3. Which of the following have powers of decision making in joint stock company?

Board of orders

4. _____ is no liable for the debt of the partnership business

Sub partner

5. Which of the following is held only once in the life of a public company?

Statuary Meeting

6. It is difficult to transfer the rights of ownership in?

Sole proprietorship

- 7. Which one of the following is Not a type of business organization Cooperative societies
- 8. Effective interest rate is different from nominal rate of interest because

All options

9. Balance sheet of a company reflects

Organizations a financial health at a specific point of time

10. Which of the following are known as Discretionary financing?

Long term liabilities

11. Identify, what can be the biggest advantage of a small partnership over a sole proprietorship?

Liability is unlimited

12. Which of the following technique is used to select different investment options so as to reduce risk of losing the invested money?

Diversification

13. Which of the following can be categorized as opportunity for an organization?

Good product development

14. Which of the following item is used to estimate the cash flows while employing percentage of sales of method?

Sales of revenue

15. Which of the following is an example of genetic industry?

Poultry form

16. Which of the following is not an example of non_profit making organization?

Partnership

17. All of the following can be the advantage of the franchise business. Except

Independency of business

18. Statutory meeting is held by which of the following companies?

All options

19. Two or more organizations combine together and form a new organization.

Merger

20. In which type of business, there is easiest dissolution?

SOLE PROPRIETORSHIP

21. When international trade restricts due to safety, which one of the following barriers exists?

Laws

22. Which of the following is NOT an attribute of sale proprietorship business?
Profit sharing
23. Which is the first stage in the formation of Joint Stock Company?
Promotion stage
 24. Which is the first stage in the formation of Joint Stock Company? Incorporation stage 25. Which is the first stage in the formation of Joint Stock Company? Commencement stage 26. Which is the first stage in the formation of Joint Stock Company? Capital subscription stage
27. Which of the following is a new trend in which two or more organizations combine together and form a new organization?
Merger
28. Business benefits the people by providing them.
Large number of services
29. Statutory report must be send to the shareholder before meeting that is certified by at least.
3 directors including CEO
30describes the government payments given to certain industries to help offset some of their costs of production? Subsides
31. Profit distributed among shareholders is called
Dividend
32 generally has unlimited liability.
The owner of a sole proprietorship
33. The term 'tariff' as used in international trade, refers to
A tax on imports
34. A market survey is important because it tells you.

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35. On which of the following dates Companies Ordinance came into force?
January 1 , 1985
36. Two or more people or organizations join hands and decide to do a business, formed a separate entity is called
Joint venture
37. To think about benefitting the society and avoid harmful activities for the society is called
Corporate social responsibility
38. When a person provides his services on the basis of his specialized knowledge and experience is termed as
Profession
39. Which is the first stage in the formation of Joint Stock Company?
Promotion Stage
40. Which of the following is the total output of goods and services produced by an economic system in a given period of time?
Aggregrate Output
50. All of the following statements are true regarding partnership excepts
There is no partnership income tax; the individual partners pay a personal

income tax on their portion of partnership profits.

51. Those countries where people are earning below US\$765 are known as.

Low income countries

52. Those countries where people are earning US\$9000 are known as.

High income countries

53. Those countries where people are earning between US\$9000 TO US\$765 are known as.

Middle income countries

EXCEPT;
Preferences for particular product
55are the government taxes on imports that raise the price of foreign goods and make them less competitive with domestic goods
Tariff
56. Which of the following is not a secondary industry?
Genetic industry
57. The difference in value between a country's exports and imports is called
Per Capita Income
58. Which of the following is the partner who does not take part in the management of the business but is known to the public?
Silent partner
59. Which of the following is not a characteristic of a business?
Voluntarily contribution
60. The countries become a when the value of imports exceeds than value of exports in the balance of trade
Creditor
61. Which of the following is not an example of non-profit making organization?
Partnership
62meeting must be held at least one in three month and at least four times in a year
Director's meeting
63. Which of the following have not active participation in the management of the partnership firm?
Sub partner
64. Which of the following should be considered when designing a business plan?

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65. In which meeting of the joint stock company, the board of directors is elected by the shareholders? Annual general meeting 66. _____is one who has invested maximum amount in the business? Senior partner 67. _____is a kind of loan which is acquired from the market. Debenture 68. The notice of the statutory meeting must be sent to each _____at least _____ before the meeting Shareholders, 21 days 69. Who signs the documents on behalf of the joint stock company? Common seal is ued for its signature 70. Which of the following have a separate legal entry from its owner? A company 71. Two or more that two organization collaborate for matual profit but there is no separate entity formed is called Srategic Alliance 72. Which of the following is Not as aspect to purchase a franchise business? Independency 73. In______-a central body will allocated the resources and then decide how these resources will be distributed. Planned economy 74. Which of the following is a ne trend, in which one business acquires the other business instead of ordinary. Acquistion

75. Which of the following business type can avail some concessions from the government?

Coo	perative	society

76. _____GENERALLY has unlimited liability

The owner of a sale proprietorship

77. The limit imposed by one country on importing commodities from another country is known as.

Quota

78. Which of the following is not specially categorized as' secondary industry'

Foreign industry

79. The buying and selling of goods by way of electronic media, such as telephones is called

E. commerce

80. Which of the following does Not belong to the right of the business?

None options

81. Which of the following statement is false

Joint Venture do not provide opportunities to acquire new expertise

82. If the value of exports exceeds than value of imports the balance of trade is said to be favorable or a

Trade surplus

83. The first stage in Evolution of business is.

Entrepreneurship

84. In which of the following industry raw material is converted into finished or semi finished goods.

Manufacturing

85. When a business enters into a legal arrangement to allow its name and product & services to be used by others for a fee it is called

Franchisee

86. In which stage of the company formation MOA and AOA are submitted in the register's office?
Incorporation stage
87. The two major sources of raising funds or financing a business are
Owner's capital & Borrowed funds
88. All of the following are the controllable factors for success in business EXCEPT.
State laws
89. Auditors are generally appointed and their remuneration fixed at the
Director's Meeting
90. Which of the following is NOT the advantage of co-operative society?
Monopoly
91. The first annual general meeting should be held with the of incorporation of a company.
18 months
92. All of the following, fall in the category of business EXCEPT
Construction of houses for personal value
93 is the simplest form of business organization, which is owned and controlled by one man
Sole proprietorship
94. In which economy the government decides that how many resources have to be generated and how the resources should be allocated?
Planned economy
95. The relationship between who have agreed to share the profit of a business carried on by all or any one of them for all is called
Partnership
96. One man One vote principle is applied in
Co operative society

97. Environmental forces that are controllable are called
Internal forces
98. First directors are usually named in the
Memorandum of association
99. Economist and policy makers are interested in demographics attributes to determine the
Demand patterns
100. The most important step in understanding business ethics is
Establishing codes of ethics
101. Issuing shares and debentures belong to the of the company?
Commencement
102. All of the following barriers exist due to the economic differences in international trade Except;
Preference for particular product
103. The registration of a joint stock company is;
Compulsory
104. Economist and policy makers are interested in Demographics attributes to determine the
Demand patterns
105. The word 'limited' at the end of the company name means;
Shareholders has limited liability
106. Which document contains the objectives of the business and the ways to achieve those objectives
Business PLAN
107. A document containing information regarding internal and external matters of the

Partnership deed

108. Which of the following should be considered when designing a business plan? All options 109. All of the following form of business has high failure rate Except; Partnership 110. _____can expand their business by selling shares in the stock market. Joint stock company 111. Which of the following have not active participation in the management of the partnership firm? Limited partner 112. Establishment of financial institution such as commercial banks in important because: All options 113. The form of business organization that generally has the largest volume is the. Sole proprietorship 114. Which of the following is the ethical behaviors(s) in Managerial Practices? All options 115. All of the following are the controllable factors for success in business EXCEPT; State laws 116. Which of the following is EXCLUDED from the advantages of sole proprietorship? Unlimited liability 117. The two major sources of raising funds or financing is business are Debentures and drafts 118. Which of the meeting is held only once in the life of a public company? Staturay meeting 119. Which of the following can be the strength of an organization?

Low employee's turnover

120. Occurrence of widespread price increases throughout an economic system
Inflation
121. which of the following is NOT a type of business organization
Co-operative societies
122. Concessions provided by a country to its producers to protect the economy is called
Subsidy
123. Which of the following is NOT the attribute of the demographic environment.
Political instability
124. Total income of the country / Total population is the formula to calculate
Per capita income
125. Which of the following is a new trend in which two or more organizations combine together and form a new organization?
Merger
126. In which part we see about customers, their liking, locality and purchasing power
Marketing part
127. When international trade restricts due to safety, which one of the following barriers exist
Laws
128. A phenomenon in which a person searches for an opportunity and try to avail it is called
Entrepreneuship
129. Franchiser gets a large amount of money from franchisee as while using its name
Fee

130. _____describes the government payments given to certain industries to help offset some of their costs of production? Subsides 132. Which of the following is included in a business plan; All options 133. Which of the following factor(S) contribute to success of new business. All options 134. All of the following is the barrier of international trade, Except; Quota 135. Which of the following is not a legal entity? Co-operative societies 136. Which of the supervises the work of all cooperative societies? Cooperative department of provincial government 137. Business may be defined as an economic activity undertaken with a motive of earning profit by satisfying human needs in society. The term economic activity includes the activities with the motive of. Earning profits 138. In which form of business one party gives the right to other party to do the business by using his name and trademark? Franchising 139. What is mean by global organization? None options 140. It is difficult to transfer the rights of ownership in? Partnership 141. Which of the following is the partner who does not take part in the management of the business but is known to the public?

Silent partner

142.	Which of the following is the purpose of cooperative societies?
	Welfare of the society
143.	In which organization, people join as volunteers
	Co-operative society
	Which of the following is the characteristic that should exist to recognize a nership business?
	There must be a written aggrement
145.	Which of the following enjoys limited liability?
	A corporation
146.	meeting is the first meeting after commencement of business.
	None options
147.	One of the most important single element for the prospective franchisee is to.
	Investigation about fee
148.	Compared to learning franchising is a more advantages entry mode because.
	All options
	The country becomes a when the value of exports exceeds than value of rts in the business of the.
	Creditor
150.	Statutory meeting is held by which of the following companies?
	All options
151,	All of the following is the barrier of international trade, Except
	Income tax
	describes the government imposed instruction on the quantity of a that can be imported over a general of time.
	Quota
153.	In which type of business, Government gives the financial assistance?

Co-operative society

154. Trade or exchange of goods and services between two or more independent countries for their mutual advantages is called

Foreign trade 155. _____can expand their business by selling shares in the stock market Joint stock company 156. Which of the following have a separate legal entry from its owner? A sole proprietorship business 157. Which of the following is a main reason to get positive trade balance? Import less than export 158. An agreement between two parties in which one party passes on the right to other party is called Franchising agreement 159. A sole trade business is started by Only one person 160. One of the primary advantages of the sole proprietorship business is Relative freedom from government registration 161. Which of the following is not the objective of the directors meeting? To make lons 162. A person or an organization that works for an exporter or importer is called

Independent agent

163. The liability of a sole trader is

Limited only to his investement in the business

164. Competitor analysis is discussed under the following part?

All options

165. The limit imposed by one country on importing commodities from another country is know as
Quota
166. What is the maximum number of partners in case of banking business?
10
167. First meeting of the members of public limited company is know as
Statutory meeting
168. Admission of members and allocation of shares in a Co-operative society is for all people living in the same area;
Restricted
169. Population size is included in ?
Demographic factors
170. Investment, revenue, expenses and net profit is discussed in of business plan?
Financial part
171is a written document which contains the objectives of the business and the ways to achieve these objectives
Business plan
172. A 'tariff' can best be described as;
A tax imposed on an imported good
173. In which type of business, Expansion is comparatively difficult than other
Sole proprirtorship
174. Annual general meeting is the meeting of the company that held
Once in a year
175. Which of the following statement is false?
One reason for failure of small business is lack of managerial experience

176. Concessions provided by a country to its producers to protect the economy is called a
Subsidy
177. Which of the following are NOT invited in the general meeting of a company?
Debenture holders
178. Which of the following is included in a business plan;
All options
179. What should be the basic theme of a business plan?
Ways to go and how to go
180. Which mode of the business is formed when several business concern undertaking units are combined to carry on the business together for achieving the economic benefits?
Combination
181. A period of business cycle that is characterized by high labour turnover may be the period of;
Boom
182. A person or an organization that works for an exporter or importer is called
Independent agent
183. Certificate of commencement is issued by the.
Registrar of the companies
184. With the help of Merger and Acquisition a business can attain the following
tO reduce the market competition
185is one who does not share the losses of the partnership business
Minor partners
186. It is difficult to transfer the rights of ownership in?
Partnership
187. Which of the following is included in economic factors?

Exchange rate

188. Which of the following can be the weakness of an organization?

Potential change in the consumer taste

189. Total quality of goods and seasons produced by an economic system during a given period is called.

Aggregate output

190. Which of the following business from has the shortest life span?

Sole proprietorship

191. In which of the following business trends, ownership of business moves more towards acquiring partner

Acquistion

192. In which type of business government gives the financial assistance?

Co operative society

193. The members of Co-operative society have_____

Limited

194. The two component of business includes;

Import or Export

195. _____is no liable for the doubt of the partnership business

Sub partner

196. The difference between a country's merchandise exports and its merchandise imports is the

Balance of trade

196. A major advantage of the corporate of organization is;

Ease of organization

197. All of the following are the uncontrollable factors for success in business EXCEPT

Competence

198. Which of the following is the characteristic that should exist to recognize a partnership business?

The partnership must be registered

199. Compared to licensing, franchising is a more advantagerous entry mode because;

All options

200. A sole proprietorship business may have

All options